You have requested access to a copy of a report dated 18 May 2021 prepared by BDO LLP on the description by management of the policies, process and control activities ("Description") placed in operation over Mintec's response to address the International Organization of Securities Commissions ("IOSCO") Principles for Oil Price Reporting Agencies ("PRA Principles") as at 30 April 2021, (the "Report"). By obtaining a copy of this report, you are confirming that you have accepted and agree to the terms below.

I accept and agree for and on behalf of myself and the entity I represent (each a "recipient") that:

- 1. BDO LLP, its members, subsidiaries and their employees and agents (individually and collectively referred to in this letter as "we" whenever the context allows) neither owe nor accept any duty or responsibility to each recipient, whether in contract or in tort (including without limitation, negligence and breach of statutory duty) or howsoever otherwise arising. We shall not be liable in respect of any loss, damage or expense of whatsoever nature which results from any use the recipient may choose to make of the Report, or any reliance the recipient may seek to place on it, or which is otherwise consequent upon the provision of the Report to the recipient, which use or reliance is made or placed entirely at their own risk. The Report is provided to each recipient for information purposes only;
- 2. We make no representations regarding the Report or the accuracy of the contents including that the information has not changed since the date of the Report;
- 3. No recipient will bring a claim against BDO LLP which relates to the access to the Report by a recipient;
- 4. Neither the Report, nor information obtained from it, may be made available to anyone else without BDO LLP's prior written consent, except where required by law or regulation;
- 5. The Report was prepared with Mintec Limited's interests in mind. It was not prepared with any recipient's interests in mind or for its use. The Report is not a substitute for any enquiries that a recipient should make. The descriptions of activities, processes and controls is as at 30 April 2021, and thus BDO LLP's report is based on historical information. Any projection of such information or BDO LLP's opinion or views thereon to future periods is subject to the risk that changes may occur after the report was issued and the description of activities, processes and controls may no longer accurately portray the current control environment. For these reasons, such projection of information to future periods would be inappropriate;
- 6. BDO LLP will be entitled to the benefit of and to enforce these terms; and
- 7. These terms and any dispute arising from them, whether contractual or non-contractual, are subject to English law and the exclusive jurisdiction of English courts.

BDO LLP is a limited liability partnership registered in England and Wales (with registered number OC305127).



# Mintec Limited

Policies, processes and control activities relating to selected price assessments and their adherence with the International Organization of Securities Commissions (IOSCO) Principles for oil price reporting agencies (PRAs)

30 April 2021

#### DISCLAIMER

This report has been prepared to reflect how Mintee Limited has applied the IOSCO Principles for oil price reporting agencies across its relevant in scope benchmarks and specifically to address Principle 2.21. BDO LLP has been selected to fulfil the requirements of Principle 2.21 which requires 'an external auditor....to review and report on the PRA's adherence to its stated methodology criteria and with the requirements of the Principles'.

This report is only intended to be available to IOSCO and those parties that have agreed to the disclaimer provided at the beginning of this document. If you are inadvertently in possession of this report and have not completed the online disclaimer you should destroy it.

For the avoidance of doubt, Mintec Ltd. and BDO LLP accept no duty of care or responsibility to the recipient or any other party into whose hands this report may come and you are not permitted to copy or forward the report to any other parties.



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## **Price Assessment Framework Overview**

Policies, processes and control activities relating to selected price assessments and their adherence with the International Organization of Securities Commissions (IOSCO) Principles for oil price reporting agencies (PRAs)

# Section I



## 1. Introduction

The International Organization of Securities Commissions ("IOSCO") published the Principles for Oil Price Reporting Agencies ("PRAs") (thereafter, the "Principles") on 5 October 2012, and were further endorsed by the G20 in November 2012. These principles cover governance, control, integrity and conflict management in relation to commodity benchmark price assessments published by PRAs. At present, PRAs are encouraged to extend adherence to the principles to other commodity benchmark price assessments, not just those relating to oil.

Mintec has a governance framework for all proprietary commodity benchmarks it publishes, in line with the Principles for Price Reporting Agencies ("PRA Principles"), as published by the International Organization of Securities Commissions (IOSCO).

This report details the design and operation of the Mintec methodology and control procedures relating to the provisions of the PRA Principles that were in scope as of 30 April 2021.

Mintec has provided responses as to how it addresses the requirements set out by the IOSCO Principles in Section 4 of this document. Mintec Limited appointed BDO LLP to provide independent assurance that the requirements of the Principles would be achieved if the agreed control procedures were implemented, operated effectively and complied with satisfactorily.

## 2. Overview of Operations

### 2.1 Mintec business and scope of the report

Mintec is a global leader in the reporting of market prices, news and analysis for food ingredients, agricultural commodities and associated raw material products. Mintec publishes such market information for use by organisations across the food and consumer packaged goods supply chains.

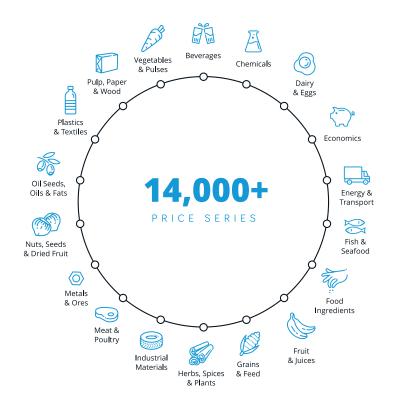
Mintec has operated as an independent price reporting and market intelligence organisation for over three decades and is committed to maintaining high standards when producing its price data and market reports.

Mintec publishes more than 14,000 data series for raw materials across 18 commodity categories as set out in figure 1 below. Many of these price series are the industry-standard price assessments and indices that are trusted and used across the industry supply chain.

This report applies solely to proprietary prices known as 'Mintec Benchmark Prices' that are in scope for the Principles. The specific Mintec Benchmark Prices that are in scope are listed in this report at the end of Section 1.



Figure 1: Mintec Commodity Category Coverage



## 2.2 Control environment

Mintec operates an impartial and independent PRA - it engages with all sides of the market including, sellers, buyers, brokers and traders, during the price discovery process. Mintec's assessments and indices are used by clients for contract pricing and internal applications.

Mintec's Proprietary Pricing Team has market expertise, and the scope of the Mintec Benchmark Prices assessments ensures global coverage. Mintec's market reports, commentary and analysis deliver indepth insight into the agricultural, energy and associated commodity markets, allowing businesses to understand and track key changes in the markets and to stay competitive.

Whether for the production, trading, purchasing or consumption of commodities, Mintec can ensure organisations have a comprehensive package of dependable prices and actionable market intelligence. Mintec can provide data to businesses, delivered to suit any needs, including API and Excel Add-in data feeds.

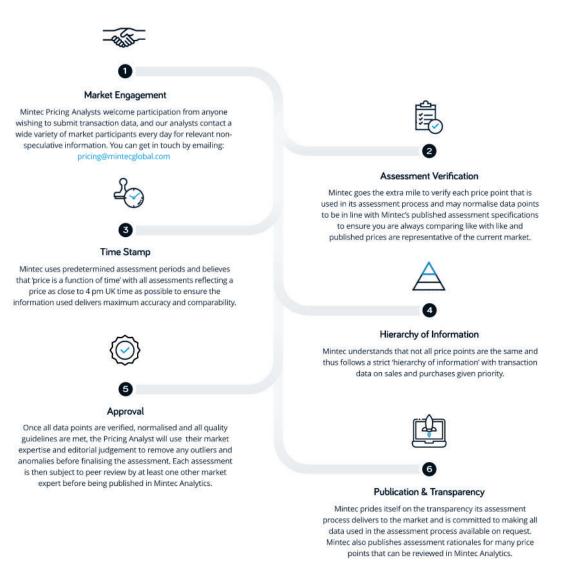
Mintec's business is defined by the integral position of its data within the markets it serves. Over time, the prices assessed and published by Mintec have become the established price assessments used by the industry for reference pricing in contracts and enabling trading in many markets to function effectively. Mintec prides itself in bringing transparency and efficiency to opaque commodity markets and this IOSCO assurance audit further underlines Mintec's robust and inclusive methodology.



### 2.3 Mintec Price Assessment Concept

The Mintec Benchmark Prices Methodology follows six primary stages summarised in the process flow diagram below.

Figure 2: The Mintec Methodology Process Flow Diagram



The market shift towards price assessment and index benchmarking has also brought greater scrutiny to the procedural disciplines in place supporting the Pricing business. Mintec has applied industrywide principles that have been laid down primarily for the oil and energy markets and is now able to use that as an additional competitive advantage in the food commodity value chain, underlining the credibility and integrity of the business and the data it provides.



To augment the high-quality data we produce, Mintec provides key exchange traded data to complement the physical price assessments and indices it provides through a highly versatile and configurable desktop and mobile application. This can be scaled into the vertical sectors of the markets it serves through its SaaS platform, Mintec Analytics.

### 2.4 Control Environment

#### Methodology

The Mintec Assessment Methodology Guide and the Mintec Assessment Specifications Guide are at the core of Mintec's Proprietary Prices.

All information regarding Mintec's methodology can be freely accessed at: <a href="https://www.mintecglobal.com/mbp">www.mintecglobal.com/mbp</a>.

#### Methodology Change

Mintec is committed to the highest standards of price transparency and strives to be as inclusive and open about its methodology and the changes to its methodology as possible. It is important that the entirety of the market has access to Mintec's methodology and can review and comment on any proposed methodology changes.

Therefore, Mintec publishes all proposals, decisions and implementations of a methodology change as 'market notes' on its website and invites everyone to review and comment on any methodology-related issues. Details on methodology changes and market notes can be accessed at <u>methodology@mintecglobal.com/marketnotes</u> and feedback can be provided through the following link: <u>methodology@mintecglobal.com</u>.

#### Code of Conduct

Mintec is committed to the highest standards of price reporting which goes hand-in-hand with the integrity of its staff and the framework under which Mintec operates. All Mintec employees must act within the highest standards of integrity in a professional and personal setting and must comply with applicable laws of the country in which they are working or travelling.

#### **Policies and Procedures**

• To provide the highest standards of price reporting and to ensure Mintec's employees act with the utmost integrity, Mintec has several internal guidelines and policies that every assessor of Mintec Benchmark Prices must adhere to.

These policies and guidelines include:

- o Conflicts of Interest Policy incl. its gifts and entertainment policy
- The Mintec Employee Handbook
- o Audit Trails Policy



- o Assessor Competency and Development Policy
- Methodology Change Policy
- o External Auditing Policy
- o Market Data in Assessment Policy
- o How to Cover Commodity Market Guide
- o All ISO 27001 Policies

#### Price Analyst Recruiting, Training, Development

All employees joining the Mintec Proprietary Pricing Team complete a rigorous training and onboarding process. This covers their understanding of commodity markets and the mechanisms behind fair, independent and accurate assessments, and how to apply the Mintec Assessment Methodology.

