

## RELEASE NOTES

Release # 1.7.3.8908  
September 1, 2015

### NOTABLE CHANGE:

#### ICD-10 READINESS CHANGES

- ❖ Effective immediately, providers can submit requests with ICD-9 or ICD-10 diagnosis and procedure codes.
- ❖ To ensure compliance with ICD-10 guidelines, KEPRO has implemented rules to ensure the appropriate usage of ICD-9 and ICD-10 diagnosis codes.
- ❖ For any **new** case with a start of care or admission date **10/1/15** or later, ICD-10 diagnosis codes must be used.
- ❖ For any case with a start of care or admission date of **9/30/15** or earlier (regardless of end date), ICD-9 diagnosis codes must be used.
- ❖ Dates of service may span 10/1/15. Atrezzo evaluates only the start of care or admission date. ***This applies to both new cases and extensions of existing cases.***
- ❖ If a member's care needs to be extended, even if the services on the existing case began and ended prior to 10/1/15, you should request the extension on the original case. ***Do not open a new case, unless required by DMAS time-limit or other regulations.***
- ❖ Atrezzo displays an error message if the inappropriate code is used, as shown on the screenshot on the next page.

- ❖ In this example, an ICD-10 code was selected for a case with a start of care date of 9/29/15:

KEPRO | Atrezzo  
Intelligent Value

Contract: ENAS

[Update Counts]  
Total (work-in-progress) Requests: 551  
Total Saved (not submitted): 45  
Total Submitted: 506

Logout

HOME REQUESTS SEARCH MY ACCOUNT HELP

Warning: Member Has Medicare A or B Active

Error: Dx Codes MUST be ICD-9 for Start Date prior to October 1, 2015

### OUTPATIENT SERVICES REQUEST

Patient Detail  
 Requesting Provider  
 Service Provider  
    Attending Physician  
 Service Detail  
 Procedures  
 **Diagnoses**  
    Clinical Information  
    Attached Documents  
 Questionnaires

**DIAGNOSES**

Primary	Type	Code	Description	
<input checked="" type="checkbox"/>	ICD10	Q03.8	Other congenital hydrocephalus	[remove]

Find Show Preferred

Previous Next

I understand that precertification does not guarantee payment. I understand that precertification only identifies medical necessity and does not identify benefits.

Save Save for later Cancel Request Submit

In this example, with a start of care date of 10/1/15, an ICD-9 code was selected:

KEPRO | Atrezzo  
Intelligent Value

[Update Counts]  
Total (work-in-progress) Requests: 551  
Total Saved (not submitted): 45  
Total Submitted: 506

Logout

HOME REQUESTS SEARCH MY ACCOUNT HELP

Warning: Member Has Medicare A or B Active  
Error: Dx Codes MUST be ICD-10 for Start Date on or after October 1 2015

### OUTPATIENT SERVICES REQUEST

**PROCEDURES**  
Use the search below to add procedures to this request

K0108 - W/C COMPONENT-ACCESSORY NOS [remove]

Date: \* 10/01/2015 to 10/15/2015  
Qty: \* 2 -Frequency- Rate: Model No.  
MOD(S): NU -MOD-

Find Show Preferred

\* denotes required field

Previous Next

I understand that precertification does not guarantee payment. I understand that precertification only identifies medical necessity and does not identify benefits.

Save Save for later Cancel Request Submit

- ❖ Select the appropriate Code Type (ICD-9 or ICD-10).  
Use the Code Starts With or Description searches to locate the ICD-10 code.

**Diagnosis Search** ✕

Code Type

Code Starts with

Description

Smart Search

Code	Description	Action
D55.0	Anemia due to glucose-6-phosphate dehydrogenase de	Select
E71.310	Long chain/very long chain acyl CoA dehydrogenase	Select
E71.311	Medium chain acyl CoA dehydrogenase deficiency	Select
E71.312	Short chain acyl CoA dehydrogenase deficiency	Select
E72.12	Methylenetetrahydrofolate reductase deficiency	Select
E72.3	Disorders of lysine and hydroxylysine metabolism	Select
G91.0	Communicating hydrocephalus	Select
G91.1	Obstructive hydrocephalus	Select
G91.2	(Idiopathic) normal pressure hydrocephalus	Select
G91.3	Post-traumatic hydrocephalus, unspecified	Select
G91.4	Hydrocephalus in diseases classified elsewhere	Select

**Note:** Do not use the Smart Search for ICD-10 searches.

- ❖ Atrezzo now returns 400 diagnosis and procedure codes, to accommodate the increased number of ICD-10 codes.

