



This guide explains how to install UC-One Mobile and Desktop applications.

Please note that this service must first be added to your account by Telesystem. Should you have any questions, please contact your account manager.

Credentials

To use and log into the application, you will need your full Telesystem Hosted VoIP **username** (often referred to as the direct dial phone number and must be followed by @combuckeye.com) and application **password**.

Example for user 5551234545:

Username - 5551234545@combuckeye.com

Password – Unique to the user. Must be 12 characters long (including upper case, lower case, number, character)

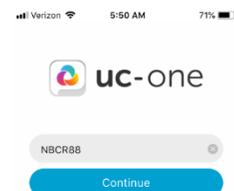
If you don't have this information, please see your system administrator or contact Telesystem.

UC-One Mobile Installation

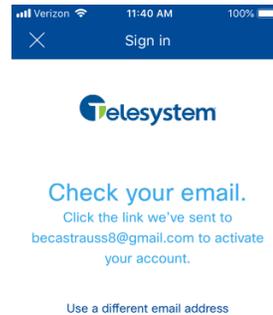
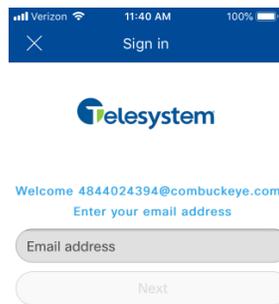
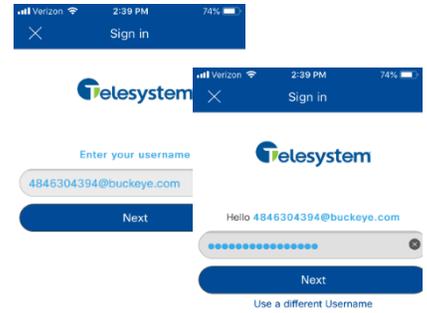
Call, chat, or meet with the application on your cell phone or tablet.

IMPORTANT: *The first time you use UC-One, the account must be activated with a valid email address. This activation can be done on either the mobile or desktop application and only must be done once. **Steps 9-10 below will only appear if your account has not been activated (verified).***

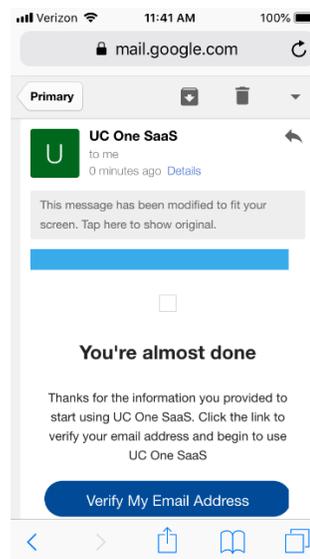
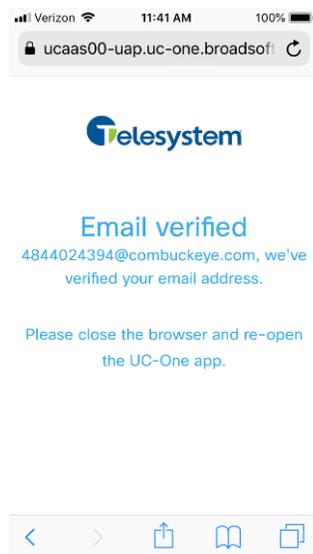
1. **Search** for UC-One in the App Store or Google Play (marked with the  icon)
2. **Download** the app to your device
3. After the download completes, tap the  icon to launch the application.
4. Read and **accept** the License agreement.
5. Enter the access code **NBCR88** then tap *Continue*



6. Tap **Sign In**
7. Enter your **username** in the format noted above then tap *Sign In*
8. Enter your **password** then tap *Next*
9. Enter a valid **email**. You will see a confirmation screen as shown below.



10. Check your inbox for an email like the example below then click the **Verify My Email Address** link in it to activate your account. Confirmation screen will appear then you may log into UC-One normally.



After your account has been verified, you can log into UC-One normally to talk, chat, and collaborate!

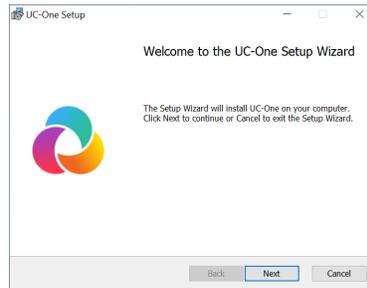
Important: when prompted, be sure to allow access to contacts, notifications, camera, and microphone to get full use of the application features on your device.

