

GoProcure Platform User Manual

WebApp Handbook

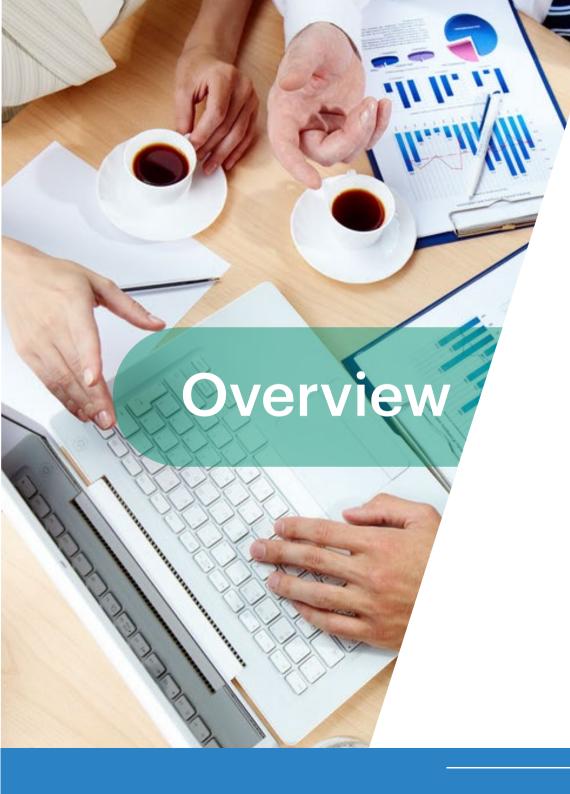




GoProcure is a B2B e-commerce platform that enables an ecosystem of suppliers, retailers, wholesalers, financial institutions and shippers to provide a frictionless buying experience to any enterprise.



For corporate buyers looking for a frictionless purchasing experience, GoProcure provides an extensive e-commerce platform that gives real time access to over 2 billion competitively priced SKUs ensuring best-in-class pricing and cost savings.



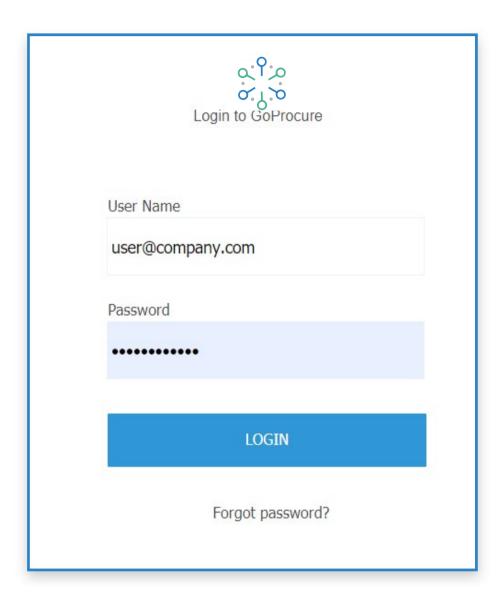
This guide provides detailed instructions on how to utilize the GoProcure web application. It contains step-by-step instructions on making purchases, managing your account, approving and awarding bids from suppliers, and getting help from the GoProcure team.

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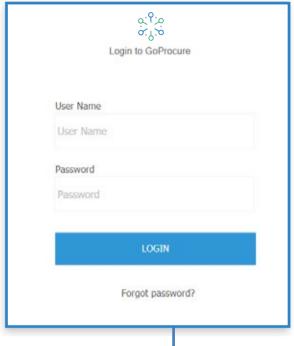


To start, this section will provide instructions on how to log in to the GoProcure web application. This section will also provide an overview of the main GoProcure navigation panel.



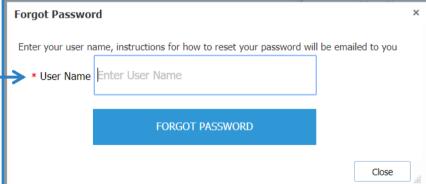
■ Login to GoProcure

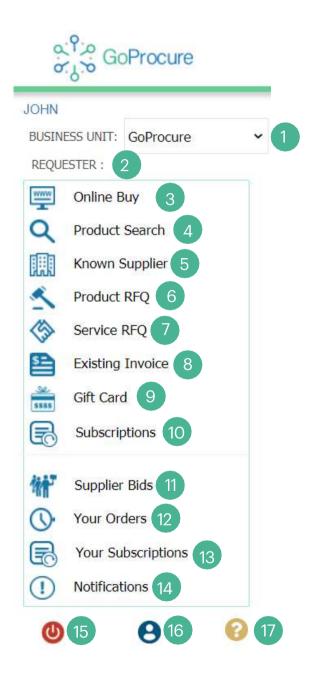
- Navigate to the GoProcure Login Portal at https://my.goprocure.com
- Enter User Name and Password
- Click Login



Forgot Password

- Click "Forgot Password?" on the GoProcure login page
- Enter your username and Click 'Forgot Password'
- You will be sent an Email to your registered email address with instructions on how to reset your GoProcure password





Menu

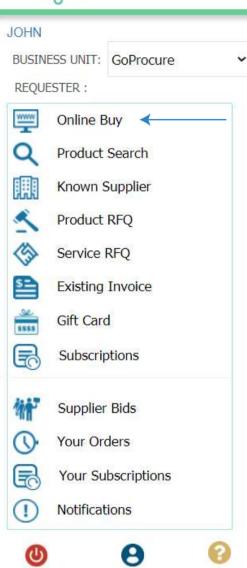
- 1.Business Unit The business account you will be purchasing from (for single-BU users, there will not be a dropdown)
- 2.Requester Name If you are a designated Gatekeeper, you will have the option to change the name of the requester you are ordering on behalfof
- 3. Online Buy-Submit orders using a known URL
- 4. Product Search Search the GoProcure marketplace
- 5. Known Supplier Place order with a known supplier
- 6. Product RFQ Solicit bids for products from suppliers
- 7. Service RFQ Solicit bids for services from suppliers
- 8. Existing Invoice Submit an existing invoice
- 9. Gift Card Submit an order for gift cards
- 10. Subscriptions-Submit an order for a product/service subscription
- 11. Supplier Bids View/Accept bidsfrom suppliers
- 12. Your Orders Check the status of your orders
- 13. Your Subscriptions Check the status of your subscriptions
- 14. Notifications Check FYI and Action notifications
- 15. Log Out Log out of the GoProcure app
- 16.Manage Account Make Changes to your GoProcure Profile
- 17. Help & Support Get help from the GoProcure Team





If you want to buy a specific product that you have found online, use our Online Buy functionality. Simply provide the URL to your desired product, indicate any product attributes/specifications and delivery instructions, and submit your order.





■Submit Orders using a URL

 Click "Online Buy" from the main GoProcure navigation panel

Submit Orders using a URL

- To submit a new online buy order, start by entering the product URL into the designated field, then click "Find Item".
 Please be sure that the URL you enter directs to an item - a website URL alone (such as "Amazon.com") is not sufficient.
- Click "Find Item".



