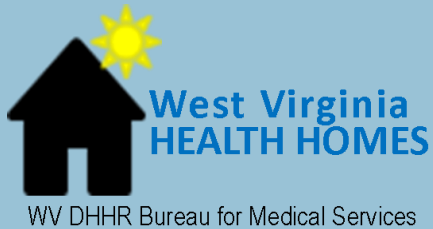


Each Person Deserves an Individual Care Plan.

West Virginia's Health Homes Program is designed to meet your needs so you get quality care. Your medical care can be managed with other services to keep you healthy.

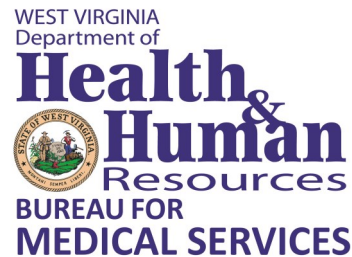


***With the West Virginia
Health Homes
Program, you and your
Health Home team
work together for a
healthier you!***

For more information:

Phone: 304-343-9663

<http://www.dhhr.wv.gov/bms/HH>



350 Capitol Street
Room 251
Charleston, WV 25301
(304) 558-1700

West Virginia Department of
Health and Human Resources

Bureau for Medical Services



West Virginia Bipolar Health Home

The Health Care
Coordination Resource for
West Virginia Medicaid
Members

What is a Health Home?

A Health Home is not a place where you live. It is a team of people who help you manage your health care needs. The goal of the West Virginia Health Homes Program is to help you be your healthiest and in control of your life.

This program is for Medicaid members who are diagnosed with a chronic condition. Bipolar Health Homes are available statewide for members diagnosed with Bipolar Disorder and have or are at risk of having Hepatitis B or C (see “Who is Eligible” for complete information).

What services does a Health Home provide?

Health Home providers offer the following services to members:

- Comprehensive care management
- Care coordination
- Health promotion
- Comprehensive transitional care and follow-up
- Family and patient support services
- Referral to community and social support services

A Health Home team helps you:

- Manage your medical conditions and medications.
- Remember your appointments.
- Find providers and specialists.
- Understand your medical tests and results.
- Follow and understand provider instructions.
- Work with providers and specialists to help you get healthy and stay healthy.
- Learn how to prevent illnesses or complications.
- Answer health questions and address concerns.
- Find transportation to medical appointments.

Your team includes you, your primary care provider and other care providers, and may include community supports.

Your team is centered around you and your health. Your team will work with you to make the best decisions on your health as possible.



Who is eligible?

West Virginia Medicaid members who are diagnosed with Bipolar Disorder and have or are at risk of having Hepatitis B or C may be eligible for Health Home services.

You must also be receiving services from a provider located in a West Virginia county.

There is no cost to you for Health Home services.

