SUCCESS STORY

The Hutchins School + EdSmart Payments

School payments made easy with EdSmart, powered by School EasyPay

With the introduction of EdSmart Payments, which simply sits inside EdSmart forms, The Hutchins School was able to take their communications to the next level.

Katie Richardson, Communications and Records Officer at The Hutchins School, says, prior to utilising the integration, the school was sending ad hoc accounts that required significant debt collection follow-up. This meant that deadlines could be easily missed by the parents with no clear tracking of whether they had read the information.

"[Parents] would still sign up their children for the trip through EdSmart, and they'd give permission, but then you'd be waiting for the deposit payment to come in and you'd have to issue accounts. Then you'd have to wait for them to come in. There were lots of boxes to tick!'"

After reading about the new integration via the EdSmart Tips and Tricks newsletter, Katie approached the accounts department with the idea of using EdSmart Payments to process payments. Since then, the school has been using the integration for all kinds of use cases including organising school trips, tours and excursions.

General consents, photo permissions and payments are all in one place thanks to this integration in EdSmart. This helps the school reduce the administrative work for all staff, particularly teachers, as "all information is sitting in one spot and they can look at it at any time."

With Synergetic as their Student Management System, Katie believes the harmony between all systems is a key benefit, with everything working seamlessly to deliver accurate data and ease of use.

One of the reasons the school has started to move payments through the integration is the set amounts asked for in EdSmart Payments.

"Our parents and carers are now required to pay set amounts, which allows us to manage deposits and instalments easily, with set deadlines. This means, if a payment is missed, we can send out a charge for the total balance while allowing the instalments to continue for others, as per the payment guide we send them. EdSmart Payments helps to manage that instalment system, which in return makes reconciling the payments easier for both communications and accounts staff."

By using the integration between the EdSmart platform and EdSmart Payments, The Hutchins School has been able to streamline payments and administrative tasks in a way that was previously unachievable.

For Katie, it has been a huge success: "It has made the communications process much easier as I can see both the payment and permission simultaneously. That's where integrations like this work so well. Seeing both the permission and payment on EdSmart means that I do not need to log into another platform or ask accounts to check that a payment has been made. That takes an entire step away!"

> "
>
> EdSmart absolutely gives us confidence. And there are some systems out there that aren't like that.
>
> I used to be a systems librarian in another life, and implementing any system can be a headache, yet this was not. The integration between the platform and EdSmart Payments was seamless. And every question was answered with a high level of responsiveness.
>
> "
>
> **KATIE RICHARDSON**
> **Communications and Records Officer**
> **The Hutchins School**

HUTCHINS
ESTABLISHED 1846

EdSmart