

Searching for Determinations

The screenshot shows a web browser window displaying a search interface for authorization requests. The browser's address bar shows a URL starting with 'https://'. The page title is 'Iperly, Web Case Managem...'. The navigation menu includes 'Home', 'Health Coach', 'Admin', 'AUM Care Manager Supervisor', and 'AUM Physician Reviewer'. The version number 'Version 4.9.13' is displayed in the top right corner.

The search form is titled 'Search Authorization Request' and includes the following fields and options:

- Client: State of West Virginia
- Organization: Search
- Medicaid ID/Eligibility ID: [Text Input]
- Authorization Request ID: [Text Input]
- Request Category: -- Select --
- Category of Service: -- Select --
- Request Type: -- Select --
- Lifecycle: -- Select --
- Authorization Start Date: Equal to [Date Picker]
- Authorization End Date: Equal to [Date Picker]
- Authorization Submission Date: Equal to [Date Picker]
- Authorization Request Status: -- Select --
- Status Reason: -- Select --
- Sort by: Auth Request Id

A 'Search' button is located at the bottom of the form.

The search results are displayed in a table with the following columns:

Authorization Request Id	Lifecycle	First Name	Last Name	Eligibility Medicaid Id	Member DOB	Member SSN	Start Date	End Date	Status	Reason	Request Type	Requesting Provider	Provider Organization
237 details	Original	Test	Munson	00999021098	03/10/2003	999-02-1098	10/18/2011		Saved	In Process	Inpatient Rehab	(04/01/2011 -) CARE HAVEN CENTER OF BERKELEY	WVMI
238 details	Original	Test	Bing	00999654321	02/01/1982	999-65-4321	11/11/2011		Saved	In Process	Inpatient Services	(04/01/2011 -) CARE HAVEN CENTER OF BERKELEY	WVMI
239 details	Original	Test	Winston	00999808901	01/01/1991	999-80-8901	10/18/2011		Saved	In Process	Inpatient Services	AARON BLOOM	WVMI
241 details	Original	Test	Varley	00999707890	03/25/1992	999-70-7890	10/18/2011		Submitted	Ready for UM Review	Inpatient Services	(04/01/2011 -) CARE HAVEN CENTER OF BERKELEY	WVMI
242 details	Original	Test	Abbott	00999876543	01/01/1980	999-87-6543	11/02/2011		Saved	In Process	Inpatient Services	(04/01/2011 -) CARE HAVEN CENTER OF BERKELEY	WVMI
243 details	Original	Test	Abbott	00999876543	01/01/1980	999-87-6543	11/02/2011		Saved	In Process	Inpatient Services	(04/01/2011 -) CARE HAVEN CENTER OF BERKELEY	WVMI

- Click on Search Authorization Request
- Once your organization name pops up, click Search. Every request that your organization has submitted will appear under search results.