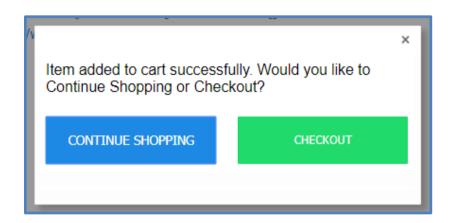


■ Submit Orders using a URL

- If the product is found in the GoProcure marketplace, the details will appear based on what was fetched from the supplier website.
- Click "Add to Cart" to proceed with ordering.



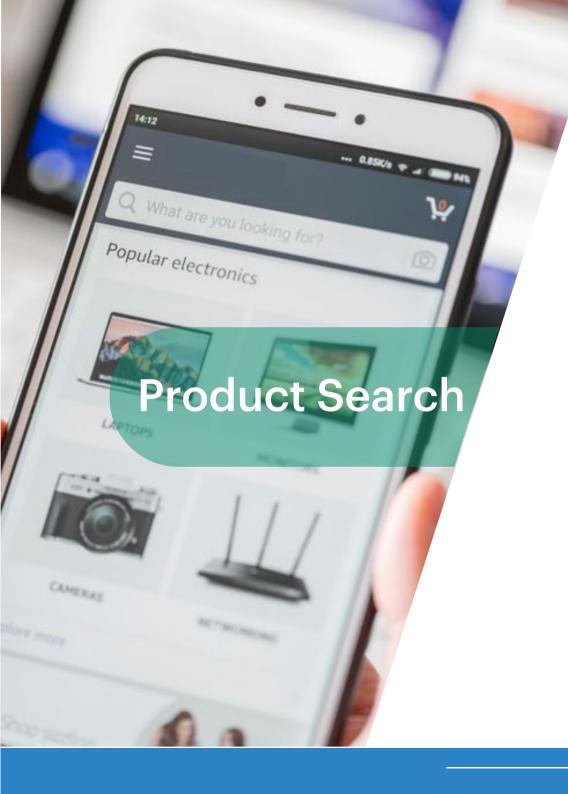
- If the product is not found, you will need to manually enter the category, UOM, quantity, and price.
- Click "Add to Cart" to proceed with ordering.





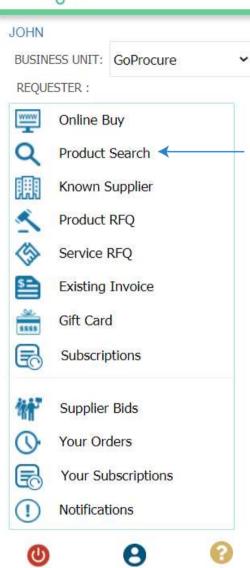
Submit Orders using a URL

- To add additional orders to your cart, click "Continue Shopping". Repeat this process (using pages 12-14) until all orders have been added to the cart.
- After adding the final item to your cart, click "Checkout" to move to your cart and place your order.
- Once proceeding to the cart, you will be able to review the details of your items and change quantity, need-by date, accounting segments, approver, or notes as necessary.
- Click "Place Order" to complete your submission.



If you want to search and compare prices for different products, use our Product Search functionality to browse through a marketplace of 1 billion SKUs. Use filters such as keyword, category, brand, etc. to find the exact product and supplier that best suits your needs.

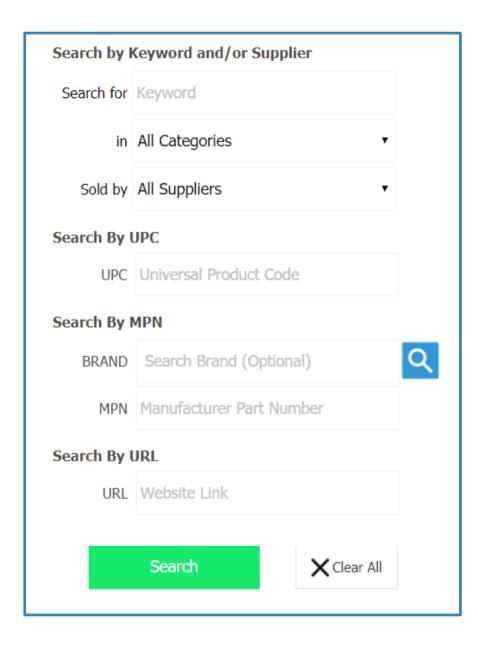




Search the GoProcure Marketplace

 Click "Product Search" from the main GoProcure navigation panel

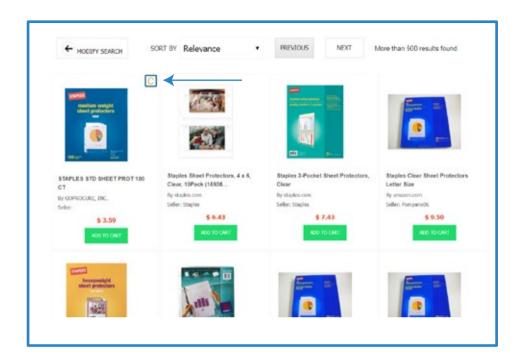




Search the GoProcure Marketplace

- Search the GoProcure Marketplace for an item using:
 - Keyword Search, Category, and/or Supplier
 - (including Contracted suppliers)
 - Universal Product Code
 - Brand & Manufacturer Part Number
 - URI
- Click 'Clear All' to remove all selected search filters
- Click 'Search' to submit once the filters are complete

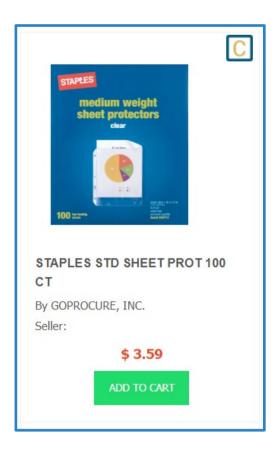
Note: If no category is selected, a pop-up will appear to remind you that you may want to narrow the results to a particular category

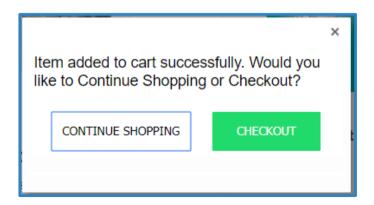


Search the GoProcure Marketplace

- Search results will be displayed based on the keywords/attributes you have chosen
- To change details of the search Click "Modify Search" Search results will automatically be sorted by relevance.
- To alter this search results order, click the "Sort By" dropdown field

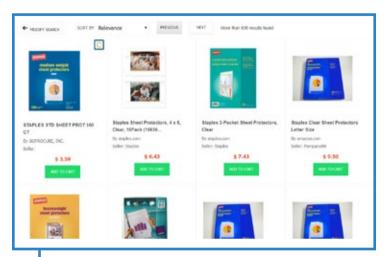
Note: items from contracted suppliers will be indicated by a square "C" icon

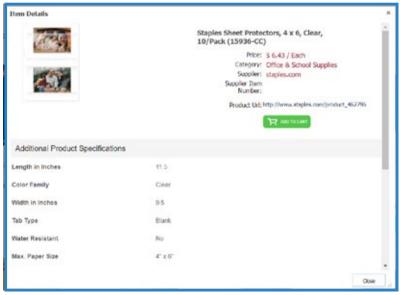




Add Item to Cart

- Quickly add an item to your cart by clicking the "Add to Cart" button directly from the search results page
- A pop-up will then appear confirming that the item was added to your cart. Click "Continue Shopping" to return to your search results, or click "Checkout" if you have completed shopping and want to move to your cart



