



# Hosted VoIP Phone System

## Feature Access Codes



**Blue Platform**

Feature Access Codes list the star codes for services that you have. To activate a service, hit the \* key and the number followed by the # key. Some require additional information such as a phone number, but you are prompted for that information. You cannot change your feature access codes.

*77	Anonymous Call Rejection Activation	*53 or *97	Directed Call Pickup
*87	Anonymous Call Rejection Deactivation	*33	Directed Call Pickup with Barge-in
*14	Epiphany Anywhere	*90	Direct Voice Mail Transfer
*15	Call Bridge	*80	Diversion Inhibitor
*72	Call Forwarding Always Activation	*78	Do Not Disturb Activation
*73	Call Forwarding Always Deactivation	*79	Do Not Disturb Deactivation
*21*	Call Forwarding Always Status	#83	Escalate Call to Supervisor
*21	Call Forwarding Always To Voice Mail Activation	*22	Flash Call Hold
#21 or ##21	Call Forwarding Always To Voice Mail Deactivation	#72	Forced Forwarding Activation
*62	Call Forwarding Busy Activation	#73	Forced Forwarding Deactivation
*63	Call Forwarding Busy Deactivation	#58 or ##58	Group Call Park
*67*	Call Forwarding Busy Status	#82	Initiate Silent Monitoring
*40	Call Forwarding Busy To Voice Mail Activation	*00	Last Number Redial
#40 or ##40	Call Forwarding Busy To Voice Mail Deactivation	*12	Location Control Activation
*92	Call Forwarding No Answer Activation	*13	Location Control Deactivation
*93	Call Forwarding No Answer Deactivation	#80	Make Outgoing Call as Call Center
*61*	Call Forwarding No Answer Status	#81	Make Personal Outgoing Call
*41	Call Forwarding No Answer To Voice Mail Activation	#84	Monitoring Next Call
#41 or ##41	Call Forwarding No Answer To Voice Mail Deactivation	*60	Music On Hold Per-Call Deactivation
*94	Call Forwarding Not Reachable Activation	#70	Night Service Activation Manual Override
*95	Call Forwarding Not Reachable Deactivation	#71	Night Service Deactivation Manual Override
*63*	Call Forwarding Not Reachable Status	*610	No Answer Timer
#76 or ##76	Call Forwarding Selective Activation	*50	Per Call Account Code
#77 or ##77	Call Forwarding Selective Deactivation	*96	Push to Talk
*67	Calling Line ID Delivery Blocking per Call	*75	Speed Dial 100
*61	Calling Line ID Delivery Blocking Persistent Activation	*74	Speed Dial 8
*65	Calling Line ID Delivery Blocking Persistent Deactivation	*47	Sustained Authorization Code Activation (calls unlocking)
*82	Calling Line ID Delivery per Call	*37	Sustained Authorization Code Deactivation (calls locking)
*98	Call Park	*86	Voice Mail Retrieval
*88	Call Park Retrieve	*66	Voice Portal Access
*99	Call Pickup	*51*	Selective Call Rejection Status
*11	Call Retrieve	*52*	Anonymous Call Rejection Status
*69	Call Return	*53*	Call Waiting Status
#92#	Call Return Number Deletion	*54*	Calling Line ID Delivery Status
*43	Call Waiting Persistent Activation		
#43 or ##43	Call Waiting Persistent Deactivation		
*70	Cancel Call Waiting		
*91	Clear Voice Message Waiting Indicator		