How to determine if there is a determination

ID	Status	Reason	Name	ID#	Date	Status	Reason	Service	Hospital
536	Original	Test	Winston	00999808901	01/01/1991	Complete	Review Complete	Inpatient Services	AARON BLOOM WVMI
537	Original	Test	Zorn	0099998765	03/01/1991	Saved	In Process	Inpatient Services	AARON BLOOM LGH
538	Original	Test	Young	00999909012	02/01/1991	Saved	In Process	Inpatient Services	AARON BLOOM LGH
539	Original	Test	Young	00999909012	02/01/1991	Saved	In Process	Inpatient Services	AARON BLOOM LGH
540	Original	Test	Abbott	00999876543	01/01/1980	Closed	Closed - Administrative	Inpatient Services	AARON BLOOM Sistersville General Hospital
541	Original	Test	Anderson	00999881234	03/05/1950	In Process	Ready for Care Manager Review	Inpatient Services	AARON BLOOM Princeton Health
542	Original	Test	Young	00999909012	02/01/1991	Submitted	Ready for UM Review	Inpatient Services	AARON BLOOM Montgomery General Hospital
543	Original	Test	Abbott	00999876543	01/01/1980	Complete	Review Complete	Inpatient Services	AARON BLOOM WVMI
544	Original	Test	Winston	00999808901	01/01/1991	In Process	Ready for Care Manager Review	Inpatient Services	AARON BLOOM WVMI
545	Original	Test	Munson	00999021098	03/10/2003	In Process	Ready for Care Manager Review	Inpatient Services	AARON BLOOM Montgomery General Hospital
546	Original	Test	Abbott	00999876543	01/01/1980	In Process	Requires UM Support Review	Inpatient Services	AARON BLOOM Montgomery General Hospital
547	Original	Test	Winston	00999808901	01/01/1991	In Process	Care Manager Review	Inpatient Services	AARON BLOOM WVMI
549	Original	Test	Bing	00999654321	02/01/1982	Saved	In Process	Inpatient Services	AARON BLOOM Thomas Hospital
550	Original	Test	Collins	00999432109	03/01/1984	Saved	In Process	Inpatient Services	AARON BLOOM Thomas Hospital
551	Original	Test	Brown	00999882345	04/05/1945	Saved	In Process	Inpatient Services	AARON BLOOM Thomas Hospital
552	Original	Test	Bing	00999654321	02/01/1982	Saved	In Process	Inpatient Services	AARON BLOOM Thomas Hospital
553	Original	Test	Collins	00999432109	03/01/1984	Saved	In Process	Inpatient Services	AARON BLOOM Thomas Hospital
554	Original	Test	Brown	00999882345	04/05/1945	Saved	In Process	Inpatient Services	AARON BLOOM Thomas Hospital
555	Original	Test	Collins	00999432109	03/01/1984	Saved	In Process	Inpatient Services	AARON BLOOM Thomas Hospital
556	Original	Test	Brown	00999882345	04/05/1945	Saved	In Process	Inpatient Services	AARON BLOOM Thomas Hospital
557	Original	Test	Brown	00999882345	04/05/1945	Saved	In Process	Inpatient Services	AARON BLOOM Thomas Hospital
558	Original	Test	Anderson	00999881234	03/05/1950	Saved	In Process	Inpatient Services	AARON BLOOM Thomas Hospital
559	Original	Test	Abbott	00999876543	01/01/1980	Saved	In Process	Inpatient Services	AARON BLOOM Thomas Hospital
560	Original	Test	Anderson	00999881234	03/05/1950	Saved	In Process	Inpatient Services	AARON BLOOM Thomas Hospital

The status of your request is found in the Status and Reason Columns.

Status descriptions:

- Saved- The request has not been submitted and is in the person's queue who built it.
- Pended-Has not been assigned for review
- In Process- Indicates a status change
- Complete- **There is a case determination in the system rather approval or denial**

