

eBook

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Communication Essentials for the Mobile Workforce

What your team
needs to succeed



www.telesystem.us

Keeping your employees connected from wherever they happen to be working is critical to achieving your business goals. As today's workforce continues to become increasingly mobile, fast, flexible, and reliable communication is a must. Too many apps to collaborate with and a mobile and dispersed workforce can create fragmented communications experiences that result in poor teamwork, broken processes and slow responses to customers.

It's about time we keep it simple - with one tool that lets you call, message and meet from anywhere and on any device. We've made the business world a whole lot smaller with unified communications.

Meet Telesystem uc-one.



Here's what your mobile workforce needs to succeed:

Top-quality video.

Clear communication is crucial to your business, and much of it takes place by phone. An increasing number of workers rely on mobile devices and we all know what that can be like - Dropped calls, echoes, and garbled voice issues are par for the course.

It doesn't have to be that way. Paired with crystal-clear Hosted VoIP services from Telesystem, you can now have access to brilliant HD video conferencing during meetings. It's simple to use and the kind of communication your mobile workforce can rely on. Your teams will have the ability to have a face-to-face video meetings wherever they are.

2

Better app coordination.

Mobile workers waste valuable time logging onto dozens of apps and waiting for them to load. G Suite, Microsoft Office, Slack, WhatsApp—it seems like everyone's using something different. Toggling between screens on a small cell phone makes for a less than productive day.

With uc-one from Telesystem, everything is on one easy-to-use platform. Apps, contacts, email, calendar, voice, video, messaging, conferencing — everything you use on a daily basis – all in one place. It's a road warrior's dream.

3

Enterprise-grade security.

For collaboration, many workers use consumer apps, which were developed before business versions. But these apps sometimes go down or get hacked, eating into work time and putting company data at risk.

uc-one combines enterprise-grade security with consumer-grade usability, giving your team the seamless functionality they need to get work done efficiently on the road.



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3 out of 4 people say their employers don't give them access to the latest technology to do their job efficiently

4

On-the-go conferencing.

Setting up a voice or video conference often requires clients to jump through hoops. That's the last thing you want your team and your customers to have to worry about. With uc-one, it's easy for your work force to hold ad hoc meetings with anyone they need to.

Voice and video meetings are one click or tap away!

5

Quick access to sales materials.

Where is that presentation? PowerPoint? Dropbox? Email? Finding something when you need it instantly can be a nightmare. With uc-one, you can find it quickly without hunting in a dozen separate places. Within our unified communications app, there is a cloud-based service called Hub, which provides you with built in contextual intelligence that dynamically puts relevant information at your fingertips. You don't even have to leave the uc-one app to find what you are looking for!



6

Easy file and screen sharing.

With uc-one, your team can collaborate with colleagues anywhere. They can also quickly and easily share images and screen shots with customers, solving problems as soon as they arise.

7

The ability to use any device.

Uc-one gives you the same experience regardless of the device. Whether you are using your smartphone, tablet or laptop, the same information is present as it will sync across all of your devices. This simplicity is key for your team to easily connect however they would like.



8

Privacy.

Keeping your business and personal life separate can be a problem when you're on the road. With uc-one, you can set your phone so that friends and family see your personal number, but clients see your business number. The option is up to you when you use the app to dial out.

Your employees work hard to deliver the business growth your company needs to thrive. They deserve top-notch technology that won't let them or your customers down. Uc-one has everything they need, right at their fingertips.

For more information, visit www.telesystem.us/unified-communications



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