Auto Attendant

Equip your business with the best in front office management tools - cost effectively.

Telesystem Auto Attendant is a flexible, powerful, front office tool that acts as an automated receptionist for business customers. Welcome incoming callers with your custom greeting - without a telephone operator or receptionist.

There's no expensive hardware to buy, making Auto Attendant an affordable, great customer satisfaction tool for businesses of any size.

Benefits of Auto Attendant

Flexible Routing Options
The Auto Attendant has the capability to converge multiple incoming numbers to a single-point destination for your callers. With the press of a button, an array of features are available, such as: dial by name, dial by extension, sub-menus, transfer to external numbers, direct voice mail transfer, escape to operator, dial to reach groups/queues, and extension announce before transfer.

Flexible Greetings
You can create schedules within the Auto Attendant allowing for unique greetings to be played to callers after hours and holidays. Schedules can be created to run daily, weekly, monthly or yearly.

Professional Greeting for Any Size Company
From enterprises to home offices, Auto Attendant can present a professional image to callers, routing calls to employees that are geographically distributed, or to mobile employees without fixed line phones.

Simple Menu and Customization
Creating an Auto Attendant schedule is now an easy process. Your administrator can create as many sub-menus as you need with the ability to update them as often as you'd like by using the Auto Attendant user portal.

Savings
Auto Attendant solutions have historically been elite, front office tools that were often cost-prohibitive. Telesystem's Auto Attendant combines the powerful capabilities of a first-class front office solutions with the affordability of hosted solutions. Increase operator efficiency without large capital expenses and maintenance tools.

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