Reason Descriptions

Case ID	Original	Test	Name	DOB	SSN	DOB	Status	Reason	Service	Provider	Location
536	Original	Test	Winston	01/01/1991	00999808901	01/01/1991	Complete	Review Complete	Inpatient Services	AARON BLOOM	WVMI
537	Original	Test	Zorn	03/01/1991	0099998765	03/01/1991	Saved	In Process	Inpatient Services	AARON BLOOM	LGH
538	Original	Test	Young	02/01/1991	00999909012	02/01/1991	Saved	In Process	Inpatient Services	AARON BLOOM	LGH
539	Original	Test	Young	02/01/1991	00999909012	02/01/1991	Saved	In Process	Inpatient Services	AARON BLOOM	LGH
540	Original	Test	Abbott	01/01/1980	00999876543	01/01/1980	Closed	Closed - Administrative	Inpatient Services	AARON BLOOM	Sistersville General Hospital
541	Original	Test	Anderson	03/05/1950	00999881234	03/05/1950	In Process	Ready for Care Manager Review	Inpatient Services	AARON BLOOM	Princeton Health
542	Original	Test	Young	02/01/1991	00999909012	02/01/1991	Submitted	Ready for UM Review	Inpatient Services	AARON BLOOM	Montgomery General Hospital
543	Original	Test	Abbott	01/01/1980	00999876543	01/01/1980	Complete	Review Complete	Inpatient Services	AARON BLOOM	WVMI
544	Original	Test	Winston	01/01/1991	00999808901	01/01/1991	In Process	Ready for Care Manager Review	Inpatient Services	AARON BLOOM	WVMI
545	Original	Test	Munson	03/10/2003	00999021098	03/10/2003	In Process	Ready for Care Manager Review	Inpatient Services	AARON BLOOM	Montgomery General Hospital
546	Original	Test	Abbott	01/01/1980	00999876543	01/01/1980	In Process	Requires UM Support Review	Inpatient Services	AARON BLOOM	Montgomery General Hospital
547	Original	Test	Winston	01/01/1991	00999808901	01/01/1991	In Process	Care Manager Review	Inpatient Services	AARON BLOOM	WVMI
549	Original	Test	Bing	02/01/1982	00999654321	02/01/1982	Saved	In Process	Inpatient Services	AARON BLOOM	Thomas Hospital
550	Original	Test	Collins	03/01/1984	00999432109	03/01/1984	Saved	In Process	Inpatient Services	AARON BLOOM	Thomas Hospital
551	Original	Test	Brown	04/05/1945	00999882345	04/05/1945	Saved	In Process	Inpatient Services	AARON BLOOM	Thomas Hospital
552	Original	Test	Bing	02/01/1982	00999654321	02/01/1982	Saved	In Process	Inpatient Services	AARON BLOOM	Thomas Hospital
553	Original	Test	Collins	03/01/1984	00999432109	03/01/1984	Saved	In Process	Inpatient Services	AARON BLOOM	Thomas Hospital
554	Original	Test	Brown	04/05/1945	00999882345	04/05/1945	Saved	In Process	Inpatient Services	AARON BLOOM	Thomas Hospital
555	Original	Test	Collins	03/01/1984	00999432109	03/01/1984	Saved	In Process	Inpatient Services	AARON BLOOM	Thomas Hospital
556	Original	Test	Brown	04/05/1945	00999882345	04/05/1945	Saved	In Process	Inpatient Services	AARON BLOOM	Thomas Hospital
557	Original	Test	Brown	04/05/1945	00999882345	04/05/1945	Saved	In Process	Inpatient Services	AARON BLOOM	Thomas Hospital
558	Original	Test	Anderson	03/05/1950	00999881234	03/05/1950	Saved	In Process	Inpatient Services	AARON BLOOM	Thomas Hospital
559	Original	Test	Abbott	01/01/1980	00999876543	01/01/1980	Saved	In Process	Inpatient Services	AARON BLOOM	Thomas Hospital
560	Original	Test	Anderson	03/05/1950	00999881234	03/05/1950	Saved	In Process	Inpatient Services	AARON BLOOM	Thomas Hospital

- **Pended-case in saved status and is in person's queue who built it**
- **In process-Case is in saved status and is in person's queue who built it**
- **Ready for UM Review-The user has the wrong user role. The role has to be changed to AUM Mgr and the case will need to be resubmitted**
- **Requires Care Manager Review-Needs assigned for review**
- **Requires Physician Review-Requires additional review at a physician level**
- **Requires info from provider-Additional information is needed from Provider to aid in review**
- **Closed Administrative-Review was not done and this indicates an issue with your request**
- **Complete-There is a case determination in the system rather approval or denial**

Web Case Management

Home | Health Coach | Admin | AUM Care Manager Supervisor | AUM Physician Reviewer | Version 4.9.13

Search Member | Search Tx Episode | Search Authorization Request | Search PA Number | My Work Queue | Assign AUM Cases | My Inbox | Reports | Work Load

Search Authorization Request

Client: State of West Virginia

Organization:

Medicaid ID/Eligibility ID:

Authorization Request ID:

