



FLORIDA PREADMISSION SCREENING & RESIDENT REVIEW

Provider Portal Training

Agenda

1. Introduction
2. Provider Portal Overview
3. Registration for New Facilities
4. Logging In
5. PASRR Level I and Resident Review Screenings/Outcomes
6. PASRR Level II Requests
7. Viewing/Printing Outcomes
8. Questions and Answers





New to PASRR

Easy to use online Provider Portal:

- Completely electronic
- Instant results
- Added convenience
- Real-time status updates and messages
- Access to reports

Helpful Hints

- You will need the NPI for your facility, not for a specific physician.
- The Administrator should be someone on your team who will be able to add and manage users in the system.

Brand New Facility?

- You will need to designate a Provider Administrator for your facility. This person will need to add and manage all other users of the Provider Portal.
- The Provider Administrator should visit <http://floridapasrr.kepro.com> and click on the link shown below labeled “please click here to send us an email.”
- Complete the email form and click Send.
- You should expect an email from adminregistration@kepro.com within 24 hours of requesting your registration code.



The screenshot shows an email composition form. The 'To' field is populated with 'AdminRegistration@kepro.com'. The 'Subject' field is populated with 'Secure: Administrator Registration'. There are buttons for 'Send', 'Cc...', and 'Bcc...'. An orange arrow points from the 'please click here to send us an email' link in the text below to the 'Send' button.

KEPRO needs the following information in order to approve your registration request:

Your Full Name:
Your Title:
Facility NPI:
Facility Name:
Facility Address:
Facility Phone Number:

Thank you!

There can only be one Administrator per facility. The Administrator is able to create additional users. There are three types of users that can be created by Administrators: additional administrators, Level I screeners, and Level II requesters.

To register as the Administrator of your facility [please click here to send us an email.](#) Complete all of the requested information before sending the email.

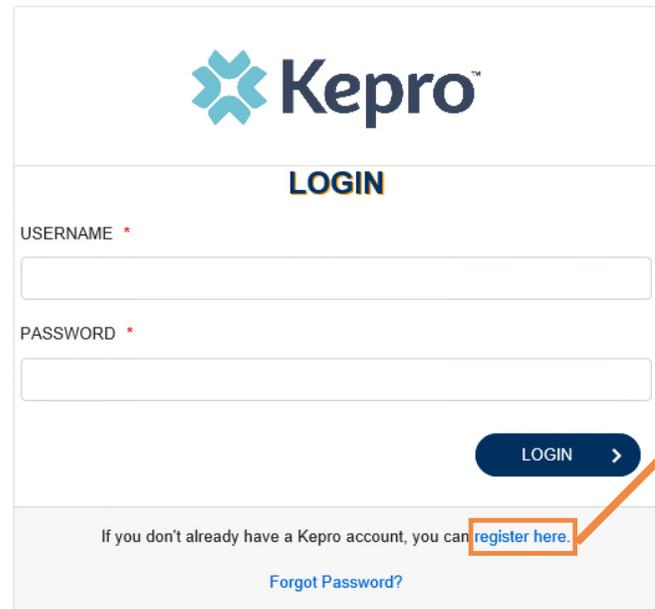
For any questions or information regarding upcoming trainings, please contact KEPRO at 866-880-4080 or by email at FLPASRRMIQuestions@kepro.com.

Helpful Hints

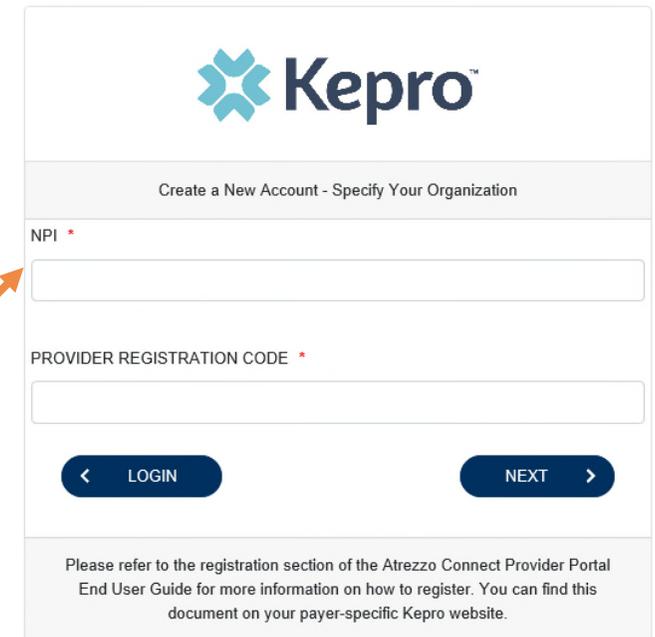
- Bookmark the Provider Portal URL for future use.
- Be sure to use the same NPI that you used when requesting the Registration Code.

