



CONGRATULATIONS

Pinnacle
BEST IN CLASS
National
WINNER

HarborChase of Wilmington

HarborChase of Wilmington is the recipient of 10 Pinnacle Best In Class Awards for Memory Care and Assisted Living. Among the awards include exceptional Quality of Food, Activities, Communication and more.

As a senior healthcare advocate for over 20 years, we have established the Customer Experience Award™ to ensure that every resident/patient receives exceptional assistance from his or her provider. Focusing on long-term and post-acute care, we conduct thousands of monthly surveys to establish a comprehensive review of our clients.

Every year, Pinnacle Quality Insight awards clients who have excelled at providing a superior customer experience for their patients/residents. Receiving a Customer Experience Award is no small feat. Out of the 2,700 care providers we have and the 150,000 customer interviews we conduct each year, only those that are the 85th percentile or higher receive this award.

HARBORCHASE OF
WILMINGTON
ASSISTED LIVING AND
MEMORY CARE RESIDENCES

2004 Shipley Road | Wilmington, DE 19803

(302) 273-8630

www.HarborChase.com

