Inform ERP Software

A complete business solution that enables growth and improves profitability for foodservice equipment and supply dealers.

"Not all systems are built "out of the box" to accommodate foodservice equipment distributors. DDI's Inform ERP already has what we need.

DDI knows the distribution business 100% and their system works for foodservice equipment distributors like us." ~ Gary Thiakos, Zepole Supply Co.

ddi system

ERP for Foodservice Equipment & Supply Dealers

Inform ERP Software offers everything to drive growth and operational efficiency in a single business solution. AutoQuotes integration, plus best-in-class CRM, eCommerce, and POS ensure you fulfill orders more quickly and accurately than ever before.

Powerful Industry Features

- Seamless AutoQuotes integration for both quotations and manufacturer price increases

- Job tracking with quotes, orders, purchases, reporting and proof-of-delivery digital signatures

- Track and manage serial numbers, product rebates and warranties

- Store PO acknowledgements, shipment notifications, vendor invoices, etc. directly in Inform ERP to create truly paperless operations

- Fast, intuitive Counter Sales with secure (PCI compliant) credit card processing and digital signature capture

- Electronically send and receive purchase documents through the Inform EDI Data Gateway, including 810, 850, 855, 856, 867

ddisystem   Learn More at DDIsystem.com/fes

Unrivaled Customer Service

Raise the bar on customer service by delivering order status, sales history and customer information with embedded CRM.

Keep your team on the same page with integrated task management, shared calendars, and activity. tracking

Exceptional Multi-Channel Distribution

Unify online and on-premise selling channels. DDI System's Inform eCommerce Pro offers customers a self-service portal to access and buy the products they need most, manage their payments and account, and browse other products your business has to offer.

Superior Inventory Management

Identify sporadic, recurring and unusual demand to easily achieve higher fill rates, increase inventory turns, and eliminate dead stock. Inform's 'Automated Count Scheduler' replaces inaccurate annual counts with manageable and reliable daily counts.

Within 3 months my cash flow increased as a direct result of the projected PO system. Managing inventory became more efficient causing less out-of-stocks. Without Inform, I don't know how I'd manage my company. ~ Tony Radovich, Nevada Bar & Restaurant Supply

Experience Best-in-Class Transitions & Training

DDI System's 26+ year track record of delivering well-managed projects and seamless transitions are the core of your success. Our consultative approach allows us to fine-tune the market-aware workflows that best fit your company's needs.

Seamless AutoQuotes Integration

Eliminate time-consuming manual entries and updates for both quotations and manufacturer price increases. Integration with 'AQ Products API' helps build and support your Inform eCommerce website and digital catalog.

Exceptional Project Management and AIA Reporting

Handle multiple shipments and payment options with precision. Inform easily accommodates your customers' requests to deliver only rough-in products or specific rooms, while carefully tracking previous shipments and payments, and maintaining deposit thresholds. Manage partial deliveries and 'take now' items with visibility into inventory, warehouse staging location, and cash application.

A Full Sales Suite on Your Smartphone

Access Inform's robust sales tools on your tablet or smartphone. Service customers from anywhere, create and edit quotes and orders, view customer accounts, sales history and available inventory.

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Attend Our Next Online Demo:

DDIsystem.com/webinar
or call 877.599.4334

FES2021