Mintec's price assessors are highly experienced in the commodities they cover and the underlying methodology and are well-regarded in their markets. Training and development are an ongoing ethos at Mintec, with anyone assessing commodity markets required to pass annual methodology tests. To ensure consistency, each market has at least one backup editor and detailed 'How to Cover' market guides which safeguard the integrity and continuity of each commodity market that Mintec covers.

#### Transparency

Mintec values transparency and accessibility and encourages all market participants to make contact should they wish to discuss any Mintec Benchmark Prices or its methodology. To highlight Mintec's commitment to transparency, assessment rationales are published for all in scope Mintec Benchmark Prices. The assessment rationales provide detailed information on which data was used to form the assessment. Further to this, Mintec invites anyone seeking further information or clarification about any of its prices to reach out to Mintec at <u>pricing@mintecglobal.com</u>.

#### **Anomalous Data**

Mintec defines anomalous data as data that is inconsistent with other data points received during the assessment period; a data point that is inconsistent with a price submitter's typical data submission or a price point where the quality and integrity of the provided price could not be confirmed. The Mintec Assessment Methodology Guide provides detail on how Mintec deals with anomalous data and the steps taken by Mintec to identify anomalous data. The guide can be accessed at www.mintecglobal.com/mbp.

#### Segregation of Duties & Editorial Independence

The Mintec Proprietary Pricing Team is a distinct and separate team within the company. All those who have the authority to act as an assessor will have a reporting line through to the Head of Proprietary Pricing and cannot have a reporting line, even by way of temporary placement or secondment, outside of the Proprietary Pricing Team. The Head of Proprietary Pricing reports directly to the Board of Directors of the company to eliminate the possibility that conflicts of interests from other parts of the business can affect any assessments of Mintec Benchmark Prices.



Members of the Proprietary Pricing Team are not commercially incentivised through payments of commissions or bonuses linked to commercial relationships with the company's clients. This is to ensure that the Proprietary Pricing Team can function without any conflicts of interest, such as the commercial interests of the company and the integrity of the Mintec Benchmark Prices assessments.

#### IT Security and Confidentiality

Mintec is ISO 27001 accredited which affirms that Mintec is committed to maintaining and operating its information security management system to the highest international standards; this includes access segregation to ensure that confidential data can only be accessed by personnel with the appropriate clearance.

#### Assessment Review & Approval

Mintec Benchmark Prices are reviewed and approved before publication. To do this, the Mintec assessor will present the assessment to a colleague for review and interrogation. The person approving must be different to the person assessing the market. The approver looks at all data points the assessor received during the assessment period to ensure that the methodology was followed. This also enshrines consistency and reliability in the assessment process across all Mintec Benchmark Prices. The assessment review and approval processes are documented internally.

#### **External Auditing**

In accordance with the regulations in force at Mintec, the audit firm is selected by the Board of Directors in the form of a resolution.

Mintec Limited engaged BDO to provide independent assurance over Mintec's description of the policy statements, processes and control activities as at 30 April 2021 relating to the in scope price assessments to address the IOSCO Principles.

#### **Complaints Handling Management**

Mintec operates a two-stage complaints handling procedure, which is outlined in our Complaints Procedure. It is our aim to resolve complaints at Level One without further recourse to Level Two wherever possible.

Mintec's Complaint Policy outlines that anyone with a complaint concerning one of the points below may submit it by contacting the Chief Compliance Officer:

- The adherence to the Mintec Benchmark Prices methodology in an assessment.
- Proposed or implemented changes to the Mintec Assessment Methodology
- The behaviour and/or professional competence of our Proprietary Pricing Team employees; or
- Publication delay of Mintec Benchmark Prices.

Details of the process are published at <u>www.mintecglobal.com/mbp-complaints</u>



### Scope

The following are the Mintec Benchmark Prices that are included within the scope of this IOSCO assurance report as at 30 April 2021:

Code	Mintec Benchmark Prices Name	Commodity
KC04	Organic Arabica Coffee Differential Honduras	Organic Coffee
COBS	Cocoa Butter EXW Western Europe	Cocoa Butter
8G39	Olive Oil extra-virgin EXW Andalusia	Olive Oil
RSOR	Rapeseed Oil FOB Rotterdam	Rapeseed Oil
PNU2	Peanut Runner Medium FCA Southeastern United States	Peanuts
NAL1	Almond Standard 5% FAS US	Almonds
RU23	Almond Nonpareil Supreme 23/25 FAS US	Almonds
1Y11	Cashews W320 FOB Vietnam	Cashews
PIE1	Pea Protein Isolate EXW Europe	Pea Protein
SIA1	Soya Protein Isolate EXW North America	Soya Protein
SP59	Vanilla Industrial Grade 1 FOB Madagascar	Vanilla
JS83	Butter unsalted 82% EXW Netherlands	Butter
DI18	Cream 40% EXW UK	Cream
JQ45	Milk fresh >3.5% fat DDP UK	Milk

**Directors' Statement of Adherence** 

# Section II

Concord - Document ID: NTM0ZDM0M2ItMT



### Mintec Limited Directors' Statement of Adherence

We the Directors of Mintec Limited (Mintec), are solely responsible for the preparation of this report and have designed, implemented, operated and monitored compliance with policies, processes and control activities that adhere to the Principles for oil price reporting agencies published by the International Organization of Securities Commissions (the 'PRA Principles') for price assessments listed in Section I.

We are also responsible for this Statement of Adherence and Mintec's Response to the PRA Principles presented in this report including the policies, processes and control activities designed to address the PRA Principles.

We confirm that:

• Section IV of the accompanying report fairly presents Mintec's Response to the PRA Principles for the in scope price assessments as at 30 April 2021.

Name: Spencer Wicks

Position: Chief Executive Officer

On behalf of Mintec Limited.

Date: 18 May 2021

Independent Assurance Report

# Section III

Concord - Document ID: NTM0ZDM0M2ItMT



## Independent Practitioner's Assurance Report to the Directors of Mintec Limited ("the Company" in respect of the Company's response to the Principles for Oil Price Reporting Agencies

We were engaged by Mintec Limited (the "Company") to report on the Company's accompanying description of the policies, process and control activities as set out in Section IV, that have been put in place to adhere to the Principles for Oil Price Reporting Agencies published by the International Organization of Securities Commissions (excluding Principle 2.20, the "PRA Principles") as at 30 April 2021 for the in scope price assessments as listed in Section I.

#### Responsibilities of the Directors

The Directors are responsible for preparing the Statement of Adherence to the PRA Principles, set out and supported by the detailed responses to the PRA Principles in Section IV. They are also responsible for ensuring that the Company designs, implements and monitors compliance policies, process and control activities that adhere to the PRA Principles.

#### **Our Responsibilities**

Our responsibility is to undertake an assurance engagement and examine the Company's detailed responses to the PRA Principles, as set out in Section IV, in respect of the in scope price assessments, and report thereon in the form of an independent assurance conclusion based on the evidence obtained. We conducted our engagement in accordance with International Standard on Assurance Engagements (ISAE) 3000 Revised, Assurance Engagements Other Than Audits or Reviews of Historical Financial Information issued by the International Auditing and Assurance Standards Board and with regard to the ICAEW's guidance within Technical Release Tech 02/14FSF 'Assurance reports on benchmarks and indices'.

That standard requires that we comply with ethical requirements, including independence requirements, and plan and perform our procedures to obtain sufficient evidence to express a meaningful level of assurance report in connection with Company's Response to the PRA Principles, as set out in Section IV, in respect of the in scope price assessments. We report to you, based on the results of our procedures, whether anything has come to our attention to indicate that the Company's Response to the PRA Principles in respect of the in scope price assessments, as at 30 April 2021, are not fairly stated in all material respects.

#### Scope of the Assurance Engagement

The objective of an assurance engagement is to obtain such appropriate evidence as we consider sufficient to enable us to express our conclusions. The procedures performed in a limited assurance engagement vary in nature and timing from, and are less in extent, than for a reasonable assurance engagement. Consequently, the level of assurance obtained in a limited assurance engagement is substantially lower than the assurance that would have been obtained had a reasonable assurance engagement been performed.

Our engagement includes examination, on a test basis, of evidence relevant to assessing (i) whether the Company's Response to the PRA Principles, excluding Principle 2.20, is fairly stated. Our procedures are described in the Practitioner's Testing column in Section IV of this report.

The procedures selected depend on our understanding of the Company's Response to the PRA Principles and other engagement circumstances, and our consideration of areas where material misstatements are likely to arise, whether due to fraud or error.

Our procedures were not sufficient to enable us to conclude on the suitability of design of the policies, process or control activities in place to address the PRA Principles.



While the Company's response may be informed by the need to satisfy legal or regulatory requirements, our scope of work and our conclusions do not constitute assurance over compliance with those laws and regulations.

We believe that the evidence we have obtained is sufficient and appropriate to provide a basis for our conclusion.

#### Conclusions

#### Limited assurance conclusion

Based on the results of our procedures, nothing has come to our attention to indicate that Mintec Limited's Response to the PRA Principles, with the exception of Principle 2.20, as at 30 April 2021 is not fairly stated in all material respects.

#### Restriction of Use of Our Report

This report is made solely for the use and benefit to the Directors in connection with principle 2.21 of the PRA Principles. Our work has been undertaken in accordance with our agreement dated 07 December 2020 so that we might state to the Directors those matters we are required to state in an independent assurance report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility and deny any liability to any party other than the Directors and the Company for our work, for this report, or for the conclusions we have reached.

Our report is released to Directors on the basis that it shall not be copied, referred to or disclosed, in whole or in part, without our prior written consent.

#### Other information

The information included in Section I describing the company overview, corporate structure and governance, reporting best practice and in scope benchmark price assessments are presented by the Directors to provide additional information and is not part of the Company's Response to the PRA Principles. Such information has not been subjected to the procedures applied in the examination of the Company's Response to the PRA Principles, related to the reporting of benchmark price assessments, and accordingly, we express no opinion on it.

BDO LLP Chartered Accountants London 18 May 2021

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**Principles and Responses** 

# Section IV

Concord - Document ID: NTM0ZDM0M2ItMT

# Principles, Mintec's Responses and Practitioner's Testing

#### Introduction

The table below sets out the response of Mintec in terms of how they adhere to each of the IOSCO principles, split into policy statements and process and control activities.

The accompanying 'Practitioner's Testing' summarises the work performed by BDO to assess whether the policy statements and process and control activities, summarised by Mintec, are reflective of working practices. This supports the assurance opinion as documented in Section III.

