Leading-Edge ERP

Pivotal Technology for PHCP & Showroom Wholesalers

Inform ERP Software is a single-source solution driving success for modern distributors designed to meet the operational strengths you rely on, while embedding the digital technology you need all in one powerful platform.

ddi system

Operations | CRM | POS | eCommerce | Mobile | WMS

Purpose-Built Technology for Your Industry

DDI System's Inform ERP Software equips PHCP distributors with tools to deliver an exceptional customer experience, turn connections into sales and succeed in any market. Our consultative approach allows us to fine-tune the industry specific workflows that best fit your company's needs.

Powerful Features

- Single screen order and payment entry
- Precise rebate calculations
- Line item delivery scheduler
- EDI with automated procurement-to-accounting workflows for buying groups
- Project pre-bill payment options
- Multi-dimensional pricing matrix
- Job tracking with quotes, orders, sales, purchases, and reporting
- Special order receipt notifications, labeling, and automation
- Instant quotes and orders on the showroom floor using mobile scanning

> Provide fast, personalized customer service with Inform's single-screen order entry, leaving a lasting impression with potential buyers

> Access detailed customer activity, personal notes, purchase patterns, opportunity reports and follow-up tasks with tightly threaded CRM

> Make faster, smarter decisions with Inform's native analytics. Enjoy real-time KPIs and dashboards. Build sophisticated, appealing reports without an in-house IT staff or developers.

For anyone considering a modern day ERP that's intuitive and easy to learn, I highly recommend DDI System - you will not be sorry.

~ Holmes Plumbing & Heating Supply

Superior Inventory Management

Identify sporadic, recurring and unusual demand to easily achieve higher fill rates, increase inventory turns, and eliminate dead stock. Multi-location distributors can transfer stock instead of purchasing with interactive overstock warning during purchase order projections.

A Full Sales Suite on Your Smartphone

Access Inform's robust sales tools on your tablet or smartphone. Service customers from anywhere, create and edit quotes and orders, view customer accounts, sales history and available inventory.
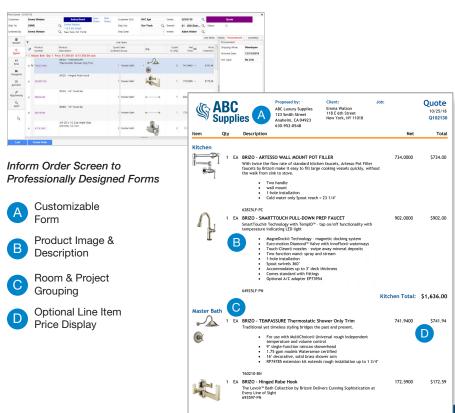
An Unprecedented Onlne Experience

Create the strongest online user experience that is deeply integrated with your Inform ERP software for true 24/7 ordering and customer access. Offer your customers the convenience of pickup in-store, SMS order status messaging and online payments.

Experience Best-in-Class Transitions & Training

DDI System's 27+ year track record of delivering well-managed projects and seamless transitions are the core of your success. Our consultative approach allows us to fine-tune the market-aware workflows that best fit your company's needs. Our team of data migration experts will collect and convert your account data with 100% accuracy. Continuous on-and off-site training accelerates your teams' success.

Easy Delivery & Payment Management

Managing showroom sales requires handling multiple shipments and payment options with precision. Inform easily accommodates your customers' requests to deliver only rough-in products or specific rooms, while carefully tracking previous shipments and payments, and maintaining deposit thresholds. Users quickly manage partial deliveries and 'take now' items with visibility into inventory, warehouse staging location, and cash application.

Inform Order Screen to Professionally Designed Forms

A Customizable Form

B Product Image & Description

C Room & Project Grouping

D Optional Line Item Price Display

Proudly Supports Members of

Attend Our Next Online Demo:

DDIsystem.com/webinar
or call 877.599.4334

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