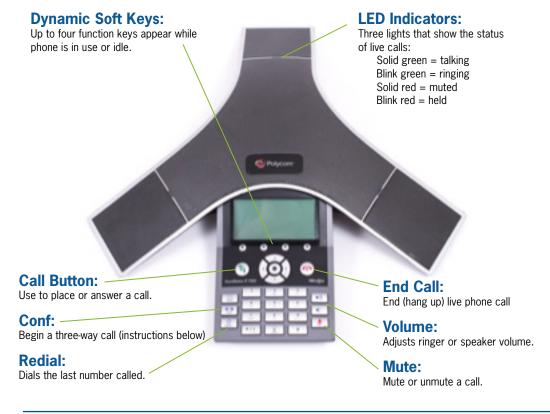


# Polycom SoundStation IP 7000 Conference Green Platform **Quick Reference Guide**





## **Phone Display**

The phone's display is dynamic. The soft key options change to show relevant features. If available, the More soft key shows other available options.



Phone display while on a call (left)

## **Basic Call Handling**

### Placing a Call

Input the phone number or extension then press the (3) key or **Dial** soft key.

#### End a Call

Press the key or **End Call** soft key.

#### **Answer a Call**

Press the ( ) key or **Answer** soft key.

## Mute



Press the | \( \bigvelow \) Mute button to turn mute on or off during a call.

Press the **Hold** soft key to place a call on hold. Press the **Resume** soft key to resume the held call.

## **Advanced Call Handling**

#### **Announced Transfer**

Announced transfers allow you to talk to the third party privately before transferring the call to them.

- Press **Trnsfer** soft key
- Input the destination extension or phone number
- Wait for the third party to answer while the first party waits on hold.
  - To complete the transfer, press **Trnsfer**.
  - To cancel the transfer and go back to the first caller, press **Cancel** soft key.

### Blind Transfer (Unannounced)

Blind transfers pass through the caller ID of the originating caller to the third party.

- Press Trnsfer soft kev
- Press Blind soft key
- Input the destination extension or phone number
- Wait for call to complete or press Send

Transfer directly to an extension's voicemail box by dialing 7 plus the extension as the destination number.

## Conference (Three Way) Call

After the first call is already on the line:

- Press or **Confrnc** soft key
- Input the destination extension or phone number
- Wait for the third party to answer while the first party waits on hold.
  - To join the conference, press or **Confrnc** soft key.
  - To cancel the conference and go back to the first caller, press **Cancel** soft key.

2.14.19

Hanging up a three way conference call transfers the other two parties to each other.

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