



## A message from our CEO about the status of the RISE PA contract

---

Every single day, across Pennsylvania, hundreds of nonprofits and social care providers just like you are serving your community. As you well know, for most people, navigating the system to get help isn't merely difficult, time consuming and frustrating—it's the difference between having a chance and slipping over the edge. Every day, you are helping them save and transform lives. Thank you.

In January, we were honored to be awarded a contract with RISE PA through a competitive process to work towards achieving the state's goal of integration of data on social determinants of health. Today, we were officially notified by the State of Pennsylvania Department of Human Services that they are pausing the procurement for the RISE PA state resource and referral tool.

They informed us that their goal was to ensure that RISE PA has a **sustainable path** going forward and that the State's previous plan of using an Emergency Procurement limited the scope and length of the project going forward so they chose to pause the procurement. We all want to get this contract going, but we need to get it right.

In the meantime, we want to let you know that we continue to be invested in Pennsylvania. Aunt Bertha is devoted to integrity, transparency, privacy, fair pricing and ethical business practices. That's why we're sharing what we know about this procurement process with our Pennsylvania customers and partners—and why we'll continue to do so. We also want the public to know that they can always access our free tool at [findhelp.org](https://findhelp.org).

Thanks to the partnership of people like you, we have great relationships across Pennsylvania. We'll continue our fight to make sure people know that Aunt Bertha is about access for all people during their time of need.

### **Erine Gray**

President & CEO of Aunt Bertha, creators of FindHelp.org and Resolve Magazine