

MaX UC: Unified Communications

Mobile + Desktop



Your working life moves constantly - from desk phone to laptop to cell phone to tablet. Now you can use all the features of your Telesystem phone services from almost any device whether at your desk or on the move.

Save Time, Do More.

When paired with your Telesystem desk phone service, MaX UC allows you to:

Call from anywhere. Make and receive calls on your mobile or desktop computer as though you were using your desk phone. With single number convenience, the person you call will see your Telesystem desk phone number.

Receive calls on any device. When someone calls your primary number or extension, the call alerts all devices that are logged in- potentially ringing desk phone, mobile phone, your PC or Mac and tablet devices simultaneously. Answer the call on whichever device is most convenient for you.

Seamlessly transfer calls. Take your call with you by switching it at any time between your desk phone, your mobile phone, or desktop computer.

Call Manager. Control all features easily such as to mute, transfer, three-way calls, call hold, and volume adjustment.

Compatibility and Setup

Download and install the app on your smartphone, tablet, PC or Mac and log in using your Telesystem Hosted VoIP credentials. Compatible devices include:

- Android 6.0 and above and iOS 11.0 and above for mobile applications
- Windows 8 (desktop edition) and 10 or Mac OS x10.12 or later for desktop applications

Telesystem MaX UC services are fully integrated into our advanced IP voice services network with reliable performance and great support. Your sensitive information is safeguarded with our industry standard security and privacy measures.

Powerful Features, Easy to Use

Integrate contacts. See and access all your contacts - including the corporate directory - on any device. Search, call and edit any of your contacts effortlessly and keep them synchronized.

Visual Voicemail. Easily check your voicemail and fax messages from a single message center. Voice messages can be transcribed into text so you can read them without dialing in to retrieve them (optional). Listen, delete or respond at the tap of a button.

Instant message or chat. Use MaX UC to send instant messages to other people in your corporate directory who are using the same service. Add the optional SMS service to send and receive text messages with other SMS-enabled devices.

Presence. See the availability of other people in your corporate directory who are using the same service. Easily understand whether they are in a meeting, on a call, or available prior to contacting them or modify your own status to signal to others your own availability.

Calls from your PC or MAC computer. Add a headset to your desktop or laptop then make and receive calls from your PC just like you would on your desk phone - the person you're calling sees your usual desk phone number, as though you were calling from your desk.

Collaborate easily. MaX UC users can enjoy 1-on-1 video calls with their MaX UC colleagues. Alternately, the optional MaX Meeting add-on allows you to schedule virtual meetings with both colleagues and customers. Meetings include voice, video, screen sharing, and more.