11TH ANNUAL MEETING
May 24 - 26, 2021
Hyatt Regency, Chicago, Illinois

300+ TOTAL SPEAKERS FROM HOSPITALS AND HEALTH SYSTEMS
98% PROVIDERS

KEYNOTES

George W. Bush
President and Chief Executive Officer, CommonSpirit Health
First Lady of the United States (2001-2009)
NBA Hall of Famer, Entrepreneur, Philanthropist
President and Chief Executive Officer, Carilion Clinic

jennifer Golbeck
Director, Social Intelligence Lab at the University of Maryland, College Park

Stephen K. Klasko
MD, MBA, President, Thomas Jefferson University; Chief Executive Officer, Jefferson Health

Viraj Patwardhan
MD, JD, President and Chief Executive Officer, Geisinger

Robert Pearl
MD, Physician, Stanford University Medical and Business School

Jhaymee Tynan
FACHE, PMH, PMP, Assistant Vice President, Integration, Atrium Health

Patrice Weiss
Chief Medical Officer, CHC, FACHE
SESSION TRACKS

- Track A - CEO, Leadership and Strategy
- Track B - Value-Based Care, Strategy, Population Health and Other Issues
- Track C - Physician-Hospital Alignment Strategy, Thought Leadership and Other Issues
- Track D - Patient Safety and Quality Issues
- Track E - CFO, Compliance, Affiliation and Financial Issues
- Track F - Financial, Revenue Cycle Management Issues and More
- Track G - Health Information Technology
- Track H - Thought Leadership
- Track I - Thought Leadership
- Track J - Health IT + Clinical Leadership + Pharmacy Forum - Health IT
- Track K - Health IT + Clinical Leadership + Pharmacy Forum - Clinical Leadership
- Track L - Health IT + Clinical Leadership + Pharmacy Forum - Pharmacy

KEYNOTE PANELISTS

- Scott Becker: JD, CPA, Publisher, Becker's Healthcare; Partner, McGuireWoods LLP
- Rhoda Weiss: PhD, National Healthcare Consultant, Speaker, Educator, Author, Managing Healthcare Reform: Ideas for Leaders

CO-CHAIRS

- Nishant Anand: MD, FACEP, Executive Vice President and Chief Medical Officer, BayCare
- Jeffrey Balser: MD, PhD, Dean of Vanderbilt University School of Medicine, President and Chief Executive Officer, Vanderbilt University Medical Center
- Peter Banko: President, Centura Health
- Jeffrey Flaks: President and Chief Executive Officer, Hartford HealthCare
- Suresh Gunasekaran: MBA, Chief Executive Officer, University of Iowa Hospitals & Clinics
- Joseph Impicciche: Chief Executive Officer, Ascension
- Gary Kaplan: MD, FACP, FACMPE, FACPE, Chairman and Chief Executive Officer, Virginia Mason Health System
- Julie Manas: MHA, President, Ascension St. Vincent North Region
- Johnese Spisso: MPA, President, UCLA Health; Chief Executive Officer, UCLA Hospital System, and Associate Vice Chancellor, UCLA Health Sciences
- Michael Ugwueke: President and Chief Executive Officer, Methodist Le Bonheur Healthcare

- Janice Nevin: MD, MPH, President and Chief Executive Officer, Christiana Care Health System
- Ketul Patel: Chief Executive Officer, CHI Franciscan and Senior Vice President, Divisional Operations, Pacific Northwest, Catholic Health Initiatives/ CommonSpirit Health
- Ed Sabanegh: MD, President, Main Campus and Regional Hospitals
- Johnese Spisso: MPA, President, UCLA Health; Chief Executive Officer, UCLA Hospital System, and Associate Vice Chancellor, UCLA Health Sciences
- Michael Ugwueke: President and Chief Executive Officer, Methodist Le Bonheur Healthcare
**INTRODUCTION**

*Becker's Healthcare* is planning on a hybrid live + virtual experience for those hospital and health system attendees that would prefer to attend from the comfort of their office or home. The Virtual attendees will be providers only (hospitals, health systems or payers), except for the supporting live or virtual sponsors that will have access as well. Virtual attendees can count on at least four live conference streaming sessions per event day. We will focus on the biggest keynote panels and keynoters, along with other terrific providers from top hospitals and health systems. Virtual attendees will have the opportunity to engage with great featured content, virtual focus groups, industry expert led workshops.

To keep up to date on the virtual experience, check out the Annual Meeting website at [https://view.ceros.com/beckers-healthcare/2021-11th-annual-meeting](https://view.ceros.com/beckers-healthcare/2021-11th-annual-meeting).

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**CELEBRITY KEYNOTES**

- **George W. Bush**
  - 43rd President of the United States and Founder of the George W. Bush Presidential Center

- **Laura W. Bush**
  - First Lady of the United States (2001-2009)

- **Earvin “Magic” Johnson**
  - NBA Hall of Famer, Entrepreneur, Philanthropist

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**PROGRAM SCHEDULE**

### MONDAY, MAY 24, 2021

- **8:10 - 10:30 AM** Sessions
- **10:30 - 11:05 AM** Planned Networking Break in the Foyer
- **11:05 AM - 12:20 PM** Sessions
- **12:25 - 1:25 PM** Networking Luncheon
- **1:25 - 2:55 PM** Sessions
- **2:55 - 3:25 PM** Planned Networking Break in the Exhibit Hall
- **3:30 - 5:15 PM** Sessions
- **5:15 - 7:00 PM** Planned Cocktail Reception in the Exhibit Hall

### TUESDAY, MAY 25, 2021

- **7:00 - 8:00 AM** Registration & Continental Breakfast
- **8:00 - 9:50 AM** Sessions
- **9:50 - 10:20 AM** Planned Networking Break in the Exhibit Hall
- **10:20 - 11:50 AM** Sessions
- **12:00 - 1:00 PM** Networking Luncheon
- **1:05 - 3:10 PM** Sessions
- **3:10 - 3:40 PM** Planned Networking Break in the Exhibit Hall
- **3:40 - 5:25 PM** Sessions
- **4:30 - 6:00 PM** Planned Cocktail Reception in the Exhibit Hall

### WEDNESDAY, MAY 26, 2021

- **7:00 - 8:00 AM** Registration & Continental Breakfast
- **8:00 - 9:15 AM** Sessions
- **9:15 - 10:05 AM** Planned Networking Break in the Exhibit Hall
- **10:05 AM - 12:05 PM** Sessions
- **12:10 - 1:10 PM** Networking Luncheon
- **1:10 - 2:25 PM** Sessions
- **2:25 - 2:55 PM** Planned Networking Break in the Exhibit Hall
- **3:00 - 4:20 PM** Sessions
### MONDAY, MAY 24TH

<table>
<thead>
<tr>
<th>Track A - CEO, Leadership and Strategy</th>
<th>Track D - Patient Safety and Quality Issues</th>
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#### 7:30 AM - 5:00 PM

