# \*Start Planning Your 2020\* Advent Calendar \*\* TODAY \*\*



\_\_\_\_ 7 Tips We've Learned Along The Way

— How Alka uses Advent Calendars to engage their audience

\_\_\_\_ Demo

## Meet Katrine and Niklas



Katrine Quorning Madsen
Customer Success Specialist

Katrine works with customers to ensure that their campaigns are successful. She also onboards our newly joined customers.



Niklas Cutherbert Mehlsen
Senior Customer Support Manager

Niklas works with our customers to solve technical issues. He's the friendly face behind many conversations in the chat ••

# About Lead Famly



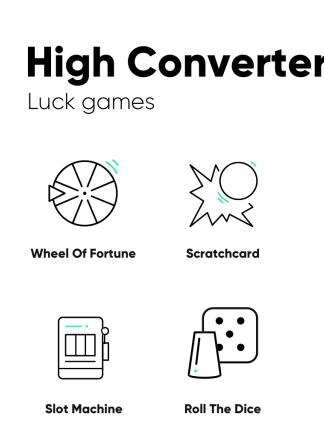
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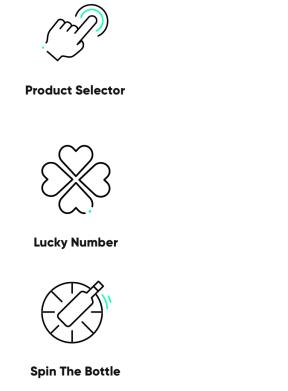
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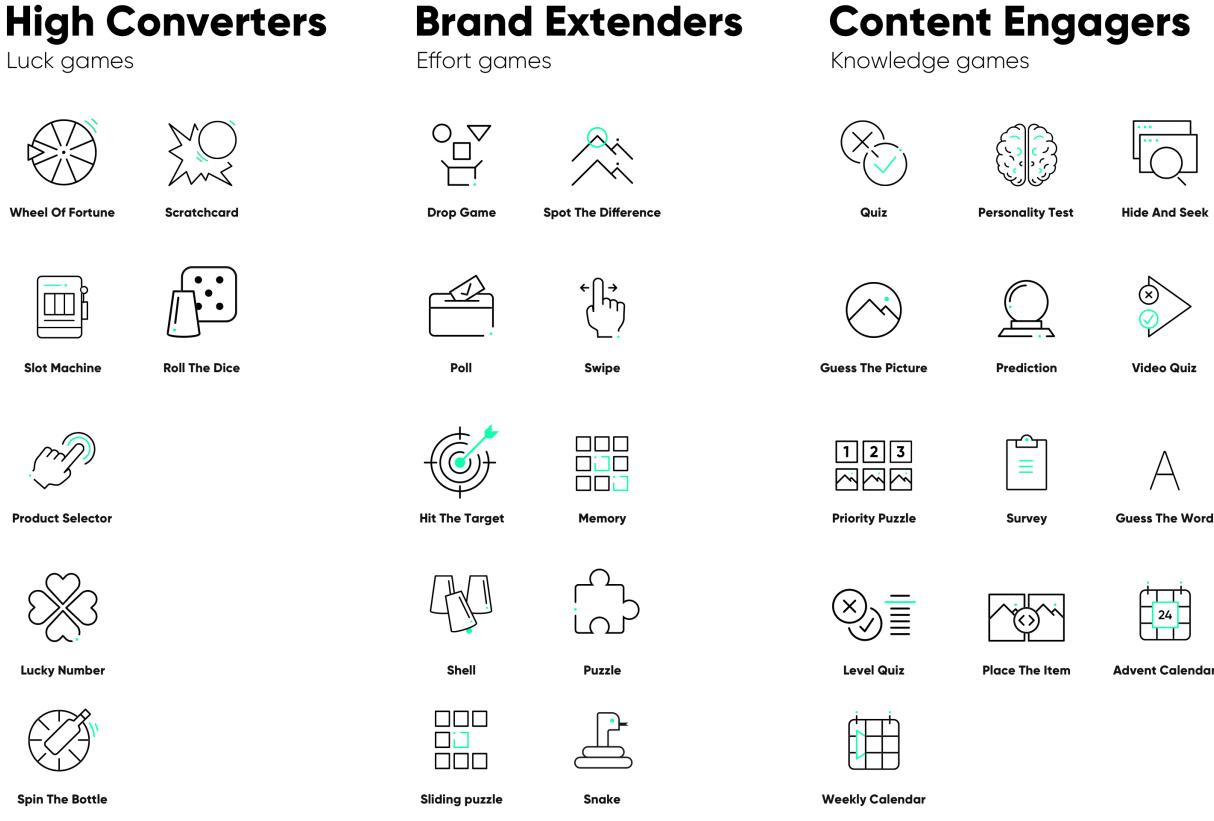
\_\_\_ Demo

