

## FIRST AMERICAN CONTACT LIST

Below is a list of your contacts at First American and a brief description of who to call for different situations.



Director of Business Development

**Chris Yurko**

M (817) 505-6397

[chris.yurko@first-american.net](mailto:chris.yurko@first-american.net)



Relationship Manager

Main point of contact including launch, day-to-day questions and management:

**Jeanie Rees**

M (970) 769-6257

[jeanie.rees@first-american.net](mailto:jeanie.rees@first-american.net)



Account Executive

Main Point of Contact for Merchant Account Sales, Onboarding, Merchant Inquiries, etc.:

**Christopher Giles**

P (817) 317-2637

[christopher.giles@first-american.net](mailto:christopher.giles@first-american.net)

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### ISV Merchant Support

Client support ex. Stand alone terminal installation setup, transaction questions and account changes:

**Customer service 24x7 – 844-898-0341**

- Customer Service – Option 1, Tech Support – Option 2
- Installations are completed from 8am-7pm CST M-F

[ISVMerchantSupport@first-american.net](mailto:ISVMerchantSupport@first-american.net)