**REGISTRATION**

**8:10 - 8:50 AM**

<table>
<thead>
<tr>
<th>A. Presentation: From Physician Burnout to Physician Empowerment</th>
<th>G. Presentation: Health System Innovation at Scale: How to Spread a Good Idea</th>
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</thead>
<tbody>
<tr>
<td>- Marjorie Bessel, MD, Chief Clinical Officer, Banner Health</td>
<td>- Evan Benjamin, MD, MS, FACP, Chief Medical Officer, Ariadne Labs, Harvard Medical School and Brigham and Women's Hospital</td>
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<tr>
<td><strong>B. Reserved</strong></td>
<td><strong>H. Presentation: Administrators and Physicians: Synergism or Antagonism</strong></td>
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<tr>
<td><strong>C. Key Strategies to Improve Your Health System's Culture: How Do You Improve Culture, What Difference Does It Make, and What Steps Can You Take Now?</strong></td>
<td>- Armando Llechu, MBA, Chief Administrative Officer, Golisano Children's Hospital of Southwest Florida, Lee Health</td>
</tr>
<tr>
<td>- Jeffrey L. Cohen, MD, FACS, FASCRS, CPE, Executive Vice President and Chief Clinical Operating Officer, Hartford HealthCare</td>
<td><strong>I. Presentation: Redesigning Clinical Care with Analytics</strong></td>
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<tr>
<td>- Kenny Esser, Vice President and Chief of Staff, Hackensack Meridian Health HealthCare</td>
<td>- Paul Lampi, Director, Enterprise Analytics and Reporting, Memorial Hermann</td>
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<tr>
<td>- Katherine M. Williams, EdD, CPLP, Clinical Information Systems Instructor, Talent Development, NewYork-Presbyterian Hospital</td>
<td><strong>J. Health IT Forum - Blockchain, Telehealth, Cybersecurity, AI and Precision Medicine: Key Issues Today</strong></td>
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<td>- Moderated by Greg Horner, Vice President, Operational Excellence, The University of Chicago Medicine</td>
<td>- Mitchell Parker, CISSP, Chief Information Security Officer, IU Health</td>
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<td><strong>D. Do You Need to Be a Comprehensive System to Succeed or Can You Succeed in Three to Four Specific Areas?</strong></td>
<td>- Bill Manzie, MBA, Administrative Director, Telehealth Strategy, Memorial Healthcare System</td>
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<tr>
<td>- Liz Popwell, FACHE, PMP, Chief Strategy Officer, Ascension Michigan</td>
<td>- Moderated by Scott Becker, JD, CPA, Partner, McGuireWoods LLP, Founder and Publisher, Becker’s Healthcare</td>
</tr>
<tr>
<td>- Bruce Elegant, FACHE, President and Chief Executive Officer, Rush Oak Park Hospital</td>
<td><strong>K. Clinical Leadership Forum - Population Health Practices and Models</strong></td>
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<tr>
<td>- Bud Barrow, MPA, Chief Executive Officer, Beauregard Health System*</td>
<td>- Adam Myers, MD, MHCM, FACHE, CHCQM, CPHRM, Chief of Population Health and Director, Cleveland Clinic Community Care, Cleveland Clinic</td>
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<td><strong>E. Reserved</strong></td>
<td>- Deneen Richmond, Vice President, Population Health and Clinical Improvement, Anne Arundel Medical Center</td>
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<tr>
<td><strong>F. The Best and Most Cost-Effective Strategies for Cyber Security</strong></td>
<td>- Moderated by Molly Gamble, Editor-in-Chief, Becker’s Healthcare</td>
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<tr>
<td>- David Chou, Chief Information Officer and Senior Vice President, Harris Health System</td>
<td>** REGISTER TODAY **</td>
</tr>
<tr>
<td>- Bruce Darrow, MD, PhD, Vice President, Information Technology and Chief Medical Information Officer, Mount Sinai Health System</td>
<td>800.417.2035 866.678.5755 <a href="mailto:registration@beckershealthcare.com">registration@beckershealthcare.com</a> <a href="https://tinyurl.com/y623zsno">https://tinyurl.com/y623zsno</a></td>
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</table>
MONDAY, MAY 24TH

L. Pharmacy Forum - The Opioid Crisis in 2020 and Pharmaceutical Care in Hospitals
- Todd Karpinski, PharmD, MS, FASHP, FACHE, Chief Pharmacy Officer, WVU Medicine
- Douglas Oyler, PharmD, Director, Office of Opioid Safety, University of Kentucky HealthCare; Assistant Professor, Department of Pharmacy Practice and Science, University of Kentucky College of Pharmacy
- Robin Rose, RN, BSN, MHA, Chief Operating Officer and Chief Clinical Officer, Gibson Area Hospital
- Moderated by Helen Figge, BS, PharmD, MBA, CPHIMS, FHIMSS Certified Six Sigma Black Belt and Lean Sensei; Chief Strategy Officer, MedicaSoft; Adjunct Professor, Global Healthcare Management, MCPHS University, Senior Advisor, National Health IT (NHIT) Collaborative for Underserved, New York HIMSS, Board Member at Large & National Liaison Health 2.0 Boston, Innovation Chair

9:00 - 9:40 AM

A. Key Thoughts on Strategically Growing Your Hospital or Health System: What Works and What Doesn’t
- Larry Kaiser, President, Chief Executive Officer, Dean of the Medical School and Senior Executive Vice President, Health Sciences, Temple University, Temple University Health System
- Clay Holderman, Executive Vice President and Chief Operating Officer, Presbyterian Healthcare Services
- José Sánchez, LMSW, LCSW, President and Chief Executive Officer, Norwegian American Hospital

B. Reserved

C. Reserved

D. Nurse Bullying: How to Broach One of Healthcare’s Less Discussed Problems – How Do You Address Nurse Bullying, and How Do You Stop It?
- Athena G. Minor, MSN, RN, CNCO, Chief Nursing Officer, Ohio County Hospital
- Beena Peters, DNP, RN, FACHE, System Chief Nursing Officer, Cook County Health and Hospitals System

- Matthew Primack, PT, DPT, MBA, President, Advocate Condell Medical Center
- Ketul Patel, Chief Executive Officer, CHI Franciscan; President, Pacific Northwest Division, CommonSpirit Health
- Jay Hoffman, Vice President, Strategic Business Development, Henry Ford Health System
- Lawrence E. Epstein, Chief Executive Officer, Pediatric Urology Associates PC

F. Three Top Concerns for CFOs in 2020 and How We are Dealing With Them
- Ewa J. Radzikowska, FACHE, Chief Financial Officer, VA San Diego Healthcare System
- Bashar Naser, Chief Financial Officer and Vice President, Finance, Gerald Champion Regional Medical Center
- Joseph Allhadeff, MD, Finance Chair and Orthopedic Surgeon, OSS Health
- Mark Anderson, Chief Financial Officer, North Oaks Health System
- Moderated by Morgan Haefner, Editor, Becker’s Healthcare

G. Presentation: Building a Center for Innovation / Changing to a Culture of Innovation
- Tesha Montgomery, Vice President, Access and Operations, Houston Methodist
- Michelle Stansbury, Vice President, IT Innovation, Houston Methodist

H. Which Leadership Models are Working and Which are Not? How Centralized or Decentralized is Leadership? Does the Leader or the System Make the Difference?
- Ian Worden, Chief Operating Officer, CHI Franciscan
- Cindy Bo, MBA, Chief Strategy and Business Development Officer, Nemours Children’s Health System
- Devanand Mangar, MD, FCCP, President, Governing Board, Tampa Outpatient Surgical Facility
- Matthew A. Gibson, PhD, FACHE, President and Chief Executive Officer, Siskin Hospital for Physical Rehabilitation
- Moderated by Kelly Gooch, Senior Writer/Reporter, Becker’s Healthcare

I. Opioids and Health Systems: What Have We Learned and What Decisions Should Healthcare Leaders Make in the Future?
- Steven Airhart, Chief Executive Officer, Hartgrove Behavioral Health System & Garfield Park Behavioral Hospital
- Scott Knoer, MS, PharmD, FASHP, Chief Pharmacy Officer, Cleveland Clinic

J. Health IT Forum - The Evolution of the CMIO and Using Innovations to Improve System-Wide Culture
- Ann Cappellari, MD, Chief Medical Information Officer, SSM Health
- Moderated by Brian Zimmerman, Custom Content Editor, Becker’s Healthcare

K. Clinical Leadership Forum - Reserved

L. Pharmacy Forum - Pharmaceutical Regulations and Compliance Issues - Lessons Learned
- Lisa Polinsky, BSPharm, MBA, Assistant Vice President, Pharmacy Services, LifeBridge Health
- Moderated by Ayla Ellison, Managing Editor, Becker’s Healthcare
MONDAY, MAY 24TH

9:50 - 10:30 AM

A. Reserved

B. What Population Healthcare Models are Working for Large Systems? Why Do They Work? What’s the Cost/Benefit Analysis in Population Health?
- Elizabeth Kromm, PhD, MSc, Vice President, Population Health and Advancement, Howard County General Hospital, Johns Hopkins Medicine
- Rhonda Medows, MD, Chief Executive Officer, Ayin Health Solutions and President, Population Health Management, Providence
- Julie Manas, President, St. Vincent North Region, Ascension Health
- Bradley J. Clegg, DO, MMM, Chief Medical Information Officer, Metro Health-University of Michigan Health
- Adam Myers, MD, FACHE, CHCQM, CPHRM, Chief, Population Health and Director, Cleveland Clinic Community Care, Cleveland Clinic

C. Presentation: Utilizing Data for Your Inclusion and Diversity Strategy: When Can I Stop Making the Case?
- Dave McIntosh, PhD, Vice President and Chief Inclusion and Diversity Officer, Wake Forest Baptist Health
- Jerri Irby, MBA, MS, Vice President, Wake Forest Baptist Health

D. Reserved

E. What Are Your Most Important Compliance Risks? What Are the Three Areas that Cause the Most Concern? How Do You Assess Risk and What Are the Best Thoughts on Reducing Compliance and Regulatory Risk?
- Thomas Flynn, Senior Vice President and Chief Compliance Officer, Hackensack Meridian Health
- Moderated by Ayla Ellison, Managing Editor, Becker’s Healthcare

