Gaps in Care Solution
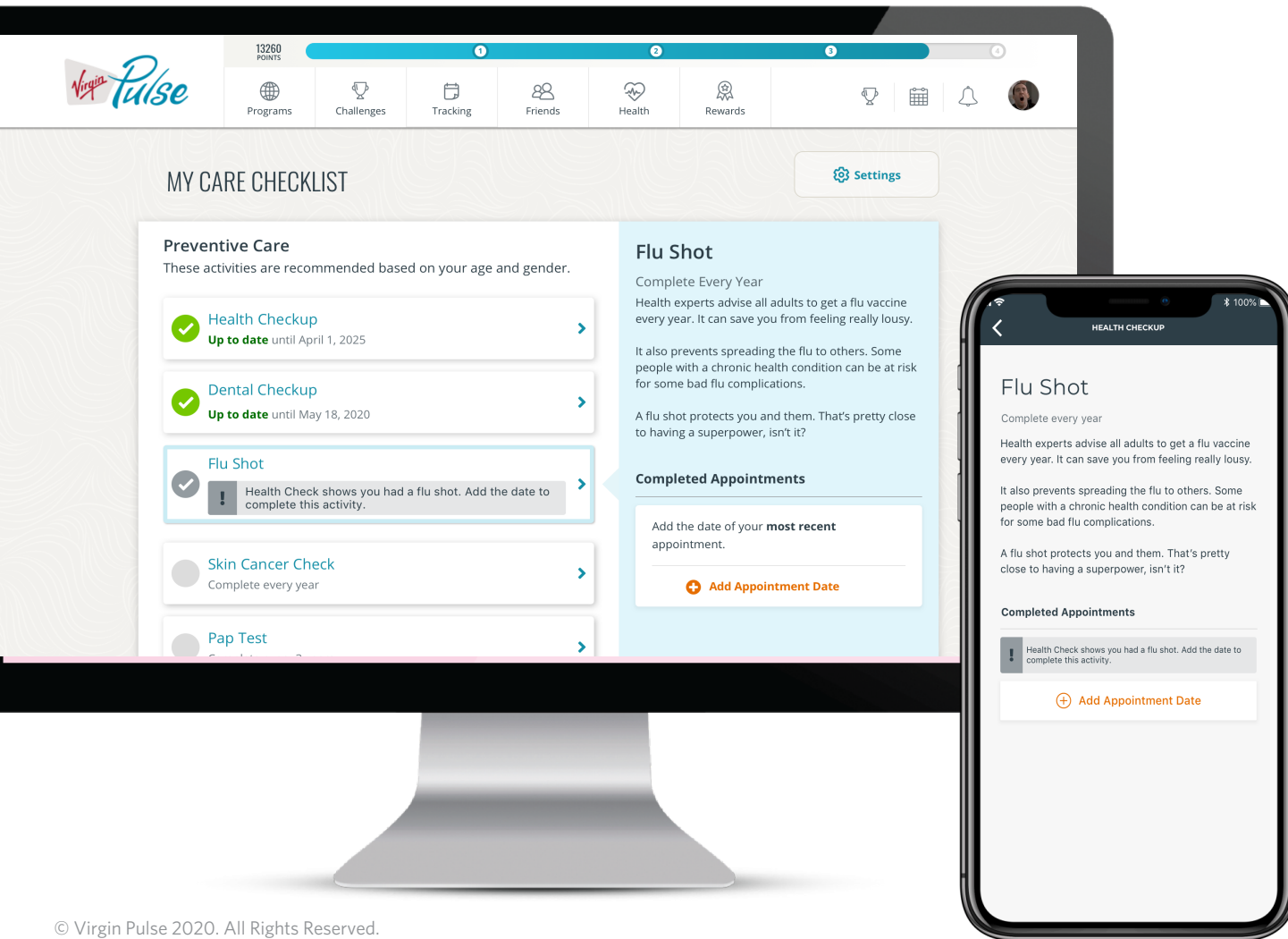
Personalized dashboard to help members stay on top of preventive care and manage their condition
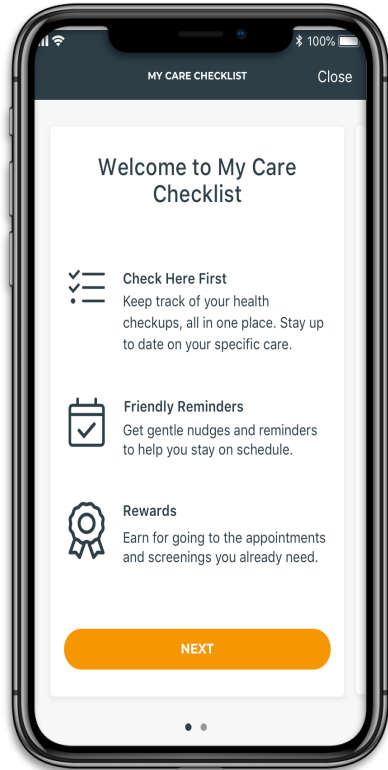
13260 POINTS

Programs | Challenges | Tracking | Friends | Health | Rewards

MY CARE CHECKLIST

Settings

Preventive Care
These activities are recommended based on your age and gender.