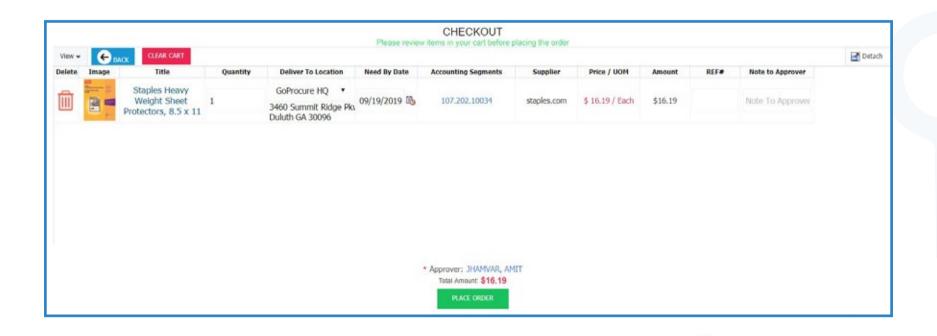


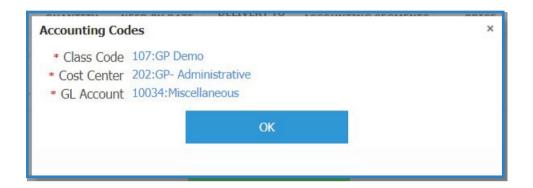
Add Item to Cart

- To view more details about an item before adding it to your cart, click on the item image from the search results page
- A pop-up will appear outlining all details of the item that could be gathered from the vendor
 Note: Contracted items may not contain as many product details as items located on an online marketplace
- Click "Add to Cart" to add the item to your shopping cart. A pop-up will then appear confirming that the item was added to your cart
- Click "Continue Shopping" to return to your search results, or click "Checkout" if you have completed shopping and want to move to your cart

■Shopping Cart

- All items that you have added will be viewable in the shopping cart
- On this page you can change the quantity and need-by date
- Users must enter mandatory delivery/accounting information in the appropriate fields

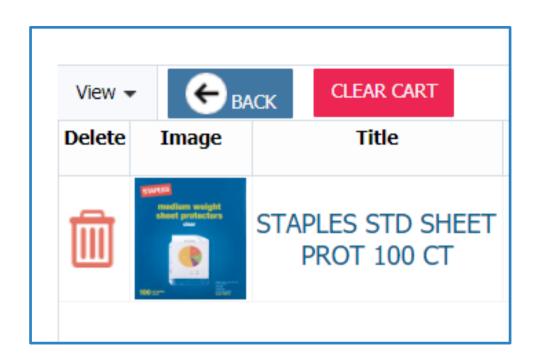




Shopping Cart

- Enter Mandatory Information:
 - Item Quantity
 - Delivery Location
 - Accounting Codes: Click the concatenated accounting value, then change the different segments as necessary.
- You can also enter optional information:
 - Need-by date (defaults to one week for order date)
 - Reference Number
 - Note to Approver

Quantity	Deliver To Location	Need By Date	Accounting Segments	Supplier	Price / UOM	Amount	REF#	Note to Approver
1	GoProcure HQ ▼	00/10/2010	107.202.10034	staples.com	\$ 16.19 / Each	\$16.19		Note To Approver
	3460 Summit Riage PKI	09/19/2019						
	Duluth GA 30096							



Shopping Cart

- To delete an item from the shopping cart, click the red trashcan item next to the item to be deleted
- You can also delete all items in the shopping cart by clicking Clear Cart



Shopping Cart

- Your direct supervisor will automatically default as the designated approver
- To change the approver, click on the approver's name and select a different available option from the list
- Double-check all order information, then click "Place Order". A pop-up window will appear to indicate your order number



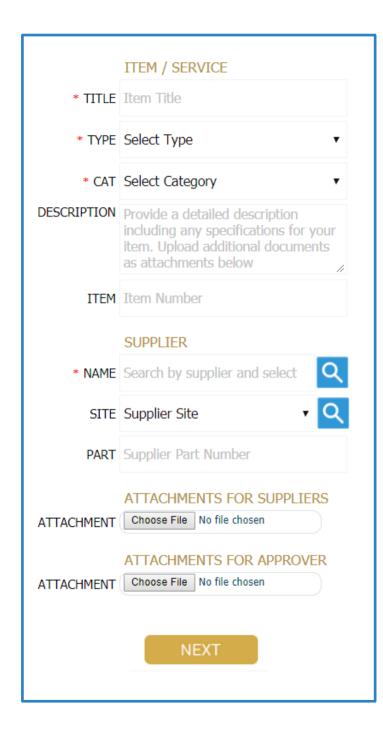
If you know exactly which supplier you would like to purchase a product or service from, use our Known Supplier functionality. Select the supplier of your choice, provide information about what you would like to purchase, and your order will be sent directly to that supplier.





■ Place Order with a Known Supplier

 Click "Known Supplier" from the main GoProcure navigation panel

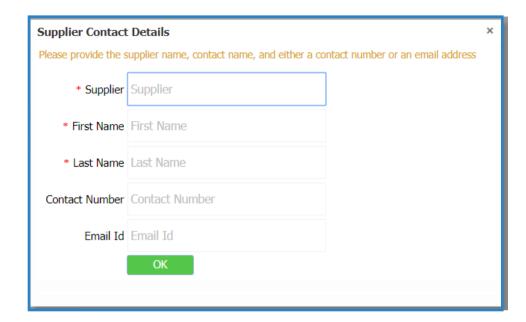


Place Order with a Known Supplier

- Enter Mandatory Information
 - o Item Title Name of the desired product/service
 - Item Type Select either 'Product' or 'Service'
 Category Select the item category that best matches your chosen product
 - Description Provide as detailed of information as you can about the desired item to ensure the correct item is purchased
 - Supplier Name Click the search icon to find your desired supplier, or start typing the supplier name in the field to run a dynamic search

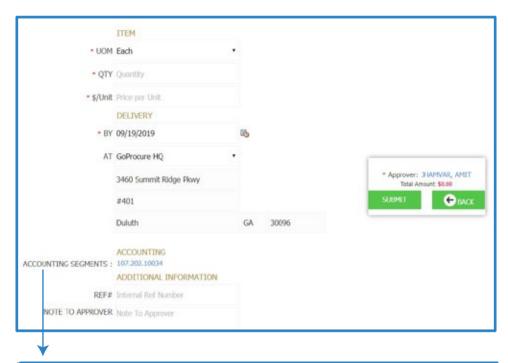
Note: If the supplier does not exist in the system, please reference the next page for instructions to add them into the supplier network