Brand New Facility?

- The Provider Portal is accessible at <https://portal.kepro.com>.
- Click on the **register here** link under the LOGIN section.
- Enter your facility NPI and the registration code that you received via email from Kepro.



The image shows the Kepro LOGIN page. At the top is the Kepro logo. Below it is the heading "LOGIN". There are two input fields: "USERNAME *" and "PASSWORD *". Below the password field is a "LOGIN >" button. At the bottom of the page, there is a link "register here" which is highlighted with a red box. Below that is a link "Forgot Password?".



The image shows the Kepro "Create a New Account - Specify Your Organization" page. At the top is the Kepro logo. Below it is the heading "Create a New Account - Specify Your Organization". There are two input fields: "NPI *" and "PROVIDER REGISTRATION CODE *". Below the registration code field are two buttons: "< LOGIN" and "NEXT >". At the bottom of the page, there is a paragraph of text: "Please refer to the registration section of the Atrezzo Connect Provider Portal End User Guide for more information on how to register. You can find this document on your payer-specific Kepro website."

Helpful Hints

- Passwords must be 8-16 characters
 - One upper case letter
 - One lower case letter
 - One number
 - One special character
- Fields that have an asterisk (*) by them are required fields.

What to Know

- Complete your **Account Information** by creating a username, password and security question and answer. This will be used if you need to reset your password in the future.
- Complete the **Contact Information** section, click **Next**.
- Review the **Terms of Use**, click the **acknowledgement** check box, then click **Continue**.

The image displays three sequential screenshots of the account creation process:

- Create a New Account - Enter User Information:** This form includes fields for USERNAME *, PASSWORD *, CONFIRM PASSWORD *, SECRET QUESTION *, and SECRET ANSWER *. A red asterisk indicates required fields.
- Contact Information:** This form includes fields for FIRST NAME *, LAST NAME *, ADDRESS 1, ADDRESS 2, CITY, State (a dropdown menu), ZIP CODE, EMAIL *, and CONFIRM EMAIL *. A red asterisk indicates required fields.
- KEPRO Portal - Terms of Use Agreement:** This page contains the terms of use and a checkbox labeled "I have read and agree to these terms of use". A "CONTINUE" button is located at the bottom right.

Administrator Add Users

Helpful Hints

- Provide each user at your facility with their new username and password.
- Always use Manage Providers Groups Tab

What to Know

- Click on **SETUP** on the **top** navigation pane. You will see Manage Provider Groups. Always stay in this tab/section.
- Click on the **arrow** on the far right to expand the section.
- Click on **Add New User**.
- Create a **username**, complete the contact information section, click **Create**. The user will receive an automated email with a time limited link to create their password and complete their registration.

HOME CASES CREATE CASE CONSUMERS **SETUP** MESSAGE CENTER REPORTS

SETUP / MANAGE PROVIDER GROUPS

SETUP REGISTER NEW PROVIDER +

Manage Provider Groups (1) Manage Users (13)

FL PASRR Provider NPI : 9999999999 // 123 Temporary Road

NPI	PROVIDER TYPE	ADDRESS
9999999999		123 Temporary Road

AVAILABLE USERS FROM YOUR GROUP

Select Any ADD ADD NEW USER ▾

USER NAME *
PASSWORD *
CONFIRM PASSWORD *

Passwords must be a minimum of 8 letters and a maximum of 16. Passwords must contain at least: an uppercase letter, a lowercase letter, a number and special characters like @, %, *, \, /, !, #, \$, ^, ?, : ; , . () , { } , [] , ~ , - , _

CONTACT INFORMATION

FIRST NAME * LAST NAME * EMAIL * CONFIRM EMAIL *

ADDRESS LINE 1 ADDRESS LINE 2 CITY STATE/PROVINCE
Select One ▾

POSTAL CODE PHONE FAX *

Note: Providers in receipt of Faxed Determination Letters: Official Communication of service authorization will be sent to the fax number entered above.