F. Presentation: Revenue Integrity - Ensuring Revenue Recognition and Capture
- Gerilynn Sevenikar, Vice President, Revenue Cycle, Sharp HealthCare

G. The Biggest Disruptors in Health IT
- Gary Fritz, Vice President and Chief of Applications, Technology and Digital Solutions, Stanford Health Care and School of Medicine
- Ilir Zenku, PMP, CHCIO, FACHE, Assistant Vice Chancellor, Health System Information Technology, Office of the Vice Chancellor for Health Affairs, University of Illinois Hospital & Health Sciences System
- Linda Kulhanek, Chief Financial Officer, The Methodist Hospital
- Moderated by Andrea Park, Writer/Reporter, Becker’s Healthcare

H. Presentation: Achieving Tremendous Growth at an Independent NonProfit Hospital Serving a Static Population
- Eric Barber, President and Chief Executive Officer, Mary Lanning Healthcare

I. Reserved

J. Health IT Forum - Telehealth Strategies for Rural/Community Hospitals
- Vera Hall, Chief Nursing Executive - St Elizabeth Healthcare, St Elizabeth - Covington (FKA St Elizabeth Medical Center North)
- Alonna Adair-Triplett, Chief Nursing Officer, Claremore Indian Hospital
- Moderated by Scott Becker, JD, CPA, Partner, McGuireWoods LLP; Founder and Publisher, Becker’s Healthcare

K. Clinical Leadership Forum - A New Patient Experience - Expectations and Best Practices
- Umesh Sharma, MD, MBA, FHM, FACP, Division Chair: Hospital Medicine, Arizona, Mayo Clinic Health System
- Brian Marshall, BBA, MHA, LNHA, LALFA, President and Chief Executive Officer, Regional Health System of Wisconsin
- Griffin Davis, MD, MPH, MBA, CMQ, FACEP, Senior Vice President and Chief Medical Officer, Fort Washington Medical Center
- Mike Markus, PhD, Vice President, User Experience, Temple University
- Moderated by Dan Nielsen, Founder, America’s Healthcare Leaders

L. Pharmacy Forum - Reserved

10:30 - 11:05 AM

PLANNED NETWORKING BREAK IN THE FOYER

11:05 - 11:45 AM

A. KEYNOTE PANEL: Change Management in the Era of Disruption: Strategies for Executives
- Jeffrey R. Balser, MD, PhD, Dean, Vanderbilt University School of Medicine; President and Chief Executive Officer, Vanderbilt University Medical Center
- Jeffrey A. Flaks, President and Chief Executive Officer, Hartford HealthCare
- Moderated by Molly Gamble, Editor-in-Chief, Becker’s Healthcare

J. KEYNOTE PANEL - Health IT Forum
- Marjorie Bessel, MD, Chief Clinical Officer, Banner Health
- Amy Compton-Phillips, Executive Vice President and Chief Clinical Officer, Providence
- Moderated by Scott Becker, JD, CPA, Partner, McGuireWoods LLP; Founder and Publisher, Becker’s Healthcare
MONDAY, MAY 24TH

11:50 AM - 12:20 PM

A. KEYNOTE
- Warner L. Thomas, MBA, President and Chief Executive Officer, Ochsner Health

J. KEYNOTE - Health IT Forum
- Patrice Weiss, Chief Medical Officer, Carilion Clinic

12:25 - 1:25 PM

NETWORKING LUNCHEON

1:25 - 2:05 PM

A. Key Thoughts on Consumerism as a Health System Strategy
- How Do You Define Consumerism? How Important Is It to Your Strategy? How Do You Implement It Practically?
  - Jeffrey A. Flaks, President and Chief Executive Officer, Hartford HealthCare
  - Kim Swaﬀord, Group Vice President, Telehealth and Health Technology Strategy, Providence St. Joseph Health
  - Moderated by Craig Garthwaite, Associate Professor of Strategy, Herman Smith Research Professor in Hospital and Health Services Management, Director of Healthcare, Kellogg School of Management, Northwestern University

B. Reserved

C. Three Strategies for Hospitals and Health Systems to Counter Physician Burnout
  - Keith Gray, MD, MBA, FACS, Chief, Division of Surgical Oncology; Director of the Physician Leadership Academy, The University of Tennessee Medical Center
  - Pam Oliver, MD, Executive Vice President and President, Novant Health Physician Network
  - Kathie Bender Schwich, Chief Spiritual Ofﬁcer, AdvocateAurora Health
  - Nigel Girgrah, MD, PhD, Chief Wellness Ofﬁcer, Ochsner Health

D. Patient Experience Through the Eyes of Children and Families
  - Caitlin Beck Stella, Chief Executive Officer, Joe Dimaggio Children’s Hospital And Pediatric Services, Memorial Healthcare System (FL)

F. What are the Most Important Revenue Sources For Your Hospital? Which Service Lines are Most Important To Revenues? How Do You Assess Risk To Those Revenue Sources? What Steps Do You Take to Improve and Double Down on Those Areas?
  - Kevin M. Spiegel, FACEH
  - Gerard Brogan, Jr., MD, FACEP, Executive Director, Huntington Hospital; Medical Director, Revenue Operations, Northwell Health
  - Daniel J. Maughan, RN, BSN, MBA, MSN, FNP-C, Senior Vice President and Chief Operating Ofﬁcer, Montefiore St. Luke’s Cornwall
  - Moderated by Laura Dyrd, Editor-in-Chief, Becker’s Healthcare

G. Using Health IT to Improve Clinical Care
  - Bob Brown, PhD, Co-Chief, Biomedical Informatics, Western Michigan University Homer Stryker MD School of Medicine
  - Anupam Goel, MD, MBA, Chief Health Information Ofﬁcer, UnitedHealthcare Clinical Services, UnitedHealth Group
  - Amy Compton-Phillips, MD, Chief Clinical Ofﬁcer, Providence
  - Caleb Miller, Senior Vice President, Carle Health System
  - Moderated by Mackenzie Bean, Editor, Becker’s Healthcare

H. Innovative Approaches to Improving Operations
  - Gary S. Kaplan, MD, FACP, FACMPE, FACPE, Chairman and Chief Executive Ofﬁcer, Virginia Mason Health System
  - Kathleen Kiniklis, MBA, Campus Operations Director, Mercy Health
  - Giovanni Piedimonte, MD, FAAP, FCCP, Vice President, Research, Institutional Ofﬁcial, Professor, Pediatrics, Tulane University
  - Vanessa Roshell-Stacks, Associate Vice President, Hospital Operations and Care Transitions, Rush University Medical Center
  - Moderated by Rachel Popa, Writer/Reporter, Becker’s Healthcare

I. Presentation: How To Improve Your Public Ranking
  - Meng Wei, MBA, System Director, Quality Informatics and Analytics, Quality Management Services, UCLA Health
  - May Health IT Forum - The Role of Artiﬁcial Intelligence in Population Health, Healthcare Access and Quality
  - Ben Patel, Chief Information Ofﬁcer, Cone Health
  - Edward Lee, MD, Executive Vice President, Information Technology and Chief Information Ofﬁcer, The Permanente Federation; Associate Executive Director, The Permanente Medical Group
  - Elizabeth Kromm, PhD, MSc, Vice President, Population Health and Advancement, Howard County General Hospital, Johns Hopkins Medicine
  - Moderated by Emily Rappleye, Managing Editor, Becker’s Healthcare"

J. Clinical Leadership Forum - Reserved

K. Pharmacy Forum - Key Thoughts on Controlling Pharmacy Spend and Extra Costs
  - Patrice Dupart, PharmD, MSHCM, BCPS, Vice President and Apothecary-in-Chief, NewYork-Presbyterian Hospital
  - Binita Patel, PharmD, MS, Vice President, Pharmacy Services, Memorial Hermann
**MONDAY, MAY 24TH**

- Troy Shirley, PharmD, MBA, System Director, Pharmacy, Bronson Healthcare
- Hillary Blackburn, PharmD, MBA, Director, Pharmaceutical Services, Dispensary of Hope (a ministry of Ascension Health)
- Moderated by Morgan Haefner, Editor, Becker’s Healthcare