Request Category: -- Select --

Category of Service: -- Select --

Request Type: -- Select --

Lifecycle: -- Select --

Authorization Start Date: Equal to

Authorization End Date: Equal to

Authorization Submission Date: Equal to

Authorization Request Status: --Select--

Status Reason: -- Select --

Sort by: Auth Request Id

Search Results

Show 50 entries

Authorization Request Id	Lifecycle	First Name	Last Name	Eligibility Medicaid Id	Member DOB	Member SSN	Start Date	End Date	Status	Reason	Request Type	Requesting Provider	Provider Organization
2441 details	Original	Test	Stein	00999404567	04/20/1997	999-40-4567	01/01/2014		Complete	Review Complete	Inpatient Rehab	ACCESS HOSPITALISTS (UHC) LLC	sad_org
2441 details	Extension	Test	Stein	00999404567	04/20/1997	999-40-4567	01/01/2014		Complete	Review Complete	Inpatient Rehab	ACCESS HOSPITALISTS (UHC) LLC	sad_org

Showing 1 to 2 of 2 entries

First Previous 1 Next Last

100%

Find the person you are looking for, and then click on the Authorization Request ID to the left of the person. (only click once and wait a bit for the next screen to appear (see below))

Organization: sad_org

Member Information

Member Name: Test Stein Member Id: 00999404567 Member DOB: 04/20/1997

Authorization Request View

Open Treatment Episodes

Expand/Collapse	Action	Treatment Episode Id	Request Category	Category of Service	Status	Start Date	End Date	Discharge Notes
-	Actions...	2076	Medical	Inpatient	Open	01/01/2014	None	
+	Actions	2441	Inpatient Rehab	Complete	Review Complete	01/01/2014	None	ACCESS HOSPITALISTS (UHC) LLC

Closed Treatment Episodes

There are no Closed Treatment Episodes for this member.

Click on the ARROW beside the second 'Actions' link. This expands the link.

Organization: sad_org

Member Information

Member Name: Test Stein Member Id: 00999404567 Member DOB: 04/20/1997

Authorization Request View

Open Treatment Episodes

Expand/Collapse	Action	Treatment Episode Id	Request Category	Category of Service	Status	Start Date	End Date	Discharge Notes	
-	Actions...	2076	Medical	Inpatient	Open	01/01/2014	None		
-	Actions	2441	Inpatient Rehab	Complete	Review Complete	01/01/2014	None	ACCESS HOSPITALISTS (UHC) LLC	
	Action	Prior Authorization Number	Service Code	Service Description	Start Date	End Date	Status	Reason	Servicing Provider
		4044250000	WV002	Medical Inpatient Rehabilitation Service	01/01/2014	01/14/2014	Approved	Meets Medical Necessity	ACCESS HOSPITALISTS (UHC) LLC
		0000000000	EPSDT	EPSDT Service	01/01/2014	01/14/2014	Approved	Meets Medical Necessity	ACCESS HOSPITALISTS (UHC) LLC

Closed Treatment Episodes

There are no Closed Treatment Episodes for this member.

If the request has been approved, you will see a Prior Authorization Number and the status will say 'Approved'.

If the request was denied, there will not be a Prior Authorization Number, and the status will say denied.

If your request has been denied or closed

The screenshot shows a web application interface for a healthcare organization. The main content area is titled "Organization: sad_org" and contains a "Member Information" section with the following details:

- Member Name: Test Stein
- Member Id: 00999404567
- Member DOB: 04/20/1997

Below this is the "Authorization Request View" section, which includes a table of "Open Treatment Episodes". The table has columns for "Expand/Collapse", "Action", "Treatment Episode Id", "Request", "Status", "Start Date", "End Date", and "Discharge Notes".