CREATE >

Staff User Login & Reset Password

Helpful Hints

- Passwords must contain:
 - One upper case letter
 - One lower case letter
 - One number
 - One special character.
- Your account will lock after three unsuccessful attempts.

What to Know?

- The Provider Portal is accessible at <https://portal.kepro.com>.
- An Administrator at your facility can add you as a user and send you a link to complete your registration.
- You may reset your password at any time by clicking the “**Forgot Password**” link once you click “Log in with phone or email”.
- If you are on a private computer, you may click “remember me” and the system will remember you for 4 hours.

<https://portal.kepro.com>



Sign in with your email address

[Forgot your password?](#)



LOGIN OPTIONS

Kepro

Use this login button if you have a Kepro domain account.

LOGIN

Customer/Provider

Use this login button if you are a customer or provider user.

LOGIN WITH PHONE

LOGIN WITH EMAIL

Remember Me

If you don't already have a Kepro account, you can [register here](#).

If this is your first login with multi-factor authentication, [click here](#) to complete your registration.

Having trouble logging in? [Click here](#).

Homepage Overview

Helpful Hints

- Click on the **person icon** next to your name to change your security question or to log out.
- “Change Context” link is only used if you have access to submit requests under multiple provider groups.

What to Know?

- When you log in, you will see the Home Page. There are several ways to search for consumers and cases in the Provider Portal. You will most commonly want to use the **CREATE CASE** tab when creating a new request.
- You will also want to review the status of your submitted cases, which can be done from the home page or by searching the **CONSUMERS** or **CASES** tabs.

The screenshot shows the Kepro Provider Portal homepage. At the top, there is a header with the Kepro logo, user information (FL PASRR Provider, Contract: Florida, Jeni McKnight), and a search bar. Below the header is a navigation menu with tabs: HOME, CASES, CREATE CASE, CONSUMERS, SETUP, MESSAGE CENTER, and REPORTS. The main content area is titled 'CREATE CASE / SELECT CASE TYPE' and includes a 'NEW CASE REQUEST' section with a 'CASE TYPE' dropdown menu (currently set to 'Assessment'). Below this is a 'Consumer Information' section with a 'SEARCH CONSUMER' form containing fields for 'CONSUMER ID', 'LAST NAME', and 'DATE OF BIRTH', along with a 'SEARCH' button. At the bottom, there is a 'Case Parameters' section. Annotations with orange arrows point from text labels on the left to specific elements in the interface: 'Search all Cases' points to the 'CASES' tab; 'Create a new Case (Level I Screen or Level II Request)' points to the 'CREATE CASE' tab; 'Search all Consumers for your Facility' points to the 'CONSUMERS' tab; 'Manage users (Administrators)' points to the 'SETUP' tab; 'Messages from Kepro about submitted cases' points to the 'MESSAGE CENTER' tab; 'Coming soon to all Admins! Run reports for all of your cases' points to the 'REPORTS' tab; and 'Training materials & other resources' points to the 'Help' icon.

Search all Cases

Create a new Case (Level I Screen or Level II Request)

Search all Consumers for your Facility

Manage users (Administrators)

Messages from Kepro about submitted cases

Coming soon to all Admins! Run reports for all of your cases

Training materials & other resources

Create Case – Search Consumer

Helpful Hints

- Enter the full last name when you search.
- If you do not find the person in your facility account, you will add them to the system.

What to Know?

