# TIG

### Freight, Managed.

**Customer Service** 

Transparency

Innovation



### Agenda

### 1. INTRO

MARK SMITH - PARTNER DEVELOPMENT MANGER, PRONTO

### 2. TIG FREIGHT

CRAIG GEDDES – GM, SALES & MARKETING, TIG

### **3. PRONTO Xi SOLUTION**

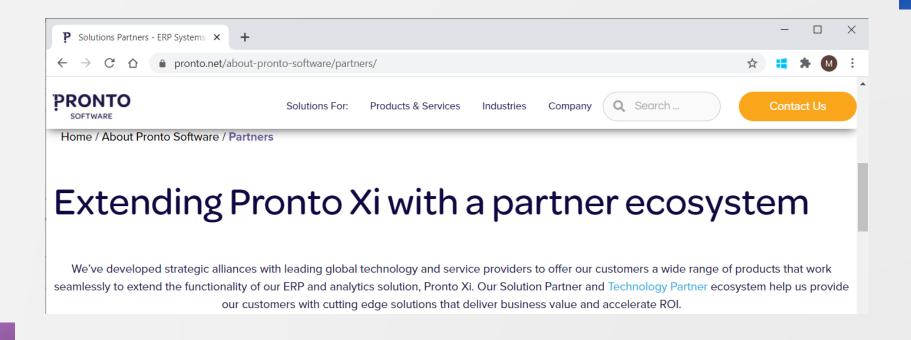
DANIEL WOODS - MANAGER, PLATFORM & PARTNERS, TIG



## PRONTO SOFTWARE



### What is a Solution Partner?





### Some of our Solution Partners...



A full-service freight solutions provider, TIG's premium tailored solutions meet your specific business needs – unlocking cost savings across your supply chain. They have the expertise, team, solutions and market-leading platforms such as OpenFreight to tackle the most complex logistics problems.

### MOZEDI

A secure document hub, Ozedi facilitates the exchange of documents between businesses, government departments and superannuation funds. Pronto Software elected to use Ozedi as our third party gateway to submit Single Touch Payroll (STP) information to the Australian Taxation Office (ATO). finlease

As leaders in financing solutions with funds, expertise and buying power, Finlease get the finance your business needs when purchasing software. Finlease expert technology finance solutions can help your company accelerate growth.

### openpay

A next generation payment solution, Open Pay allows customers to buy now and pay over a flexible timeframe, without interest, giving them added cash flow confidence. The Openpay solution is certified for Pronto Xi 740 and all later versions.

> SOLUTION PARTNER

Learn more  $\rightarrow$ 

Learn more  $\rightarrow$ 

Learn more  $\rightarrow$ 

Learn more  $\rightarrow$ 

SOFTWARE

### Who is TIG Freight?

- We're **not** just a freight broker, we're a **full-service freight solutions provider**, who tailor premium solutions for each unique client of ours.
- Established in 2001 with offices Hawthorn VIC, Mascot NSW & Hendra QLD
- Employ over **70 support staff** nationwide
- **Buying power of \$100M** currently, on track to hit \$120M this calendar year
- Created, own & manage our own proprietary Freight Management System, **OpenFreight**
- Offer market-leading **receiver notification** services
- Customer base of 450, serviced by over 100 specialised carriers nationally



### **Our Client Partners**

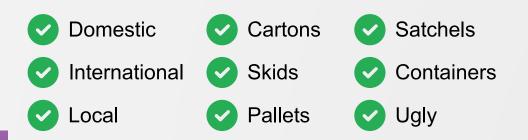


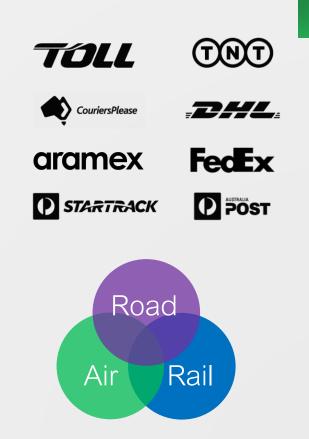
SOLUTION PARTNER

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### **Our Carriers and Services**