Health Checkup
Up to date until April 1, 2025

Dental Checkup
Up to date until May 18, 2020

Flu Shot
Health Check shows you had a flu shot. Add the date to complete this activity.

Skin Cancer Check
Complete every year

Pap Test

Flu Shot

Complete Every Year

Health experts advise all adults to get a flu vaccine every year. It can save you from feeling really lousy.

It also prevents spreading the flu to others. Some people with a chronic health condition can be at risk for some bad flu complications.

A flu shot protects you and them. That's pretty close to having a superpower, isn't it?

Completed Appointments

Add the date of your **most recent** appointment.

Add Appointment Date

HEALTH CHECKUP

Flu Shot

Complete every year

Health experts advise all adults to get a flu vaccine every year. It can save you from feeling really lousy.

It also prevents spreading the flu to others. Some people with a chronic health condition can be at risk for some bad flu complications.

A flu shot protects you and them. That's pretty close to having a superpower, isn't it?

Completed Appointments

Health Check shows you had a flu shot. Add the date to complete this activity.

Add Appointment Date

- **Builds health literacy** by providing personalized, evidence-based preventive care guidance using health assessment, claims and self-reported data

- **Drives compliance** with conditions-based standards of care including HEDIS® measures and United States Preventive Services Task Force

- **Delivered within trusted member experience** to support your employee's unique health profile, interests and personal goals to achieve measurable outcomes

- **Prevent the high cost associated with chronic conditions** – easily visualize and take action to close gaps in care with insights dashboard combining claims and self-reported data for total population health
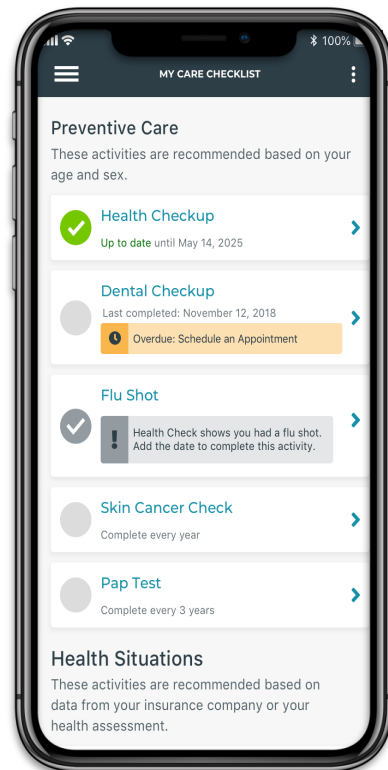
3 in 4 adults will develop a chronic condition. Annual care is critical to preventing chronic disease and long-term cost.
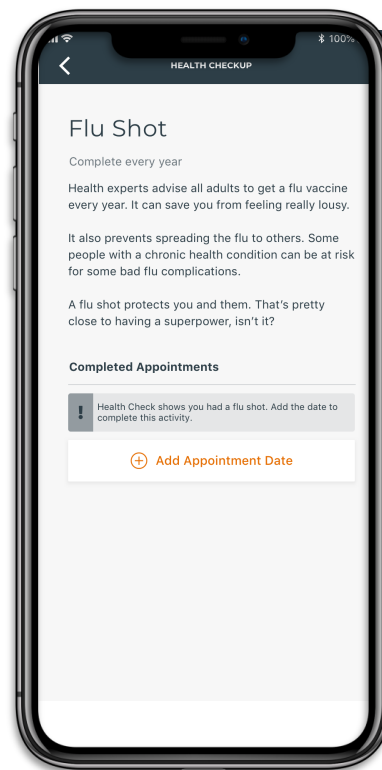
My Care Checklist Gap Closure Experience

Phone 1 — MY CARE CHECKLIST · Close

Welcome to My Care Checklist

Check Here First
Keep track of your health checkups, all in one place. Stay up to date on your specific care.

Friendly Reminders
Get gentle nudges and reminders to help you stay on schedule.

Rewards
Earn for going to the appointments and screenings you already need.

NEXT

Phone 2 — MY CARE CHECKLIST

Preventive Care
These activities are recommended based on your age and sex.

- Health Checkup — Up to date until May 14, 2025
- Dental Checkup — Last completed: November 12, 2018 — ⏰ Overdue: Schedule an Appointment
- Flu Shot — ! Health Check shows you had a flu shot. Add the date to complete this activity.
- Skin Cancer Check — Complete every year
- Pap Test — Complete every 3 years

Health Situations
These activities are recommended based on data from your insurance company or your health assessment.

