Renown Health | Americas | Healthcare

Renown Health Transforms IT: Reduces IT Operations Costs by 20% & Infrastructure Costs by 50%

Company Overview

Renown Health is northern Nevada's healthcare leader and Reno's only locally owned, not-for-profit health system. It operates an entire network of Reno hospitals, urgent care centers, lab services, x-ray and imaging services, primary care doctors and dozens of medical specialties as well as, an accountable care organization and health plan.

With more than 7,000 nurses, doctors, care providers and support staff, Renown Health provides care to more than 20,000 patients each month.

Renown Health brings together healthcare providers, programs and services to seamlessly coordinate the healthcare needs of the community. It serves a 100,000-square-mile area of Nevada, Lake Tahoe and Northeast California.

Renown Health selected NTT based on its comprehensive managed services, security compliance and service desk expertise and its expert ability to manage multitudes of applications in its private cloud environment.

Annual Revenue & Employees

- US $1.15B
- 7,000+ nurses, doctors, care givers and support staff

Challenges

- Internal Expertise for Modernization and Digital Transformation
- IT Services Below Industry Standard
- IT Skills Gaps
- Challenged Internal Service Desk
- Enterprise Storage
- Technical Debt - High Maintenance Costs
- Business Continuity
- Constant Growth with Low Operating Margins

Solution

- Comprehensive Private Cloud
- Virtual Chief Information Security Officer Services with Enhanced Security Advisory Services
- Remote Support of Comprehensive Security Ecosystem
- Network Managed Services
- Best in Class Technical and Clinical Services Desk

Business Value / Results

- 20% Savings in IT Operations Costs
- 50% Savings in Infrastructure Costs

"We are excited to be implementing NTT's Managed Services solution for Renown Health's IT infrastructure (ITO). NTT's managed cloud services allow us to ensure the utmost reliability within our private cloud environment, to meet all compliance requirements and ultimately, to positively impact our clinical patient care."

VP & CIO, Renown Health