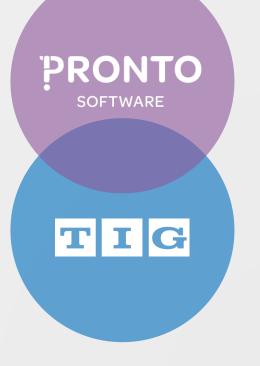
- 100+ specialised suppliers nationally, 5 in NZ
- Support all freight/delivery types & industries
  E-Comm, Wholesale Distribution, Retail (B2B & B2C)
- Domestic & outbound international freight





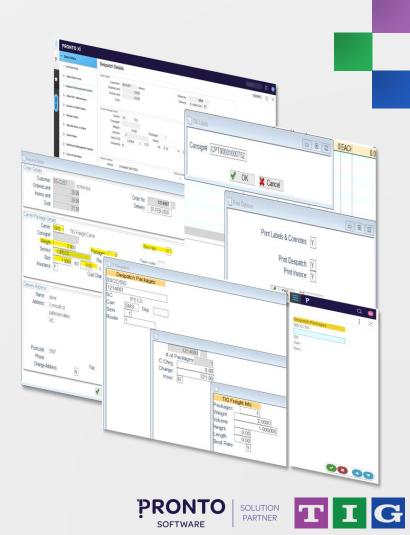
### Part of Pronto Xi Core

- Free activation license in Pronto Xi 740+
- "Pre-installed", part of core Pronto Xi 760+
- Fully supported by both Pronto Software & TIG
- No more flat-file, hard-to-support shipping integrations!
- No more vendor lock-in. You can now change carriers & services without rebuilding costly shipping integrations.
- Enables shipping automation, boosts transparency & visibility and empowers business to make data-driven decisions.

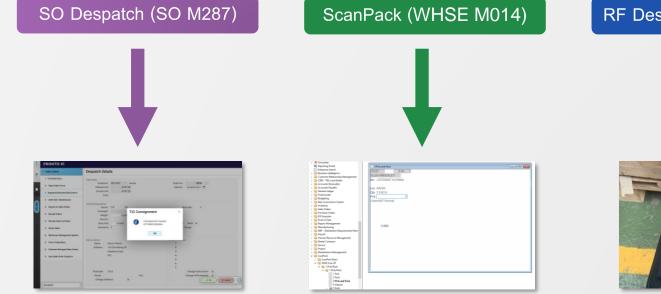


### Despatch, Automated.

- Seamlessly extends existing native Pronto Xi functionality, lowering barriers of use. Minimal training required.
- Take advantage of least-cost routing to avoid costly freight mistakes, or
- Get real-time freight quotes. Enable datadriven decisions to empower warehouse,
  - Carrier shipping labels printed automatically.



