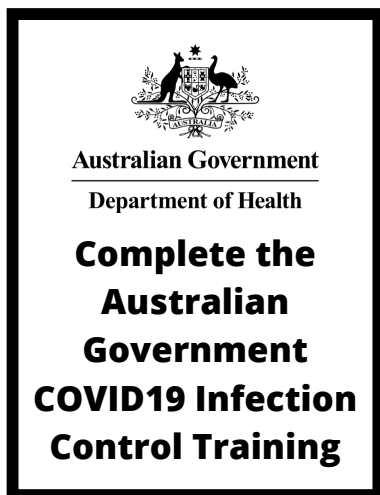


COVID-19

A guide to reduce the risk and spread of infection in the clinical setting



Where possible and appropriate, provide telehealth / virtual consultations for clients

See ANTA's policy on Virtual Consultations

Screening Questions

The following are a series of questions you should ask clients before accepting an appointment with them.

- In the last 14 days have you had:
 - Cough
 - Sore throat
 - Shortness of breath
 - Fever
 - Chills
 - Unexplainable muscle pain
 - Body aches
 - Runny nose
 - Diarrhoea
- Have you in the past 14 days been in close contact with someone who has been unwell or diagnosed with COVID-19?

If a client answers yes to any of these, direct them to see their Doctor and do not accept their appointment.

Remember: It is your responsibility to determine if it is safe for you to see each client, and it is your right to refuse a consultation.

- If your client is feeling unwell, encourage them to see their Doctor and do not accept them for face to face consultations
- Place waiting room chairs 1.5m apart
- Schedule client appointments to reduce the number of people in common / waiting areas at one time
- Remove magazines and other similar material from waiting areas
- Provide hand sanitisers at the entry to the clinic and in other shared spaces
- Do not shake hands or use other physical greetings
- Perform hand hygiene before and after each consultation
- Disinfect all surfaces between consultations
- Disinfect all objects / implements that may be touched during a consultation
- You are NOT required to wear masks or other PPE during consultations
- Stagger meal breaks with other staff so as to reduce the need to share kitchen space simultaneously
- Increase the regularity of cleaning toilets / bathrooms, reception areas, etc.
- Ensure all staff in your practice are informed and trained in these protocols

For more information, contact the Coronavirus Health Information Line on 1800 020 080 or visit www.health.gov.au