- To add a new case, click **CREATE CASE** from the top navigation pane. **Case Type is defaulted as Assessment.**
- Search for the consumer using last name and date of birth.
- If the correct consumer match is found, you can click on the button under **SELECT MEMBER** and click **NEXT** to proceed with the case.
- If a consumer match is not found, you will be able to add the consumer to the system by clicking add temporary consumer.

The screenshot displays the Kepro web application interface for creating a new case. At the top, the user is logged in as Jeni's NF with the contract set to Florida. The navigation bar includes options for HOME, CASES, CREATE CASE, CONSUMERS, SETUP, MESSAGE CENTER, REPORTS, and PREFERENCES. The main content area is titled 'CREATE CASE / SELECT CASE TYPE' and features an 'EXPAND ALL' button. The 'NEW CASE REQUEST' section is expanded, showing three main areas: 'Case Type' (set to Assessment), 'Case Parameters' (with Case Contract as FL PASRR and Assessment Case Type as PASRR), and 'Consumer Information'. Below this, the 'SEARCH CONSUMER' section is visible, containing input fields for Consumer ID, Last Name, and Date of Birth.

Create Case – Add New Consumer

What to Know?

- When no consumer match is found, click **ADD TEMPORARY CONSUMER** to add the consumer to the system.
- For Contract and Plan, select FL PASRR from the drop-down menus.

Helpful Hints

- Selecting “**Use Facility Address**” will populate the address information to match your facility.
- Once you add a **Consumer**, you will be able to find them for future requests.
- All fields with a red asterisk are required.

Consumer Information

SEARCH CONSUMER

MEMBER ID LAST NAME * DATE OF BIRTH *

SEARCH

+ ADD TEMPORARY CONSUMER

CONTRACT * PLAN *

Select One Select One

CONSUMER DETAILS

PREFIX FIRST NAME * MIDDLE NAME LAST NAME *

Select One cup

SUFFIX

Select One

GENDER * DATE OF BIRTH * LANGUAGE

Select One 11/27/1996 Select One

CONTACT INFORMATION

USE FACILITY ADDRESS

ADDRESS LINE 1 * ADDRESS LINE 2 CITY * COUNTRY *

Select One

Create Case – Add New Consumer

Helpful Hints

- Selecting “Use Facility Address” will populate the address information to match your facility.
- Once you add a **Consumer**, you will be able to find them for future requests.
- All fields with a red asterisk are required.

What to Know?

- Enter consumer details. At least one of the following identifiers is required: **SSN**, **Medicare MBI**, or **Medicaid Number**. If the consumer does not have any of these, please call Kepro at 866-880-4080 ext.1 and we will bypass this requirement for you.
- Then, click **CREATE CASE**.

ADDRESS LINE 1 *	ADDRESS LINE 2	CITY *	COUNTRY *
<input type="text"/>	<input type="text"/>	<input type="text"/>	Select One ▾
STATE/PROVINCE *	COUNTY *	POSTAL CODE *	PHONE NUMBER
Select One ▾	Select One ▾	<input type="text"/>	<input type="text"/>

OTHER INFORMATION

SSN (XXX-XX-XXXX)	SELF PAY	PRIVATE INSURANCE	MEDICAID ID/SUBSCRIBER ID	MEDICARE HICN
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
MEDICARE MBI	OTHER ID			
<input type="text"/>	<input type="text"/>			

< CANCEL

NEXT >

● Case Parameters ▾

< GO BACK

CREATE CASE >

Create Case – Enter Case Details

Helpful Hints

- The sections that are complete will show a green check mark and the section in progress will show a yellow check mark.
- Your updates in each section are auto-saved as you move through the case.

What to Know?

- Once you have created a case, you must complete required sections in order to submit for an outcome. Only complete non-required sections if information is valuable to the case and is not being submitted elsewhere, such as in a history and physical.
 - **Level I Required Sections:**
 - Request Details (See Next Slide)
 - Questionnaires (See Next Slide)
 - **Level II Required Sections:**
 - Request Details (Documents and Notes are recommended sections)
- To open the sections, click the **down arrow** on the right side of the section row and begin.
- Once sections are completed, click **Submit**.

