

Customer Service Chatbots for Financial Services

Whether it concerns traditional banking or fintech, trust is essential for customer support in financial services. Today's instant economy demands agile customer service which is as swift as its environment. To build a great relationship with your customers beyond personal advisory, support them instantly at their convenience and get ahead of your competitors by investing in service automation.

Lead a changing industry.

As the financial world is changing rapidly every day, your service is the differentiative factor that sets you apart from the competition. Let it be the constant in your customers' busy lives. With automation, you can create a personalized service experience, meeting your customers' expectations in a cost-effective way.

Solve urgent issues instantly, 24/7.

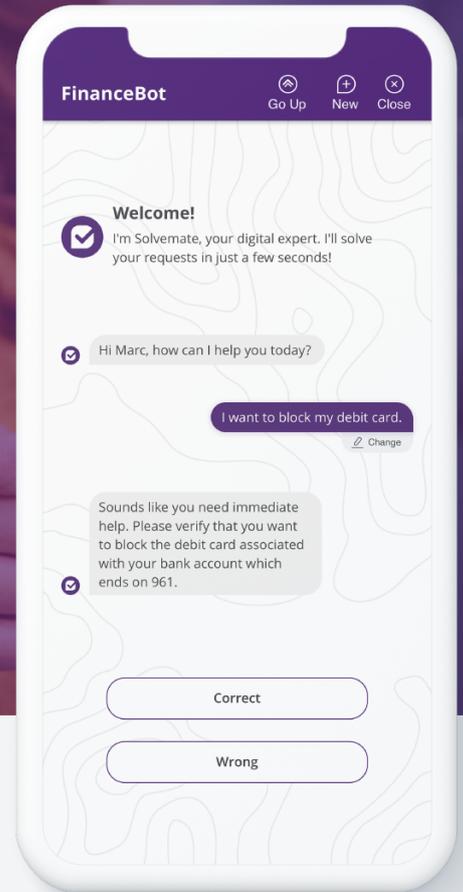
Urgent problems know no business hours: Once a credit card is stolen or lost, speed is of the essence. Create open lines of communication with an instant service offer and support your customers when they need you the most. Help is always only one click away.

CreditPlus

"Self-service is now available 24/7 on our homepage. Customers can **place their requests around the clock** which has increased customer satisfaction. We continuously optimize the bot, further **increasing CSAT scores and efficiency.**"

Charlotte Wisst
Operating Product Manager
CreditPlus

[Read case study](#)



Escalate complex matters and focus on upselling.

Relieve your service department from tedious requests and let them excel at what they know best: consulting and selling. Our chatbot can help by allowing you to seamlessly route a customer to the right agent whenever a human touch is needed.

How Solvemate helps the finance sector

On average our customer's results:



Self-service rate



CSAT

3047

Solutions proposed monthly

Solvemate enables brands to deliver quality customer service through meaningful conversations. Our automation platform, powered by smart conversational AI, allows companies to deliver quality customer service, faster.

Learn more at www.solvemate.com

Leading brands rely on Solvemate:



Our trusted partners:

