

**CRISIS INTERVENTION  
H2011**

<b>Provider:</b>		<b>Member ID:</b>	
<b>Review Date:</b>		<b>Reviewer Name:</b>	

1.	Does the documentation demonstrate that the member met medical necessity? <b>(Note: If Question #1 scores 0, all remaining questions score 0.)</b>	1	0		
2.	Does the documentation include: <ul style="list-style-type: none"> <li>• Signature with appropriate credentials of the crisis worker</li> <li>• Start/Stop times for the crisis worker</li> <li>• Date of the crisis</li> <li>• Location of the service</li> <li>• Code and/or descriptor?</li> </ul> <b>(Note: if there is no signature with appropriate credentials, questions #2, 3, 4, 5, 6, 7, and 8 on this tool score 0)</b>	3	1.5	0	
3.	Does the documentation include: <ul style="list-style-type: none"> <li>• Signature with appropriate credentials of the physician/psychologist (extenders) within 72 hours of the conclusion of the crisis</li> <li>• Date of review by the physician/psychologist (extenders)?</li> </ul> <b>(Note: if there is no signature with appropriate credentials, questions #2, 3, 4, 5, 6, 7, and 8 on this tool score 0)</b>	3	0		
4.	Are the services consistent with the service definition and/or best practice? <b>(NOTE: If Question #4 scores 0, all remaining questions are scored 0.)</b> Was the intervention: <ul style="list-style-type: none"> <li>• unscheduled</li> <li>• face-to-face</li> <li>• intended to resolve a crisis related to acute psychological signs and symptoms?</li> </ul>	1	0		
5.	Does the documentation include the interventions used to de-escalate the crisis?	3	1.5	0	
6.	Does the documentation include the member’s individualized response to the interventions used to de-escalate the crisis?	3	1.5	0	
7.	Does the documentation provide a description of the severity of the member’s symptoms including affect/mood and disposition during the crisis episode?	3	1.5	0	
8.	Does the documentation include recommendations regarding appropriate follow up including whether to modify or maintain the service plan?	3	1.5	0	

**Total Score = \_\_\_\_\_ [Possible 20]**