



West Virginia Children's Health Insurance Program
350 Capitol Street
Room 251
Charleston, WV 25301
304-558-2732 voice / 304-558-2741 fax
Helpline 877-982-2447
www.chip.wv.gov

Dear WVCHIP Provider:

On **January 1, 2021**, the West Virginia Children's Health Insurance Program (WVCHIP) is moving members' care to Mountain Health Trust, a managed care program. Members will select one of three plans under Mountain Health Trust. They remain enrolled in WVCHIP and their WVCHIP benefits will not change. WVCHIP providers will bill the member's respective managed care organization (MCO) for the services provided on or after this date.

Providers will continue to bill DXC Technology for services rendered on or prior to December 31, 2020, utilizing the traditional WVCHIP card for member information for populations under WVCHIP fee-for-service (FFS). To determine whether a WVCHIP member is managed by an MCO and/or what MCO they enrolled with, a provider can:

- Ask to see the member's MCO card
- Go to the provider portal at www.wvmmis.org and look up the member's eligibility
- Call DXC Technology at 1-888-483-0793

During the 90-day transition phase to managed care, the MCO must not require additional prior authorizations for any behavioral health, dental, and/or medical services previously authorized under FFS for 90 days. Authorizations expiring after transition to an MCO will require the provider to submit a new authorization request to the member's respective MCO. Pharmacy benefits will remain covered by CVS.

The MCO is responsible for payment for non-emergency behavioral health, dental, and medical services provided to a member by out-of-network and in-network providers if these services did not require authorization under FFS during the transition period. If these services required authorization and were not authorized under FFS, the MCO may deny payments. The transition period will end March 31, 2021.

WVCHIP respects the member's choice to switch health plans to ensure the highest level of care is received. WVCHIP does not encourage individuals to switch plans; the member may switch plans at any time. Please talk with your patients to assure they list you as their primary care provider and assure they select a plan in which you are enrolled and participate.

For more information about the Mountain Health Trust program, visit www.mountainhealthtrust.com.

Sincerely,

Jean Kranz, Executive Director