● Contacts / Legal Representative	▼
✓ Submitting Provider	FL PASRR Provider / 9999999999 // FL
● Facility	▼
● Attending Physician	▼
● Request Detail	▼
● Diagnosis	▼
● Documents(0)	▼
● Questionnaires(0 of 0)	▼
● Notes	▼

< CANCEL CASE

AutoSaved

SUBMIT >

Helpful Hints

- The questionnaire is auto-saved as you progress through the questions.
- Required questions are marked with an asterisk (*).
- Review all answers carefully, once you mark as complete, answers cannot be changed.

Level I & Resident Review

- In the **REQUEST DETAIL** section, select the appropriate assessment type. This selection will determine which questionnaire you will complete (for Level II, you do not need to complete a questionnaire).
- In the **QUESTIONNAIRE** section, you will complete the required questionnaire (Level I or Resident Review) by answering a series of questions and inputting information where needed. When finished, click **Mark as Complete**.

The screenshot displays the 'Request Detail' section of the Florida PASRR training interface. It features three dropdown menus: 'ASSESSMENT TYPE', 'REQUEST TYPE', and 'CURRENT LOCATION'. The 'ASSESSMENT TYPE' dropdown is open, showing options: 'Select One', 'PASRR Level 1', 'PASRR Level 2', and 'PASRR Level 1 Resident Review'. Below these is a 'Questionnaires(0 of 1)' section with a 'PASRR Level I' label. The 'NAME' field is populated with 'PASRR Level I'. To the right, the 'Questionnaire' section is visible, containing a list of sections: 'Demographics', 'Section I: PASRR Screen Decision-Making', 'Section II: Other Indications for PASRR Screen Decision-Making', and 'Section III: PASRR Screen Provisional Admission or'. The first question is: '1. Is there evidence of Mental Illness or suspected Serious Mental Illness such as Anxiety Disorder, Bipolar Disorder, Depressive Disorder, Dissociative Disorder, Panic Disorder, Personality Disorder, Psychotic Disorder, Schizoaffective Disorder, Schizophrenia, Somatic Symptom Disorder, Substance Abuse, or other? *'. The second question is: '2. Is there evidence of Intellectual Disability or Suspected Intellectual Disability? *'. Both questions have 'Yes' and 'No' radio button options.

Helpful Hints

- Once the case is submitted, you can still add additional documents, notes and send messages to the Kepro team, such as for Resident Review (RR) requests for Level II.
- Once a RR case is In Review by Kepro, you will see a message reading “Case is locked by Kepro”.

Almost Done

- After completing the electronic Level I or Resident Review questionnaire, you have completed all of the case details. Next, click **Submit** for your results.
- You will be redirected to the **Case Summary** page with all information submitted with the case as well as the status and outcome of the request.
- You will also be able to view, print letters, and the entire case summary from this screen.

EXPAND ALL

- Contacts / Legal Representative
- ✓ Submitting Provider STEVEN B NEWMAN / 1750370755 // FL
- Facility
- Attending Physician
- ✓ Request Detail PASRR Level 1
- Diagnosis
- Documents(0)
- ✓ Questionnaires(1 of 1) PASRR Level I
- Notes

← CANCEL CASE AutoSaved SUBMIT →

HOME CASES CREATE CASE CONSUMERS SETUP MESSAGE CENTER REPORTS Help

ATREZZO - CASE DASHBOARD

CONSUMER NAME	GENDER	DATE OF BIRTH	CONSUMER ID	CASE TYPE	CONSUMER CONTRACT
Paper Cup	Male	11/27/1996 (24 Yrs)	TEMP001742020050700003	PASRR	FL PASRR

	CASE ID	CASE CONTRACT	SUBMITTED ON	REASON	OUTCOME
Completed	210390019	FL PASRR	2/8/2021 3:50:37 PM	Negative Level I	May Be Admitted

Case Overview Letters/Reports(1) Notes(0) Messages(0)

File Name	File Size
FLPASRR-LevelINoticetoLevelIIReport-210390019.pdf	287.04 KB

Level II

- Have a **positive Level I** and want to immediately request a Level II? Click on the person's name and then click on create case.