## Why an Advent Calendar?

- 'Super' category
- Multiple opportunities to drive content and engagement
- The rule of seven







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## Tips



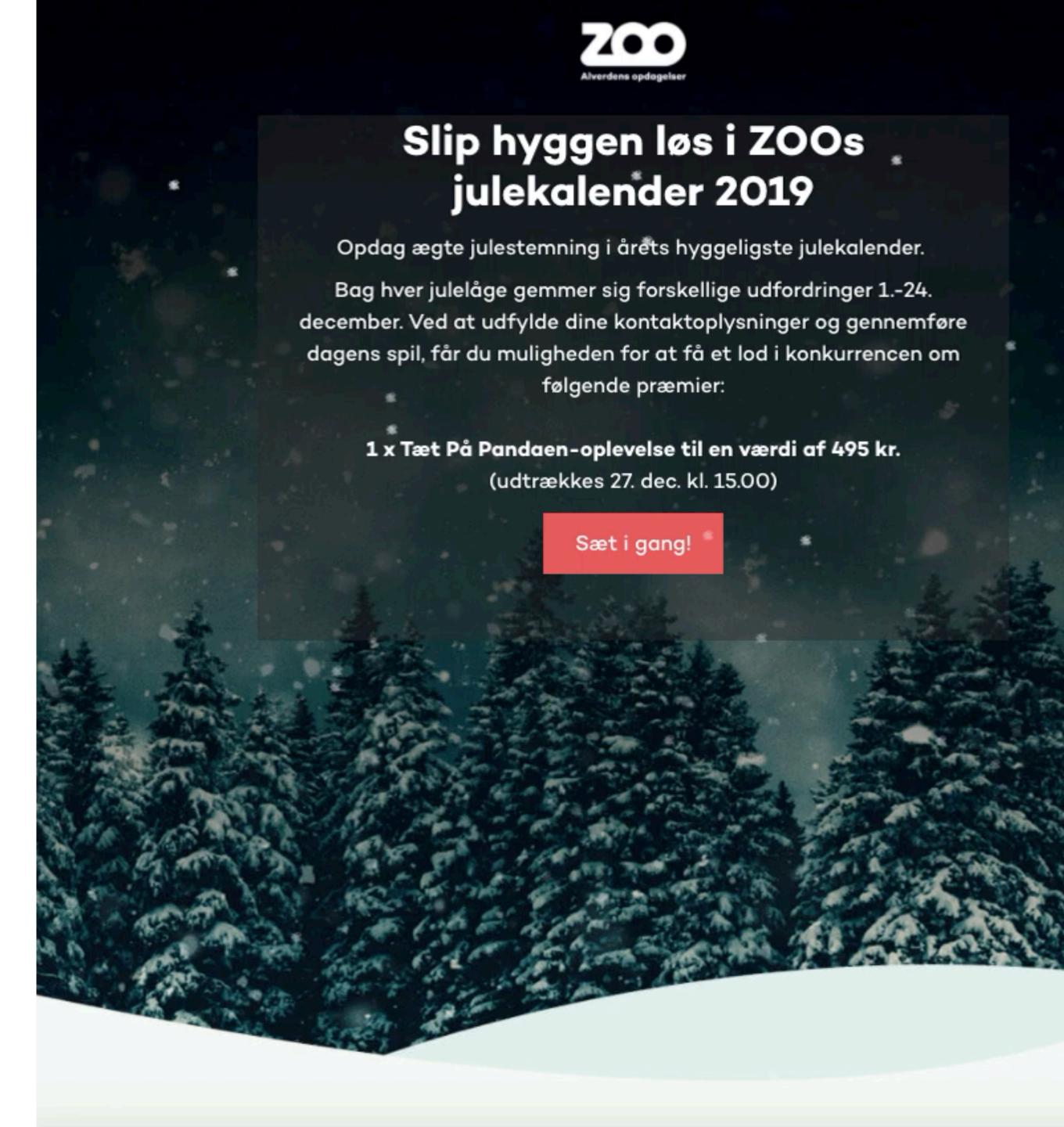
Build up excitement with a pre-launch campaign.