The validation approach is summarised below:

Mintec Response	Validation Approach
Context	This section includes background information only and therefore was not validated
Policy Statements (PS)	Checked for existence of the policy or methodology in line with what has been described in Mintec's response as at 30 April 2021
Process and Control Activities (PCA)	Checked an example of how a relevant activity has been put in operation as described in Mintec's Response as at 30 April 2021

IOSCO	Princi	ple
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### 1. Quality and Integrity of PRA Methodologies

Methodology					
1.1 A PRA should formalize, document, and make public any methodology that it uses for a price assessment.	Guide a Specific underpi Mintec I guides a http://w Mintec I falling ir for Oil F	the Mintec Assessment Methodology uide and the Mintec Assessment becification Guide explain and inderpin the methodologies for the intec Benchmark Prices (MBP). Both uides are publicly available at tp://www.mintecglobal.com/mbp intec Benchmark Prices Assessments lling in scope for the IOSCO Principles r Oil Price Reporting Agencies as at 30 pril 2021 for limited IOSCO assurance e:		<ul> <li>Process and Control Activity</li> <li>BDO inspected Mintec's methodology for in scope benchmarks and noted that they are formalised and documented in the Mintec Assessment Methodology Guide.</li> <li>BDO inspected the Mintec Assessment Specification Guide and noted it complements the methodology.</li> <li>BDO inspected the company website and confirmed that both guides are</li> </ul>	
	Code	Mintec Benchmark Prices Name	Commodity	publicly available at www.mintecglobal.com/mbp.	
	KC04	Organic Arabica Coffee Differential Honduras	Organic Coffee		
	COBS	Cocoa Butter Spot EXW Western Europe	Cocoa Butter		
	8G39	Olive Oil extra- virgin EXW Andalusia	Olive Oil		
	RSOR PNU2	Rapeseed Oil FOB Rotterdam Peanut Runner	Rapeseed Oil Peanuts		
		Medium FCA Southeastern United States			
	NAL1	Almond Standard 5% FAS US	Almonds		
	RU23	Almond Nonpareil Supreme 23/25 FAS US	Almonds		
	1Y11	Cashews W320 FOB Vietnam	Cashews		

IOSCO Principle	Mintec's Response			Practitioner's Testing
	PIE1 SIA1	Pea Protein Isolate EXW Europe Soya Protein	Pea Protein Soya Protein	
	SP59	Isolate EXW North America Vanilla Industrial Grade 1 FOB	Vanilla	
	JS83 DI18	Madagascar Butter unsalted 82% EXW Netherlands Cream 40% EXW	Butter	
	JQ45	UK Milk fresh >3.5% fat DDP UK	Milk	
	Mintec's benchm docume Methoc by the N Guide, I	<u>&amp; Control Activity:</u> s methodology for harks is formalised ented in the Minted lology Guide and c Mintec Assessment both of which are p e at <u>www.mintecgl</u>	and Assessment omplemented Specification publicly	
1.2 A methodology should aim to achieve price assessments which are reliable indicators of oil market values, free from distortion and representative of the particular market to which they relate.	<u>Context:</u> Mintec's methodology is designed to bring transparency to the commodity markets they assess. The Mintec Assessment Methodology Guide and the Mintec Specification Guide together ensure that a user of the Mintec Benchmark Prices knows exactly what the criteria and assessment terms are.		commodity Mintec Guide and the together Mintec exactly what	Policy Statement BDO inspected the Mintec Assessment Methodology Guide and noted that it is as described in Mintec's response to Principle 1.2.
	<i>Policy Statement:</i> The Mintec Assessment Methodology Guide states that Mintec engages with the industry on an ongoing basis and regularly invites feedback on its methodology to ensure Mintec's price assessments remain reliable indicators of the commodity markets they cover.		engages with g basis and on its intec's price ole indicators	

IOSCO Principle	Mintec's Response	Practitioner's Testing
	Please also refer to Mintec's response to Principles 1.3 to 1.6.	
<ul> <li>1.3 At a minimum, a methodology should contain and describe:</li> <li>a) All criteria and procedures that are used to develop an assessment including how the PRA uses the specific volume, concluded and reported transactions, bids, offers and any other market information (collectively 'market data') in its assessment and/or assessment time periods (e.g., windows), why a specific reference unit is used (e.g., barrels of oil), how the PRA collects such market data, the guidelines that control the exercise of judgment by assessors and any other information, such as assumptions, models and/or extrapolation from collected data that are considered in making an assessment;</li> <li>b) Its procedures and practices that are designed to ensure consistency between its assessors in exercising their judgment;</li> <li>c) The relative importance that generally will be assigned to each criterion used in forming the price assessment (i.e., type of market data used, type of criterion used to guide judgement). [This is not intended to restrict the specific application of the relevant methodology but is to ensure the quality and</li> </ul>	<ul> <li>Policy Statement:</li> <li>a) The Mintec Assessment Methodology Guide together with the Mintec Assessment Specification Guide describe the process in which Mintec assesses the in scope price assessments outlined in section 1 of this report:</li> <li>The Mintec Benchmark Prices are based on a 'market survey' approach where industry experts contact a vast number of buyers, sellers, traders, brokers, and anyone else that may have a reasonable understanding of the assessed market during each assessor to discover and discuss pricing information such as trades, bids, offers, tenders or any further information that will help discover the true market price on any given day and ensures that no market participant or market 'side' is overrepresented in the final assessment process.</li> <li>In addition, market participants with relevant information are also invited to contact Mintec's Assessors at any time.</li> <li>The Mintec Assessment Specification Guide describes, among others:</li> <li>Name of the assessment</li> <li>Quality of the assessment</li> <li>Quality of the assessment</li> <li>Quantity of the assessment</li> <li>Quantity of the assessment</li> <li>Currency of the assessment</li> </ul>	Policy Statement BDO inspected the Mintec Assessment Methodology Guide and Mintec Assessment Specification Guide and noted that they are as described in Mintec's Response to Principle 1.3(a). BDO inspected the Mintec Assessment Methodology Guide and noted that it is as described in Mintec's Response to Principle 1.3(b) and 1.3(c). BDO inspected the Mintec Assessment Methodology Guide and noted that it is as described in Mintec's Response to Principle 1.3(d) to 1.3(h).

IOSCO Principle	Mintec's Response	Practitioner's Testing
integrity of the price assessment;	<ul><li>Unit of the assessment</li><li>Publishing frequency of the assessment</li></ul>	
<ul> <li>d) Criteria that identify the minimum amount of transaction data (i.e., completed transactions) required for a particular price assessment (the "transaction data threshold"). If no such threshold exists, the reasons why a minimum threshold is not established should be explained, including procedures where there is no transaction data;</li> <li>e) Criteria that address the assessment periods where the submitted data fall below the methodology's</li> </ul>	<ul> <li>The Mintec Assessment Methodology Guide describes, among others:</li> <li>Mintec's methodology process</li> <li>Mintec Benchmark Prices</li> <li>Publication schedule</li> <li>Assessment timestamps</li> <li>What, how and who can submit prices to Mintec</li> <li>Assessment calculation</li> <li>Hierarchy of Information</li> <li>Editorial judgement</li> <li>Transparency</li> <li>Methodology changes</li> <li>Corrections, clarifications and complaints</li> </ul>	
recommended transaction data threshold or the requisite PRA's quality standards, including any alternative methods of assessment (e.g., theoretical estimation models). Those criteria should explain the procedures used where no transaction data exists; f) Criteria for timeliness of market data submissions and the	commodity markets Mintec assesses, there is no minimum number of data points for an assessment period. As such, editorial judgement from our assessors plays an important role in the final assessment, particularly in markets where pricing information is not readily available as is common in the food commodity world. In the event that no market data was reported to Mintec, the assessors may use other data obtained during the assessment period to assess Mintec Benchmark Prices. These may include	
means for such submissions and the submissions (e.g. electronically, via telephone, etc.); g) Criteria and procedures that address assessment periods where one or more reporting entity submits market data that constitute a significant proportion of the total data upon which the assessment is based (i.e.,	spreads, changes in supply or demand, freight or other macroeconomic factors. More information on how Mintec calculates its assessments and access to the Mintec Assessment Methodology Guide and the Mintec Assessment Specifications Guide can be gained via: www.mintecglobal.com/mbp	

IOSCO Principle	Mintec's Response	Practitioner's Testing
key submitter dependency). The PRA should also define in its criteria and procedures for what constitutes a "significant proportion" for each price assessment; h) Criteria according to which transaction data may be excluded from a price assessment.	<ul> <li>Policy Statement:</li> <li>b) The publicly available Mintec Assessment Methodology Guide explains and describes how Mintec applies its editorial judgement, with all employees in the Mintec Proprietary Pricing Team undergoing regular pricing and methodology training and are required to pass a methodology test prior to being allowed to be the main assessor of Mintec Benchmark Prices.</li> <li>No assessor can assess Mintec Benchmark Prices alone, as assessments must undergo a review prior to their publication to ensure accuracy and consistency in the prior to the prior to prior to the prior</li></ul>	
	<ul> <li>price assessment process.</li> <li>c) The Mintec Assessment Methodology Guide outlines the following salient points:</li> <li>The Mintec Benchmark Prices are based on a 'market survey' approach where industry experts contact a vast number of buyers, sellers, traders, brokers and anyone else that</li> </ul>	
	<ul> <li>may have a reasonable understanding of the assessed market during each assessment period.</li> <li>Mintec believes that completed, transparent deals are key in helping establish fair market value. In the absence of verifiable transactions, Mintec will consider other types of information.</li> </ul>	
	<ul> <li>Bids and offers will always be considered on an individual basis with the highest ranking given to competitive, open bids or offers, followed by deals</li> </ul>	

IOSCO Principle	Mintec's Response	Practitioner's Testing
	<ul> <li>done and indicative price points. Bids, offers or bid-offer spreads will never be averaged and only the most competitive bid or offer will be considered.</li> <li>Editorial judgement may be applied where relevant.</li> </ul>	
	<ul> <li>As outlined in 1.3 a, the publicly available Mintec Assessment Methodology Guide outlines that due to the opaque nature of the commodity markets Mintec assesses, there is no minimum number of data points for an assessment period.</li> </ul>	
	e) Mintec does not have a minimum transaction data threshold as outlined in 1.3 (a and d).	
	In the event that no market data was reported, the Mintec Assessment Methodology outlines that Mintec's assessors may use other data obtained during the assessment period to assess the Mintec Benchmark Price. These may include spreads, changes in supply or demand, freight or other macroeconomic factors.	
	<ul> <li>f) The publicly available Mintec Assessment Methodology Guide and Mintec Assessment Specification Guide outline:</li> </ul>	
	<ul> <li>How data should be recorded</li> <li>Who should report data</li> <li>Assessment 'cut-offs', 'time stamps' and frequency</li> </ul>	
	The Mintec Assessment Methodology states that:	
	• the cut-off and thus timestamp for all Mintec Benchmark Prices is	