### CHANGES TO NUMBER OF CASES DISPLAYED

- ❖ In our continuing efforts to improve performance, KEPRO has revised the display of a member’s cases.
- ❖ Prior to this improvement, providers attempting to submit a request for a member with many cases frequently received an error message and had to fax in the request to KEPRO.
- ❖ With this improvement, you should no longer receive an error message, but should be able to submit the case through the Provider Portal.
- ❖ The change applies to both New Request and Search / Member.
- ❖ Atrezzo displays the most recent **50** cases, in order from most recently-submitted to oldest-submitted, as shown in the screenshot below.

REQUESTS FOR MEMBER

Member ID: [REDACTED] Birth Date: [REDACTED]  
 Address: [REDACTED] Contact: Primary Phone: --

Submitted Requests | Servicing/Attending/PCP Requests

Displaying the first 50 requests. To enter search criteria to locate a specific existing case, go to View Requests by clicking [here](#)

Case ID (Reference ID)	Status	Request Info	Service Type	Service Date(s)	Providers
[REDACTED] (N/A) [Procedures] [Diagnosis]	Submitted Approved: 1 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 3 Messages: 5	[REDACTED] DME	3/2/2014 - 9/2/2014	[Servicing] [Select] [Extend] [Copy]
[REDACTED] (N/A) [Procedures] [Diagnosis]	Submitted Approved: 1 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 1 Messages: 1	[REDACTED] DME	9/2/2014 - 3/1/2015	[Servicing] [Select] [Extend] [Copy]
[REDACTED] (N/A) [Procedures] [Diagnosis]	Submitted Approved: 5 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 1 Messages: 1	[REDACTED] DME	9/2/2014 - 3/1/2015	[Servicing] [Select] [Extend] [Copy]
[REDACTED] (N/A) [Procedures] [Diagnosis]	Submitted Approved: 15 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 5 Messages: 5	[REDACTED] DME	9/2/2014 - 3/1/2015	[Servicing] [Select] [Extend] [Copy]
[REDACTED] (N/A) [Procedures] [Diagnosis]	Submitted Approved: 14 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 1 Messages: 2	[REDACTED] DME	9/2/2014 - 3/1/2015	[Servicing] [Select] [Extend] [Copy]

- ❖ If the case you need to locate is not displayed, use View Request to locate the case.
  - ➔ You can link directly to View Request from this member case screen by clicking the blue [here](#).
- ❖ On the View Request screen, limit your search criteria to locate exactly the case you need, as shown in the screenshot on the next page.

- ❖ Enter the member's information.  
Specify a date range, and/or Type, and/or Service Type to refine the search.

HOME
REQUESTS
SEARCH
MANAGEMENT
MY ACCOUNT
HELP

Currently Searching: Related Providers

**Member Info:** Search Context: All Related Providers ▾

Member ID:  Last Name:  DOB:

**Request Info:**

Request Status: Submitted ▾ Type: Outpatient ▾ Service Type: 0100 - DME ▾

Submit Date: 01/01/2013  To: 07/31/2013

**Results Sorted By:** Case ID ▾

Message counts with altered color (i.e. Messages: 2) means there are unread messages on that request

Case ID (Reference ID)	Member Info	Status	Request Info	Service Type	Service Date(s)	Providers	
2-1111111111 (N/A) [Procedures] [Diagnosis]	XXXXXXXXXX XXXXXXXXXX XXXXXXXXXX	Submitted Approved: 3 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 1 Messages: 1	0100 - DME	3/2/2013 - 9/1/2013	[Servicing] [Attending]	[Select] [Extend] [Copy]
2-1111111111 (N/A) [Procedures] [Diagnosis]	XXXXXXXXXX XXXXXXXXXX XXXXXXXXXX	Submitted Approved: 1 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 1 Messages: 1	0100 - DME	3/2/2013 - 9/1/2013	[Servicing] [Attending]	[Select] [Extend] [Copy]
2-1111111111 (N/A) [Procedures] [Diagnosis]	XXXXXXXXXX XXXXXXXXXX XXXXXXXXXX	Submitted Approved: 1 Denied: 0 Pending: 0 Void: 0	Outpatient Letters: 1 Messages: 1	0100 - DME	3/2/2013 - 9/1/2013	[Servicing] [Attending]	[Select] [Extend] [Copy]