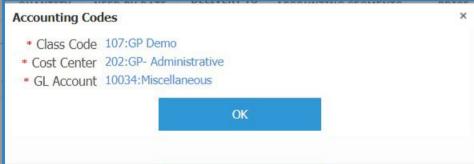
- Supplier Site
- Enter Optional Information
 - o Item Number
 - o Part Number
 - Attachments for Supplier This can be a picture of the desired item, a screenshot from the supplier's website about the desired item, or detailed information of product specifications
 - Attachments for Approver
- Click "Next"



Add New Supplier

- If the supplier you would like to order from is not in the system, simply provide us with a contact from the vendor and we will onboard them into GoProcure and place your order!
- Enter the mandatory information:
 - Supplier Enter the full name of the company
 - First/Last Name Enter the name of an individual from the company who you have been in con tact with
 - Method of contact Enter a phone number and/or email address that can be used to reach this individual
- Click "OK", then proceed with your Known Supplier order





Place Order with a Known Supplier

- Enter Mandatory Information:
 - Unit of measure (defaults to 'each')
 - Quantity
 - Price per Unit: please enter the maximum that you would be willing to pay in order to ensure approval has been set high enough to account for price fluctuations
 - Delivered-By Date
 - Delivery Location
 - Accounting Codes: Click on the concatenated accounting value, then change the different segments as necessary
 - Approver

Note: Your direct supervisor will default as the selected approver. To select a different approver, click on the approver's name and select a different available option from the list.

- You can also enter optional information:
 - Reference number
 - Note to Buyer
 - Note to Approver
- Click Submit. A pop-up box will appear indicating your order number



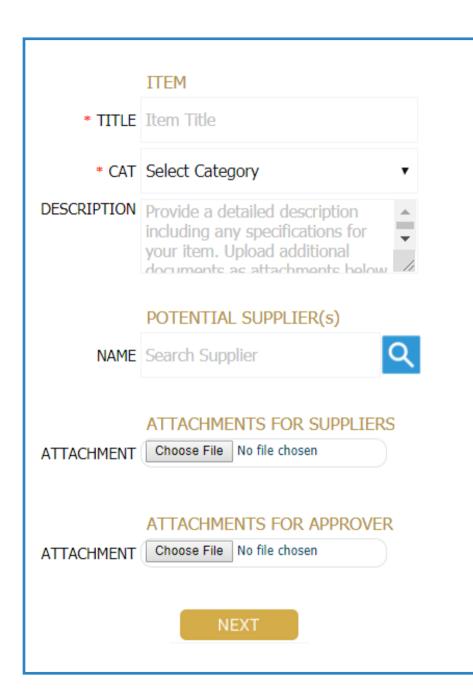
If you want a group of suppliers to competitively bid on a product you are interested in, use our Product RFQ functionality to send out RFQs to suppliers, receive bids, and award a supplier with your order. If you have a supplier in mind, make sure to provide their details so they can be included in the bidding process.





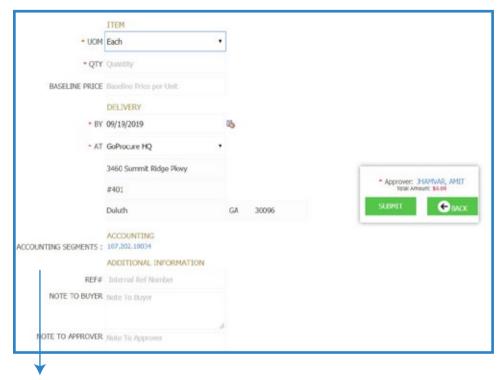
■ Solicit Bids for Products from Suppliers

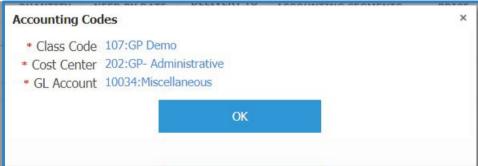
 Click "Product RFQ" from the main GoProcure navigation panel



Solicit Bids for Products from Suppliers

- Enter mandatory information about the product you are looking to purchase:
 - O Title: descriptive name of the product
 - Category: Select the category that most accurately reflects the type of product you are requesting bids for
 - Description: Provide detailed information about the product you are searching for. Do keep in mind that the more detailed your description, the easier it will be for potential suppliers to prepare a quote that matches your needs
- Enter optional information:
 - O Potential suppliers: If you would like to ensure that a particular supplier is included in the bidding process, specify those suppliers here. If your desired supplier is not available in the system, please reference page 27 of this manual for how to get the supplier added into GoProcure
 - Attachments for Suppliers
 - Attachments for Approver
- Click 'Next'





Solicit Bids for Products from Suppliers

- Enter Mandatory Information:
 - Unit of Measure (defaults to 'each')
 - Quantity
 - Price per Unit: Please enter the maximum that you would be willing to pay in order to ensure approval has been set high enough to account for price fluctuations
 - Delivery-by Date
 - Delivery Location
 - Accounting Codes: Click on the concatenated accounting value, then change the different segments as necessary
 - OApprover

Note: Your direct supervisor will default as the selected approver. To select a different approver, click on the approver's name and select a different available option from the list.

- You can also enter optional information:
 - o Baseline Price: If you have a price in mind that you would
 - like suppliers to aim for or beat, enter that number here
 Reference number

Note to Buyer

Note to Approver

 Click Submit. A pop-up box will appear indicating your order number



Similar to the Product RFQ functionality, you can use the Service RFQ functionality to initiate a bidding process for a service you are interested in. If you have a supplier in mind, make sure to provide their details so they can be included in the bidding process.

Services can be ordered in the following formats:

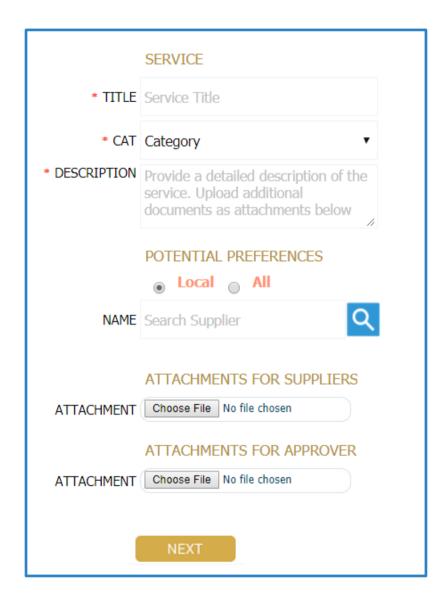
- One Time with a Fixed Price
- One Time with Time and Material pricing
- Recurring with a Fixed Price
- Recurring with Time and Material pricing





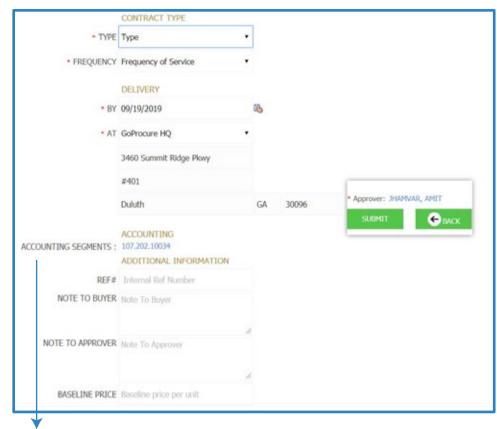
■ Solicit Bids for Services from Suppliers