Phone 3 — HEALTH CHECKUP

Flu Shot

Complete every year

Health experts advise all adults to get a flu vaccine every year. It can save you from feeling really lousy.

It also prevents spreading the flu to others. Some people with a chronic health condition can be at risk for some bad flu complications.

A flu shot protects you and them. That's pretty close to having a superpower, isn't it?

Completed Appointments

! Health Check shows you had a flu shot. Add the date to complete this activity.

⊕ Add Appointment Date

Phone 4 — CHRONIC OBSTRUCTIVE PULMONARY DISEASE (COPD)

Chronic Obstructive Pulmonary Disease (COPD)

COPD makes it hard to breathe. It happens when the lungs and airways become damaged over time. This can happen from smoking, secondhand smoke or air pollution.
Making small daily changes can help you feel better, have more energy and manage your symptoms.

Do you have Chronic Obstructive Pulmonary Disease(COPD)?

No   Yes

Your health status has been updated.

Phone 5 — MY CARE CHECKLIST

My Care Checklist
Keep track of your healthcare activities, all in one place.

How to Earn
You can earn rewards by doing your activities.

- Complete your Health Checkup — $50 Pulse Cash

Preventive Care
These activities are recommended based on your age and sex.

- Health Checkup — Complete ever 5 years
- Women's Health Checkup — Complete every year
- Dental Checkup — Up to date until March 18, 2021
- Flu Shot — Complete every year
- Skin Cancer Check — Complete every year
- Pap Test — Complete every 3 years

Health Situations

Feature intro provides members overview of the product and emphasizes member security & privacy

Dynamic preventive and condition care checklist displays based on member's age and gender, health assessment, claims and self-reported data
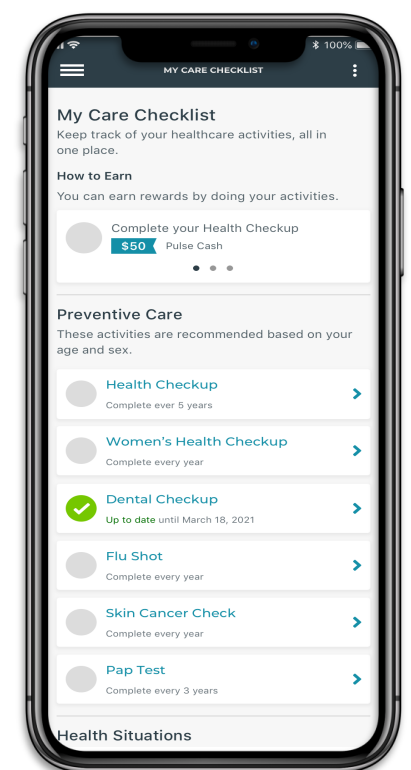
Members can self-report and / or claims data can be used to indicate completed care action.