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	<ul> <li>16:00 UK time. This means data received at 16:00:00 UK time will fall into the next assessment period. Data received at 15:59:59 would still be counted towards the current assessment period.</li> <li>all data points received will be</li> </ul>	
	taken into consideration, the difference being whether the data points are considered in one assessment period or the next.	
	<ul> <li>the timestamp when the price indication was received by a Mintec employee determines the time stamp and which assessment period the price point will be used in, rather than the time it was sent by the submitter.</li> </ul>	
	<ul> <li>g) The Mintec Assessment Methodology Guide states that Mintec's methodology is designed with the opaque nature of man of the commodity markets that Mintec assesses. To protect the assessment process from key submitter dependency, all prices received must be verifiable, with price submitters needing to be available for further clarification should this be needed. Further to this, to protect the integrity of the pricing process, offers can only make the assessment</li> </ul>	
	cheaper and bids can only make the assessment more expensive. To be used in the assessment, all bids or offers must be open to a significant number of market participants and be transactable. As such, if due to the opaque nature of the market there is only one bid/offer reported to Mintec, but this bid/offer is open to a significant proportion of the market, it is Mintec's duty in the aim	

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	<ul> <li>of transparency that this price point should be used in the price assessment process.</li> <li>h) The publicly available Mintec Assessment Methodology Guide states that exclusions are data points that, despite being competitive, relevant to the assessment and checked for quality, are excluded from the assessment process. Examples of this would be intracompany transactions or transactions not undertaken at arm's length.</li> </ul>	
<ul> <li>1.4 A PRA should describe and publish the:</li> <li>a) Rationale for adopting a particular methodology, including any price adjustment techniques and a justification of why the time period or window within which market data is accepted is a reliable indicator of physical market values;</li> <li>b) Procedure for internal review and approval of a given methodology, as well as the</li> </ul>	<ul> <li>Policy Statement:</li> <li>a) The publicly available Mintec Assessment Methodology Guide describes:</li> <li>The rationale for adopting the Mintec Assessment Methodology</li> <li>The assessment calculations including price adjustment techniques</li> <li>The assessment period for an assessment</li> <li>b) The publicly available Mintec Assessment Methodology Guide</li> </ul>	Policy Statement BDO inspected the Mintec Assessment Methodology Guide and noted that it is as described in Mintec's Response to Principle 1.4(a) to 1.4(c).
frequency of this review; c) Procedure for external review of a given methodology, including the procedures to gain market acceptance of the methodology through consultation with stakeholders on important changes to their price assessment processes.	<ul> <li>describes how Mintec holds regular methodology feedback sessions where it publicly invites anyone with an opinion on Mintec's methodology, no matter if positive or constructive, to engage with the company to ensure its methodology meets the needs of the industry. The minimum frequency of this review is annual.</li> <li>c) In addition to 1.4 (b), Mintec publicly invites feedback on its methodology at least once per calendar year as</li> </ul>	
	outlined in the publicly available Mintec Assessment Methodology	

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	Guide. On top of this, anyone, at any time, is welcome to provide feedback on Mintec's methodology.	
<ul> <li>1.5 A PRA should adopt and make public to stakeholders explicit procedures and rationale of any proposed material change in its methodology. Those procedures should be consistent with the overriding objective that a PRA must ensure the continued integrity of its price assessments and implement changes for good order of the particular market to which such changes relate. Such procedures should:</li> <li>a) Provide advance notice in a clear timeframe that gives stakeholders sufficient opportunity to analyse and comment on the impact of such proposed changes, having regard to the PRA's assessment of the overall circumstances;</li> <li>b) Provide for stakeholders' comments, and the PRA's response to those comments, to be made accessible to all market stakeholders after any given consultation period, except where the commenter has requested confidentiality.</li> </ul>	<ul> <li><i>Context</i></li> <li>a) Mintec is committed to the highest standards of price transparency and desires to be as inclusive, open and transparent about its methodology and changes to its methodology as possible. As such Mintec consults with the market as often as possible prior to making any changes to its methodology and has made public its methodology change process within its Mintec Assessment Methodology Guide.</li> <li><i>Process and Control Activity</i></li> <li>Mintec publicly publishes 'market notes' that inform Mintec Benchmark Price users of any proposed, decided and implemented changes to its methodology. Market notes can be publicly reviewed at www.mintecglobal.com/marketnotes.</li> <li><i>Policy Statement</i></li> <li>The internal Mintec Methodology</li> <li>How to change a methodology</li> <li>Necessary approvals for such a methodology change</li> <li>The regular methodology review interval</li> <li>b) The Mintec Assessment Methodology Guide states that the proposal, decision and implementation of a methodology change will be made publicly</li> </ul>	Process and Control Activity For an example methodology change, BDO inspected the publicly available Market Notes and noted that it informs the MBP users of any proposed, decided and implemented change to its methodology. Policy Statement BDO inspected the Internal Mintec Methodology Review Policy and noted that it is as described in Mintec's Response to Principle 1.5(a). BDO inspected the Mintec Assessment Methodology Guide and noted that it is as described in Mintec's Response to Principle 1.5(b).

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	available as a market note and that market notes can be publicly accessed via <u>www.mintcglobal.com/marketnotes</u> . The Assessment Methodology guide further states that Mintec will make all comments received during the consultation process, and not marked for confidential use only, available to all market participants upon requests.	
Changes to Methodology		
1.6 A PRA should engage in the routine examination of its methodologies for the purpose of ensuring that they reliably reflect the physical market under assessment. This should include a process for taking into account the views of relevant stakeholders.	Policy Statement:The Mintec Assessment Methodology Guide states that market participants are always welcome to provide feedback and comments on the Mintec Benchmark Prices Methodology and that an annual market note inviting explicit feedback on the overarching Mintec Assessment Methodology is published to ensure that Mintec's methodology reliably reflects the physical markets under assessment.Process and Control ActivityMintec Market Notes can be accessed via www.mintecglobal.com/marketnotes.	Policy Statement BDO inspected the Mintec Assessment Methodology Guide and noted that it is as described in Mintec's Response to Principle 1.6. Process and Control Activity BDO inspected Mintec's company website (www.mintecglobal.com/marketnotes) and noted that the Market Notes are publicly available.
Quality and Integrity of Price	Assessments	
2.1 A PRA should take measures that are intended to ensure the quality and integrity of the price assessment process.	Process & Control Activity: Mintec makes its Assessment Methodology and Assessment Specification Guides publicly available online at <u>www.mintecglobal.com/mbp</u> enabling every interested party to review and comment on the Mintec methodology and its specifications at any point in time.	Process and Control Activity BDO inspected Mintec's company website and noted that the Mintec Assessment Methodology guide and the Mintec Assessment Specification Guide are publicly available at www.mintecglobal.com/mbp. BDO accessed the company website (www.mintecglobal.com/marketnotes)

IOSCO Principle	Mintec's Response	Practitioner's Testing
	To complement this, Mintec explicitly publishes at least one market note every year to request feedback on its Methodology. Methodology related communications can be publicly reviewed via www.mintecglobal.com/marketnotes. The Mintec Assessment Methodology Guide states that no assessor can assess one of the Mintec Benchmark Prices alone. Mintec Benchmark Prices that are in scope must undergo a review by an independent member of the Proprietary Pricing Team to ensure accuracy and consistency in the price assessment process. The Mintec price assessment tool ensures segregation of duties by preventing the assessor who completes the assessment from selecting themselves for approval. All core evidence for in scope price assessment tool including:	<ul> <li>and noted that a market note</li> <li>requesting annual feedback on</li> <li>Mintec's methodology was published.</li> <li>For an example of each of the in</li> <li>scope price assessments, BDO</li> <li>inspected the price assessment</li> <li>calculation workbook and price</li> <li>assessment tool and noted that a</li> <li>colleague review had been</li> <li>performed.</li> <li>For an example of each of the in</li> <li>scope price assessments, BDO</li> <li>inspected the price assessment tool</li> <li>and noted that it prevents the</li> <li>assessor who completes the</li> <li>assessment to select themselves for</li> <li>approval.</li> <li>For an example of each of the in</li> <li>scope price assessments, BDO</li> <li>inspected the price assessment tool</li> <li>and noted that il prevents the</li> <li>assessment to select themselves for</li> <li>approval.</li> </ul>
	<ul> <li>Price assessment calculation workbook;</li> <li>Submissions log for each assessment;</li> <li>Approval of assessment including name of team member and date performed; and</li> <li>Evidence of judgement applied by editors to submissions received.</li> </ul>	<ul> <li>Price assessment calculation workbook;</li> <li>Submissions log for each assessment;</li> <li>Approval of assessment including name of team member and date performed; and</li> <li>Evidence of judgement applied by editors to submissions received</li> </ul>
	Policy Statement:	Policy Statement
	<ul> <li>The Mintec Conflict of Interest Policy states that:</li> <li>The Proprietary Pricing Team exists as a distinct and separate team of the company;</li> </ul>	BDO inspected the Internal Conflict of Interest Policy and noted that it is described in Mintec's response to Principle 2.1.

