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Observations

Observations are assessments/documentation that are completed at various times during a resident's stay. A set of Observations is always done on admission and quarterly.

Viewing Observations

1. Click on the Observations selection on the Resident Tab. The section will display the 20 most recent Observations. Click on <u>View Observation history</u> at the bottom of the page to view other Observations.

			Add Ob	servation
Date/Time	Form	Short Description	Creator	Completed
06/16/2010 13:35	Pain Assessment	Pain 6/16/10	Belinda R Shaw RN	
06/14/2010 14:13	*Clinical Admission Assessment	INVALID <u>Admission Observation 6/14/10</u> Reason for Invalidation: Wrong resident	Belinda R Shaw RN	

- 2. To view the Observation answers, click on the blue Description of the desired Observation from the Most Recent Observations page.
- 3. The Observation Details page will open. Click on View/Update to view the form.

Observation De	etails			
🗉 🖆 Johns, Sopt	nie DNRCC			
Observation Inform	ation			
Observation Category and Description:	Pain Management - Pain Assessment	Creator:	Belinda R Shaw RN	
When Occurred:	06/16/2010 13:35	When Recorded:	06/16/2010 13:35	5
Description	·			
Short description:	Pain 6/16/10			Update
		Back Vie	ew/Update	Report
				Mark Invalid
Additional Informat	ion			
Additional Info:				Update
Observation				
Vitals For This Obse	ervation	А	dd Vitals	Associate Vi <u>tals</u>
Date/Time	Vital		akan Bu	View Remou
No vitals have been recor	ded for this observation.		General Contraction of the second	

4. The form will open for viewing.

			8				
Ć	Matrix Form - Microsoft Internet Explorer provided b	y Ohio Pre	esbyterian Retirement			_ 🗆 🤉	×
ð	https://oprs.achievematrix.com/formController.do?eventId=	2190608pa	tientFormId=9963&formUid=C52854A3-0C4	5-48D2-ABC2-6	43C29B1A27A&formLocked=false&build=false&facil	lityId=428pz 💌 🔒	
F¢	orm Type: Observation – Form Descrip	tion: *(Clinical Admission Assessme	nt			
Ac	lditional Description: Clinical Admission Asses	sment					
J	ohns, Sophie					A A A	Ÿ
	When Occurred: 06/14/2010 14:13 When Record	ed: 06/14	/2010 14:16				
•		Sec	ction 1		-		
			Complete Acuity Save	Cancel			
						History	•
	If yes, does resident					Question	
	respond to painful					Shaw, -	4
	sumair	0	No	0	Yes	Beiliua Ki	
						<u>Work</u> History	
	Chart torm momony					- Ouection	
	OK seems/appears to					Owner: Shaw,	
	recall after 5 minutes.	6	No Problem	•	Problem	Belinda RN	
	below.					Work	
						History	
	Long-term memory					Question Owner:	
	recall long past. If	6	No Problem		Problem	Shaw, Belinda RN	
	problem, describe	10	NO FIODIEIII		Froblem	Work	
	below.					History	
	Check all that resident				That be/she is in a Nursing	Question	
	is able to recall	\checkmark	Current Season	\checkmark	Home	Owner: Shaw,	
		\checkmark	Location of own room	\checkmark	None of above are recalled	Belinda RN	
		×	Staff Names/Faces			Work	
			stall Hamosyl dood			HISTORY	
	Decision making		Indopondont - docisions		Moderately Impaired -		
_	daily life	0	condictont/reaconable	0	decisions poor,	Question Nuner:	-
Dor	e				Internet	100% -	11

5. You also have the option of clicking on the "+" sign next to Observation below the Additional Information area. The form will open for viewing.