Member receives alerts when preventive care is overdue or when HRA sync notes new activity
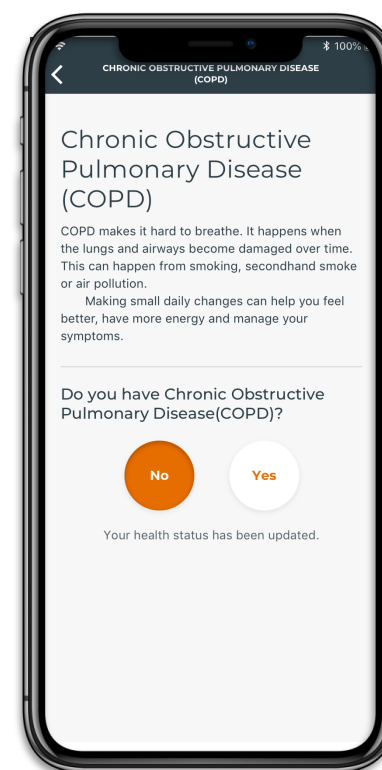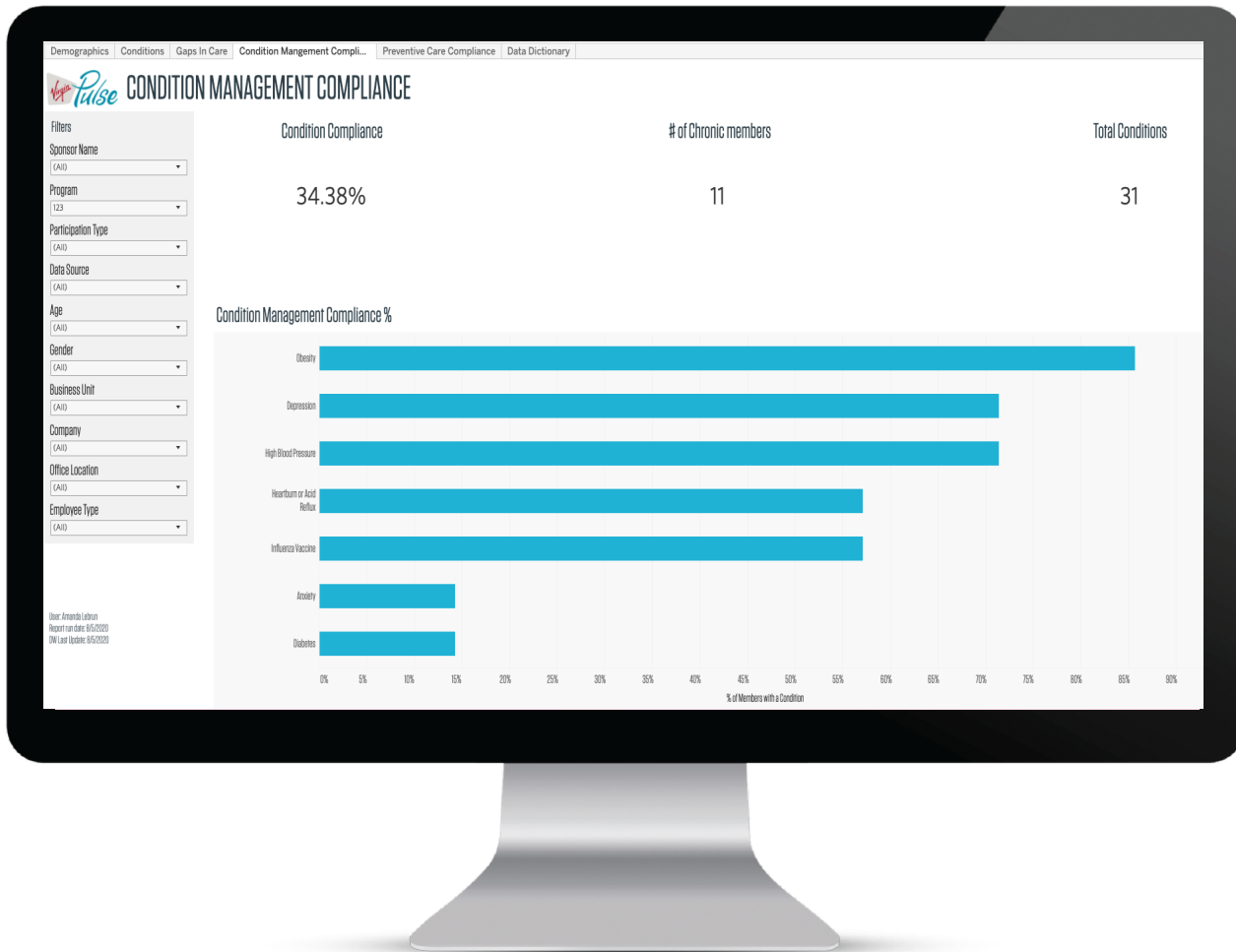
We use information the member provides and data from carrier to identify chronic conditions (health situations) – member can self-identify (yes or no)