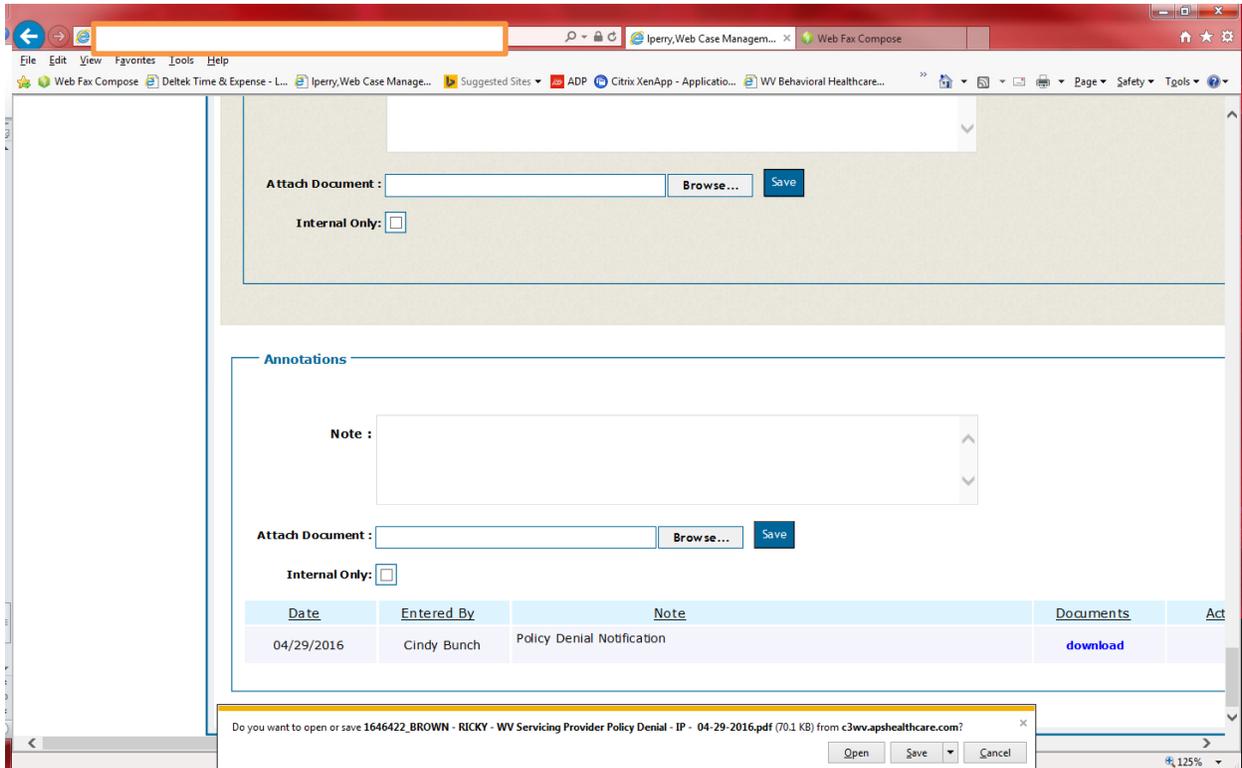
Expand/Collapse	Action	Treatment Episode Id	Request	Status	Start Date	End Date	Discharge Notes
	Actions...	2076		Open	01/01/2014	None	

Below the "Open Treatment Episodes" table is a section for "Closed Treatment Episodes" which contains the text "There are no closed treatment episodes for this member."

An "Action Item Details" dropdown menu is open over the "Actions" column of the "Open Treatment Episodes" table. The menu contains the following options:

- [Close Auth Request](#)
- [Copy Auth Request*](#)
- [Discharge Auth Request*](#)
- [Modify Auth Request \(Review Complete\)](#)
- [Print*](#)
- [Request Ext/Cont Stay*](#)
- [View Auth Request](#)

- Click on the 2nd 'Actions' Word
- Choose View Auth Request



- From this screen, you will be able to see everything that was put on this request.
- On the left hand side, click on summary and submit
- Wait for the system to populate all the information on the screen
- Scroll down to the bottom of the page
- The denial letter will be attached.

To determine why the request was denied, you will need to download the letter.

- Click on the Download Button
- You will receive a box and can choose either Open or Save.
- Once your choice has been made, the letter will open and can be downloaded or printed.