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<td>J. KEYNOTE: The Human Side of Cyber Security - Health IT Forum</td>
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<td>- Jennifer Golbeck, Director, Social Intelligence Lab at the University of Maryland, College Park</td>
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<tr>
<td>B. How to Build and Sustain High-Performing Teams - What’s Your Top Piece of Advice? How Do You Balance Consensus vs. Direction?</td>
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<tr>
<td>- Keith Mueller, PhD, Director, Rural Policy Research Institute, Department of Health Management and Policy; Gerhard Hartman Professor and Head, University of Iowa College of Public Health</td>
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<td>- Jason Keeler, Chief Operating Officer and Executive Vice President, University of Chicago Medicine</td>
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<td>- Elaine Cox, MD, Chief Medical Officer, Riley Children’s Health</td>
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<td>- Matthew A. Gibson, PhD, FACHE, President and Chief Executive Officer, Siskin Hospital for Physical Rehabilitation</td>
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<td>C. What are the Qualities of a Terrific Health System Leader? How do They Encourage Leadership Development? Is Leadership Natural or Learned? Have you Outsourced any Leadership Training? How Important is Internal vs. External Recruitment?</td>
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<td>- Julie Ann Freischlag, MD, Chief Executive Officer, Wake Forest Baptist Health; Dean, Wake Forest School of Medicine</td>
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<td>- Rod W. Neill, MBA, MS, CMPE, Chief Operating Officer, Mercy Health</td>
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<td>- Precious Mayes, Chief Strategy Officer, Pacifica Hospital of the Valley</td>
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<td>- Kathy Whitmire, Chief Operating Officer and Chief Revenue Officer, Elbert Memorial Hospital</td>
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<td>D. Key Thoughts on Improving Patient Safety and Quality</td>
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<tr>
<td>- Stephanie Calcasola, MSN, RN-BC, CPHQ, Vice President, Quality and Safety, Hartford HealthCare</td>
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- Kenneth Altmann, MD, PhD, FACS, Chair, Department of Otolaryngology, Geisinger Health System
- Michael Zappa, President, SR Specialty Hospital; Associate Chief Medical Officer, Cape Fear Valley Health
- Umair Jabbar, MD, Readmissions Domain Leader, Stroger Hospital; Assistant Professor, Medicine, Rush Medical College
- Moderated by Mackenzie Bean, Editor, Becker’s Healthcare

| E. Reserved |
| F. Reserved |
| G. Presentation: Innovation in Healthcare - Healthcare Organizations’ Digital Strategy |
| - Dennis E. Dahlen, Chief Financial Officer, Mayo Clinic Health System |
| H. Presentation: Health Disparities: How Did We Get Here and How Can We Create Equity? |
| - Adam Myers, MD, MHCM, FACHE, CHCQM, CPHRM, Chief of Population Health and Director, Cleveland Clinic Community Care, Cleveland Clinic |

| I. Key Strategies for Orthopedic and Cardiovascular Service Lines: What’s Your Best Advice to Improve Service Lines? What’s Working, What’s Not? |
| - Noel Araneta, Vice President, Cardiovascular Service Line, Amita Health |
| - Amy Compton-Phillips, MD, Chief Clinical Officer, Providence |
| - James Slover, MD, Chief, Orthopedic Surgery Services, NYU Langone Orthopedic Hospital |

| J. Health IT Forum - The Best Next Steps for Cybersecurity |
| - Connie Barrera, MCSE, CCNA, CISSP, EMBA, Chief Information Security Officer, Jackson Memorial Hospital |
| - Mitchell Parker, CISSP, Chief Information Security Officer, IU Health |
| - Moderated by Helen Figge, BS, PharmD, MBA, CPHIMS, FHIMSS, Certified Six Sigma Black Belt and Lean Sensei; Chief Strategy Officer, MedicaSoft; Adjunct Professor, Global Healthcare Management, MCPHS University, Senior Advisor, National Health IT (NHIT) Collaborative for Underserved, New York HIMSS, Board Member at Large & National Liaison Health 2.0 Boston, Innovation Chair |

| K. Clinical Leadership Forum - Reserved |
| L. Pharmacy Forum - Health IT and Pharmaceuticals - Costs, Savings and More |
| - Lynn Eschenbacher, PharmD, MBA, FASHP, Chief Pharmacy Officer, Ascension |
| - Susan Kokura, PharmD, MBA, Corporate Clinical Pharmacy Manager, Specialty Pharmacy and Special Projects, NewYork
MONDAY, MAY 24TH

Presbyterian Hospital
- Anthony Scott, PharmD, Assistant Director, Pharmacy Operations, The University of Chicago Medicine
- Moderated by Ayla Ellison, Managing Editor, Becker’s Healthcare

4:15 - 5:15 PM
A. KEYNOTE: Moderated Q&A with President George W. Bush and First Lady Laura W. Bush*
- George W. Bush, 43rd President of the United States and Founder of the George W. Bush Presidential Center
*Pending confirmation of schedules

5:15 - 7:00 PM
PLANNED OPENING COCKTAIL RECEPTION IN THE EXHIBIT HALL

CELEBRITY KEYNOTES

George W. Bush
43rd President of the United States and Founder of the George W. Bush Presidential Center

Laura W. Bush
First Lady of the United States (2001-2009)

Earvin "Magic" Johnson
NBA Hall of Famer, Entrepreneur, Philanthropist

300+
TOTAL SPEAKERS FROM HOSPITALS AND HEALTH SYSTEMS
98% PROVIDERS

REGISTER TODAY
800.417.2035 866.678.5755 registration@beckershealthcare.com https://tinyurl.com/y623zsno
TUESDAY, MAY 25TH

Track A - CEO, Leadership and Strategy
Track B - Value-Based Care, Strategy, Population Health, and Other Issues
Track C - Physician-Hospital Alignment Strategy, Thought Leadership and Other Issues
Track D - Patient Safety and Quality Issues
Track E - CFO, Compliance, Affiliation and Financial Issues
Track F - Financial, Revenue Cycle Management Issues and More
Track G - Health Information Technology
Track H - Thought Leadership
Track I - Thought Leadership
Track J - Health IT + Clinical Leadership + Pharmacy Forum - Health IT
Track K - Health IT + Clinical Leadership + Pharmacy Forum - Clinical Leadership
Track L - Health IT + Clinical Leadership + Pharmacy Forum - Pharmacy

8:00 - 8:30 AM

A. KEYNOTE
- Michael A. Slubowski, FACHE, FACMPE, President and Chief Executive Officer, Trinity Health

8:35 - 9:15 AM

A. KEYNOTE PANEL
- Michael Ugwueke, President and Chief Executive Officer, Methodist Le Bonheur Healthcare
- Jhoitese Spisso, MPA, President, UCLA Health; Chief Executive Officer, UCLA Hospital System and Associate Vice Chancellor, UCLA Health
- Janice E. Nevin, MD, MPH, President and Chief Executive Officer, Christiana Care Health System
- Suresh Gunasekaran, MBA, Chief Executive Officer, University of Iowa Hospitals & Clinics
- Moderated by Scott Becker, JD, Partner, McGuireWoods LLP; Founder and Publisher, Becker's Healthcare

J. KEYNOTE: Health IT Forum - Jefferson Health’s DICE Group / HIPAA Compliant Patient Voice-Assistant
- Viraj Patwardhan, Vice President, Digital Design and Consumer Experience, Thomas Jefferson University and Jefferson Health

9:20 - 9:50 AM

A. KEYNOTE INTERVIEW
- Lloyd Dean, Chief Executive Officer, CommonSpirit Health
- Interviewed by Scott Becker, JD, CPA, Partner, McGuireWoods LLP and Publisher, Becker's Healthcare

J. KEYNOTE PANEL - Health IT Forum
- Jonathan Perlin, President, Clinical Services and Chief Medical Officer, HCA Healthcare (FKA Hospital Corporation of America)
- Alpa Vyas, Vice President, Patient Experience, Stanford Health Care
- Moderated by Dan Nielsen, Founder, America's Healthcare Leaders

10:20 - 11:00 AM

A. Diversity in the C-Suite: Healthcare Leaders Accelerating Change Through Executive Development
- Erickajoy Daniels, Chief Diversity and Inclusion Officer and Senior Vice President, Diversity and Inclusion, Aurora Health Care
- Jhaymee Wilson-Tynan, Assistant Vice President, Integration, Atrium Healthcare
- Dave McIntosh, PhD, Vice President, Chief Inclusion and Diversity Officer, Wake Forest Baptist Health
- Shikha Jain, MD, FACP, Assistant Professor, Medicine, Division of Hematology, Oncology & Cell Therapy and Physician Director, Media Relations, Rush University Cancer Center

B. Reserved

C. Presentation: The Second Victim - Caring for Our Own
- Heather Farley, MD, MHCDS, FACEP, Chief Wellness Officer, Christiana Care Health System