Integrated member rewards help to reinforce preventive care self-management

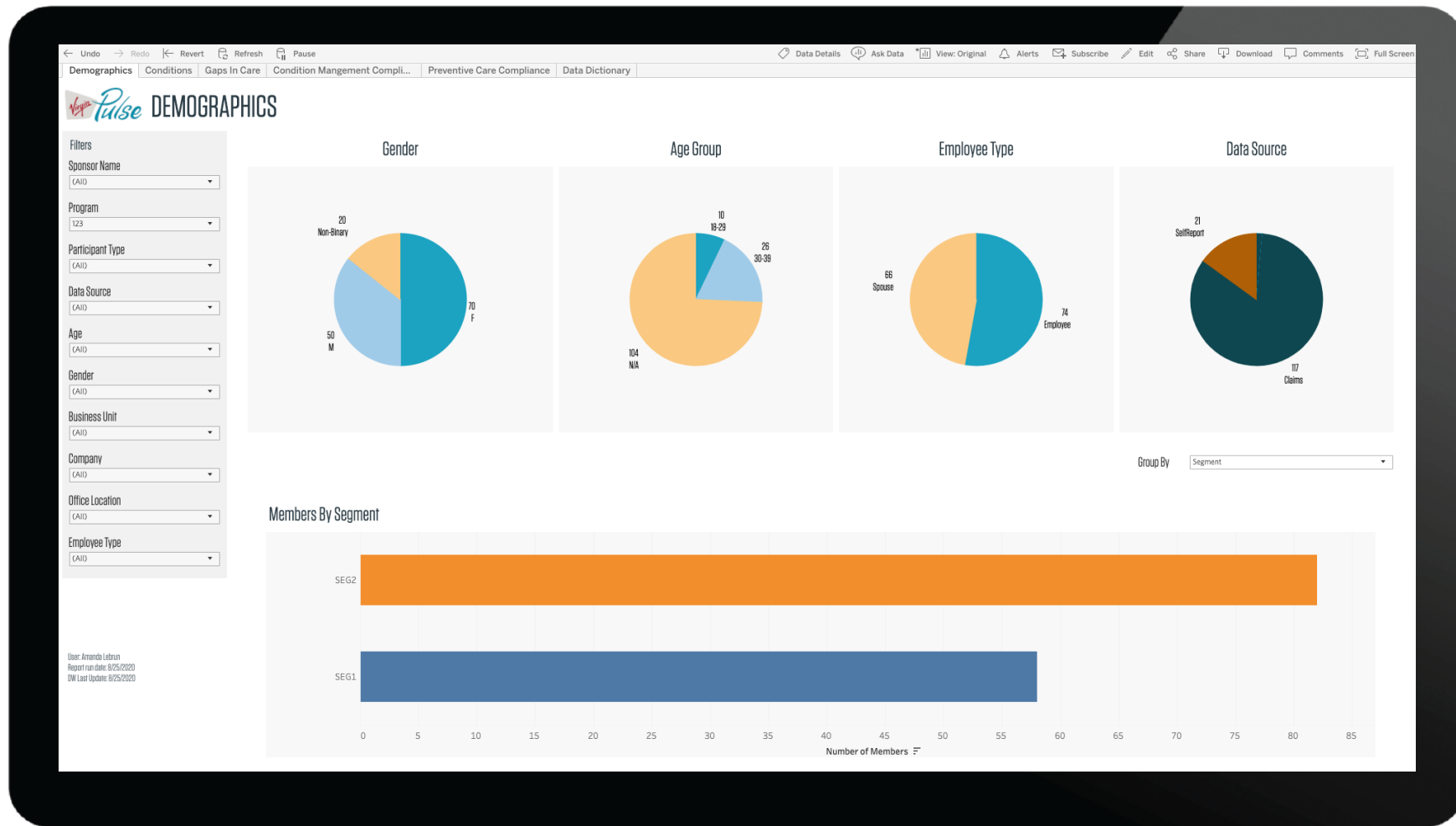Virgin Pulse

Gaps in Care Reporting

Gaps in Care Reporting

Easily visualize gaps and conditions persist within population to enable program and benefit decisions

- Visibility into preventive care and health situation management compliance aligned to care guidelines

- Surfaces trending conditions in population across gender, age or specific location

- Even more powerful when combined with claims integration to see self-reported and claims data