🖉 Matrix 6.3.2 Resident: Johns, Soph	ie - Microsoft Internet Explorer provided b	y Ohio Presbyterian Retirement
🚱 🕤 🔻 🚯 https://oprs.achievematr	ix.com/Zion?zionpagealias=CHARTVIEW&EVENTID	=219896
File Edit View Favorites Tools H	łþ	
🔆 🎄 🎊 Matrix 6.3.2 Resident: Joh	ns, Sophie	
Observation		
Section 1		
SUBJECTIVE EXPRESSION	1	
Is resident currently expressing pain?	@ Yes	Pain currently well controlled (no need to complete assessment)
	No - Analgesics currently used to control pain	Unable to verbalize pain (see Objective Symptoms section)
	No Complaint of Pain (no need to complete assessment)	
OBJECTIVE SYMPTOMS		
Does resident exhibit any of the following?	Agitation, Combativeness, Fidgeting, Pacing, Restlessness, Striking Out, Withdrawal	Mental Status Changes - e.g., Confusion, Distress
	Bracing, Guarding, Massaging a Body Part/Area, Rubbing	Non-verbal Sounds of Distress - e.g., Crying, Groaning, Moaning, Whimpering, Whining
	Changes in Interperson Interactions	C Other
	Facial Expressions - e.g., Clinched Teeth/Jaw, Fearful Facial Expressions, Grimaces, Furrows of the Brow, Rapid Blinking, Tears, Winces, Wrinkled Forehead	None of Above
DESCRIPTION OF PAIN		
Pain Site	(If pain is present, check all sites that apply in	ast 7 days)
10(1)20 33	a. Back pain	f. Incisional pain
	b. Bone pain Chart and a shift data wanted antipation	g. Joint pain (other than hip)
	C. Chest pain while doing usual activities d. Headache	i. Stomach pain
	e. Hip pain	j. Other
Describe other pain site, if necessary.	N/A	
Character Of Dain		
character of Pan	Aching	Sharp
	Crushing	Stabling
		Throbbing
	Gnawing	
Done		

Observations (Assessments)

6. Scroll to the bottom of the page and click on Back to return to the previous screen.

Effectiveness Of Analgesics Use	ed C Always Effective	Not Effective	
	Somewhat Effective	Not Applicable	
Describe, if necessary.	N/A		
Vitals For This Observati	ion	Add Vitals	Associate Vitals
m n.t. (Tour	Wides	Takan Bu	View Remov
B Date/ lime	vicai	Taken by	
No vitals have been recorded for	this observation.	Taken by	
Progress Notes For This	this observation.	Add Note	Associate Notes
Progress Notes For This	this observation. Observation Progress Note	Add Note Discipline Created B	Associate Notes
In party time No vitals have been recorded for Progress Notes For This Date/Time There are no associated progres	this observation. • Observation Progress Note s notes.	Add Note Discipline Created B	Associate Notes
Worker Jime No vitals have been recorded for Progress Notes For This Date/Time There are no associated progres * progress note has been edited	s observation Progress Note s notes.	Add Note	Associate Notes

7. The Work History is tracked on the side of the form. Click on <u>Work History</u> to view it.



Observations (Assessments)

8. Scrolling to the end of the Observation brings you to views of Vitals and Progress Notes, if any are attached. See the Sections describing these Functions. By adding these items under Observations they are automatically tied to the Observation. Click on <u>View</u> to see the details regarding the vital sign or progress note.

Additional	Info:				Update
∃ Observation	1				
/itals For This	Observation		Ad	d Vitals 🛛 /	ssociate Vitals
🗄 Date/Time		Vital	Taken B	y 🔯	🚺 ¥iew Remov
06/08/2010 16:00	Temperature: 99.2 °	۴	Belinda R Shaw RM	0	<u>View</u> <u>Remov</u>
06/08/2010 16:00 16:00	Pulse: 82 per minute	2	Belinda R Shaw RM	i 🔟	View Remov
06/08/2010 16:00	Respirations: 20 per	minute	Belinda R Shaw RM		<u>View</u> <u>Remov</u>
06/08/2010 16:00 16:00	Blood Pressure: 134	/ 84 mmHg	Belinda R Shaw RM		View Remov
'alues in <mark>RED</mark> ind Progress Not	licate 'Out of Range' es For This Obse	(*) indicates the vital h	as been edited	d Note 🛛 A	ssociate Notes
)ate/Time There are no asso	ciated progress notes	Progress Note	Discipli	ne Created By	📕 🗐 View Remos
° progress note ha	s been edited				
Observation Work	History			Mark Inva	lid Back
Observation Work	History			Mark Inva	lid Back

Adding an Observation

1. Click on **Add Observation** at the top of the page to add a new Observation. The system will display a list of Observations to be selected from. Click on the blue underlined name to open the Observation.