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	<ul> <li>Members of the Proprietary Pricing Team cannot be paid commissions; and</li> <li>Assessors cannot have personal or financial ties to the markets they assess.</li> </ul>	
Market Data Used in Price As	ssessments	
<ul> <li>2.2 A PRA should:</li> <li>a) Specify with particularity the criteria that define the physical commodity that is the subject of a particular methodology;</li> <li>b) Utilize its market data, giving priority in the following order, where consistent with the PRA's approach to ensuring the quality and integrity of a price assessment:</li> <li>1. Concluded and reported transactions;</li> <li>2. Bids and offers;</li> <li>3. Other market information. Nothing in this provision is intended to restrict a PRA's flexibility in using market data consistent with its methodologies. However, if concluded transactions are not given priority, the reasons should be explained as called for in 2.3(b);</li> <li>c) Employ sufficient measures designed to use market data submitted and considered in a price assessment, which are bona fide, meaning that the</li> </ul>	<ul> <li>a)</li> <li>Process and Control Activity</li> <li>Mintec makes its Assessment</li> <li>Specification Guide publicly available online at</li> <li>https://www.mintecglobal.com/mbp.</li> <li>Policy Statement:</li> <li>The Mintec Assessment Specification</li> <li>Guide defines the quality, quantity, incoterm, unit of measurement, currency, assessment code, and assessment name and assessment frequency.</li> <li>b) The publicly available Mintec Assessment Methodology Guide states that bids and offers will always be considered on an individual basis, with the highest ranking given to competitive, open bids or offers, followed by deals done and indicative price points. Bids, offers or bid-offer spreads will never be averaged and only the most competitive bid or offer will be considered in the assessment process.</li> <li>The Mintec Assessment</li> </ul>	<ul> <li>Process and Control Activity</li> <li>BDO inspected the Mintec website and confirmed that the Assessment Specification Guide is publicly available at https://www.mintecglobal.com/mbp</li> <li>Policy Statement</li> <li>BDO inspected the Mintec Assessment Specification Guide and noted that it defines the quality, quantity, incoterm, unit of measurement, currency, assessment code, and assessment name and assessment frequency.</li> <li>BDO inspected the Mintec Assessment Methodology Guide and noted that it is as described in Mintec's Response to Principle 2.2(a) to 2.2(e).</li> <li>BDO inspected the Mintec Market Data in Assessment Methodology Guide and noted that it is as described in Mintec's Response to Principle 2.2(f).</li> </ul>
parties submitting the market data have executed, or are prepared	Methodology Guide further states that Mintec assessors may use	

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to execute, transactions generating such market data and the concluded	their editorial judgement during the assessment process.	
transactions were executed at arms-length from each other. Particular attention should be made in this regard to inter- affiliate transactions; d) Establish and employ procedures to identify anomalous (i.e., in the context of a PRA's methodology) or suspicious transaction data and keep records of decisions to exclude transaction data from the PRA's price	c) The publicly available Mintec Assessment Methodology Guide encourages all market participants to submit all data that may be relevant to the assessment, but that price submitters will need to be available for further qualification of their data points from Mintec assessors to ensure these price points are assessment relevant, non-speculative, at arm's length and not intracompany price indications.	
assessment process. e) Encourage parties that submit any market data ("submitters") to submit all of their market data that falls within the PRA's criteria for that assessment. PRAs should seek, so far as they are able and is reasonable, that data submitted are representative of the submitters' actual concluded transactions. f) Employ a system of	d) The publicly available Mintec Assessment Methodology Guide outlines that in the event where a Mintec assessor becomes aware of price points not being consistent with other market data, and the assessor cannot confirm the validity of the submitted data, the price point may be deemed anomalous and editorial judgement may be exercised when it comes to the inclusion of such data points.	
appropriate measures so that, to the extent possible, submitters comply with the PRA's applicable quality and integrity standards for market data.	Furthermore, the Mintec Assessment Methodology Guide states that exclusions are data points that, despite being competitive, relevant to the assessment and checked for quality, are excluded from the assessment process for example because these may not be done at arm's length or are intracompany trades. Prices that are excluded from the assessment will be mentioned in that day's assessment rationale.	

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	e) The publicly available Mintec Assessment Methodology Guide encourages all market participants to submit all data that may be relevant to assessments, including but not limited to:	
	<ul> <li>Confirmed transactions</li> <li>Reported transactional data heard across the market</li> <li>Firm bids and offers</li> <li>Expressions of interest for transactions, bids and offers</li> <li>Price Indications</li> <li>Tender results</li> <li>Freight or trucking rates</li> <li>Price spreads (location, quality, product, size)</li> </ul>	
	<ul> <li>f) The Mintec Market Data in Assessments Policy states that:</li> </ul>	
	• Each assessor is required to verify each individual that submits a price point as well as verifying the price point submitted. To verify a price submitter, Mintec assessors are required to keep a contact sheet of all their contacts, clearly indicating which company an individual works and how they have verified that this individual is bona fide e.g. called the official company number and were transferred through to the member of staff, met in person and obtained a business card, received an email from a recognised email server of the company, <i>et cetera</i> .	
	<ul> <li>Mintec expects that all price providers submit their price points in an honest and timely manner where the price</li> </ul>	

IOSCO Principle	Mintec's Response	Practitioner's Testing
	<ul> <li>submitter makes the best effort to adhere to Mintec's quality and integrity standards.</li> <li>Purposefully reporting false or speculative data, an attempt to unduly influence the assessment, or threatening a Mintec assessor may result in the individual or company being barred from submitting price information to Mintec in order to uphold the integrity of the assessment process.</li> </ul>	
2.3 A PRA should describe and publish with each assessment, to the extent reasonable without delaying a price reporting deadline: a) A concise explanation, sufficient to facilitate a PRA subscriber's or market authority's ability to understand how the assessment was developed, including, at a minimum, the size and liquidity of the physical market being assessed (meaning the number and volume of transactions submitted), the range and average volume and range and average of price, and indicative percentages of each type of market data that have been considered in an assessment; terms referring to the pricing methodology should be included (e.g., "transaction-based", "spread-based" or interpolated/extrapolated"); b) A concise explanation of	<ul> <li>Policy Statement:</li> <li>a) Mintec assesses commodity markets across varying levels of liquidity and uses a 'survey based' approach in its assessments as stated in the Mintec Assessment Methodology Guide.</li> <li>Process &amp; Control Activity:</li> <li>Mintec publishes assessment rationales for each publication of the "in scope" assessments as defined in Section 1 of this report, each rationale includes the following:</li> <li>Assessment name;</li> <li>Assessment code;</li> <li>Assessment date;</li> <li>Price change to previous assessment;</li> <li>Indication why the assessment was assessed changed or unchanged; and</li> <li>Indication if any data was excluded.</li> </ul>	<ul> <li>Policy Statement</li> <li>BDO inspected the Mintec</li> <li>Assessment Methodology Guide and noted that it is as described in Mintec's Response to Principle 2.3(a)</li> <li>Process and Control Activity</li> <li>For an example of each of the in scope price assessments, BDO inspected the corresponding rationale and noted that each published rationale includes the following: <ul> <li>Assessment name;</li> <li>Assessment code;</li> <li>Assessment date;</li> <li>Price change to previous assessment;</li> <li>Indication why the assessment was assessed changed or unchanged; and</li> <li>Indication if any data was excluded.</li> </ul> </li> </ul>

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basis upon which judgment (e.g., exclusions of data which otherwise conformed to the requirements of the relevant methodology for that assessment, basing prices on spreads or interpolation/ extrapolation, or weighting bids or offers higher than concluded transactions etc.), if any, was used in establishing an assessment.	<i>Policy Statement:</i> b) As outlined in 2.3(a) and per the Mintec Assessment Methodology Guide, Mintec publishes assessment rationales for 'in scope' price assessments in which Mintec explains the reasons and the data used to assess the Mintec Benchmark Price.	Policy Statement BDO inspected the Mintec Assessment Methodology Guide and noted that it is as described in Mintec's Response to Principle 2.3(b).
Integrity of the Reporting Pro	ocess	
2.4 A PRA should: a) Specify the criteria that define who may submit market data to the PRA;	<ul> <li><u>Policy Statements:</u></li> <li>a) The Mintec Assessment Methodology Guide states that</li> </ul>	Policy Statement BDO inspected the Mintec Assessment Methodology Guide and
b) Have quality control procedures to evaluate the identity of a submitter and any employee(s) of a submitter who report market data and the	Mintec welcomes price inputs from any market participant that has relevant and non-speculative price information that is provided in good faith.	noted that it is as described in Mintec's Response to Principle 2.4(a)- (c) BDO inspected the Market Data in
authorization of such person(s) to report market data on behalf of a submitter;	The Mintec Assessment Methodology Guide further outlines how data can be reported to Mintec	Assessments Policy and noted that it is as described in Mintec's Response to Principle 2.4(b).
c) Specify the criteria applied to employees of a submitter who are permitted to submit	and what data should be reported to Mintec. b) The Mintec Assessment	BDO inspected the Mintec Conflicts of Interest Policy and noted that it is as described in Mintec's Response to Principle 2.4(d).
market data to a PRA on behalf of a submitter; encourage submitters to submit transaction data from back office functions and seek corroborating data from other sources where transaction data is	Methodology Guide provides a non- exhaustive list of individuals that can report price information to Mintec and qualifies that all price submitters need to be available for further qualification of their price points after submission.	For testing on how Mintec cross- checks market indicators and identifies anomalous information, please refer to Principle 2.2(c) and 2.2(d).
received directly from a trader; d) Implement internal controls and written	Additionally, the Mintec Market Data in Assessments Policy outlines to all Pricing staff how price submitters and price points are validated.	

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procedures to identify communications between submitters and assessors that attempt to influence an assessment for the benefit of any trading position (whether of the submitter, its employees or any third party), attempt to cause an assessor to violate the PRA's rules or guidelines or identify submitters that engage in a pattern of submitting anomalous or suspicious transaction data. Procedures should include provision for escalation by the PRA of inquiry within the submitter's company. Controls should include cross-checking market indicators to validate submitted information.	<ul> <li>c) The Mintec Assessment Methodology Guide states that Mintec expects all price providers to have familiarised themselves with the Mintec Assessment Methodology Guide and the Mintec Assessment Specification Guide, and takes it as given that the person reporting a price to Mintec has the necessary qualification and experience to provide such a price to Mintec.</li> <li>d) The Mintec Conflicts of Interest Policy encourage any Mintec employee that has a concern about the behaviour of a colleague, submitter, market participant or any other person connected to threatening the integrity of the Mintec price assessment process to report that concern to a manager at Mintec.</li> <li>Mintec's responses to 2.2 (c) and 2.2 (d) provide further information on how Mintec cross-checks market indicators and identifies anomalous information.</li> </ul>	
Assessors		
2.5 A PRA should adopt and have explicit internal rules and guidelines for selecting assessors, including their minimum level of training, experience and skills, as well as the process for periodic review of their competence.	<ul> <li>Policy Statement:</li> <li>The Mintec Assessor Competency and Development Policy sets out the requirements and competencies for: <ul> <li>The recruitment processes</li> <li>Assessor competency assessments</li> <li>Documentation and compliance</li> <li>Succession planning</li> <li>Development of assessors</li> </ul> </li> </ul>	Policy Statement BDO inspected the Mintec Assessor Competency and Development Policy and noted that it is as described in Mintec's Response to Principle 2.5.

