

Cruz Architecture: Collaborating IT

Collaboration Platform to Build Network Operational Communities



COLLABORATION SCENARIOS

Instant Access and

Collaboration: Eliminate finger pointing, costly delays, and wasting IT staff's time with cross-silo interaction.

Vendor and External Resource

Integration: Improve the MTTR for critical and business affecting issues with timely access to context-driven vendor knowledge on equipment, system configurations, and related device dependencies.

In-house Expert Look-up and

Engagement: Maximize your team's experience and eliminate delays in waiting for vendor support but improving awareness and accessibility of co-worker's abilities.

CROSS-ORGANIZATION COLLABORATION

The Cruz portfolio leverages a collaboration and social application platform that helps IT administrators build operational communities across management system silos. The shared collaboration platform ignites real-time problem diagnosis to effectively manage complex converging networks.

- Cross-organizational collaboration gives IT teams a truly integrated and customizable experience to instantly access both vital network and service information.
- Access to co-workers and their unique domain expertise to solve problems quicker.
- Web-based UI offers ease-of-use, social networking, and collaboration capabilities across all Cruz products and 3rd-party applications.
- Highly flexible dashboards are easy to tailor to present only the information that you desire, in the format that you like.

CROSS-ORGANIZATIONAL COLLABORTION BENEFITS

Share information across operational work groups to solve network problems quicker and deliver services faster

Easy-to-use, integrate, maintain, and deploy

Flexible, adaptable to existing systems

Intelligent real-time diagnosis and troubleshooting

Easily create custom views to access information

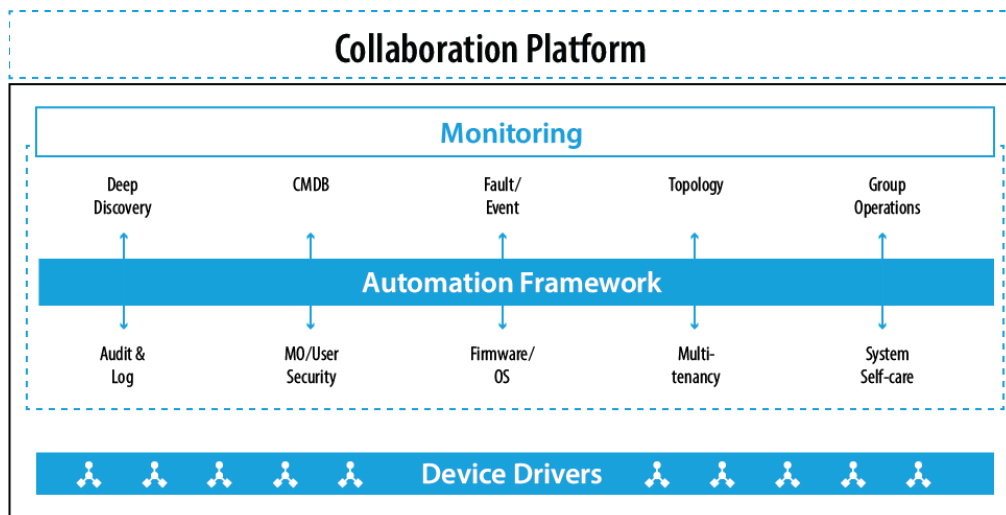
Encourages cross-silo interaction and collaboration across all Cruz products and 3rd party applications

Role-based access, view and admin for secure and controlled access to resources

KEY ARCHITECTURE FEATURES

- Built-in collaboration platform includes Wiki, knowledgebase, instant messaging, message boards, activity tacking, shared calendar, user/user community capabilities, and conference rooms.
- Centrally managed architecture to manage geographically dispersed sites from a single instance.
- Asynchronous execution of tasks and automation eliminate wait for tasks to complete.
- Shared user sessions reduce bandwidth and IO usage.

CRUZ APPLICATION ARCHITECTURE



EASY WEB INTEGRATION AND CUSTOMIZATION

- Allows users and administrators to integrate other systems via technologies like SOAP, REST, RSS, as well as proprietary APIs.
- Pre-packaged with a wealth of out-of-the-box portlets to customize your work environment.
- Dynamic localization features allow each user to choose their preferred language and time zone.
- Assign each 'site' a virtual host with a unique domain and it will appear as an independent portal, for complete security and information control.

TECHNICAL SPECIFICATIONS

Collaborations Technologies

- Community-based OPENSOCIAL, Wiki, Knowledgebase, Activity Tracking, Instant Messaging, Message Boards, Shared Calendar, Conference Rooms.

Multi-vendor Support

- Examples: Cisco, Dell, F5, Brocade, Juniper, Netgear, Extreme, Foundry, HP, Windows, Linux
- Comprehensive Dell Technologies Support: Networking, Wireless, Storage, SD-WAN, Servers, Clients, Hyper-Converged, Backup

For more details and a complete device listing, contact sales@doradosoftware.com

Easy Integration and Customization

- Embed virtually any web application into any Cruz product, or Cruz into any portlet or web page, via iFrame and Web Proxy portlets.
- Pre-packaged with a wealth of out-of-the-box portlets to customize your work environment.
- Web Services for Remote Portlets (WSRP) offer interactive, user-facing web services for portal plug and play.
- Easy web-page branding capabilities to reflect customers' preferences. Dynamic localization features allow each user to choose their preferred language and time zone.
- Very flexible page layout customization to satisfy and layout requirements.

Applications

- Resource Management
- Monitoring
- Network Change and Configuration Management
- Compliance Management
- Log Management and Analytics
- Network Automation
- IoT Device Management
- Software Lifecycle Management
- Fabric Orchestration
- Service Orchestration

Supported Operating Systems (64-bit)

- Microsoft Windows Server 2008, 2012, 2016, 2019
- Linux for Redhat and CentOS v6.5/v6.6/v7.5/v7.6
- Virtual Appliance

Supported Web Browsers

- Chrome
- Safari
- Firefox
- Internet Explorer

Deployment Options

- Supports single server HA deployments with MySQL and Oracle databases

Trials, Pricing, Demos

- Free 30-day trial
www.doradosoftware.com/trial
- Low-risk, affordable subscription-based options in 1/3/5-year terms
- Scales from 25 devices to unlimited
- Dorado Software
sales@doradosoftware.com

ABOUT DORADO SOFTWARE

Dorado Software, Inc. is a leading provider of integrated resource management, performance monitoring, and service orchestration software to automate cloud operations across converged infrastructure fabrics. Dorado helps IT professionals to monitor, configure, and manage converged infrastructures (physical and virtual storage, servers, clients, networking, applications), virtualized network functions and cloud services. Learn more at www.doradosoftware.com.

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