Virgin Pulse Gaps in Care Reporting

Demographics Dashboard

Visually represents total population and data source - self-reported or claims data. This is unique to Virgin Pulse as we can not only capture multiple claims file across your population, but we can also view self-reported data to give you the ability to see your entire population, not just those on your insurance.

Virgin Pulse Gaps in Care Reporting
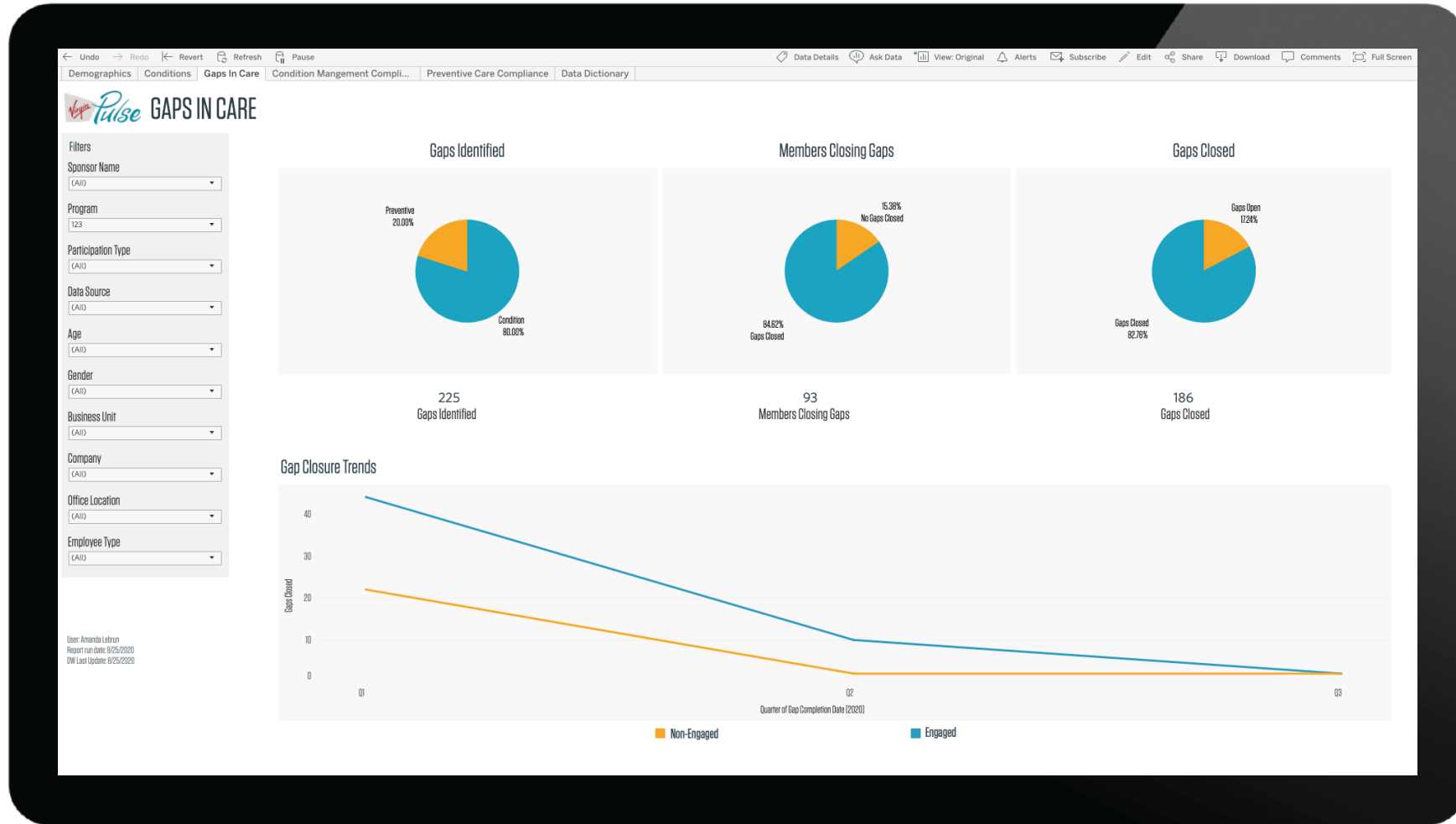
Gaps in Care Dashboard