IOSCO Principle	Mintec's Response	Practitioner's Testing
	Process & Control Activity:	Process and Control Activity
	Mintec regularly assesses the competence and quality of its assessors to ensure that price assessments made are consistent and that Mintec assessors have the skills and tools required to make unbiased and transparent assessments. This is tested and documented by an annual price	For each member of the Proprietary Pricing Team, BDO inspected the result of the annual price assessment test and noted that it recorded the result of the assessment, the date of assessment, the test taker and test marker.
	assessment test. Prior to joining the Mintec Proprietary Pricing Team as part of the hiring process, prospective editors must pass a competency interview and assessment covering:	Mintec noted that there were no new joiners to the Mintec Proprietary Pricing Team during the period under review. Therefore, there were no items to test and BDO has not performed any further validation procedures on this response.
	<ul> <li>Technical questions on commodity pricing;</li> <li>Compliance questions over conflicts of interest;</li> <li>Pricing simulation assessment; and</li> <li>A presentation over prospective plan for a methodology of their given area of coverage.</li> </ul>	For an example of each of the in scope price assessments, BDO inspected the price assessment calculation workbook and the price assessment tool and noted that the assessor submitted the assessment to a colleague for review and approval.
	Once all data points are verified, normalised and all quality guidelines are met, the assessor will present the assessment to a colleague for review and approval.	For the above noted example, inspected the workbook and price assessment tool and confirmed that the price was signed off, attesting to the methodology having been followed.
	The approver will sign off the price having looked at the collected data points to ensure that the methodology was followed, ensuring consistency and reliability in the assessment process.	
2.6 A PRA should have arrangements to ensure its	Policy Statement:	Policy Statement
assessments can be produced on a consistent and regular basis.	<ul> <li>Mintec has a Business Continuity Plan that safeguards Mintec Benchmark</li> <li>Prices. The BCP aims to: <ul> <li>Recover of the IT systems at an alternative location within a defined timeframe;</li> </ul> </li> </ul>	BDO inspected the Business Continuity Plan and noted that it is as described in Mintec's Response to Principle 2.6.

IOSCO Principle	Mintec's Response	Practitioner's Testing
	<ul> <li>Ensure that business operations can continue, albeit at a reduced level, until IT systems are fully restored;</li> <li>Provide a description of how Mintec will respond to a disruptive incident affecting the IT systems covered by this plan;</li> <li>Ensure that information security controls always remain in place to protect classified information;</li> <li>Set out who will respond to an incident and how the service continuity plan will be activated;</li> <li>Describe the facilities that are in place to help with the implementation of the plan;</li> <li>Explain how communication within the organisation will be handled;</li> <li>Define what will happen once the incident is resolved, and the team is stood down.</li> </ul>	Process and Control Activity For an example of each of the in scope price assessments, BDO inspected the price assessment calculation workbook and price assessment tool and noted that the assessment was reviewed and approved. For each member of the Proprietary Pricing Team, BDO inspected the result of the annual price assessment test and noted that it recorded the result of the assessment, the date of assessment, the test taker and test marker.
	<ul> <li>Process &amp; Control Activity</li> <li>Once all data points are verified, normalised and all quality guidelines are met, the assessor will present the assessment to a colleague for review and interrogation.</li> <li>The approver will look at collected data points to ensure that the methodology was followed, driving consistency and reliability in the assessment process, and sign off the price if no issues are noted.</li> <li>Further to this, Mintec regularly assesses the competence of its assessors to ensure that price assessments are consistent and that assessors have the skills and tools required to make balanced assessments. This will be tested and documented by an annual price assessment test as outlined in the</li> </ul>	

2.7 A PRA should maintain continuity and succession planning in respect of its assessors in order to ensure that assessments are made consistently and by employees who possess the relevant levels of expertise.Policy S Proprie success prices w cover id a minin reviewedFurther cover til scope a step-by within N to prota assessments are made expertise.Further cover id a minin reviewedSupervision of AssessorsPolicy S Proprie success prices w cover id a minin reviewedSupervision of AssessorsPolicy S Proprie success prices w cover id a minin reviewedSupervision of AssessorsPolicy S Proprie success step-by within N to prota assessments assessments2.8 A PRA should institute internal control procedures to ensure the integrity and reliability of assessments. At a minimum, such internal controls and procedures should require: a) The on-going supervisionPolicy S prosential presential p	Assessor Competency and oment Policy. tatement: htec Assessor Competency and oment Policy sets out that the tary Pricing Team maintains a sion plan for all roles that assess with an emergency, or backup, dentified for assessed markets as hum. The succession plan will be ed at least annually. to this, Mintec maintains 'how to he markets' guides for all its in assessments which are detailed -step guides that enable anyone	Policy Statement BDO inspected the Mintec Assessor Competency and Development Policy and noted that it is as described in Mintec's Response to Principle 2.7.
maintain continuity and succession planning in respect of its assessors in order to ensure that assessments are made consistently and by employees who possess the relevant levels of expertise.The Min Develo Proprie success prices w cover id a minin reviewerFurther cover til scope a step-by within M to prote assessments of ensure the institute internal control procedures to ensure the integrity and reliability of assessments. At a minimum, such internal controls and procedures should require: a) The on-going supervisionPolicy S prices w cover id a minimum, such internal prosential prosential procedures should require: a) The on-going supervision	ntec Assessor Competency and oment Policy sets out that the tary Pricing Team maintains a sion plan for all roles that assess with an emergency, or backup, dentified for assessed markets as num. The succession plan will be ed at least annually. to this, Mintec maintains 'how to ne markets' guides for all its in assessments which are detailed	BDO inspected the Mintec Assessor Competency and Development Policy and noted that it is as described in
2.8A PRA shouldPolicy Sinstitute internal controlprocedures to ensure theThe Minintegrity and reliability ofGuide sassessments. At averifiedminimum, such internalguidelircontrols and procedurespresentshould require:a) The on-going supervision	Aintec to assess a specific market ect the integrity of each in scope nent should the main editor and editor be indisposed.	
institute internal control procedures to ensure the integrity and reliability of assessments. At a minimum, such internal controls and procedures should require: a) The on-going supervision		
ensure that the	tatement htec Assessment Methodology tates that once data points are , normalised and all quality hes are met, the assessor will the assessment to a colleague ew and interrogation. The person ng must be different to the assessing the market. prover looks at all data points the	<ul> <li>Policy Statement</li> <li>BDO inspected the Business</li> <li>Continuity Plan and noted that it is as described in Mintec's Response to Principle 2.8.</li> <li>BDO inspected the Mintec Market Data in Assessments Policy and noted that it is as described in Mintec's Response to Principle 2.8.</li> <li>Process and Control Activity</li> <li>For each member of the Proprietary</li> </ul>

IOSCO Principle	Mintec's Response	Practitioner's Testing
	<ul> <li>This process occurs for all in scope Mintec Benchmark Price assessments.</li> <li>The Mintec Market Data in Assessments Policy documents the requirements of a price approver and the process to be followed, including:         <ul> <li>Process and requirements of checking and approving an assessment</li> <li>Process of resolving a dispute between an assessor and approver</li> </ul> </li> </ul>	For an example of each of the in scope price assessments, BDO inspected the price assessment calculation workbook and price assessment tool and noted that the assessment was reviewed by an independent member of the team and evidence of this review is stored on the price assessment tool. BDO also noted that the price assessment tool captured the name of the person performing the assessment and approval and the time stamped of each activity is recorded within the
	<ul> <li>Process &amp; Control Activity</li> <li>Mintec regularly assesses the competence of its assessors to ensure that price assessments made are consistent and that assessors have the skills and tools required to make balanced assessments. This is tested and documented by an annual price assessment test as outlined in the Mintec Assessor Competency and Development Policy.</li> <li>All in scope Mintec Benchmark Prices and their corresponding rationales are reviewed and approved by an independent member of the team. Evidence of this review is stored on the</li> </ul>	audit logs of the assessment. For an example of each of the in scope price assessments, BDO inspected the price assessment tool and noted that the request for approval is automatically forwarded to reviewer upon selection by the user completing the assessment. BDO also noted that price assessment tool does not allow the assessor who completes the assessment to select themselves for approval. BDO inspected the price assessment tool and noted that access to the tool is restricted to authorised personnel
	<ul> <li>price assessment tool demonstrating the name of the person performing the assessment, and the approval. Each activity is timestamped within audit logs of the assessment.</li> <li>Upon completion of each assessment on the price assessment tool, the request for approval is automatically forwarded to the reviewer upon selection by the user completing the assessment.</li> <li>The Mintec price assessment tool does not allow the assessor who completes</li> </ul>	within the Proprietary Pricing Team, IT Support Manager and Head of Technology.

IOSCO Principle	Mintec's Response	Practitioner's Testing
Audit Trails	the assessment to select themselves for approval, enforcing segregation of duties between completion and approval of each assessment. Access to the Mintec Price assessment tool is restricted to authorised personnel within the Proprietary Pricing Team, IT Support Manager and Head of Technology, ensuring that assessments are only completed and reviewed by appropriate personnel.	
<ul> <li>2.9 A PRA should have</li> <li>rules and procedures in</li> <li>place to document</li> <li>contemporaneously</li> <li>relevant information,</li> <li>including:</li> <li>a) All market data [that was</li> <li>used in the assessment];</li> <li>b) The judgments that are</li> <li>made by assessors in</li> <li>reaching each price</li> <li>assessment;</li> <li>c) Whether an assessment</li> <li>excluded a particular</li> <li>transaction, which</li> <li>otherwise conformed to</li> <li>the</li> <li>requirements of the</li> <li>relevant methodology for</li> <li>that assessment and the</li> <li>rationale for doing so;</li> <li>d) The identity of</li> <li>each assessor and of any</li> <li>other person who</li> <li>submitted or otherwise</li> <li>generated any of the above</li> <li>information.</li> </ul>	<ul> <li>Policy Statement</li> <li>a) The Mintec Audit Trails Policy states that an assessor must record all relevant market information that would contribute to the price assessment. A non-exhaustive list of information to be recorded is: <ul> <li>Any assessment-relevant price points obtained by market participants in any form;</li> <li>Any assessment-relevant market commentary received by market participants in any form;</li> <li>Any assessment-relevant spreads obtained by market participants in any form;</li> <li>Any assessment-relevant freight rates obtained by market participants in any form;</li> <li>Any assessment-relevant spreads obtained by market participants in any form;</li> <li>Any assessment-relevant freight rates obtained by market participants in any form;</li> <li>Any assessment spreadsheets;</li> <li>Rationales, including any exclusions.</li> </ul> </li> <li>b) The Mintec Assessment Methodology Guide states that</li> </ul>	<ul> <li>Policy Statement</li> <li>BDO inspected the Mintec Audit Trails Policy and noted that it is as described in Mintec's Response to Principle 2.9(a)</li> <li>BDO inspected the Mintec Assessment Methodology Guide and noted that it is as described in Mintec's Response to Principle 2.9(b)</li> <li>Process and Control Activity</li> <li>For an example of each of the in scope price assessments, BDO inspected the price assessment calculation workbook and price assessment tool and noted that the assessment and associated rationale were reviewed and approved, and the approval process was documented internally using the price assessment tool.</li> <li>For an example of each of the in scope price assessments, BDO inspected the process was documented internally using the price assessment tool.</li> <li>For an example of each of the in scope price assessments, BDO inspected the published rationales and noted that they outlined what market data was used, if any data</li> </ul>