D. Reserved

E. The Best Thoughts on Controlling Labor Costs, What Projects to Invest In, and How to Identify the Source of Increasing Revenues
- Tim Heinrich, Chief Financial Officer, Thorek Memorial Hospital
- J. Britton Tabor, CPA, FACHE, Executive Vice President and Chief Financial Officer/Treasurer, Erlanger Health System
- Tim Egan, President and Chief Executive Officer, Roseland Community Hospital
- Mark Anderson, Chief Financial Officer, North Oaks Health System
- Moderated by Anuja Vaidya, Assistant Editor and Lists Manager, Becker's Healthcare
TUESDAY, MAY 25TH

F. Defining Culture: How Does a Hospital or Health System’s Culture Affect Patient Experience?
- Stonish Pierce, FACHE, System Vice President, Specialty Services, Beaumont Health
- Paige Dworak, FACHE, President and Chief Executive Officer, East Orange General Hospital
- Naomi Cramer, Chief Human Resources Officer, Banner Health
- Derek McMichael, PharmD, MBA, Vice President, Operations, Community Health Network North Hospital

I. Presentation: The Nexus of Innovation and Rural Healthcare
- Susan Turney, MD, MS, FACP, FACMPE, Chief Executive Officer, Marshfield Clinic Health System

H. Virginia Mason’s Involvement of Physicians in Growth
- Andrew Ross, MD, Section Head, Gastroenterology and Medical Director, Strategic Growth, Virginia Mason
- Kerry Shannon, MS, MA, Senior Vice President, Strategy and Business Development, Virginia Mason
- Elizabeth Marici, Director, Regional Clinicians Program, Virginia Mason
- Moderated by Alan Condon, Writer/Reporter, Becker’s Healthcare

I. Top Challenges That Rural Facilities Face and What to Do About Them
- Stephen F. Kenney, CPA, MBA, Senior Vice President, Finance and Chief Financial Officer, Arnot Health
- Helen Johnson, RN, MSN, NEA-BC, FACHE, Chief Operating Officer, Spectrum Health Ludington Hospital
- Darrell Bodnar, Chief Information Officer, Weeks Medical Center
- Moderated by Paul A. Kiehl, JD, Associate, McGuireWoods LLP

J. Health IT Forum - Health IT, Value-Based Care, and Using IT in Clinical Decision-Making Support
- Moderated by Brian Zimmerman, Custom Content Editor, Becker’s Healthcare

K. Clinical Leadership Forum - Key Thoughts on EHRs, Physician Leadership, Program Transitions and Employee Support
- Brett Oliver, MD, Chief Medical Information Officer, Baptist Health
- Marjorie Bessel, MD, Chief Clinical Officer, Banner Health
- Moderated by Molly Gamble, Editor-in-Chief, Becker’s Healthcare

L. Pharmacy Forum - Change Management and Pharmaceutical Care
- Lovie Rodgers, PharmD, MPH, Clinical Pharmacist, LCMC Healthcare Partners, LCMC Health
- Angela A. Shippy, MD, FACP, FHM, Senior Vice President and Chief Quality Officer, Memorial Hermann Health System
- Samson Jesudass, MD, MBA, Chief Clinical Officer, Ascension Texas
- Moderated by TBD

11:10 - 11:50 AM

A. Reserved

B. Key Thoughts on the Shift from Volume to Value
- Thomas Felch, Chief Operating Officer, Centura Health
- Carrie Harris-Muller, MHA, MBA, Senior Vice President and Chief Population Health Officer, OhioHealth
- Moderated by Ayla Ellison, Managing Editor, Becker’s Healthcare

C. Is There Any Other Option but to Employ Physicians? What Do You Do to Control Physician Group Losses? What Works and What Doesn’t?
- Derek S. Wheeler, MD, MMM, MBA, Chief of Staff, Cincinnati Children’s Hospital Medical Center

- Randy Varju, Foundation President and Chief Development Officer, AdvocateAurora Health

E. Reserved

F. The Best Actions to Improve the Cash Flow in Your Revenue Cycle Now: What is Working
- Larry Blumenthal, System Vice President, Finance and Chief Financial Officer, Physician Enterprise, CommonSpirit Health
- Tim Heinrich, Chief Financial Officer, Thorek Memorial Hospital
- Jeff Wakefield, Chief Financial Officer, UNC Lenoir Healthcare
- Wasif Rasheed, Senior Vice President, Corporate Development, Providence

G. Women in Medicine
- Shikha Jain, MD, FACP, Assistant Professor, Medicine, Division of Hematology, Oncology & Cell Therapy and Physician Director, Media relations, Rush University Cancer Center

H. Achieving Tremendous Growth at an Independent NonProfit Hospital Serving a Static Population
- Eric Barber, President and Chief Executive Officer, Mary Lanning Healthcare
TUESDAY, MAY 25TH

I. Social Determinants of Health
- Vicki Lewis, FACHE, President and Chief Executive Officer, Coffee Regional Medical Center
- Megan Reyna, Vice President, Government and Value-Based Programs, Advocate Aurora Health
- Kate Sommerfeld, President, Social Determinants of Health, ProMedica
- Caraline Coats, Vice President, Bold Goal and Population Health Strategy, Humana
- Moderated by Brian Zimmerman, Custom Content Editor, Becker’s Healthcare

J. Health IT Forum - Reserved

K. Clinical Leadership Forum - Clinical Pathways and Care Standardization
- Cheng-Kai Kao, MD, FACP, FHM, Associate Chief Medical Information Officer, University of Chicago Medicine
- Lauren Hall, MPH, Manager, Quality Performance Improvement, University of Chicago

L. Pharmacy Forum - Data Analytics and Pharmacy - Why It’s More Important than Ever
- Moderated by TBD

12:00 - 1:00 PM
NETWORKING LUNCHEON

1:05 - 1:45 PM

A. Reserved

B. Reserved

C. How to Develop Leaders Throughout an Organization
- Nikki Sumpter, Senior Vice President and Chief Human Resources Officer, Atlantic Health System
- Nancy Vish, President, Chief Nursing Officer, Baylor Jack and Jane Hamilton Heart and Vascular Hospital, Baylor Scott & White Health
- Jaspal Singh, MD, MHA, MHS, Co-Chair, Physician/ACP Leadership Committee - Pulmonary, Critical Care, & Sleep Medicine and Professor of Medicine, Atrium Healthcare
- Jim Sheets, Vice President, Outreach Services, Intermountain Healthcare

D. Lessons Learned - Academic Medical Center Acquiring Community Hospitals
- Eugene Hong, MD, Chief Physician Executive, Medical University of South Carolina

E. Price Transparency in Hospitals and Health Systems
- Paul Rein, DO, Anesthesiologist; Adjunct Professor, College of William and Mary
- Sarah Knodel, Senior Vice President, Revenue Cycle, Baylor Scott & White Health

F. Moneyballing - Performance Management
- Lisa Goodlett, Chief Financial Officer, MUSC Health
- Cory O. B. Robinson, MHA, PMP, Associate Chief of Staff, Health System Administration, MUSC Health

G. What Are Your Top Priorities In Health IT and What Will It Cost to Achieve Them?
- Bharat Bhushan, MD, FACP, MMM, CPE, Lead Nocturnist, Covenant Medical Center; Adjunct Assistant Professor, Medicine, Texas Tech University Health Science Center
- John Cromwell, MD, FACS, FASCRS, Chief Technology Officer, DASH Analytics LLC; Associate Chief Medical Officer, Director, Surgical Quality and Safety, University of Iowa Hospitals & Clinics
- Kevin M. Spiegel, FACHE, Healthcare Executive
- Moderated by Brian Zimmerman, Custom Content Editor, Becker’s Healthcare

H. Key Issues for Academic Hospitals/Health Systems
- Peter Burkiwicz, Chief Strategy Officer and Assistant Vice President, Business Development, University of Illinois Hospital & Health Sciences System
- Rhett Stover, MBA, FACHE, President and Chief Executive Officer, Oklahoma State University Medicine
- Moderated by Molly Gamble, Vice President of Editorial, Becker’s Healthcare; Editor-in-Chief, Becker’s Hospital Review

I. Presentation: Exceptional Lee Performance Excellence
- Scott Nygaard, MD, Chief Operating Officer, Lee Health
- Alex Daneshmand, DO, Vice President and Quality and Patient Safety Officer, Lee Health

J. KEYNOTE: Physician Culture and How it Kills Doctors and Patients - Health IT Forum
- Robert Pearl, MD, Physician, Stanford University Medical and Business School