### **Ship Your Existing Ways**



#### RF Despatch (SCAN M006)







#### SO Despatch (SO M287)



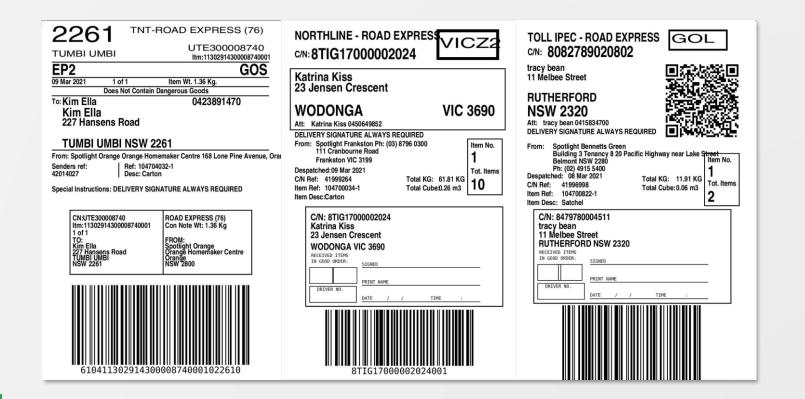


#### ScanPack (WHSE M014)





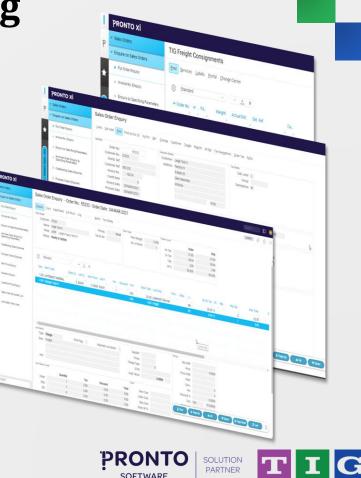
#### RF Despatch (SCAN M006)





### **Transparency & Cost Reporting**

- All data written back to into Pronto Xi including freight costs, consignment numbers and services.
- Native TIG menu's in Pronto Xi showing sales order to consignment number details.
- Visible against original sales order, optional to on charge real-time freight costs.
- All freight surcharges can be included for true cost visibility.



### 100% Visibility

Real-time *Email* and/or *SMS* notifications

- 1. Despatched
- 2. Onboard for Delivery
- 3. Delivered

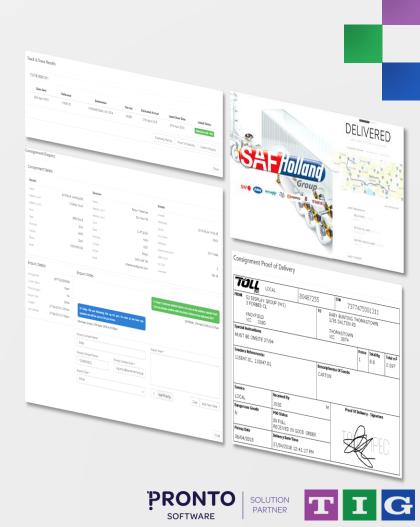
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Branded tracking portal – Track My Parcel

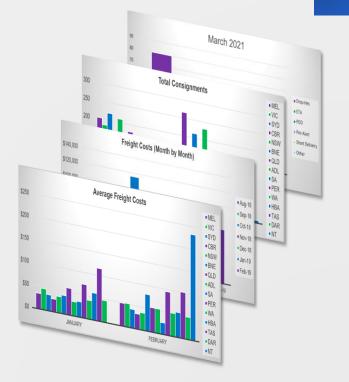
Easy to read tracking events with PODs available on delivery with TIG's platform.

Integrated into TIG's customer service platform, "live chat" on any enquiry.



### **Data Driven Decisions, Freight Analytics**

- As we write back costs & freight data directly back into Pronto Xi, we've now opened up reporting possibilities that would have been much harder in the past!
- Managed freight customers get access to monthly advanced BI reporting, designed to identify areas of improvement on cost and service.
- TIG can review your current freight providers & solution and put together a detailed proposal.



### Affordable, with fast ROI





### What we've covered

#### TIG

Been in business for 20 years, strong Australian presence with \$100m in freight buying power.

#### The solution

Tightly integrated solution within Pronto to streamline shipping through automation and visibility.

#### **Trusted Partner**

TIG is part of the Pronto Software Solution Partner network, set out to extend the Pronto core offering.

#### Affordable, fast ROI

Starting at none-to-minimal costs, it's quick to get up and running and has a fast ROI.

#### **Fully featured**

Least cost routing, delivery notifications, enhanced visibility & plenty of reporting options available.

#### **Fully Supported**

Support for over 100 carriers, backed by 70 support staff at TIG and the team at Pronto.





## **THANKS!**

### **Any questions?**

Book a Demo

https://engage.pronto.net/tig