IOSCO Principle	Mintec's Response	Practitioner's Testing
	the methodology when exercising editorial judgement.	assessment and, where relevant, if editorial judgement was applied to an assessment.
	Process & Control Activity	Policy Statement
	Assessments and associated pricing rationales are reviewed and approved by an independent member of the Proprietary Pricing Team. This assessment approval process is documented internally and is required for every in scope assessment of the Mintec Benchmark Prices.	BDO inspected the Mintec Assessment Methodology Guide and Market Data in Assessments Policy noted that they are as described in Mintec's Response to Principle 2.9(c) <b>Process and Control Activity</b>
	Mintec publishes assessment rationales for its in scope Mintec Benchmark Prices. The rationales outline what market data was used, if any data points were excluded from the assessment and, where	For an example of each of the in scope price assessments, BDO inspected the published rationales and noted that any price exclusions were discussed within the rationale published on the Mintec Analytics Platform.
	relevant, if editorial judgement was applied to an assessment.	For an example of each of the in scope price assessments, BDO
	<ul> <li><i>Policy Statement</i></li> <li>c) The Mintec Assessment Methodology Guide states that exclusions are data points that, despite being competitive, relevant to the assessment and checked for quality, are excluded from the assessment process. Examples of</li> </ul>	inspected the submissions and comments log and noted that all submissions received by the pricing analysts are stored within this log including key data points such as identity of submitter, date of submission, transaction/submission type and details of any price excluded / omitted from final price.
	<ul> <li>Intracompany transactions</li> <li>Transactions not done at arm's length</li> </ul>	For an example of each of the in scope price assessments, BDO inspected the price assessment tool and noted that all core evidence is retained on this tool including:
	As per the Market Data in Assessments Policy, Mintec Assessors are required to disclose if any price points were excluded, and why they were excluded from the	<ul> <li>Price assessment calculation workbook;</li> <li>Submissions log for each assessment;</li> <li>Approval of assessment including name of team</li> </ul>

IOSCO Principle	Mintec's Response	Practitioner's Testing
	assessment, in the assessment rationale. <u>Process &amp; Control Activity</u>	member and date performed; and • Evidence of judgement applied by editors to
	<ul> <li>Mintec states any exclusions from its assessments in its assessment rationales which are accessible via the Mintec Analytics platform.</li> <li>All submissions received by the pricing analysts are stored within a submissions and comments log, including key data points such as identity of submitter, date of the submission, and the transaction/submission type (i.e. deal, transaction, bid etc.).</li> <li>Details of any price excluded / omitted from final price is maintained within this log.</li> <li>d) All core evidence for in scope price</li> </ul>	submissions received BDO inspected screenshots of Mintec's internal drive/cloud network and noted that price assessment evidence is stored on a secure, internal drive.
	<ul> <li>assessments is retained on the price assessment tool including:</li> <li>Price assessment calculation workbook;</li> <li>Submissions log for each assessment;</li> <li>Approval of assessment including name of team member and date performed; and</li> <li>Evidence of judgement applied by editors to submissions received.</li> </ul>	
	stored on a secure, internal drive.	
2.10 A PRA should have rules and procedures in place to ensure that an audit trail of relevant information is retained for	Policy Statement The Mintec Audit Trails policy states that the retention of Mintec Benchmark Prices documents that contain	<b>Policy Statement</b> BDO inspected the Mintec Audit Trail Policy and noted that it is as

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at least five (5) years in order to document the construction of its assessments.	contemporaneously relevant information must be retained for at least five (5) years. <u>Process &amp; Control Activity</u> All price assessment data is stored on an internal Mintec drive or in the Mintec Cloud since April 2021.	described in Mintec's Response to Principle 2.10. Process and Control Activity BDO inspected screenshots of Mintec's internal drive/cloud network and noted that in scope price assessment documents that contain contemporaneously relevant information were retained since April 2021.
Conflicts of Interest		
2.11 A PRA should document, implement and enforce comprehensive policies and procedures for the identification, disclosure, management and avoidance of conflicts of interest and the protection of integrity and independence of assessments. The policies and procedures should be kept up to date.	<ul> <li>Policy Statement</li> <li>The Mintec Conflicts of Interest Policy is explicit to the Proprietary Pricing Team and outlines the requirements, policies, thresholds, and procedures for the Proprietary Pricing Team around:</li> <li>Conflicts of interest, including gifts and hospitality</li> <li>Disclosure of conflicts of interest</li> <li>Dealing with conflicts of interest</li> <li>Speaking out</li> <li>In addition to the Conflicts of Interest Policy, Mintec also has an Employee Handbook which further addresses areas such as ethics, whistleblowing and data protection.</li> <li>Process &amp; Control Activity</li> <li>The Mintec Conflicts of Interest Policy is reviewed and signed off on an annual basis by each member of the Proprietary Pricing Team.</li> </ul>	Policy Statement BDO inspected the Mintec Conflicts of Interest Policy and noted that it is as described in Mintec's Response to Principle 2.11. Process and Control Activity For each member from the Proprietary Pricing Team, BDO inspected the Conflicts of Interest Policy and noted that it was reviewed and signed by the member of the Proprietary Pricing Team.
2.12 At a minimum, those policies and procedures should [be designed to]:	<ul> <li><u>Policy Statement</u></li> <li>a) The Mintec Conflicts of Interest Policy states that the Proprietary Pricing Team exists as a distinct and</li> </ul>	Policy Statement BDO inspected the Mintec Conflicts of Interest Policy and Internal Access Control Policy and noted that it is as

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a) Ensure that price assessments are not influenced by the existence of, or potential for, a	separate team of the Company; assessors are not to derive any benefit from any transactions,	described in Mintec's Response to Principle 2.12(a).
commercial or personal business relationship or interest between the PRA (or its affiliates), its	contracts or relations. Each member of the Proprietary Pricing Team is remunerated on the basis of their price assessment	BDO inspected the Mintec Conflicts of Interest Policy and noted that it is as described in Mintec's Response to Principle 2.12 (b) and 2.12(c).
personnel, clients, any market participant or persons connected with them; b) Ensure that PRA	performance and are not eligible for any kind of commission. As outlined in 2.11, the policy	BDO inspected the Mintec Assessment Methodology Guide and noted that it is as described in Mintec's Response to Principle 2.12
personnel's personal interests and business connections are not permitted to compromise the PRA's functions,	requires all Proprietary Pricing Team members to review and sign the Mintec Conflicts of Interest Policy once a year.	(d). Process and Control Activity
including outside employment, travel, and acceptance of entertainment, gifts and hospitality provided by PRA clients or other oil market participants;	Further to this, Mintec's internal Access Control Policy states that a request for access to the organisation's network and computer systems must first be submitted to the IT Helpdesk for	For an example of each of the in scope price assessments, BDO inspected the price assessment tool and noted that it is restricted to authorised personnel within the Proprietary Pricing Team and IT department.
c) Ensure, in respect of identified conflicts, appropriate segregation of functions within the PRA by way of supervision,	approval. All requests will be processed according to a formal procedure that ensures that appropriate security checks are carried out and correct authorisation	Policy Statement BDO inspected the Mintec Conflicts of Interest Policy and noted that it is as
compensation, systems access and information flows. d) Protect the confidentiality of information submitted to	is obtained prior to user account creation. Each user account will have a unique username that is not shared with any other user and is associated with a specific individual, i.e. not a role or job title. Generic	described in Mintec's Response to Principle 2.12 (e). For testing of the details on effectiveness of identifying and addressing conflicts of interest,
or produced by the PRA, subject to the disclosure obligations of the PRA; e) Prohibit PRA managers, assessors and other employees from contributing to a price	user accounts, i.e. single accounts to be used by a group of people must not be created as they provide insufficient allocation of responsibility. User access rights are reviewed regularly.	please refer to Principle 2.12(a) to 2.12(d).
assessment by way of engaging in bids, offers and trades on either a personal basis or on behalf of market participants. f) Effectively address identified conflicts of	<ul> <li>b) Mintec's Conflicts of Interest policy states that the combined value of gifts or hospitality may not exceed £100 per company per quarter.</li> </ul>	

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interest which may exist between its price assessment business (including all staff who perform or otherwise participate in price assessment responsibilities), and any other business of the PRA.	The price assessor's relationship (or the relationship of a 'connected person' to the price assessor) with a person, entity or interest in a market that the price assessor covers, must be declared to Mintec. Mintec management will review the relationship and determine if the Mintec personnel can continue to cover the market in question or may need to be re-assigned to cover another commodity market.	
	Any outside employment of Mintec must be declared to Mintec and approval must be sought by Mintec prior to engaging in any other paid work.	
	c) The Mintec Conflicts of Interest Policy and the Mintec Organigram outline that the Proprietary Pricing Team is a distinct function within Mintec where no member of the team can have a reporting line outside of this structure to ensure the integrity of the price assessment process. The Head of Proprietary Pricing must report directly to the Board of Directors of the Company to eliminate the possibility that conflicts of interests from other parts of the business could affect price assessments.	
	All Mintec data collected by the Proprietary Pricing Team is stored on a secure drive that can only be accessed by the Proprietary Pricing Team, IT and the Board of Directors. This ensures that no commercial part of the business can access Proprietary Pricing data.	
	Assessors are remunerated on the basis of their performance in the role with the accuracy of their assessments being one element of	

<ul> <li>the assessment of their performance; assessors are not eligible to receive commission.</li> <li>d) The Mintec Assessment Methodology Guide states that due to the nature of the markets Mintec assesses, confidentiality is oftentimes paramount to the establishment of transparency by an independent price provider such as Mintec, and therefore the</li> </ul>	
publication of the name of the person or company submitting a price point to Mintec might cause transparency to diminish or cease due to its voluntary nature. Therefore, unless authorised by the person submitting a price point, Mintec will not disclose the identity of the price provider. This does not impact Mintec's commitment to co- operate with regulatory authorities.	
Process and Control Activity Access to the Mintec price assessment tool is restricted to authorised personnel within the Proprietary Pricing Team and IT department, ensuring that assessments are only completed and reviewed by appropriate personnel.	
<ul> <li><i>Policy Statement</i></li> <li><i>e)</i> The Mintec Conflicts of Interest Policy states that it is a serious breach of contract to engage in bids, offers and trades on a personal basis or on behalf of market participants, family, or friends in markets covered by the Proprietary Pricing Team.</li> <li><i>f)</i> Please refer to Mintec's responses</li> </ul>	

