

# Customer Success: Bonduelle



A family business that was founded in 1853, Bonduelle helps people live well with great vegetables, which are grown on 128,000 hectares of farmland and sold in 100 countries under different brands and through different channels.



www.bonduelle.com

**6,264 Employees  
736,242 Files in AODocs**

## Goals

-  Offer users a solution compatible with both G Suite and Microsoft Office
-  Optimize and centralize business processes
-  Gain real-time access to information from the office to the field

"Today, we have a global platform. In the morning, users can connect, at the same time, to Gmail, Google Drive, and AODocs. This provides real satisfaction to the users."

**Marie-Charlotte Bouchery**  
Chief Technology Officer at Bonduelle

## Challenge

Bonduelle's IT department's strategy was to offer their users a complete cloud solution, but a large amount of legacy information was managed in different platforms, specifically in Lotus Notes and Plone. In 2013, their first step was moving to Google Apps, better known now as G Suite, and needed a document management solution that would be used throughout the whole company. They required a solution that offered end-users a point of entry through their Google accounts as well as the possibility to manage and edit Microsoft Office documents.

## Story

After looking for and testing different products, Bonduelle chose AODocs, and a pilot was launched with its agricultural department. "The possibility to let users choose between editing Google documents or historical Office documents was a major requirement in our search for a solution," said Marie-Charlotte Bouchery, Chief Technology Officer of Bonduelle.

**"It was natural to find a DMS that fit our strategy of offering a collaboration platform based on Google Apps."**

Almost instantly, users appreciated the benefits of G Suite and AODocs, especially real-time access to up-to-date information without the loss of any functionality. Another appreciated feature is compatibility with Microsoft Office. Migrated Excel documents are still editable in Microsoft Office, and, when saved, the latest version is instantaneously available in Google Drive and AODocs. Because of the success of the first project, AODocs was also selected to manage the migration of Bonduelle's Plone and Lotus Notes databases.

## Results

With AODocs, Bonduelle has been able to optimize its business processes and centralize them on a single platform. They have also created new workflows that were not possible with their previous solutions. From the office to the field, information is now always available to all employees. Totally integrated with G Suite, transformation and change management is quick and easy with AODocs.

## AODocs

A modern, intelligent content services platform designed to organize content chaos within all departments and across all industries

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