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Matrix System

Observations (Assessments)

2. Select the desired Observation, the date and time occurred both default to the current time, edit as needed. Enter the Short Description, which is what you see on the Observation list. It should be the name of the Observation along with the date then click on Next.

Corporate	Messages	Resident	Reports	Facility	User	RAI	Menu	Provider	Maintenance	Enterprise	
Add Ob	oservati	on									
🕀 🖰 <u>Jo</u> l	hns, Sopl	hie DNF	RCC								

Form: *Clinical Admission Assessment

Observation Date Occurred:	06/14/2010	Observation Time Occurred:	14 💌 : 13 💌	
Short Description:			ABC.	
			Cancel	Novt

3. On the next screen, select View/Update to complete the Observation. At this point you may also edit the Short Description, Mark the Observation Invalid or go Back.

corporate	messages	Resident	керонся	насшту	user	KAI	Menu	Provide	r Maintenand	e Enterprise	
Observ	vation D	etails									
🗄 🖰 <u>Jo</u>	hns, Sopl	hie DN	RCC								
Observa	tion Inform	ation									
Observa	tion Category d Description:	Admission Assessme Assessme	- Complete nts - *Clini nt	all * cal Admiss	ion			Creator:	Belinda R Shaw	RN	
w	hen Occurred:	06/14/20	10 14:13				When R	ecorded:	06/14/2010 14	4:16	
Descripti	ion										
Shor	t description:	Admission	Observation	n 6/14/10							<u>Update</u>
						Ba	ick	Vie	w/Update	Report	
										Mark In	valid
Additiona	al Informat	ion									
Add	itional Info:										<u>Update</u>
🗄 Obser	vation										
Vitals Fo	r This Obs	ervation						A	dd Vitals	Associate	Vitals
🗄 Date/Ti	me		¥it	al				т	aken By	🛐 🛐 View	Remove
No vitals ha	ave been recor	ded for this (observation.								
one											

Observations (Assessments)

4. The form will now open in a separate window, which can be minimized (allowing you access to other parts of Matrix). The system will track who completes each answer and track that History. After completing the form, select Complete, Save or Cancel (Acuity doesn't work at this point).

Antrix Form - Microsoft Internet Explorer provided b	oy Ohio Presbyterian Retirement		_ [] ×
Whttps://oprs.achievematrix.com/formController.do?eventId=	219060&patientFormId=9963&formUid=C52854A3-0C45-48D2-ABC2-643C29B1A27A&form	nLocked=false&build=false&facilityId	=428.pz 💌 🔒
Edits Saved			Close
Form Type: Observation Form Descrip Additional Description: Clinical Admission Asse	stion: * Clinical Admission Assessment		Saving
Johns, Sophie			AAA
When Occurred: 06/14/2010 14:13 When Record	led: 06/14/2010 14:16		
	Section 1		
	Complete Acuity Save Cancel		
Section 1			-
Initial progress note related to admission	Resident admitted to room #130 via Tri-County ambulance. Transferred to bed with assistance	ABF	Question Owner: [None]
	oi two.	1	<u>Work</u> <u>History</u>
VACCINES			
Date of last pneumococcal vaccine (if needs the vaccine, indicate below)	-	ABS	Question Owner: [None]
		1	Work History
Date of last influenza vaccine (if needs the vaccine, indicate below)		AB5	Question Owner: [None]
	·	1	<u>Work</u> <u>History</u>
Indicate vaccines needed	A	ABC	Question Owner: [None]
	<u>×</u>	I	Work History
Education given on vaccines	O Yes O N/A		Question Owner:

5. To change the font as displayed on the screen, click on the smallest or largest font button. The middle one will restore you to the default font size.



- 6. The following are tips for completing an Observation.
 - a. Observations with an * at the beginning of the name are to be completed on admission.
 - b. When answering questions if you select Other, the box will open and permit you to add a short explanation.
 - c. Square checkboxes allow you to make multiple selections. Round Radio buttons allow selecting only one answer.
 - d. Some Observation answers are linked directly to the MDS Observation. When that is the case, the answer number is shown and the question and answers are worded exactly like the MDS Observation.
 - e. When an Observation is Saved, any question or blank that has been completed is available to only the author for editing.
 - f. When the Observation Complete box at the end of the Observation has been checked, the Observation cannot be modified unless the Undo-Complete button is selected. At that point, unanswered questions may be answered by anyone and questions answered by the author may be changed.