Visualize gaps in care closure across multiple filters as well as trending data to understand when preventive care is taking place each year.

Data set includes claims and self-reported data, delivering robust total population gaps in care insight.

Virgin Pulse Gaps in Care Reporting

Conditions Dashboard

Distribution of co-morbidities of conditions is critical to an organization – how many employees have more than one chronic condition vs. how many have several coinciding in one person? This data helps to empower condition management approaches designed to reach, treat and reverse chronic conditions for your specific population.

Another important metric is how the information is captured – self-reported or claims. This enables total population health overview, not limited by insurance choice.
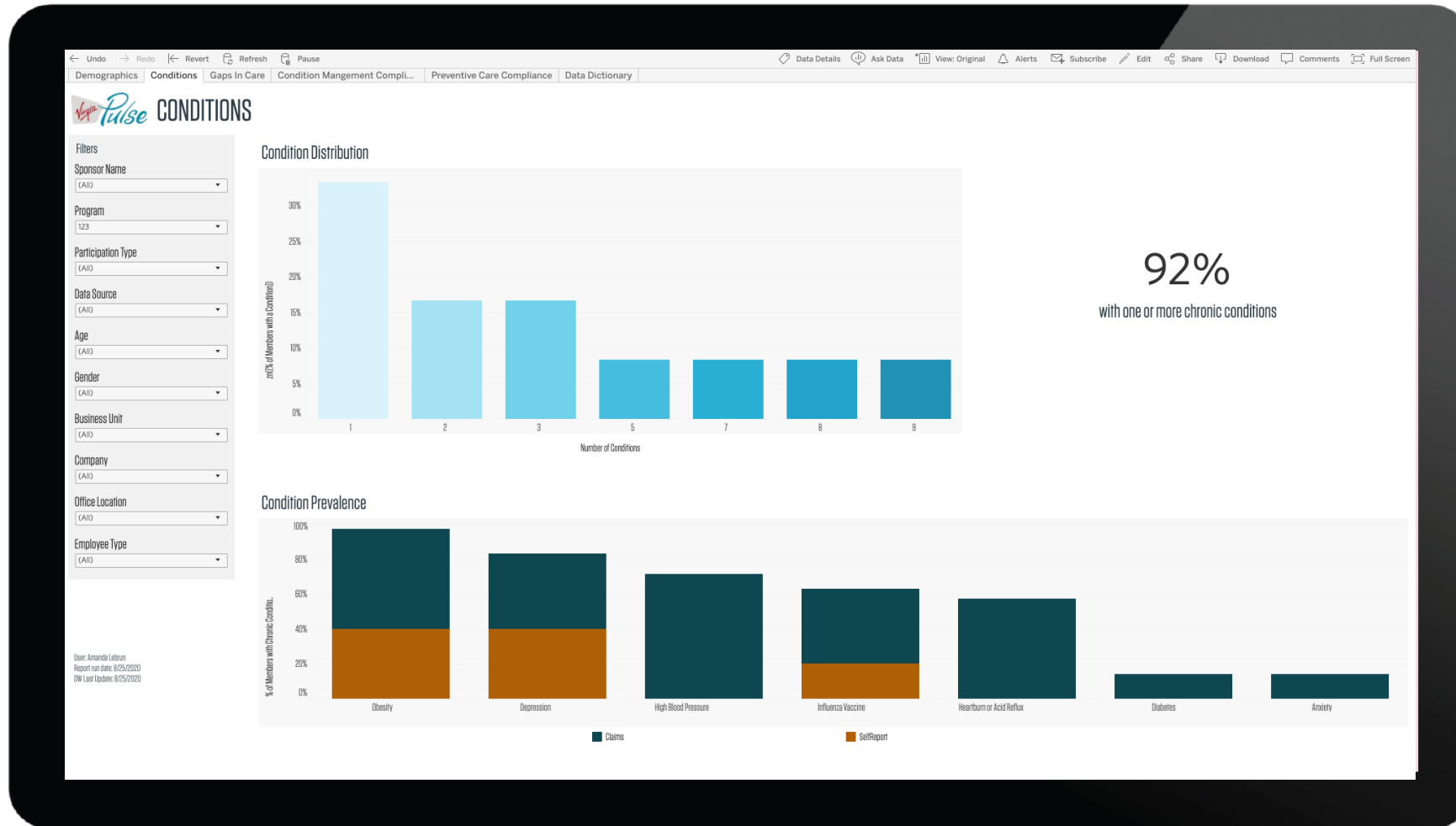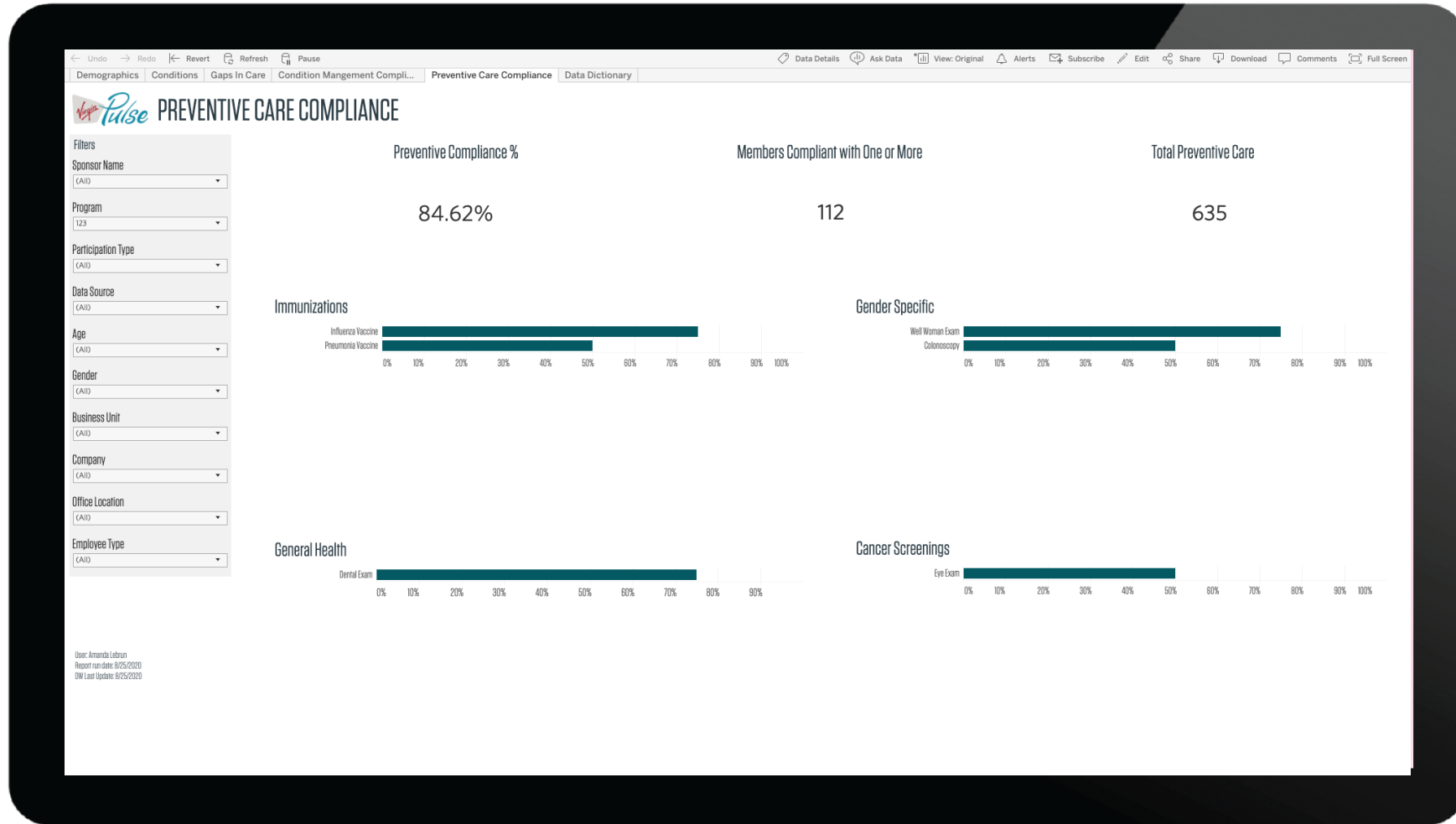
Virgin Pulse Gaps in Care Reporting
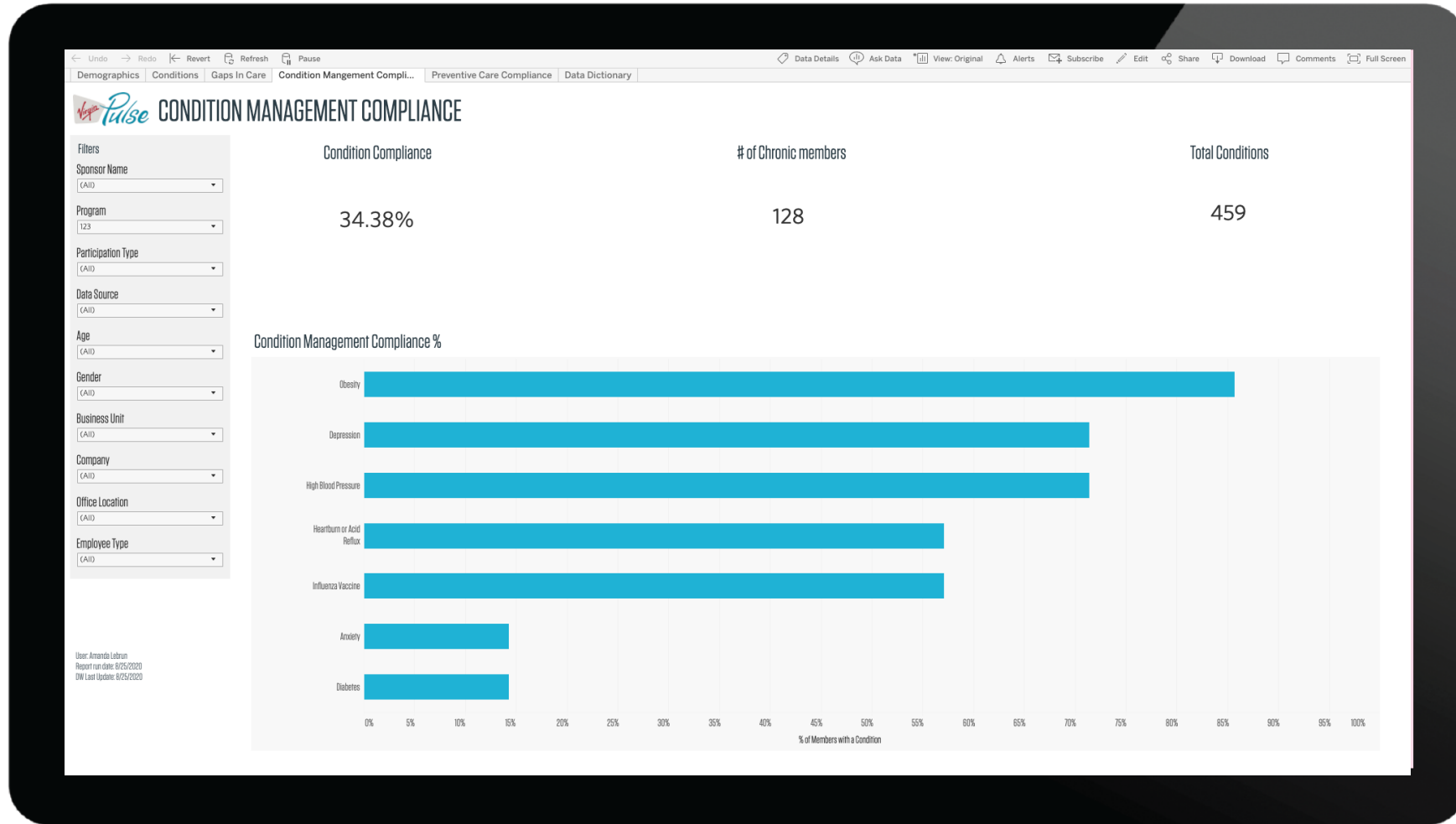
Condition Management Compliance Dashboard

Critical deep dive into conditions to understand overall compliance and each individual condition. This data supports targeted preventive care efforts.

Virgin Pulse Gaps in Care Reporting

Preventive Care Compliance Dashboard

Visualizes preventive care activity and overall preventive care based on eligibility.

Gaps in Care Solution provides evidence-based guidance to help employees stay ahead of health situations and robust reporting supports data-driven decision making.

Prevent Chronic Disease / Health Situations

Reduce Absence and Illness

Drive Mental and Physical Wellbeing

Supports Data-Driven Decisions