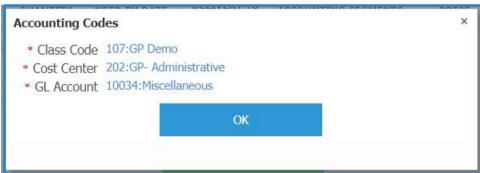
 Click 'Service RFQ' from the main GoProcure navigation panel



■ Solicit Bids for Services from Suppliers

- Enter mandatory information about the service you are looking to purchase:
 - Title: descriptive name of the service
 - Category: Select the category that most accurately reflects the type of service you are requesting bids for
- Description: Provide detailed information about the service you are searching for. Do keep in mind that the more detailed your description, the easier it will be for potential suppliers to prepare a quote that matches your needs
- Local Suppliers: The system will default to only request bids from applicable local suppliers. If you would like to submit bids regardless of location, please select "All" instead of "Local"
- Enter optional information:
 - Potential suppliers: If you would like to ensure that a particular supplier is included in the bidding process, specify those suppliers here. If your desired supplier is not available in the system, please reference page 27 of this manual for how to get the supplier added into GoProcure
 - Attachments for Suppliers
 - Attachments for Approver
- Click 'Next'



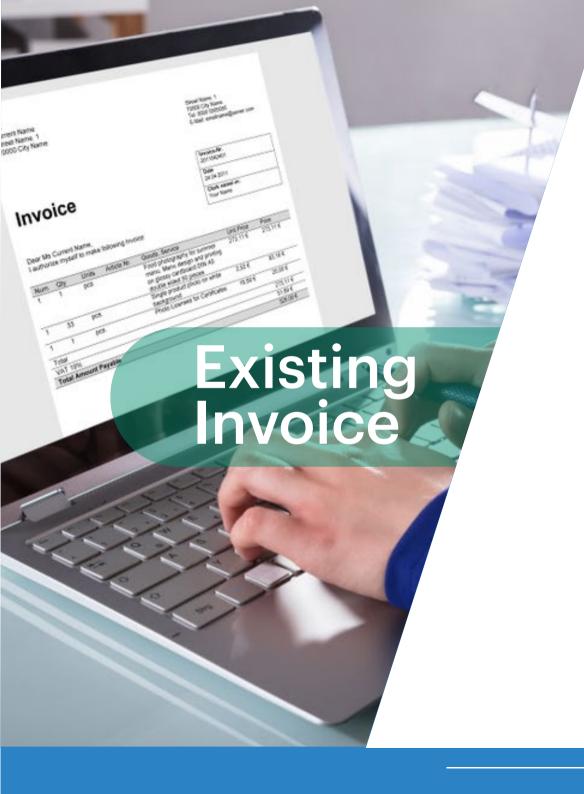


Solicit Bids for Services from Suppliers

- Enter Mandatory Information:
 - Type: Select 'Fixed Price' or 'Time and Material'
 - Frequency of service
 - Delivery-by Date
 - Delivery Location
 - Accounting Codes: Click on the concatenated accounting value, then change the different segments as necessary
 - Approver

Note: Your direct supervisor will default as the selected approver. To select a different approver, click on the approver's name and select a different available option from the list.

- You can also enter optional information:
 - Baseline Price: If you have a price in mind that you would like suppliers to aim for or beat, enter that number here
 - Reference number
 - Note to Buyer
 - Note to Approver
- Click Submit. A pop-up box will appear indicating your order number



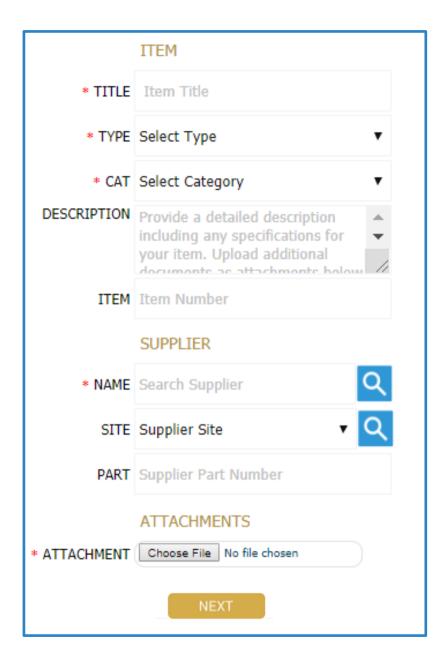
If you already have an invoice from a supplier (electronic or paper), use our Existing Invoice functionality to submit the invoice for payment. Simply input the invoice information, attach the invoice, and your invoice will be sent for processing.





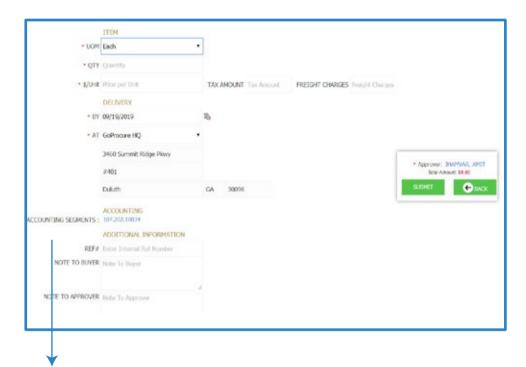
■ Submit an Existing Invoice

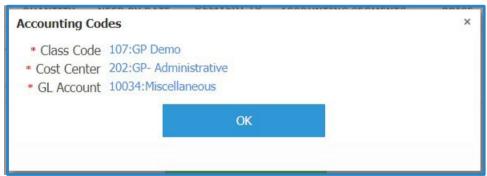
 Click 'Existing Invoice' on the main GoProcure navigation panel



Submit an Existing Invoice

- Enter mandatory information:
 - o Title: Title of invoice
 - Type: Select 'Items' or 'Services'
 - Category: Select the category that most accurately reflects this invoice
 - o Supplier Name
 - Supplier Site
 - Attachment: Attach a PDF, JPG, or PNG of the invoice
- Enter optional information:
 - Description
 - Item Number
 - Part Number
- Click 'Next'





Submit an Existing Invoice

- Enter Mandatory Information:
 - Unit of Measure (defaults to 'each')
 - Quantity
 - o Price per Unit: Please enter the maximum that you would be willing to pay in order to ensure approval has been set high enough to account for price fluctuations
 - Delivery-by Date
 - Delivery Location
 - Accounting Codes: Click on the concatenated accounting value, then change the different segments as necessary
 - Approver

Note: Your direct supervisor will default as the selected approver. To select a different approver, click on the approver's name and select a different available option from the list.

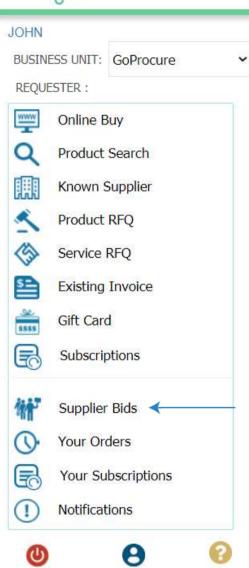
- You can also enter optional information
 - Reference number
 - Note to Buyer
 - Note to Approver
 - Tax amount
 - Freight charges
- Click Submit





Use the Supplier Bids page to view bids submitted by suppliers during the RFQ process. Once you have decided which supplier you would like to do business with, simply award the bid to the supplier from this page.





