# AN INSIDE JOB:
# COORDINATING WITH THE OFFICE ON OS/OW MOVEMENTS

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## OFFICE PERSONNEL RELATED QUESTIONS

1. Describe what typically goes into coordinating an OS/OW load.

2. What do you think the biggest time-drain is when coordinating OS/OW projects?

3. Describe a time when coordinating an OS/OW load went perfectly (or as close to perfect as possible).

4. Describe a time when coordinating an OS/OW load was nothing short of impossible.

5. What are some of the frequent surprises you run into during the coordinating/planning phase of a load versus an "in the field" phase of a load?

6. What are the essential skills of a team member for operations/delivery?

7. What are some of the unavoidable costs which should be built into every project?

8. Looking to the future, what are new technologies that will make coordinating loads more challenging? Easier?

9. Are there any best practices or standards that you feel should be implemented across the industry?

*For a complete review of the videos, please click the **"SC&RA Presentation Coordinating OS/OW Moves"** button on our website homepage from now until April 1, 2020.*

## FIELD PERSONNEL RELATED QUESTIONS

1. How does it feel when an OS/OW load moves perfectly as planned?

2. How does it feel when everything that could go wrong on a load, does go wrong?

3. If you could snap your fingers and solve one frequent problem on an OS/OW move, what would that be?

4. How valuable is it to work with quality vendors, whom you trust?

5. What are the key "MUST DO STEPS" that cannot be skipped to save on budget and time?

6. Is there any information that would be helpful for the people in the office to know that would help you in your job?

7. Are there any best practices or standards that you feel should be implemented across the industry?

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