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	on Mintec's effectiveness of identifying and addressing conflicts of interest.	
2.13 There is no principle	Not applicable.	Not applicable.
2.14 A PRA should ensure that its other business operations have in place appropriate procedures and mechanisms designed to minimise the likelihood that conflicts of interest will affect the integrity of price assessments.	Policy StatementPlease refer to Principles 2.12 (a) to (c)and 2.12 (e) for policies, guidelines andprocedures put in place to minimise thepossibility that conflicts of interest willaffect the integrity of the priceassessment process.In addition, the Mintec Access ControlPolicy states that each Mintec employeemust be allocated access rights andpermissions to computer systems anddata that are commensurate with thetasks they are expected to perform.	<ul> <li>Policy Statement</li> <li>For testing of the policies, guidelines and procedures put in place to minimise the possibility that conflicts of interest will affect the integrity of the price assessment process, please refer to Principle 2.12(a) to 12(c) and 2.12(e).</li> <li>BDO inspected the Mintec Access Control Policy and noted that it is as described in Mintec's Response to Principle 2.14.</li> </ul>
2.15 A PRA should ensure it has appropriate segregated reporting lines amongst its managers, assessors and other employees (as appropriate) and from the appropriate managers to the PRA's most senior level management and its Board (if any), designed to ensure (i) the PRA satisfactorily implements the requirements listed in these principles; and (ii) that responsibilities are clearly defined and do not conflict or cause a perception of conflict.	Context Please refer to 12 (c) above for more information on how the Proprietary Pricing Team is segregated from the rest of Mintec. <i>Policy Statement</i> The Conflicts of Interest Policy, which <i>inter alia</i> oversees the segregation of the Proprietary Pricing Team, is jointly overseen by the Chief Compliance Officer, the Head of Proprietary Pricing, and HR which ensures that no single entity could break with the reporting structure.	Policy Statement BDO inspected the Mintec Conflicts of Interest Policy and noted that it is as described in Mintec's Response to Principle 2.15.
2.16 A PRA should disclose to its stakeholders as soon as it becomes aware of a conflict of interest arising from the ownership of the PRA.	<u>Policy Statement</u> The Mintec Conflict of Interest Policy states that in the event of a change of ownership, Mintec will release a statement to its stakeholders as soon as	Policy Statement BDO inspected the Mintec Conflict of Interest Policy and noted that it is as

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	reasonably possibly and update on any potential changes to this policy within that statement.	described in Mintec's Response to Principle 2.16.
Complaints		
2.17 A PRA should have in place and publish written procedures for receiving, investigating and retaining records concerning complaints made about a PRA's assessment process.	Policy StatementThe Mintec Assessment Methodology Guide outlines the different methods that are open to lodge a methodology complaint to Mintec. In addition to this, Mintec maintains a Complaints Policy which further enables any party to understand and review how to make a complaint, as well as what constitutes to a formal complaint and what does not.Process & Control Activity: Mintec publishes key points of its Complaints Policy on its website at www.mintecglobal.com/mbp-complaints.	<ul> <li>Policy Statement</li> <li>BDO inspected the Mintec</li> <li>Assessment Methodology Guide and</li> <li>Complaints Policy and noted that it is</li> <li>as described in Mintec's Response to</li> <li>Principle 2.17.</li> <li>Process and Control Activity</li> <li>BDO accessed the complaints page</li> <li>of Mintec's website at</li> <li>www.mintecglobal.com/mbp-</li> <li>complaints and noted that Mintec</li> <li>published key points of its</li> <li>Complaints Policy on this website.</li> </ul>
2.18 Among other things, such complaint mechanisms should [be designed to] ensure that: a) A PRA should have in place a mechanism detailed in a written complaints handling policy, by which its subscribers may submit complaints on whether a specific price assessment is representative of market value, proposed price assessment changes, applications of methodology in relation to a specific price assessment and other editorial decisions in relation to price assessment processes;	<ul> <li><i>Policy Statements</i></li> <li>a) Mintec publishes details about how to file a complaint as part of the Mintec Assessment Methodology Guide as well as on its website at <u>http://www.mintecglobal.com/mbp-complaints</u>. The documents outline what constitutes a general enquiry and what constitutes a formal complaint, and how to get in touch with Mintec regarding either.</li> <li>b) The Mintec Complaints Handling Policy states that for Level One complaints:</li> <li>Mintec will acknowledge receipt of the complaint in writing within three (3) working days</li> </ul>	Policy StatementBDO inspected the MintecAssessment Methodology Guide andaccessed the complaints page ofMintec's website athttp://www.mintecglobal.com/mbp-complaints and noted that they areas described in Mintec's Response toPrinciple 2.18(a).BDO inspected the MintecComplaints Handling Policy andnoted that it is as described inMintec's Response to Principle2.18(b) to 2.18(h).

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b) A PRA should ensure that its written complaints handling policy includes, among other things, the process and target timetable for handling of complaints; c) Formal complaints made against a PRA and its personnel are investigated by that PRA in a timely and fair manner; d) The inquiry is conducted independently of any personnel who may be involved in the subject of the complaint; e) A PRA aims to complete its investigation promptly; f) A PRA advises the complainant and any other relevant parties of the outcome of the investigation in writing and within a reasonable period; g) There is recourse to an independent third party appointed by the PRA should a complainant be dissatisfied with the way a complaint has been handled by the relevant PRA or the PRA's decision in the situation no later than six (6) months from the time of the original complaint, including those submitted by the complainant as well as a PRA's own record, are retained for a minimum of five (5) years.	<ul> <li>and provide a Complaint Reference;</li> <li>Mintec will aim to resolve Level One complaints in a timely and fair manner, but within fifteen (15) working days. However in some cases, particularly if the complaint is of a complex nature, this may not be possible.</li> <li>The Policy further states for Level Two appeals:</li> <li>The complainant may appeal the Level One decision within ten (10) working days, and have the complaint escalated to a Level Two appeal.</li> <li>Receipt of Level Two appeals will be acknowledged in writing within three (3) working days.</li> <li>Mintec will aim to resolve Level Two appeals in a timely and fair manner but within thirty (30) working days. However, in some cases, particularly if the complaint is of a complex nature, this may not be possible.</li> <li>At the conclusion of the Level Two procedure, regardless of the outcome, Mintec will provide the complainant with full written details of Mintec's investigation, our conclusions from that investigation, and any action taken as a result. Mintec's decision at this stage is final, subject to your right to seek external resolution of your complaint by an independent third party appointed by Mintec. The independent third</li> </ul>	Process and Control Activity Mintec management noted that there were no complaints received as at 30 April 2021 and so there are no items to test. Therefore, BDO did not perform validation procedures on complaints.

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	party appointed by Mintec will investigate the complaint and provide a written response to the complainant within forty (40) working days.	
	<u>Context</u>	
	c) Please refer to 2.18 (b) for further information on Mintec's complaint handling timelines.	
	Policy Statements	
	<ul> <li>d) The Mintec Complaints Policy states that Mintec will assign an individual to investigate the complaint who was not directly involved in the assessment process to allow for the investigation to be handled independently. This is also available on the document published on http://www.mintecglobal.com/mbp- complaints.</li> </ul>	
	e) The Mintec Complaints Policy states the one of the key purposes of the policy is to provide a clear, fair and prompt procedure for any customers who wish to make a complaint about the Proprietary Pricing Team at Mintec Limited, our Mintec Benchmark Prices assessments, our methodology, or about our employees.	
	f) The Mintec Complaint Policy outlines that:	
	• At the conclusion of the <u>Level</u> <u>One</u> complaints procedure, regardless of the outcome, we will provide you with full, written details of our investigation, our conclusions	

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	<ul> <li>from that investigation, and any action taken as a result. You will also be reminded of your right to appeal our decision and escalate the complaint to Level Two in the form of an appeal.</li> <li>At the conclusion of the Level Two procedure, regardless of the outcome, we will provide you with full, written details of our investigation, our conclusions from that investigation, and any action taken as a result. Our decision at this stage is final, subject to your right to seek external resolution of your complaint by an independent third party appointed by Mintec. This external resolution must be sought no later than six (6) months after the original complaint was filed. The independent third party appointed by Mintec will investigate the complaint and provide a written response to the complainant within forty (40) working days.</li> <li>g) Please refer to 2.18 (f) for information on when and how an independent third party may need to be appointed by Mintec.</li> <li>h) The Mintec Complaints Policy sets out how a complaint is handled.</li> <li><i>Process Control Activity</i></li> <li>All complaint data is stored on an internal Mintec drive or in the Mintec Cloud since April 2021.</li> </ul>	

IOSCO Principle	Mintec's Response	Practitioner's Testing	
2.19 Disputes as to daily pricing determinations, which are not formal complaints, shall be resolved by the PRA with reference to its standard appropriate procedures. If a complaint results in a change in price, that should be communicated to the market as soon as possible.	Policy StatementThe Mintec Complaints Policy distinguishes between what is a formal complaint and what is a routine enquiry, and this information is also made publicly available on www.mintecglobal.com/mbp-complaintsProcess & Control ActivityAny price change that is made after the original assessment will be communicated with the market at large via a market note published at www.mintecglobal.com/marketnotes in accordance with our published Mintec Assessment Methodology Guide.	Policy StatementBDO inspected the MintecComplaints Policy and noted that it is as described in Mintec's Response to Principle 2.19.BDO accessed the complaints page of Mintec's website and noted that information about complaints are publicly available on www.mintecglobal.com/mbp- complaints.Process and Control ActivityMintec management noted that there were no price changes that happened as at 30 April 2021 and so there are no items to test. Therefore, BDO did not perform validation procedures over price changes.	
Cooperation with Regulatory Authorities			
2.20 Audit trails, other documentation required by these principles and all other relevant information shall be readily available to market authorities in carrying out their regulatory duties and handed over without delay in accordance with applicable law.	Out of scope for the purpose of this assurance engagement.	Excluded from scope of Independent Assurance.	
External Auditing			
2.21 A PRA should appoint an independent, external auditor with appropriate experience and capability to review and report on the PRA's adherence to its stated methodology criteria	Mintec has engaged BDO LLP to carry out an assurance review of its business' policies, processes and control activities, in respect of the Principles, for selected price assessments.	This Principle is covered by this report.	

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and with the requirements of the principles. The first		
resulting audit should be		
completed within one year		
of the publication of the		
principles by IOSCO and its results published within		
fifteen months of the		
publication of the		
principles. Subsequent		
audits should take place		
annual and be published		
three months after each		
audit is completed with further interim audits		
carried out as appropriate.		

Signatures