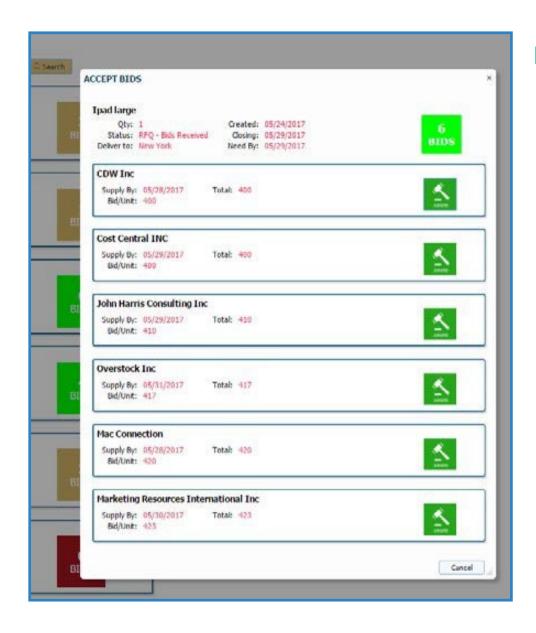
■ View/Accept Bids from Suppliers

 Click 'Supplier Bids' from the main GoProcure navigation panel



■ View/Accept Bids from Suppliers

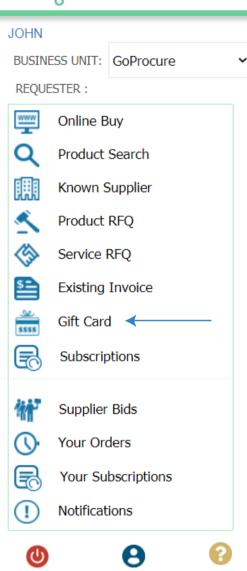
- Search for a particular RFQ using the search box.
 You can search either by RFQ Number or by a description of the product/service
- Click on the desired RFQ to view supplier bids



■ View/Accept Bids from Suppliers

- Click the green 'Award' icon next to the bid you would like to accept
- A pop-up will appear to confirm that you would like to award the bid to the chosen supplier click 'Yes'





- Submit an Order for Gift Cards
- Click "Gift Card" from the main GoProcure navigation panel

Submit an Order for Gift Cards

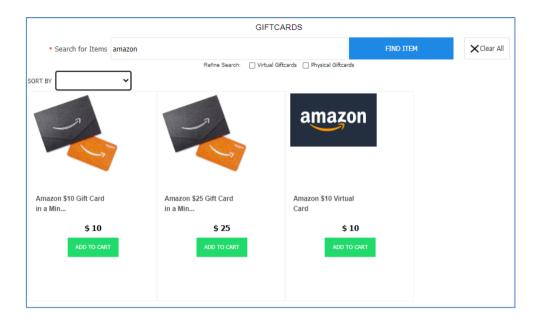


 To search through the GoProcure gift card catalog, enter the type/brand of gift card you're looking for into the search bar. You can also refine your search to specifically virtual or physical cards.



 Popular gift card brands are also listed for quick access. You can click on the icon for one of these brands to automatically search for all corresponding available options.

Submit an Order for Gift Cards

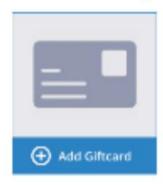


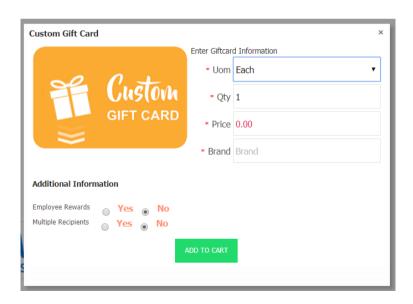
 After entering your search criteria, click "Add to Cart" under your item of choice.



- A pop-up will appear listing the details of your selected gift card option.
- Please note that quantity can be adjusted after adding to your cart.
- Under "Additional Information", use the radio buttons to indicate if this order is for employee rewards and/or for multiple recipients. If either of these options are "Yes", the <u>GoProcure Gift Card Form</u> must be completed and attached.

Custom Giftcard Entry





Submit an Order for Gift Cards

 If you are unable to locate your required brand/type using the search functionality, you can submit a custom request by clicking "Add Giftcard" in the 'Custom Giftcard Entry' section.

- In the pop-up that appears, enter in the corresponding information.
- Please note that 'Price' indicates the price per card (Unit Price), not the total order amount.
- Once finished, select the "Add to Cart" button.





- Submit an Order for a Product/Service Subscription
- Click "Subscriptions" from the main GoProcure navigation panel

Submit an Order for a Product/Service Subscription

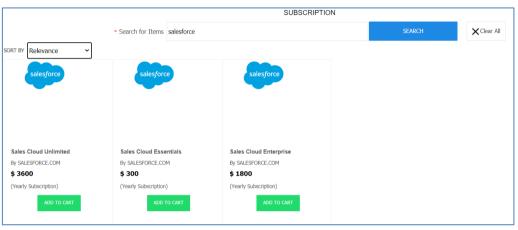


 To search through the GoProcure subscription catalog, enter the keywords/title/brand of the subscription you're looking for into the search bar.

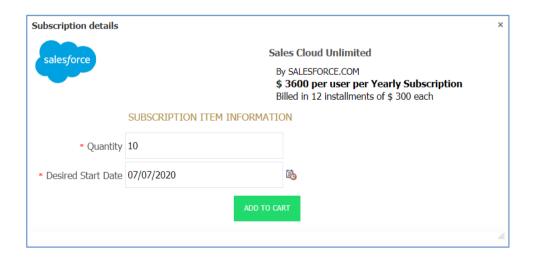


 Popular subscriptions are also listed for quick access. You can click on the icon for one of these brands to automatically search for all corresponding available options.

Submit an Order for a Product/Service Subscription



 After entering your search criteria, click "Add to Cart" under your subscription of choice.

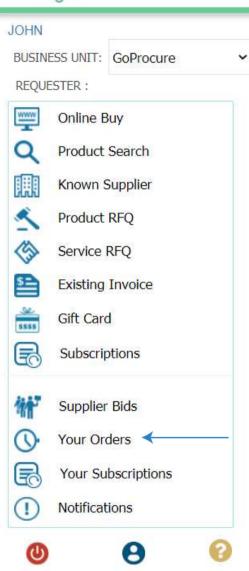


 A pop-up will appear listing the details of your selected subscription option, including the price per user. If the subscription includes multiple installments, the number and amount per installment will also be shown.



Use the Your Orders page to review details about any order you have already placed. This will include product/service info, supplier info, delivery location and date, and accounting details. You can cancel or edit orders that have not yet been approved or have been rejected. Most importantly, you can view the status of each of your orders all in one location.





