



Premise-Based vs. Hosted VoIP Phone System



Premise-Based Phone System vs. Telesystem's Hosted VoIP Phone System

Premise-Based Phone System – A premise based phone system is a traditional Private Branch Exchange (PBX) or Key-line system. These systems require a large up-front payment for the equipment, along with annual support and maintenance fees. With a premise-based system, the acquisition of equipment becomes a company asset, and the company is in charge of updating and maintaining the system. Typically, the entire system must be taken down for upgrades or the installation of patches. Additionally, traditional phone connectivity must be purchased to allow the phone system the ability to make/receive calls to the public telephone network.

Telesystem's Hosted VoIP Phone System – With Telesystem's Hosted VoIP Phone System, Telesystem is responsible for housing most of the equipment as well as handling the technology required to provide the services of the phone system. Because of this, businesses can avoid the equipment and maintenance fees typically associated with premise-based phone systems. It also means businesses only purchase the handsets necessary for each employee. Housed within Telesystem's redundant data- centers, upgrades are addressed by Telesystem and downtime is minimized. Additionally, all Hosted VoIP Phone Systems include dial-tone access, eliminating the need for multiple phone vendors and phone service providers.

	Telesystem Hosted VoIP Phone System	Premise-based PBX's
Expanded local calling area	✓	✗
Free calling to any Telesystem Hosted VoIP customer in the world	✓	✗
Geographic redundancy and fail-over mechanisms	✓	✗
Feature-rich packages at low monthly rates	✓	✗
Unlimited domestic long distance*	✓	✗
Application, software upgrades and new features are included	✓	✗
Scalability to grow	✓	✓
Low cost for on-site system maintenance visits	✓	✗
Minimal downtime for system upgrades	✓	✗
Minimal up-front capital cost	✓	✗
No annual maintenance fees	✓	✗
Ability to perform your own adds, moves, and changes at no charge	✓	✗
Includes the costs for a secure, environmentally controlled data center	✓	✗
Limitation of multiple vendors and system providers	✓	✗

*Feature not available in all areas. Please contact us to discuss your needs.

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