National Suicide Prevention Lifeline
*A Program the Vibrant Emotional Health

**Service Description:** Suicide prevention service available to anyone in suicidal crisis or emotional distress. The National Suicide Prevention Lifeline number routes callers to the nearest accredited crisis center in the caller's area. National Suicide Prevention Lifeline calls are answered by staff at over 160 certified crisis centers across the United States who provide callers with crisis counseling and mental health referrals. The Lifeline’s Crisis Chat Service routes chat visitors to a subnetwork of crisis centers accredited in providing online emotional support.

**Crisis Hotline:**
- English: 800-273-TALK (8255)
- Spanish: 888-628-9454
- Veterans (partnership with VA and SAMHSA, calls route to Veterans Crisis Line): 800-273-TALK (8255), Press 1
- TTY: 800-799-4889

**Crisis Chat:** [http://www.suicidepreventionlifeline.org/GetHelp/LifelineChat.aspx](http://www.suicidepreventionlifeline.org/GetHelp/LifelineChat.aspx)

**Website:** [www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

**Hours of Operation:** 24/7

**Languages Served:** English, Spanish (Note: network centers also have access to interpreting services for other languages)

**Area Served:** United States

**Eligibility:** Open to everyone

**Intake/application procedure:** Telephone, online chat

**Documentation Required:** None

**Fees:** None

**Social Media Information** *(crisis intervention services not available via SoMe):*
- Facebook: [https://www.facebook.com/800273talk/](https://www.facebook.com/800273talk/)
- Twitter: [https://twitter.com/800273TALK](https://twitter.com/800273TALK)
- YouTube: [https://www.youtube.com/user/800273TALK](https://www.youtube.com/user/800273TALK)
- Instagram: [https://www.instagram.com/800273talk/?hl=en](https://www.instagram.com/800273talk/?hl=en)

**Administrative Information:**
- Project Director: John Draper, Ph.D.
- Admin Phone: 212-614-6357 (no crisis services provided at this number)
- Admin Fax: 212-785-1910
- Admin Email: [http://www.suicidepreventionlifeline.org/About/Contact/](http://www.suicidepreventionlifeline.org/About/Contact/)
- Admin Hours: 9am-5pm (EST) M-F
- Organization Type: Private non-profit organization
- Contact person for updates (do not list in directories or websites): Shye Louis, Manager – Clinical Best Practices, [slouis@vibrant.org](mailto:slouis@vibrant.org)