Check the Status of your Orders

 Click 'Your Orders' from the main GoProcure navigation panel



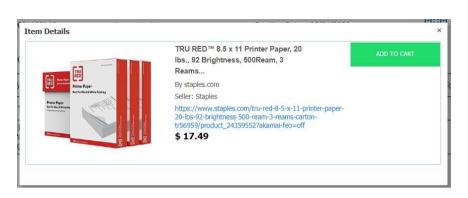
■ Check the Status of your Orders

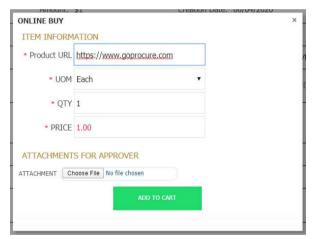
- Click the blue arrow next to the desired order to view all line items in the order and their details
- Click the comments icon next to an order to view any comments for your approver, from your approver, or for the buyers desk
- Click the 'cancel' button next to an order to cancel it



- Check the Status of Your Orders Reorder
- To reorder an item from a previous purchase, click the green "Reorder" button next to the item to be reordered.

Order Number: 20021100145		Amount: \$17.49		Creation Date: 06/04/2020
REQ NUMBER:	20024100085	SUPPLIER: Staples.com		
	ITEM	QTY/UOM	PRICE	ACCOUNTING
REORDER	TRU RED™ 8.5 x 11 Printer Paper, 20 lbs., 92 Brightness,	1 Each	\$ 17.49	107.201.10034







- Check the Status of Your Orders Reorder
- If the item is found in the GoProcure catalog, you will be given the option to add it directly to your cart. Click "Add to Cart" to continue.

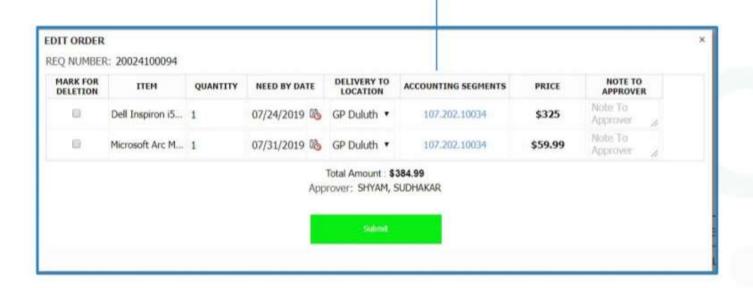
 For a previous online buy, a popup showing the details of the previous order will be displayed. You can change the quantity and "Add to Cart".

 If the item is no longer available in the GoProcure catalog, a pop-up message will appear. You can start a new 'Product Search' order to re-locate your item.



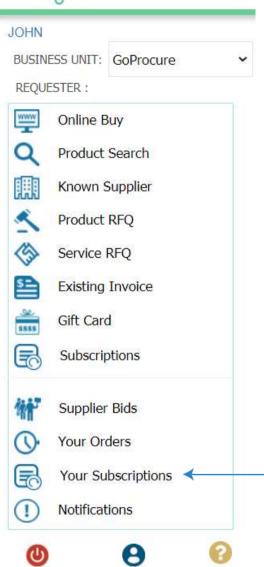
■ Check the Status of your Orders

- Click the pencil icon next to a line item to edit the details of that item. You can adjust the quantity, need-by date, or accounting code segments
- Click the red 'x' button next to a line item to remove that item from the order





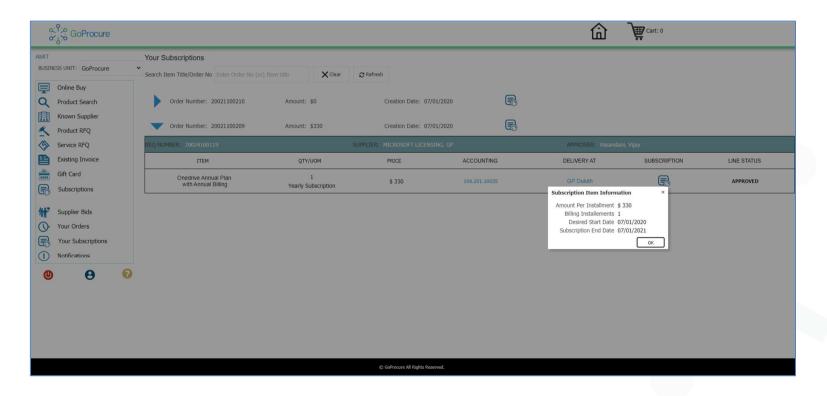




- Check the Status of Your Subscriptions
- Click "Your Subscriptions" from the main GoProcure navigation panel

Check the Status of Your Subscriptions

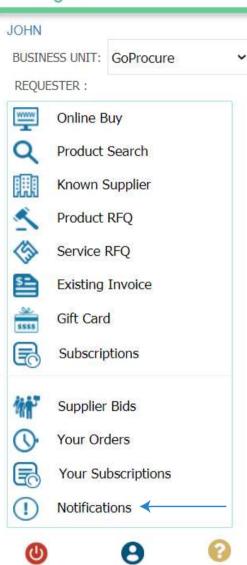
- Details regarding your subscriptions can be found on the new "Your Subscriptions" page in the navigation panel.
- You can view the subscription amount, installment information, and start and end dates for each of your purchased subscriptions.





You will be able to receive updates about your orders on the Notifications page. Examples of these notifications may include PO generation, supplier bid submission, requests to approve one of your colleague's orders, etc. Use this page, along with the Your Orders page, to stay up-to-date on your





■ Check FYI and FYA Notifications

 Click "Notifications" on the main GoProcure navigation panel



Check FYI and FYA Notifications

- Some notifications you receive are just to inform you on updates to your orders. These notifications will have titles beginning with "FYI", or "For Your Information"
- Other notifications require you to perform an action and will have titles beginning with "ACTION REQUIRED", "FYA", or "For Your Action"
- · Click on a notification to open it





Check FYI and FYA Notifications

- A pop-up will appear outlining the details about the notification
- Click the grey 'x' in the corner to close the notification but keep it in your notifications list.
- Click 'Clear' to delete the notification

FYI: PO# 1035100070 Created for LUXOTTICA

To: Chand, Mr. Raghav Sent: 05/24/2017 16:26:04

Greetings,

As per your request, a Purchase Order has been created for your submitted requisition as per below details. The order has been transmitted to the Supplier and no further action is required on your part. If you have any questions, please feel free to reach out to our Support team.

Requisition Number: 1034100092
 Item Description: Adobe CS5
 Supplier Name: 3M Health Care
 PO Number: 1035100070

Clesa



■ FYA Notifications for Requisitions

 These notifications are to inform you that you have received bids on an RFQ. Navigate to the 'Supplier Bids' page to view and award bids to suppliers

ACTION REQUIRED: Quotations for Item ipad mini large for LUXOTTICA are available for you to view.