1:55 - 2:35 PM

A. KEYNOTE PANEL: Leading with Transparency
- Gary S. Kaplan, MD, FACP, FACMPE, FACP, Chairman and Chief Executive Officer, Virginia Mason Health System
- Julie Manas, President, North Region, Ascension St. Vincent
- Nishant Anand, MD, FACEP, President, BayCare Physician Partners; Executive Vice President and Chief Medical Officer,
TUESDAY, MAY 25TH

BayCare Health System  
- Edmund Sabanegh Jr., MD, MBA, President, Main Campus and Regional Hospitals, Cleveland Clinic Health System  
- Moderated by Molly Gamble, Vice President of Editorial, Becker’s Healthcare; Editor-in-Chief, Becker’s Hospital Review

J. KEYNOTE INTERVIEW - Health IT Forum  
- Rasu Shrestha, MD, MBA, Executive Vice President and Chief Strategy Officer, Atrium Health  
- Moderated by Scott Becker, JD, CPA, Partner, McGuireWoods LLP; Founder and Publisher, Becker’s Healthcare

2:40 - 3:10 PM

A. KEYNOTE INTERVIEW  
- Jaewon Ryu, MD, JD, President and Chief Executive Officer, Geisinger  
- Interviewed by Rhoda Weiss, PhD, National Healthcare Consultant, Speaker, Educator, Author, Managing Healthcare Reform: Ideas for Leaders

J. KEYNOTE INTERVIEW - Health IT Forum  
- Jhaymee Tynan, FACHE, PfMP, PMP, Assistant Vice President, Integration, Atrium Health  
- Moderated by Scott Becker

3:40 - 4:20 PM

A. Reserved

B. Presentation: The Value Perspective  
- Ruth Krystopolski, Senior Vice President, Population Health, Atrium Health

C. Labor Relations for the C-suite Executive  
- Robert Insoft, MD, FAAP, Senior Vice President, Quality & Medical Affairs and Chief Medical Officer, Women & Infants Hospital; Professor, Pediatrics, Brown University Alpert Medical School

D. Using Variation Analysis to Lower Costs and Improve Clinical Outcomes  
- Kevin Fleming, Chief Operating Officer, Clinical Program Services, Providence  
- Caleb Stowell, MD, Enterprise Director, Value-Based Care, Providence

E. Ideas and Strategies to Bring in New Sources of Revenue  
- Ty Webb, MD, Chief Medical Officer and Chief Operating Officer, Cumberland Center for Healthcare Innovation  
- Tekisha King, MPA, PhD Healthcare Practitioner, Walden University

- Kathleen Kiniklis, MBA, Campus Operations Director, Mercy Health  
- Randy Varju, Foundation President and Chief Development Officer, AdvocateAurora Health  
- Moderated by Ayla Ellison, Managing Editor, Becker’s Healthcare

F. Key Thoughts to Control Pharmacy Costs: What Percentage of Revenues Are Pharmacy Costs? How Do You Say No (and Sometimes Yes) to New Drugs? What’s the Most Important Thing to do to Control Costs?  
- Loren Carrell, PharmD, MHA, BCPS, Director, Outpatient and Regional Pharmacy Services, Gundersen Medical Center  
- Derek McMichael, PharmD, MBA, Vice President, Operations, Community Health Network North Hospital  
- Moderated by Ayla Ellison, Managing Editor, Becker’s Healthcare

G. Reserved

H. Presentation: Enterprise Risk Program at Rush University Medical Center  
- Kelly Sullivan, JD, Chief Risk Officer and Deputy General Counsel, Rush University Medical Center  
- Carl Bergetz, General Counsel, Rush University Medical Center

I. Top Behavioral Health Concerns for 2021  
- Puneet Leekha, JD, Chief Operating Officer and General Counsel, Chestnut Health Systems  
- Cathy Dockery, Chief Nursing Officer, Behavioral Center of Michigan Hospital, Samaritan Behavioral Center  
- Karen E. Johnson, MSW, Senior Vice President, Clinical Services and Chief Compliance Officer, Universal Health Services, Inc.  
- Moderated by Anuja Vaidya, Assistant Editor and Lists Manager, Becker’s Healthcare

J. Health IT Forum - Social Determinants of Health and Utilizing IT, AI and Predictive Analytics to Improve Diagnosis and Care  
- Gregory Bryant, CHIME, IT Director, Baylor, Scott, & White Texas Spine and Joint Hospital  
- Zahra Khudeira, PharmD, MA, BCPS, Medication Safety Officer, Sinai Health System  
- Moderated by Dan Nielsen, Founder, America’s Healthcare Leaders

K. Clinical Leadership Forum - Physicians and EHRs: How to Limit Physician Frustration and Burnout  
- Julie Hollberg, MD, Chief Medical Information Officer, Emory Healthcare  
- Vlad Toca, Vice President, Operations, Performance Improvement and Physician Compensation, Adventist Health System  
- Moderated by TBD
TUESDAY, MAY 25TH

L. Pharmacy Forum - Pharmaceuticals, Population Health and Clinical Leadership - Key Ideas for 2021
- Snehal Doshi, Vice President, Pharmacy Services, WellStar Health System
- Darla Perdue, MSN, RN, Chief Clinical Officer, Vibra Healthcare
- Moderated by Alia Paavola, Editor, Becker’s Healthcare

4:25 - 5:25 PM
A. KEYNOTE: Remarks by Earvin “Magic” Johnson*
- Earvin “Magic” Johnson, Role Model, Sport Legend and Successful Entrepreneur
*Pending confirmation of schedules

4:30 - 6:00 PM
PLANNED COCKTAIL RECEPTION IN THE EXHIBIT HALL

CELEBRITY KEYNOTES

George W. Bush
43rd President of the United States and Founder of the George W. Bush Presidential Center

Laura W. Bush
First Lady of the United States (2001-2009)

Earvin “Magic” Johnson
NBA Hall of Famer, Entrepreneur, Philanthropist

300+
TOTAL SPEAKERS FROM HOSPITALS AND HEALTH SYSTEMS
98% PROVIDERS
**WEDNESDAY, MAY 26TH**

<table>
<thead>
<tr>
<th>Track A - CEO, Leadership and Strategy</th>
<th>Track B - Value-Based Care, Strategy, Population Health, and Other Issues</th>
<th>Track C - Physician-Hospital Alignment Strategy, Thought Leadership and Other Issues</th>
</tr>
</thead>
<tbody>
<tr>
<td>Track G - Health Information Technology</td>
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<td>Track I - Thought Leadership</td>
</tr>
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<td>Track L - Health IT + Clinical Leadership + Pharmacy Forum - Pharmacy</td>
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</tbody>
</table>

**8:00 - 8:30 AM**

A. KEYNOTE INTERVIEW
- Stephen K. Klasko, MD, MBA, President, Thomas Jefferson University; Chief Executive Officer, Jefferson Health
- Interviewed by Rhoda Weiss, PhD, National Healthcare Consultant, Speaker, Educator, Author, Managing Healthcare Reform: Ideas for Leaders

**8:35 - 9:15 AM**

A. KEYNOTE INTERVIEW
- Rod Hochman, MD, President and Chief Executive Officer, Providence
- Interviewed by Rhoda Weiss, PhD, National Healthcare Consultant, Speaker, Educator, Author, Managing Healthcare Reform: Ideas for Leaders

**9:15 - 10:05 AM**

PLANNED NETWORKING BREAK IN THE EXHIBIT HALL

**10:05 - 10:35 AM**

A. KEYNOTE Presentation
- Nancy Howell Agee, President and Chief Executive Officer, Carilion Clinic

**10:40 - 11:20 AM**

A. KEYNOTE PANEL: What’s the Best Thing Your System Has Done in the Last 12 Months? How Did You Do It?
- Peter D. Banko, President and Chief Executive Officer, Centura Health
- Joseph Impicciche, Chief Executive Officer, Ascension
- Interviewed by Rhoda Weiss, PhD, National Healthcare Consultant, Speaker, Educator, Author, Managing Healthcare Reform: Ideas for Leaders

**11:25 AM - 12:05 PM**

A. Reserved

B. How to Reduce Variations in Care and Optimize Clinical Performance
- Joseph Anton, RN, MSN, Vice President, Clinical and Support Services, Thomas Jefferson University Hospitals
- Vonda Wright, MD, MS, FAOA, Chief, Sports Medicine, Northside Hospital System
- Moderated by Gabrielle Masson, Writer/Reporter, Becker's Healthcare

