



This guide explains how to install UC-One Mobile and Desktop applications.

Please note that this service must first be added to your account by Telesystem. Should you have any questions, please contact your account manager.

Credentials

To use and log into the application, you will need your full Telesystem Hosted VoIP **username** (often referred to as the direct dial phone number and must be followed by @combuckeye.com) and application **password**.

Example for user 5551234545:

Username - <u>5551234545@combuckeye.com</u> Password – Unique to the user. Must be 12 characters long (including upper case, lower case, number, character)

If you don't have this information, please see your system administrator or contact Telesystem.

UC-One Mobile Installation

Call, chat, or meet with the application on your cell phone or tablet.

IMPORTANT: The first time you use UC-One, the account must be activated with a valid email address. This activation can be done on either the mobile or desktop application and only must be done once. Steps 9-10 below will only appear if your account has not been activated (verified).

1.	Search for UC-One in the App Store or Google Play (marked with the in	con)
2.	Download the app to your device	
2	After the download completes, tap the icon to launch the application.	🖬 Verizon 🗢 5:50 AM 71% 🖿
3.		one uc-one
4.	Read and accept the License agreement.	NECESS
		Continue
5.	Enter the access code NBCR88 then tap Continue	

6.	Tap Sign In	ut Verzon ♥ 2:39 PM 74% ■0 X Sign in
7.	Enter your username in the format noted above then tap <i>Sig</i>	an In Telesystem xill Vorizon * 2:39 PM 74% = 3
8.	Enter your password then tap <i>Next</i>	Enter your username 4846304394@buckeye.com Next Hello 4846304394@buckeye.com
9.	Enter a valid email . You will see a confirmation screen as sho below.	Next Use a different Username torn * 11:40 AM Sign in
	Gelesystem	Gelesystem
	Welcome 4844024394@combuckeye.com, Enter your email address Email address becc Next	Check your email. Click the link we've sent to astrauss&@gmail.com to activate your account. Use a different email address

10. Check your inbox for an email like the example below then click the **Verify My Email Address** link in it to activate your account. Confirmation screen will appear then you may log into UC-One normally.

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Telesystem	UC One SaaS to me 0 minutes ago Details
Email verified	This message has been modified to fit your screen. Tap here to show original.
4844024394@combuckeye.com, we've	
Please close the browser and re-open the UC-One app.	You're almost done
	Thanks for the information you provided to start using UC One SaaS. Click the link to verify your email address and begin to use UC One SaaS
	Verify My Email Address
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After your account has been verified, you can log into UC-One normally to talk, chat, and collaborate!

Important: when prompted, be sure to allow access to contacts, notifications, camera, and microphone to get full use of the application features on your device.

Desktop UC-One Installation

Call, chat, or meet with the application on your PC or MAC computer.

IMPORTANT: The first time you use UC-One, the account must be activated with a valid email address. This activation can be done on either the mobile or desktop application and only must be done once. Steps 8-9 below will only appear if your account has not been activated (verified).

- 1. Download the software by going to https://www3.telesystem.us/uc-one-activation
- 2. When the download of the exe file completes, Choose to *Run* the file to begin installation (PC example below).



- 3. Allow the Setup Wizard to install the file by clicking on the *Next* and *Install* and *Finish* options to **complete** the installation.
- 4. Read and Accept the license agreement.
- 5. Enter the access code NBCR88
- 6. Click Go to Sign-In Screen.

If you want your login credentials to be saved after successfully logging in, Check the Save Login box before signing in.

7. Enter your **username** in the format noted at the beginning of this document then enter your account **password**.



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8. Input a valid **email**. You will see a confirmation screen as shown below.

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Welcome 4844024394@combuckeye.com, Enter your email address			Check your email.						
Email address			be	becastrauss8@gmail.com to activate your account.					
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9. Check your inbox for an email like the example below then click the **Verify My Email Address** link in it to activate your account. Confirmation screen will appear then you may log into UC-One normally.



After your account has been verified, you can log into UC-One normally to talk, chat, and collaborate!

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