ATREZZO - CASE DASHBOARD

CONSUMER NAME	GENDER	DATE OF BIRTH	CONSUMER ID	CASE TYPE	CONSUMER CONTRACT
Paper Cup	Male	11/27/1996 (24 Yrs)	TEMP001742020050700003	PASRR	FL PASRR

Completed

CASE ID	CASE CONTRACT	SUBMITTED ON	REASON	OUTCOME
210390019				

Case Overview

CONSUMER NAME	DATE OF BIRTH	CONSUMER ID
Paper Cup	11/27/1996	TEMP001742020050700003

Consumer Data

Cases

GO BACK

CREATE CASE / SELECT CASE TYPE

NEW CASE REQUEST

EXPAND ALL

CASE TYPE

CASE TYPE

Assessment

Consumer Information

CONSUMER NAME	DATE OF BIRTH	SSN	CONTRACT MEMBER ID
Jon Doe	06/01/1948	222-22-2222	TEMP001742020061100000

Case Parameters

GO BACK

CREATE CASE

Level II

- To request a PASRR Level II, follow all of the same steps as previously shown when creating a Level I case. Click on **create case**, search for the consumer. Click on the consumer's name and then click **create case**. Select **PASRR Level II** in the **Request Detail** dropdown.

SEARCH CONSUMER

CONSUMER ID: LAST NAME: DATE OF BIRTH:

SELECT MEMBER	NAME	DATE OF BIRTH	CONSUMER ID	CONTRACT	CASE COUNT
<input type="radio"/>	Test Test	05/01/1976	TEMP001742019040500831	FL PASRR	4
<input type="radio"/>	test test	05/01/1976	TEMP001742020062200006	FL PASRR	3
<input type="radio"/>	Mack test	05/01/1976	TEMP001742020070900001	FL PASRR	1
<input type="radio"/>	Community Test	05/01/1976	TEMP001742020080400003	FL PASRR	0
<input type="radio"/>	Wednesday Test	05/01/1976	TEMP001742020093000000	FL PASRR	0
<input type="radio"/>	Tester Test	05/01/1976	TEMP001742021012700000	FL PASRR	2

Displaying records 1 to 6 of 6 records

Previous **1** Next Show 10 Entries

Consumer Information

CONSUMER NAME	DATE OF BIRTH	SSN	CONTRACT MEMBER ID
Jon Doe	06/01/1948	222-22-2222	TEMP001742020061100000

Case Parameters

Level II

- Choose **PASRR Level II** and then choose the type of review needed: **Serious Mental Illness (SMI), Intellectual Disability or Related Condition (ID/RC), or Both (Dual)**.
- You can fax the required documents to 866-677-4776 or upload them directly to the system. We recommend uploading for faster and more reliable service. To start, go to the documents section and choose **“CLICK HERE TO UPLOAD FILE”**.

Request Detail PASRR Level 2

* fields are mandatory

Select One
PASRR Level 1
PASRR Level 2
PASRR Level 1 Resident Review

REQUEST TYPE
Select One

CURRENT LOCATION
Select One

Request Detail PASRR Level 2

* fields are mandatory

ASSESSMENT TYPE
PASRR Level 2

REQUEST TYPE
Select One
Dual
ID/RC
SMI

CURRENT LOCATION
Select One

Diagnosis

Request Detail PASRR Level 2

* fields are mandatory

ASSESSMENT TYPE
PASRR Level 2

REQUEST TYPE
SMI

CURRENT LOCATION
Nursing Facility

Diagnosis

Documents(0)

CLICK HERE TO UPLOAD FILE +

Level II

- Browse your computer files and then click on the document(s) from your computer to upload. Once chosen, click **UPLOAD**. You can attach most types of files, up to 12MB, as shown below.

Required documents include:

- Signed Informed consent/consent for a Level II
 - Page 5 of the Level I PASRR, or
 - Page 4 of the Residential Review
- AHCA-5000-3008 Form (Transfer Form)

Other current and relevant medical documentation include:

- History and Physical
- Relevant case notes or records of treatment
- Medication administration records
- Psychiatric or psychological evaluation, if available
- Minimum Data Set A-Z (MDS) (Nursing Homes Only)

FILE UPLOAD ✕

* fields are mandatory

SELECT FILE *

BROWSE...MAX FILE SIZE: 12 MB

Acceptable File Types: pdf, tiff, tif, doc, docx, xls, txt, rtf, gif, jpg, jpeg.