C. Reserved

D. How To Develop and Maintain Great Physician Relationships, What Works and What Doesn’t?
- Robert Hart, MD, FAAP, FACP, Chief Medical Officer, Ochsner Health
- Alison Tothy, MD, Associate Professor, University of Chicago Medicine and Biological Sciences Division
- Rick Goins, DHA, MHA, Chief Executive Officer, Massac Memorial Hospital

E. Key Steps to Improve Regulatory Compliance and How to Avoid Ending Up on the Front Page of the Newspaper
- Ron Skillens, CPA, CHC, CHPC, Chief Compliance Officer and Senior Vice President, Enterprise Risk Management, John Peter Smith Hospital
- Eugena White, JD, MSHQS, CHC, RHIA, Chief Compliance Officer, Medical West, an affiliate of UAB Health System
- Shelly Schorer, Chief Financial Officer, Bay Area Service Area, Dignity Health
- Amy Stevens, Vice President, Marketing and Communications, Tidelands Health

F. Reserved

G. Improving Patient Satisfaction and Service Quality Through Healthcare IT
- Michele Meyer, Chief Executive Officer, Washington County Memorial Hospital
WEDNESDAY, MAY 26TH

- David Houghton, MD, Medical Director, Ochsner CareConnect 360, Ochsner Health
- Kevin Gwin, Chief Patient Experience Officer, University of Missouri Health Care
- Vi-Anne Antrum, DNP, MBA, RN, NEA-BC, FACHE, Associate Chief Nurse Executive and Senior Vice President, Cone Health
- Moderated by Brian Zimmerman, Custom Content Editor, Becker’s Healthcare

H. Presentation: Taking the Cleveland Clinic Model of Care Abroad - Lessons from Abu Dhabi
- Rakesh Suri, MD, Chief Executive Officer, Cleveland Clinic Abu Dhabi

I. Health System Leadership in 2021: Tools for Success
- Nathan A. Merriman, MD, MSCE, Associate Medical Director, Digestive Health, Intermountain Healthcare
- Moderated by Alia Paavola, Editor, Becker’s Healthcare

J. Health IT Forum - Reserved

K. Clinical Leadership Forum - Key Thoughts for Nurse Leaders
- Melissa Lacy, MSN, FNP-BC, Vice President, Clinical Services, Shearwater Health
- Roy Guharoy, PharmD, MBA, System Vice President, Pharmacy; Professor of Medicine, Baptist Health

12:10 - 1:10 PM

NETWORKING LUNCHEON

1:10 - 1:50 PM

A. Reserved

B. Reserved

C. Physician Compensation Ideas and Models, What Works What Doesn’t Work? What’s Your Best Suggestion For Physician Compensation?
- David Kim, MD, Chief Executive, St. Joseph Heritage Healthcare
- Jim Keller, MD, MHSA, Vice President, Medical Management, Advocate Trinity Hospital; Division Director, Maternal-Fetal Medicine, Advocate Children's Hospital
- David Rahija, PT, MPT, MBA, FACHE, President, Skokie Hospital, NorthShore University HealthSystem
- Moderated by Laura Dyrda, Editor-in-Chief, Becker’s Healthcare

D. Medical Directorships and Quality Infrastructures
- Andrew S. Resnick, MD, MBA, FACS, Senior Vice President; Chief Quality and Safety Officer, Brigham Health
- Jennifer Beloff, RN, MSN, APN, Vice President, Quality, Brigham and Women’s Hospital
- Karen Fiumara, PharmD, Executive Director, Patient Safety, Brigham and Women’s Hospital

E. How to Keep Your Hospital or Health System Thriving in an Era of Consolidation
- Rob Followell, Chief Executive Officer, The Followell Company
- Tom Lorish, MD, Chief Executive Outreach, Strategic Affiliation, Providence

F. Digital Transformation: Creating a Seamless and Equitable Experience for Patients and Families During COVID and Beyond
- Gina Altieri, CPA, Executive Vice President and Enterprise Chief Communications Officer, Nemours Children’s Health System

G. Key Thoughts on Developing a Digital and Telehealth Strategy
- David Chou, Chief Information Officer and Senior Vice President, Harris Health System
- Aaron Martin, MBA, Executive Vice President and Chief Digital Officer, Providence
- Bryan Arkwright, MHA, Vice President, Innovation, SCP Health; Adjunct Faculty Member, Wake Forest University School of Law; Chief Research Officer, Cromford Health
- Ken Lee, Former Senior Vice President and Chief Information Officer, Centura Health
- Moderated by Andrea Park, Writer/Reporter, Becker’s Healthcare

H. Fixing The Rural Behavioral Healthcare Fix: Treating 22,000 Addicts
- David Conejo, President, New Mexico Rural Hospital Network; Board Member, New Mexico Hospital Association; Chief Executive Officer, Rehoboth McKinley Christian Health Care Services

I. Patient Satisfaction and Cost Reduction in Pharmaceutical Care
- Lynn Eschenbacher PharmD, MBA, FASHP, Chief Pharmacy Officer, Ascension Healthcare
- William Pong, PharmD, MBA, System Director, Pharmacy Services, AMITA Health
- Tejal Patel, Pharmacy Operations Manager, Mount Sinai Hospital
Wednesday, May 26th

J. Health IT Forum - Using Technology and Data to Improve Care
- Anjum Khurshid, Director, Data Integration and Assistant Professor, Population Health, Dell Medical School, The University of Texas at Austin
- Michael Ries, MD, Medical Director, System Critical Care and Tele-ICU and Advocate Intensivist Partners, Advocate Aurora Health
- Moderated by Laura Dyrda, Editor-in-Chief, Becker's Healthcare

K. Clinical Leadership Forum - Reserved

L. Pharmacy Forum - Ambulatory Pharmacy - New Ideas, Technology and Combatting Drug Shortages
- Moderated by TBA

1:55 - 2:25 PM

A. Keynote Interview
- Melinda L. Estes, MD, President and Chief Executive Officer, Saint Luke's Health System
- Interviewed by Rhoda Weiss, PhD, National Healthcare Consultant, Speaker, Educator, Author, Managing Healthcare Reform: Ideas for Leaders

2:25 - 2:55 PM

Planned Networking Break in the Exhibit Hall

2:55 - 3:35 PM

A. Reserved

B. What’s Next in Population Health? What Are the Motivators for Change and do the Changes Pay Off?
- Robert A. Cherry, MD, MS, FACS, FACHE, Chief Medical Officer and Chief Quality Officer, UCLA Health System
- Rajan Gurunathan, MD, FACP, Vice President and Regional Chief Quality Officer, Southern Region, Hackensack Meridian Health
- Jim May, Chief Innovation Officer, Heritage Medical Center

C. Biggest Healthcare Disruptors and Their Impact
- Marvin O’Quinn, President and Chief Operating Officer, CommonSpirit Health
- Charlotte Stallworth, MBA, Vice President, Strategic Partnerships, Stanford Children’s Health
- Matthew Sullivan, MD, Associate Chief Medical Informatics Officer, Atrium Health
- (D. Reserved)

E. Connecting Quality, Finance and Analytics to Deliver Value Across the Continuum
- Nancye Feistritzer, Chief Nursing Officer, Emory University Hospital
- Mary M. Bolbrock, DNP, RN, CLNC, CNE, Assistant Vice President, Quality and Risk, SBH Health System
- Joseph Alhadeff, MD, Finance Chair and Orthopedic Surgeon, OSS Health
- Doug Slakey, MD, MPH, FACS, Chief, Surgical Services, Advocate Christ Medical Center
- Moderated by Ayla Ellison, Managing Editor, Becker’s Healthcare

F. What Are the Most Important Steps to Take Now to Maintain Financial Success? What Are the Top Priorities Today?
- Jim Porter
- Jeff Daneff, Chief Financial Officer, Porter Health Care System
- Moderated by Morgan Haefner, Editor, Becker’s Healthcare

G. Evolving Technology, Disruptors and Regulatory Issues in HIT
- William Morice, MD, PhD, President, Mayo Clinic Laboratories, Mayo Clinic Health System
- Laura Wilt, Chief Information Officer, Ochsner Health
- Cherie Pardue, CHCIO, Assistant Vice President and Chief Information Officer, Children's Hospital of Philadelphia
- Michael A. Pfeffer, MD, FACP, Assistant Vice-Chancellor and Chief Information Officer; UCLA Health; Associate Clinical Professor of Medicine, David Geffen School of Medicine at UCLA
- Moderated by Laura Dyrda, Editor-in-Chief, Becker’s Healthcare