# More tips

- Consider the registration form. There are options when it comes to the calendar flow, so pick which one will work best for your business. Should it go before or after the game?
- Who should see the registration form? The game flow should be set up in a certain way so that only winners see the form. It's often a better experience.

## Tips

Consider daily reminder emails for your Calendar.



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- What about your conversion rates? How many fields of data do you ask for? Use smart registration forms to limit daily ask and work towards progressively more 'sensitive' data.
- Think about the flow of the leads after. How will you use the leads generated after the Calendar ends? What's the flow after the sign up? Have you thought about what will happen afterwards?

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### Last One

7 Design for the experience.



#### The Joy of Giving



# General takeaways

- 1 Average time played. 50.94 seconds
- 2 Average game repetition/returns. 6.37
- Big prizes don't always pay off. Calendars with high-monetary value prizes surprisingly saw lower registration rates
- Be deliberate with what you ask. Registration forms that asked for more pieces of information had lower registration rates
- What if I don't use integrations? Here's what you can do instead



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**Awais Khan** Marketing Project Manager



# alka Why do we use gamification?

- 1. Customer loyalty
- 2. Sell insurance policies
- 3. Get more data
- 4. Permissions through FB + other channels

#### How?

By sending emails to our existing email permission database and encourage them to participate.

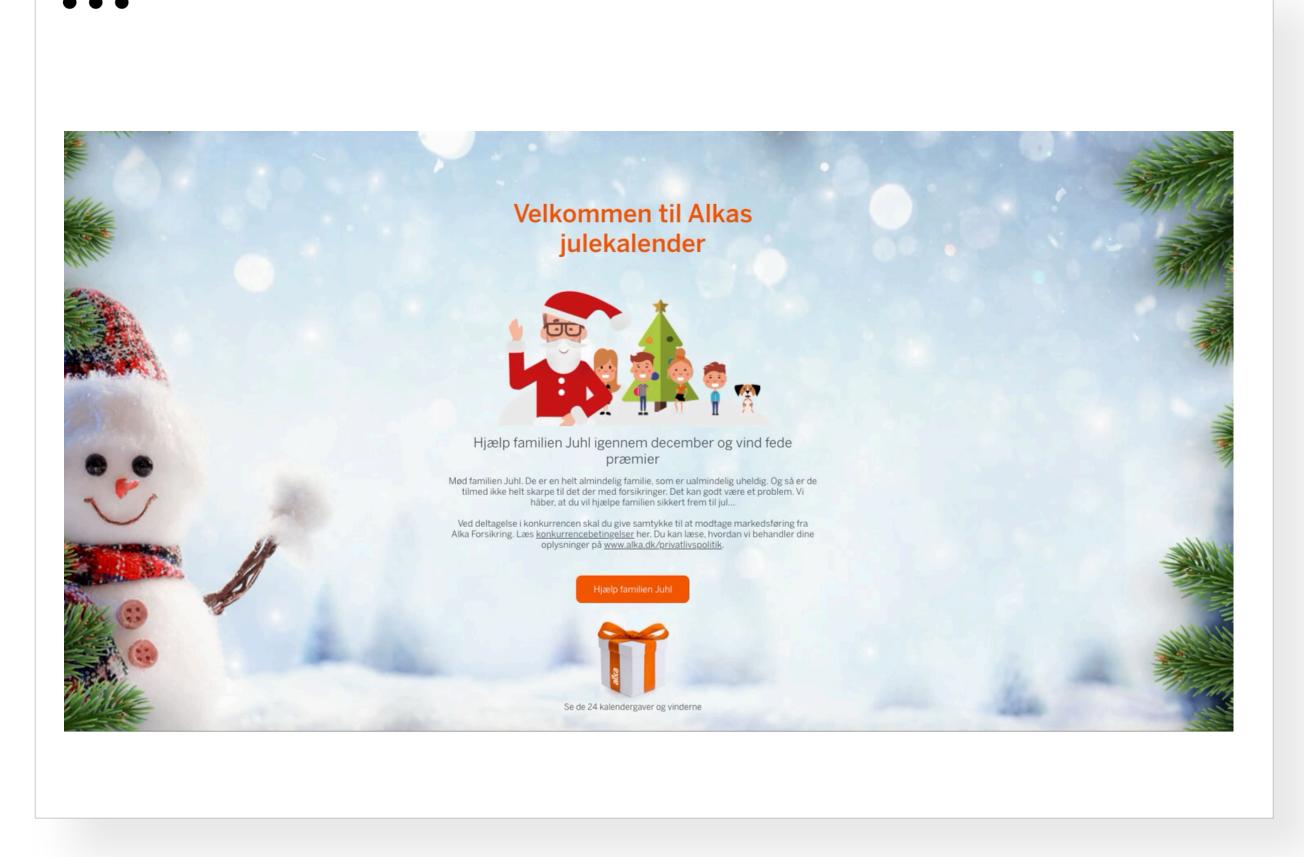


### Alka's 2019 Christmas Calendar

Daily calendar + daily question Pre-hyped with email

**289,000** = participants over 24 days

19,500 = unique registrations



#### alka

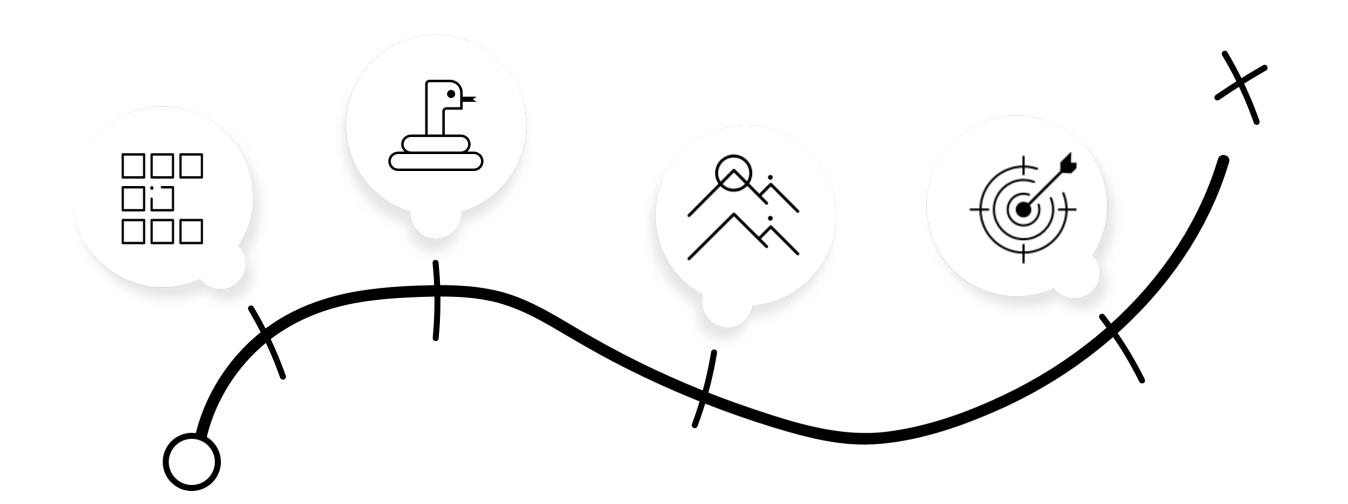
## Sneak peek into 2020

Advent Calendar =

Bonus Thursday game

4 different game types

Keep the focus on content Use storytelling



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## Learnings

Duplicate and test beforehand, if you can

Don't hesitate to reach out to check!

'Don't bite off more than you can chew'

Technical issues happen

Make it fun for your audience

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# Game templates.