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Matrix System

Observations (Assessments)

g. **Always** close the Observation form by clicking on the Close button in the top right-hand corner of the window.



Adding Vitals and Progress Notes

Progress Notes and Vitals may be added by clicking on the button at the bottom of the page (see the sections describing these functions). You also have the option of Associating Progress Notes or Vitals that have already been entered into Matrix. To do this click on the appropriate Associate button.

Date/Time	Vit	al	Taken By	D		View	Remove
B 06/08/2010 16:00	Temperature: 99.2 °F		Belinda R Shaw RN	0		<u>View</u>	<u>Remove</u>
E 06/08/2010 16:00	Pulse: 82 per minute		Belinda R Shaw RN	0		<u>View</u>	<u>Remove</u>
∃ 06/08/2010 16:00	Respirations: 20 per minute		Belinda R Shaw RN	0		<u>View</u>	Remove
∃ 06/08/2010 16:00	Blood Pressure: 134 / 84 mm	Hg	Belinda R Shaw RN	0		<u>View</u>	<u>Remove</u>
alues in <mark>RED</mark> ind	licate 'Out of Range' (*) indi	cates the vital has been edite	d				
alues in <mark>RED</mark> ind Progress Not	licate 'Out of Range' (*) indi es For This Observation	cates the vital has been edite N	d Add	Note	Assoc	iate l	Notes
alues in RED inc Progress Not ite/Time	licate 'Out of Range' (*) indi es For This Observation Progr	cates the vital has been edite N ess Note	d Add Disciplin	Note	Assoc	ciate l	Notes V Remove
alues in RED inc Progress Not hte/Time here are no asso	licate 'Out of Range' (*) indi es For This Observation Progr ciated progress notes.	cates the vital has been edite N ess Note	d Add Disciplin	Note created By	Assoc	ciate I Viev	Notes 7 Remove

Vitals or Progress Notes from seven days prior to the Observation will be available to associate to the Observation. Check the box next to the desired vital or note to attach it.

Associa	te to Ob	servat	ion							
🗄 🗄 <u>Joh</u>										
	<u>ns, Sophi</u>	e DNF	RCC							
Choose the V Vitals - Fr	/ital(s) to asso om 7 Days	ciate the C Prior To	bservation Observa	_{to.} ation Dat	е					
Add			Vital					Taken By		Date
	Blood Pressure Acceptable Ra	nge: 80-1	<mark>3 mmHq</mark> 30 mmHg /	40-100 mn	nHg		Belinda	R Shaw RN	06/17	/2010 14:0
	Pulse: 84 per i	minute					Belinda	R Shaw RN	06/17	/2010 14:0
	Respirations: 3	22 per min	ute				Belinda	R Shaw RN	06/17	/2010 14:0
	Temperature:	99.0 °F					Belinda	R Shaw RN	06/17	/2010 14:0
Values in RE	D indicate 'Ou	t of Range	(*) indic	ates the vit	al has b	een edi	ted			
									Cancel	Sa

Save in Process/Marking Complete

If you are unable to complete the Observation, it can be saved and finished later. To save it, click on the Save button at the top of the form. When an Observation is Saved, any question or blank that has been completed is available to only the author for editing.

🖉 Matri	x Form - Microsoft Internet Explorer provided b	y Ohio Presbyterian Retirement	
🐠 https:	;//oprs.achievematrix.com/formController.do?eventId=	219060&patientFormId=9963&formUid=C52854A3-0C45-48D2-ABC2-643C29B1A27A&formLocked=false&bui	ild=false&facilityId=42&pa 💌 🔒
Form	Type: Observation Form Descrip	tion: *Clinical Admission Assessment	🔕 Close
Additio	nal Description: Clinical Admission Asse	ssment	
John	s, Sophie		AA
Whe	n Occurred: 06/14/2010 14:13 When Record	ed: 06/14/2010 14:16	
•		Section 1	
		Complete Acuity Save Cancel	
			History
If y res	yes, does resident spond to painful muli2		Question Owner: Shaw, Polioda RN

To go back and complete the Observation, open the Observation and click on View/Update.

corporate messages	Residenc Reports Facility User	KAI Menu Provide	r Maintenance Enterprise
Observation De	etails		
🗄 🖰 Johns, Sopł	nie DNRCC		
Observation Inform	ation		
Observation Category and Description:	Admission - Complete all * Assessments - *Clinical Admission Assessment	Creator:	Belinda R Shaw RN
When Occurred:	06/14/2010 14:13	When Recorded:	06/14/2010 14:16
Description			
Short description:	Admission Observation 6/14/10		Update
		Back Vie	ew/Update Report

Marking Observations Invalid

Once an Observation has been saved, the author has the ability to mark it Invalid. Unit managers and DON's also have this capability.