H. Key Ideas and Issues with Value-Based Care
- Ruth Krystopolski, Senior Vice President, Population Health, Atrium Health
- Imran Andrabi, MD, President and Chief Executive Officer, ThedaCare
- Moderated by Gabrielle Masson, Writer/Reporter, Becker’s Healthcare

I. Organizational and Leadership Implications of an Office of Inspector General/Department Of Justice Investigation
- Michelle Cooper, Executive Vice President and Chief Compliance Officer, CommonSpirit Health
- Leigh Bertholf, MS, RN, CCCEP, Senior Vice President, Corporate Responsibility, CommonSpirit Health

J. Health IT Forum - The Intersection of Quality Care, Health IT and Informatics
- Jason M. Golbin, DO, MBA, MS, Senior Vice President and System Chief Quality Officer, Catholic Health Services of Long Island
- Moderated by Morgan Haefner, Editor, Becker’s Healthcare
K. Clinical Leadership Forum - What does “Patient Experience” Mean Today? How Does it Relate to Engagement?
- Ian Jasenof, MD, FACOG, MHA, CPE, Chief Medical Officer, Mile Square Health Center, UI Health
- Moderated by Scott Becker, JD, CPA, Partner, McGuireWoods LLP; Founder and Publisher, Becker’s Healthcare

L. Pharmacy Forum - Reserved

3:40 - 4:20 PM

B. Presentation: Integrating Community Health Interventions and Services into the Care Model to Improve Population Health Outcomes
- Jennifer Z. Snow, MBA, Director, Accountable Communities, Prisma Health

C. Key Thoughts on ACOs, PHOs and Shared-Savings: What is Working and What’s Not
- Jim Dietsche, Chief Financial Officer and Chief Operating Officer, Bellin Health
- Saria Saccocio, MD, MHA, Ambulatory Chief Medical Officer, Prisma Health
- Brent Staton, MD, Chief Executive Officer, Cumberland Center for Healthcare Innovation
- Moderated by Timothy J. Fry, JD, Associate, McGuireWoods LLP

D. Three Strategies to Improve the Patient Experience
- Umesh Sharma, MD, MBA, Physician, Mayo Clinic
- Judy Gilbert, MHA, Manager, Destination UChicago Medicine and Friends and Family Program, UChicago Medicine
- Mujtaba Ali-Khan, DO, Chief Medical Officer, HCA Healthcare Gulf Coast Division
- Moderated by Laura Dyrd, Editor-in-Chief, Becker’s Healthcare

E. Reserved

F. Reserved

G. Supply Chain - Navigating Change, Using Technology to Increase Productivity and more
- Dave Marcelletti, Vice Chair, Supply Chain, Mayo Clinic
- Rocco Orlando, III, MD, Senior Vice President and Chief Medical Officer, Hartford HealthCare
- Moderated by Brian Zimmerman, Custom Content Editor, Becker’s Healthcare

H. Presentation: Transformative Healthcare: The Power of Synthetical Thinking, Lessons from America’s Largest Hospital
- Jeffrey Kuhlman, MD, MPH, Chief Quality and Safety Executive, AdventHealth

I. Psychiatric Borders, Reducing Psychiatric Admissions and Other Behavioral Emergencies
- Leslie Zun, MD, System Chair, Department of Emergency Medicine, Sinai Health System

J. Health IT Forum - The Best Uses of Predictive Analytics
- Moderated by TBD

K. Clinical Leadership Forum - How Technology Impacts Patient Satisfaction and Quality Care
- Ramanjit Dhaliwal, MD, FACHE, MHA, Chief Medical Officer, Banner Thunderbird Medical Center
- Donna Willeumier, Former Vice President, Regulatory and ISO, AdvocateAurora Health
- Janelle Ali-Dinar, Chief Administrative Officer, Obstetricians & Gynecologists, P.C.
- Moderated by Mackenzie Bean, Managing Editor, Becker’s Healthcare

L. Pharmacy Forum - Reserved

CELEBRITY KEYNOTES

George W. Bush
43rd President of the United States and Founder of the George W. Bush Presidential Center

Laura W. Bush
First Lady of the United States (2001-2009)

Earvin "Magic" Johnson
NBA Hall of Famer, Entrepreneur, Philanthropist
SAVE THESE DATES

**JUNE 14**
18th Annual Spine, Orthopedic and Pain Management-Driven ASC + the Future of Spine Conference
June 17-19, 2021 | Swissotel, Chicago, IL

**SEPT 13**
6th Annual Health IT + Revenue Cycle Conference
September 13-15, 2021 | Hyatt Regency, Chicago, IL

**OCT 21**
27th Annual Meeting: The Business and Operations of ASCs
October 21-23, 2021 | Hyatt Regency, Chicago, IL

**NOV 15**
9th Annual CEO + CFO Roundtable
November 15-17, 2021 | Hyatt Regency, Chicago, IL

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MAY 24-26, 2021 • HYATT REGENCY • CHICAGO, ILLINOIS

REGISTRATION INFORMATION
First/Last Name: ____________________________________________________________
Degree/Designations (As you wish it to appear on your badge): ____________________________________________________________
Title: ____________________________________________________________________________
Facility/Company: ____________________________________________________________________________
Address: ____________________________________________________________________________
City/State/Zip: ____________________________________________________________________________
Phone: __________________________ Fax: __________________________
Email: ____________________________________________________________________________

REGISTRATION FEES

ANNUAL CONFERENCE & EXHIBITS – One reasonable registration price - come for as much of the conference as you would like! Receive multiple registrant discounts. The more people you send, the greater discount you receive. The prices listed below are per person. Your registration includes all conference sessions, materials and the meal functions.

MAIN CONFERENCE ONLY

<table>
<thead>
<tr>
<th>FEES</th>
<th>AMOUNT</th>
<th>FEES</th>
<th>AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Before 3/1/21)</td>
<td>(After 3/1/21)</td>
<td>(Before 3/1/21)</td>
<td>(After 3/1/21)</td>
</tr>
<tr>
<td>1st Attendee</td>
<td>$950</td>
<td>$1050</td>
<td>$1000</td>
</tr>
<tr>
<td>2nd Attendee</td>
<td>$925</td>
<td>$1025</td>
<td>$975</td>
</tr>
<tr>
<td>3rd Attendee</td>
<td>$900</td>
<td>$1000</td>
<td>$950</td>
</tr>
<tr>
<td>4th Attendee or more</td>
<td>$875</td>
<td>$975</td>
<td>$950</td>
</tr>
<tr>
<td>(Ask about larger group discounts)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>TOTAL ENCLOSED $_________</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

PAYMENT INFORMATION

☐ I authorize to charge my: ☐ VISA ☐ MC ☐ AMEX ☐ DISC
Credit Card Number: __________________________ Expiration Date: __________________________
Printed Cardholder Name: __________________________ Zip Code: __________________________
Cardholder Billing Address: __________________________ City/State/Zip: __________________________
Signature: __________________________ CVV#/3-digit #: __________________________

TO REGISTER

COMPLETE REGISTRATION FORM AND MAIL OR FAX AS FOLLOWS:

Online: https://tinyurl.com/y623zsno
Fax: Fax registration form with credit card information to 866-678-5755
Call: Call 800-417-2035 to register by phone
Email: registration@beckershealthcare.com

Cancellation Policy: Written cancellation requests must be received within 120 days of transaction or by March 1, 2021, whichever is first. Refunds are subject to a $100 processing fee. Refunds will not be made after this date.

Multi-Attendee Discount Policy: To be eligible for the discount, your hospital must be registered at one time and work at the same address. Just copy the registration form for each attendee. Employees from a second location are not eligible for the discount.

REGISTRATION TODAY

800.417.2035 866.678.5755 registration@beckershealthcare.com https://tinyurl.com/y623zsno

GENERAL INFORMATION

CONTINUING EDUCATION
ACHE Qualified Education credit must be related to healthcare management (i.e., it cannot be clinical, inspirational, or specific to the sponsoring organization). It can be earned through educational programs conducted or sponsored by any organization qualified to provide educational programming in healthcare management. To self-report ACHE activities, log into your MyACHE account and select ACHE Qualified Education Credit.

HOTEL RESERVATIONS
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Hyatt Regency
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312 565 1234

CONFERENCE QUESTIONS
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Becker's Healthcare
Phone: 800-417-2035
Fax: 866-678-5755
Email: registration@beckershealthcare.com

ADA REQUEST
If you require special ADA accommodations, please contact us at 800-417-2035.

ONLINE REGISTRATION
https://tinyurl.com/y623zsno

One reasonable price
Come for as much of the conference as you would like!