

Expert Witness Litigation Support: CLOUD SOLUTIONS PROVIDER WITH INSECURE PARTNER API

Client challenge

A cloud solution provider took steps to resolve security gaps in a partner application programming interface (API), then informed mutual customers of the change. When the technology partner objected to these actions and filed litigation, the provider needed a forensic examiner and expert witness to assist — The Crypsis Group was quickly onsite to help.

Crypsis solution

When the cloud technology company realized one of its business partners was utilizing insecure methods to integrate with its web application, they took action. The risky APIs used by the partner opened up vulnerabilities, putting customer data at risk.

However, after the technology company disabled the risky integration methods and notified mutual customers of its actions, the partner cried foul. The partner claimed that the vulnerability had been misrepresented and that the tech company's behavior violated a number of laws. Litigation ensued.

Crypsis experts were retained to evaluate the application integration between the two companies; to determine whether and to what extent there were cybersecurity risks introduced by the custom API; and to evaluate the efficacy of the technology

AT A GLANCE

A cloud solution provider resolved security gaps in a partner API — but when their technology partner objected and filed litigation, the cloud provider needed an investigator and expert witness. The Crypsis team was there to lead the effort.

company's response to the risks. The experts uncovered detailed information that assisted the client in their defense.

The Crypsis team offered in-depth, knowledgeable expert opinions in reports and deposition, which led to a settlement outcome deemed favorable by both parties.

RESULTS

The Crypsis team's analysis and expert opinions provided clarity and helped untangle the complicated and opposing technical arguments. This understanding and transparency aided in a settlement outcome that was not only satisfactory to the client, but also deemed favorable by both parties.