IT ServiceNow Bootcamp

12 Week Syllabus

NEWApprenticeship

Experience ››› Learn ››› Lead

Overview

Breaking into the Tech industry can be a vicious cycle.

Most companies won't take a risk on someone without experience, so they require 1-2 years of on-the-job training. But if no one will give you a chance to get experience, you're stuck continuing to apply and interview until you catch a break.

That's why we developed the IT ServiceNow Bootcamp. This 12-week (9 weeks coursework + 3 weeks certification prep.) experience-based learning program is designed not only to help you develop new skills but to better position your existing strengths to hiring managers.

Apprentice Spotlight

75%

are underrepresented minorities in tech

54%

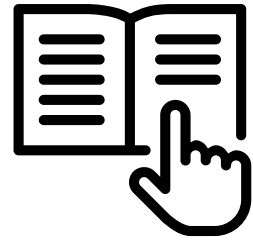are women in tech and digital marketing

78%

are rated high performance individuals by their supervisors

81%

graduate from our apprenticeship program

Course Description

This course teaches the basics of IT service management using ServiceNow, ITIL, Agile Methodology, and Javascript.

ServiceNow, one of the leading web-oriented service platforms. will explore various organizational roles, such as administrators, users, and groups, as well as the tools and best practices to effectively manage IT services. This is a hands-on course where students will gain the fundamental knowledge and skills necessary for maintaining a web-oriented service solution -- such as applications, ITIL Foundations, SN Fundamentals, Intro to Javascript, and more. This course will also prepare you for the Certified System Administrator (CSA) exam.

Curriculum Map

First Module: 2 weeks (ITIL & Agile)
- Objective: ITIL and Agile Methodology Introduction
- Job Readiness Coaching continued and IT Mindset Training
- Presentation skills: ITIL Gira project

Second Module: 4 weeks (ServiceNow)
- Objective: ServiceNow Fundamentals
- Certification: Fundamentals Certification
- Job Readiness Coaching: Resume, Cover Letter, Portfolio
- Presentation skills: Capstone Project
- SN On-Demand Courses
- Developing an IT Mindset
- Mock Interview/Interview prep for apprenticeship with client(s)
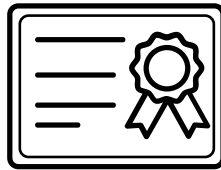
Third Module: 3 Weeks (Javascript & Angular JS)
- Objective: Hone JavaScript Skills
- Continued Job Readiness Coaching
- Continued Interview Preparation
- Certification Preparation for CSA
- Presentation Skills: SN Portal Project

What To Expect

Technical Skills – Course Overview:

- 12 weeks of online facilitated training (9 weeks coursework + 3 weeks certification prep.)
- A cohort of 15-20
- Portfolio of work product
- ServiceNow Certification Prep
- Weekly coaching
- Job Preparation and support

Certification

- ServiceNow Certified Systems Administrator Prep

Job Readiness Coaching Overview

- Develop an IT Mindset
- Resume Development
- Interview Preparation
- Time Management
- Setting SMART Goals
- Collaborative portfolio project support

Frequently Asked Questions

How is the Bootcamp different from the Apprenticeship?

The ServiceNow Bootcamp is a 12-week intensive training program (9 weeks coursework + 3 weeks certification prep) designed to prepare apprentices to start their full-time employment. Bootcamp requires 15-20hrs per week of live sessions, training, 3-on-1 coaching, studying, and resume and portfolio building to be successful.

The 12-month Apprenticeship starts shortly after Bootcamp ends for all apprentices that accept full-time employment offers. In addition to working as a Tech Process Associate with our partner company, apprentices spend an additional 10-15hrs per week receiving expert training and coaching to further develop their technical and leadership skills.

How much does the Bootcamp cost?

Bootcamp is free for all participants of the Apprenticeship program ($3,000 value). All costs are covered by available grant funds as well as contributions from our Employer Partner. We do ask that you provide any necessary documentation for approval of available grant funds.

Can I participate in Bootcamp remotely?

Yes, all Bootcamp sessions are held via live Zoom sessions with your cohort, instructor and supporting NEW team.

How long is the Bootcamp?

The Bootcamp lasts for 12 weeks total, consisting of training, including live video conferencing with instructors and mentors, and additional certification prep.

How much time will I spend per week?

You will spend approximately 15+ hours per week, which includes live video sessions with instructors and mentors twice a week, as well as portfolio-building, studying for certifications, leadership skill development, and job interview prep.

Am I guaranteed a job after bootcamp?

No, unfortunately, we cannot guarantee a job offer. Though the training has been co-designed with our Partner company specifically to provide the skills necessary to start employment, it is up to our apprentices to effectively learn and demonstrate that knowledge in their portfolio and during the interview process.

"My apprenticeship has been amazing so far. The level of support I get from the program staff here has helped me accelerate my professional development." - Sabeel Khurram

LAUNCH YOUR NEW CAREER

Our **New Apprenticeship Team** is excited to connect with you and answer any questions you may still have!
You may also get started by taking the next step here:

APPLY NOW

APPLY TODAY