# Camms.

## Software to change tomorrow.

### Implementation teams

**Internal:** Project teams sometimes forget they have acquired a configurable, not a customisable, solution. If they possess the flexibility to adapt business processes and create a meaningful customised training roll-out, the organisation will be well-placed to adopt the software quickly and effectively.

**External:** Larger implementations demand a defined decision-making structure. This typically includes a business analyst and a project manager with the technical expertise to advise on the design. This ensures the clients requirements are mapped through each stage of the process and affords the project team the time it needs.

## Leadership

GRC implementations sometimes lack the three Cs: coordination, cooperation and communication. Without the necessary leadership to drive these key interactions between internal and external stakeholders, the whole process could be derailed.

## Scope

Businesses sometimes opt for a 'big bang' rather than a phased roll-out. This attempt to enable every solution capability within the GRC tool at the same time increases the risk of complexity and quality of execution. When deprived of the necessary momentum & focus required to achieve traction within the business, the platform may be viewed as complicated and cumbersome and could fail to drive cultural change. This will affect adoption and create from a lack of trust in the platform from executives that demand results or users that want to see quick wins.



#### **Financial**

The rising cost of GRC automation tools makes full-scale implementations a significant financial undertaking - exposing businesses to everything from platform costs and configuration costs to consultant fees and process redesign fees. Failure to budget effectively or a lack of transparency from third-party providers around fees and licencing can jeopardise the whole process and increase risk.



## **The 8 Crippling Pain Points of GRC Implementation**

Robust Governance, Risk and Compliance (GRC) platforms that facilitate vital GRC strategies require well planned and executed implementations. However, the process of implementing innovative GRC platforms in an integrated and synchronised manner is often mismanaged - leading to these potentially crippling pain points...



#### **Time**

(8)

GRC implementations are never going to be an overnight process. Failure to plan and execute them effectively can result in unnecessary and costly delays. For example, shortcuts taken during the vendor selection process can fail to highlight shortcomings in their execution capability - potentially prolonging the implementation process.



#### **Intuitiveness**

GRC should be everyone's responsibility. If platforms are designed by risk professionals for risk professionals, businesses will struggle to embed a proactive GRC culture. Therefore, the implementation process must facilitate intuitive functionality that engages the entire organisation.



An effective implementation requires effective communication. All too often. key decisionmakers lose touch with the business due to poor channels of communication. This common challenge can be mitigated by establishing an internal communication training and testing plan. The best vendors support this by providing integrated customer success e-learning, training materials and onboarding based on the clients specific requirements.

**Training and communication** 



Organisations often function in silos – creating isolated business units that invest in bespoke technology specifically developed to address challenges or meet business objectives that are specific to their function. While these tools can gather extensive amounts of data, it's rarely aligned with the business from the offset. Unless this challenge is addressed during the planning and implementation stages, it will continue to restrict GRC workflows, reporting and transparency. Businesses must, therefore, adopt a holistic approach to any implementation by engaging with relevant internal stakeholders from the planning stage onwards. Failure to do so can cause delays, impact the scope of the project and create cultural adoption challenges.

You can trust Camms with your GRC requirements from the demo to the moment you go live - and beyond.

### Request a Demo

Camms.Risk, our comprehensive out-of-the-box platform is equipped with the agility required to keep pace with the evolving demands of GRC; and our collaborated approach to implementation ensures your business benefits from integrated solutions in risk, strategy, projects and people without delay - allowing you to make the right decisions, manage risks and align the talents of your business.