1. From the Most Recent Observations screen, click on the Description of the Observation you'd like to mark invalid.

Observations (Assessments)

2. The Observation window will open, click on Mark Invalid.

mat	rix									
Corporate	Messages	Resident	Reports	Facility	User	RAI	Menu	Provider	Maintenance	Enterprise
Observ	vation De	etails								
🗄 🖰 <u>Jol</u>	nns, Sopl	nie DNF	RCC							
Observat	ion Inform	ation								
Observat and	tion Category Description:	Admission Assessme Assessme	- Complete nts - *Clini nt	all * cal Admiss	ion			Creator:	Belinda R Shaw R№	I
wł	en Occurred:	06/14/201	0 14:13				When R	ecorded:	06/14/2010 14:1	6
Descripti	on									
Short	description:	Admission	Observation	6/14/10						<u>Update</u>
						Ba	ick	Viev	w/Update	Report
										Mark Invalid
Additiona	l Informat	ion								
Addi	tional Info:									<u>Update</u>

3. A reason is required when marking an Observation invalid. Also check the box to invalidate associated vitals and progress notes as appropriate.

Mark Observatio	on Invalid		
🗄 🖰 Johns, Sophie	DNRCC		
Observation			
Observation Type:	Admission - Complete all * Assessments		
Description:	Admission Observation 6/14/10		
Date/Time:	06/14/2010 14:13		
Created Date:	06/14/2010 14:16	Created By:	Belinda R Shaw RN
 Invalidation Reason:	Select One 💌		
Reason Note:			ABC V
Requested By:	Shaw, Belinda R 📃		
 Invalidate Associated Vitals and Progress Notes:			
		Cancel	Mark Invalid

4. Invalidated Observations will still appear on the list of Observations but will be grayed out.

± ² <u>Johns, Sophie</u> DNRCC Add Obs	
Add Obs	
	ervation
Date/line Form Short Description Creator	Completed?
06/16/2010 13:35 Pain Assessment <u>Pain 6/16/10</u> Belinda R Shaw RN	
06/14/2010 *Clinical INVALID <u>Admission Observation 6/14/10</u> 14:13 Assessment Reason for Invalidation: Wrong resident Belinda R Shaw RN	

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Matrix System

Observations (Assessments)

Updating Short Description and Additional Information

As long as the Observation has not been marked Complete, the Short Description and Additional Information boxed may be edited.

1. Click on Update next to either \tilde{field} to update.

Observation De	etails								
🗄 🖰 <u>Johns, Soph</u>	nie DNRCC								
Observation Inform	ation								
Observation Category and Description:	Pain Management -	Pain Assessi	nent			Creator:	Belinda R Shaw F	RN	
When Occurred:	06/16/2010 13:35				When R	ecorded:	06/16/2010 13	35	
Description									
Short description:	Pain 6/16/10							<u>Up</u>	date
				Ba	ick	Vie	w/Update	Report	
								Mark Inval	id
Additional Informati	ion								
Additional Info.								<u>Up</u>	date

2. The fields will now be available for editing. Remember to click on Save after editing.

			(Y				· · · · ·	(
orporate Messages	tesident	Reports	Facility	User	RAI	Menu	Provider	Maintenance	Enterprise
Update Observa	ition In	forma	ation						
🗄 🖰 Johns, Sophie	e DNR	CC							
Observation Informat	tion								
Observation Type:	Pain Manag	gement - I	Pain Asses	sment			Creat	or: Belinda R Sh	aw RN
When Occurred:	06/16/201	0 13:35				v	/hen Record	ed: 06/16/2010	13:35
Description									
	Pain 6	/16/10						ABS	
Short Description:		10, 10							
Additional Informatio	n								
Additional Info:									*
									-
	1								100