



## Frequently Used Numbers/Websites

### Kepro MEDICAL

**ORG Managers-** C3 CareConnection® Enrollment: <https://c3wv.kepro.com>

**AUM Managers-** C3 CareConnection® Provider Portal: <https://providerportal.kepro.com>

Please visit <http://wvaso.kepro.com> for information such as: Notices and Announcements; Data Submission Instructions; Forms and Enrollment; Manuals and Reference Materials; Master Code List; and Training Resources.

- **WV Medical Phone:** 1.800.346.8272
- **WV Medical Fax:** 1.866.209.9632
- **WV Medical Email:** [wvmedicalservices@kepro.com](mailto:wvmedicalservices@kepro.com)

### Medical Form Fax Numbers

1.844.633.8426	1.844.633.8427	1.844.633.8428	1.844.633.8429	1.844.633.8430	1.844.633.8431
Inpatient	OP Surgery	Imaging/Radiology	Cardiac	Home Health	Speech/Audiology
Inpatient Rehab <21		Laboratory	Pulmonary Rehab	Hospice	PT/OT
Organ Transplants			DME	Private Duty Nursing	Dental/Orthodontic
Bariatric			Orthotics		Podiatry
			Prosthetics		Chiropractic
					Vision

### OTHER FREQUENTLY USED PHONE NUMBERS

Gainwell Technologies: 1.888.483.0793  
 Unicare: 1.866.655.7423  
 The HealthPlan: 1.888.613.8385  
 Aetna Better Health: 1.888.348.2922  
 Rational Drug: 1.800.847.3859

### BMS

- **BMS Provider Manuals:** <http://www.dhhr.wv.gov/bms/Pages/Manuals.aspx>
- **BMS Fee Schedules:** <http://www.dhhr.wv.gov/bms/FEES/Pages/default.aspx>
- **BMS Phone:** 304.558.1700

### Nursing Home PAS:

PAS Atrezzo Provider Portal: <https://portal.kepro.com>

PAS Submission Fax Line: 1.844.633.8425

Nursing Home PAS Email: [WVPAS@kepro.com](mailto:WVPAS@kepro.com)