All files uploaded will be encrypted and stored in a secure location in accordance to HIPAA standards, please do not password protect or personally encrypt any files you wish to upload.

CLOSE **UPLOAD** +

Level II

- It's always a good idea to add a note or send a message to let us know additional details on the case. **Need an expedited review?** Adding it to the note works as well as a phone call or an email.
- Once the review is completed, the status changes from **"In Review"** to **"Completed"** and you will be able to immediately see the outcome in the **OUTCOME** section and access determinations and notices in the Letters/Reports tab.

✓ Documents(1)

● Questionnaires(0 of 0)

✓ Notes

ADD NEW NOTE

This individual is independent and does not have a legal representative. Call me directly with questions at 123-456-7890.]

Notes cannot be modified or deleted after being saved

ADD NOTE +

ATREZZO - CASE DASHBOARD

CONSUMER NAME	GENDER	DATE OF BIRTH	CONSUMER ID	CASE TYPE	CONSUMER CONTRACT
Mack test	Female	05/01/1976 (44 Yrs)	TEMP001742020070900001	PASRR	FL PASRR

CASE ID	CASE CONTRACT	SUBMITTED ON	REASON	OUTCOME
201920001	FL PASRR	7/10/2020 11:10:07 AM		

Case Overview Letters/Reports(0) Notes(0) Messages(0)

Review Case Status & Messages

Helpful Hints

- For Level I cases, you will receive an automatic determination.
- For Level II cases, you will be able to check the status of Kepro's review using the functionality shown on this page.

What to Know?

- You can view the case summary for any case that has been submitted by your facility. To see everything, click **EXPAND ALL**.
- Messages from Kepro about the case will be accessible from the **MESSAGE CENTER** on the top navigation pane as well as directly within the **CASE** in the Messages tab.
- You can add additional documents within the **Case Overview** section and add notes within the **Notes** section.



MESSAGE CENTER

FROM	SUBJECT	TO	SENT ON	
------	---------	----	---------	--

No records found.

Level I, Resident Review, & Level II Requests

What to Know?

Within the **Provider Portal**, a separate case is required for each review. The same basic case structure and process is used for each type of review. **Here are some tips for how the different types of Reviews are processed:**

	LEVEL 1	RESIDENT REVIEW	LEVEL II
Completed By	<ul style="list-style-type: none"> If Consumer is in Hospital or Nursing Facility: Provider Staff If Consumer is in Community: Kepro 	Nursing Facility Staff	<ul style="list-style-type: none"> Requested by Provider Staff Review Completed by KEPRO
Request Type	PASRR Level I	PASRR Level I Resident Review	PASRR Level II
Questionnaire	PASRR Level I Questionnaire completed when submitting the case.	PASRR Level I Resident Review Questionnaire completed when submitting the case.	Kepro will complete PASRR Level II Questionnaire when completing the review.
Required Documents	None	Informed Consent, 3008, H&P, MAR, Nursing Notes, Psych, MDS	Informed Consent, 3008, H&P, MAR, Nursing Notes, Psych, MDS
Outcome Determination	Completed by the system based on Questionnaire results and state's algorithm	Completed by the system based on Questionnaire results and sent directly to Kepro for review (same process as Level II review)	Completed by Kepro reviewer during Level II review only after all required documents are received
Next Steps	<ul style="list-style-type: none"> Positive Determination: Submit a Level II Case Request if the individual is discharging into a Nursing Facility Negative Determination: Consumer may be admitted to Nursing Facility 	A Level II Review will be required. Not required to submit a new case, however required documents must be faxed or uploaded per above.	<ul style="list-style-type: none"> Recommendation determined by Kepro based on Level II review. May result in admission to Nursing Facility or arrangement of other specialized services.

Additional Resources & Support

Contact Info

 Toll-free 866-880-4080 ext. 1

 flpasrrmiquestions@kepro.com

 <http://floridapasrr.kepro.com>

