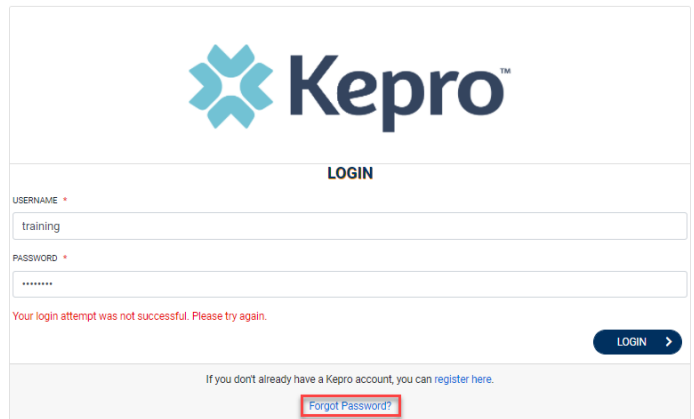


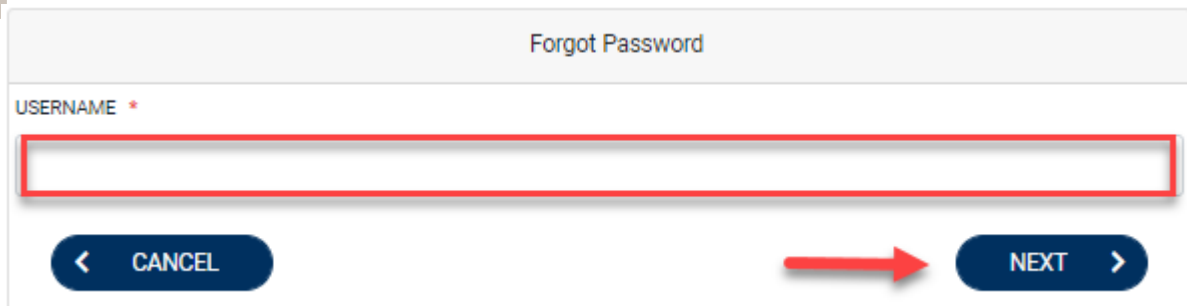
## Summary

For a forgotten password, a user can reset their password by following the instructions below.

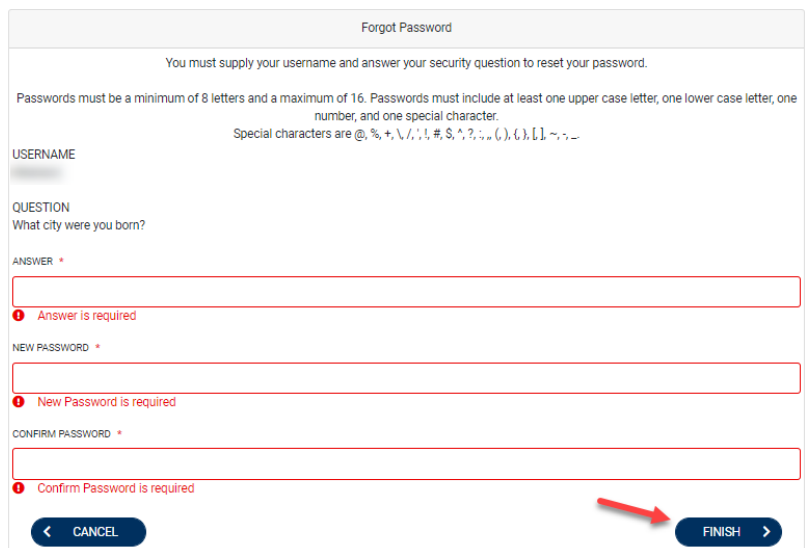
- 1 Click Forgot Password?**  
From the login page, click the Forgot Password? Hyperlink.



- 2 Enter Username**  
Enter your username and click **NEXT**



- 3 Answer Security Question**  
Answer the security question you selected when creating your account, then enter a new password and confirm the password, then click **FINISH**.



**Account Locked?** After several unsuccessful login attempts, your account will lock. To unlock, you will need to contact Kepro Customer Support at 720.689.9630 for assistance.