

# Press release

# Provinzial NordWest launches new cloud-based, online commercial insurer with support from adesso insurance

Dortmund, May 5th, 2019 – The Provinzial NordWest Group relied on adesso's IT expertise for the launch of its new digital commercial insurer andsafe. Corporate customers are already able to take out insurance at the web address http://www.andsafe.de. The adesso Group supplied the complete IT architecture for the project.

The conclusion of this project also constitutes a first for adesso: This is the first time the IT service provider has made an insurance company's entire application landscape and IT architecture available in the Amazon cloud in Germany.

As the initial product from the new digital insurer, companies and businesses are now able to purchase and take out a liability insurance policy online. In the coming months, andsafe will continue to expand its portfolio with further products for commercial customers.

Provinzial hired the insurance IT specialists within the adesso Group – adesso insurance solutions GmbH – as the general contractor for this ambitious large-scale IT project. They oversaw all activities in the development of the new insurance business within the framework of a one-stop shop model.

The adesso team also comprised the digital business experts from the adesso subsidiary ARITHNEA and the hosting specialists from adesso as a service.

Thanks to their combined efforts all business processes can now be handled on the new platform, from initial contact to customer consultation and service through to the conclusion of contracts. Within the scope of its overall responsibility, adesso insurance solutions also took care of the provision and set-up of the backend systems. This included the supply of software components from its in|sure product family for the areas of policy management, claims management, product management, collection/disbursement and commission as well as partner management. ARITHNEA contributed its expertise for the creation, design and



development of the front end. adesso as a service will take over the operation of the platform.

Oliver von Ameln, Managing Director of adesso insurance solutions, outlines the special challenge that this project presented: "We set up a complete application landscape in the cloud for a new insurance company. Basically, an out-of-the-box insurance infrastructure à la plug and play. We provided everything from a single source, from the back-end implementation to frontend design all the way to the hosting."

Provinzial selected adesso as part of a tender process: "We were looking for an experienced all-rounder for the development of our digital commercial insurer that could offer the necessary specialist and technological leadership. adesso has a wide range of products and solutions in all the relevant areas of technology and was able to offer us the IT services we needed from a single source. adesso's willingness to assume overall responsibility for the technical and creative implementation was an important selection criteria for us," says Dr. Thomas Niemöller, Executive Director for IT at Provinzial NordWest..

### **Provinzial NordWest**

As part of the Sparkassen-Finanzgruppe, the Provinzial NordWest Group comprises the traditional regional insurance companies Westfälische Provinzial Versicherung, Provinzial Nord Brandkasse, Hamburger Feuerkasse and Provinzial NordWest Lebensversicherung and operates in Westphalia-Lippe, Schleswig-Holstein, Hamburg and Mecklenburg-West Pomerania. With total premium income of around 3.5 billion EUR, the Group is one of the largest German insurance groups and the second-largest public insurance group in Germany.

#### adesso insurance solutions GmbH

adesso insurance solutions GmbH houses the adesso Group's own product portfolio for the insurance market and develops software and services for handling technical business processes on behalf of customers. The company offers compatible standard software products for inventory and claims management, to include all insurance segments, on the in|sure platform and is responsible for their integration into customers' application landscapes. Apart from the core applications for private health, composite and life insurers, the portfolio offers a partner management application (in|sure Partner), a product modeling application (in|sure Product Manager) and a system for software-supported migration (in|sure MIGSuite). For further information please go to: <a href="https://www.adesso-insure.de">www.adesso-insure.de</a>.

#### adesso AG

adesso is one of the leading IT service providers in the German-speaking area and focuses with consulting and individual software development on the Core business processes of companies and public administrations. adesso's strategy is based on three pillars: the in-depth industry know-how of employees, extensive technological competence and proven methods in the field of the implementation of software projects. The results are superior IT solutions, with which companies become more competitive adesso was founded in Dortmund in 1997 and employs over 2,000 employees at thirteen locations. The share is listed on the regulated market. The most important customers include Allianz, Commerzbank, Hannover Rück, Union Investment, Westdeutsche Lotterie, Swisslos, Zurich Versicherung, DEVK, DAK as well as the Beschaffungsamt des Bundesministeriums des Innern.

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