Desktop UC-One Installation

Call, chat, or meet with the application on your PC or MAC computer.

IMPORTANT: The first time you use UC-One, the account must be activated with a valid email address. This activation can be done on either the mobile or desktop application and only must be done once. *Steps 8-9 below will only appear if your account has not been activated (verified).*

1. Download the software by going to <https://www3.telesystem.us/uc-one-activation>
2. When the download of the exe file completes, Choose to **Run** the file to begin installation (PC example below).

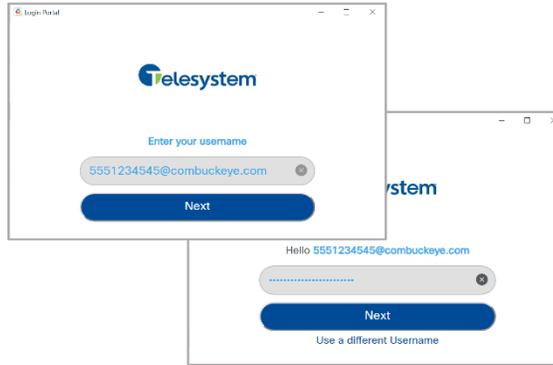


3. Allow the Setup Wizard to install the file by clicking on the *Next* and *Install* and *Finish* options to **complete** the installation.
4. Read and Accept the license agreement.
5. Enter the access code **NBCR88**
6. Click **Go to Sign-In Screen**.

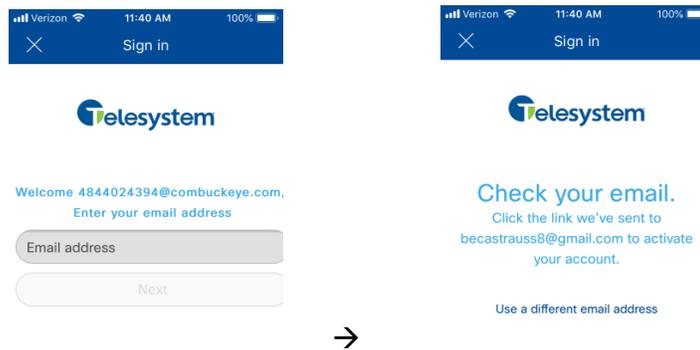


If you want your login credentials to be saved after successfully logging in, Check the Save Login box before signing in.

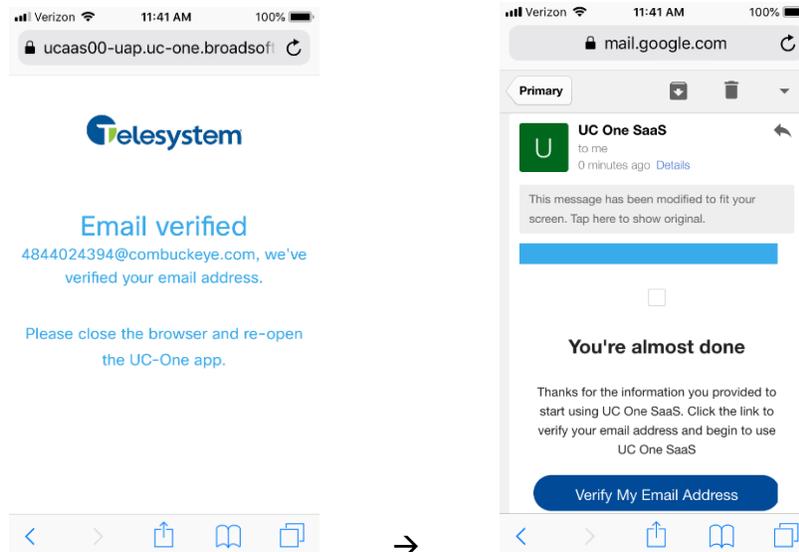
7. Enter your **username** in the format noted at the beginning of this document then enter your account **password**.



8. Input a valid **email**. You will see a confirmation screen as shown below.



9. Check your inbox for an email like the example below then click the **Verify My Email Address** link in it to activate your account. Confirmation screen will appear then you may log into UC-One normally.



After your account has been verified, you can log into UC-One normally to talk, chat, and collaborate!