Order Details:

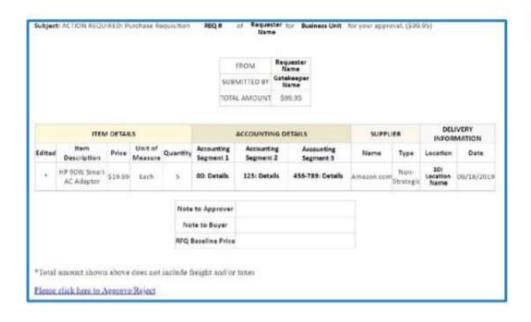
RFQ Number: 1032100098

Item Description: ipad mini large

Number of Bids: 3 End Date: 05/29/2017

Clear





FYA Notifications for Requisitions

- These notifications are to inform you that you have received an approval request from one of your colleagues
- Click 'Approve' to approve or 'Reject' to reject
- If an order is rejected, a pop-up will appear requesting you to give a reason for rejection

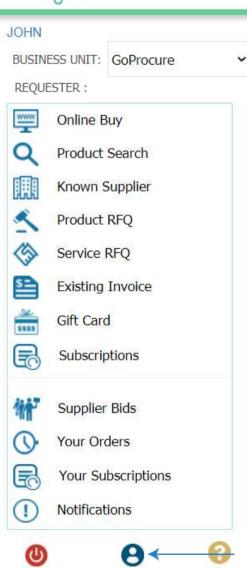




Use the Manage Account page to keep your user profile updated. You can change your default delivery and accounting preferences, add custom delivery locations, and change your account password from this page.



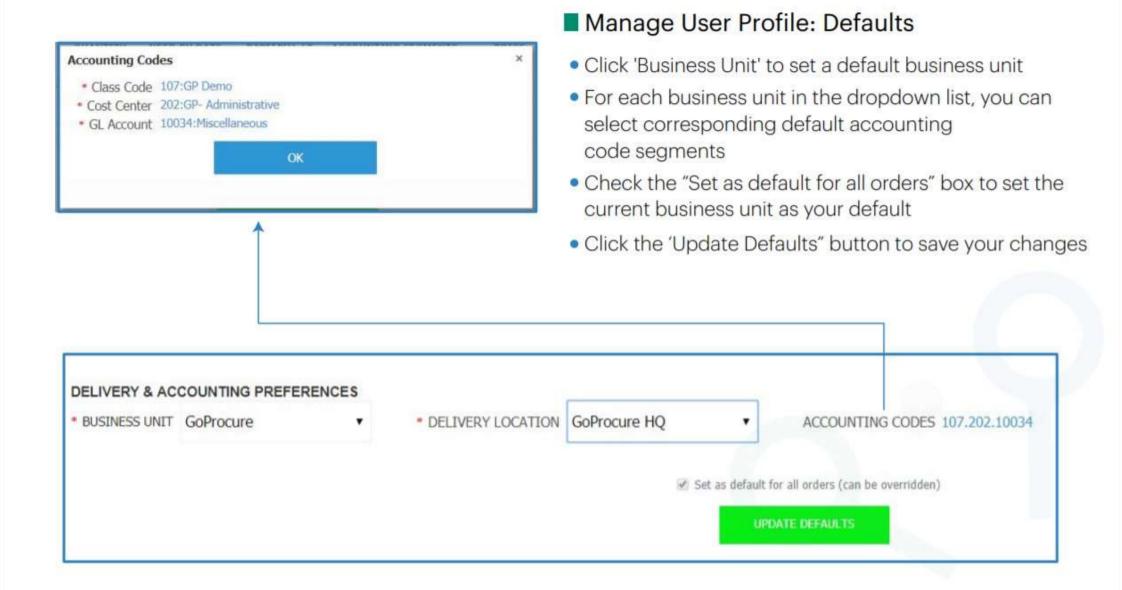




■ Manage User Profile

 Click the blue 'person' icon on the main GoProcure navigation panel

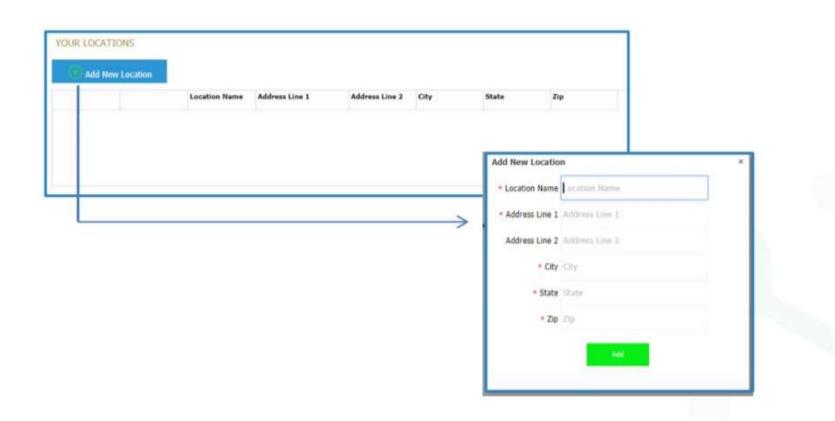






■ Manage User Profile: Custom Locations

- Click "Add New Location"
- Type in the address information, being sure to type a 'Location Name' that you will recognize
- Click "Add"





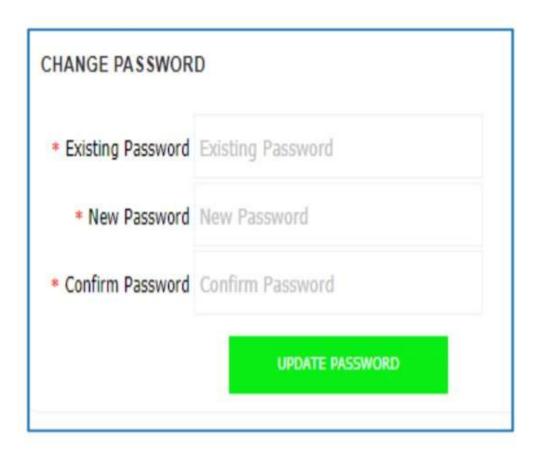




■ Manage User Profile: Custom Locations

- Your newly created location will now be listed under 'Your Locations'. You can edit or delete it here as necessary
- The location will also be available to set as your default delivery location. It is available in the dropdown field under the blue "Your Locations" separator





Manage User Profile: Password

- To change your password, first enter your existing password
- Enter your new password, then confirm the new password. Do note that passwords are case-sensitive
- Click "Update Password" to save your changes

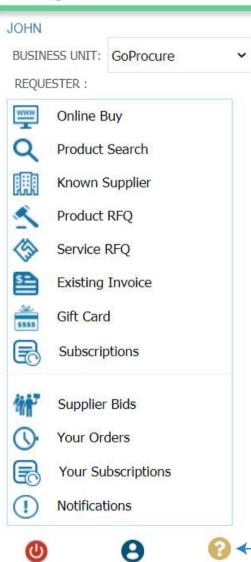




Use the Help & Support page to access more information about GoProcure, view user manuals, and contact the GoProcure team for additional assistance.







■ Get Help from the GoProcure Team

- Click the yellow 'Question' icon from the main GoProcure navigation panel
- A new tab will open, directing you to the GoProcure Help page

Get Help from the GoProcure Team

- Click on the Guide icons to open the corresponding manual
- Click on the Contact Us icons to send an email to the corresponding support email address

