TROUBLESHOOTING FOR COMMON ISSUES

HOTELLO BY mingus

Error message when opening Hotello: *The number of rooms exceeds the limit* of the license. Contact Hotello...

* This message informs you that the number of rooms available in Hotello is greater than the number of rooms in your license.

I don't want to add new rooms to my Hotello contract. → Go to *Front desk* > *Availability Room chart* and go in the *Room number* tab. → Set the rooms that you do not use anymore as unavailable. → Right click on the correct date and room number and select *Make unavailable*.

I want to add new rooms to my Hotello contract. → Please contact Hotello's sales department.