

PLEASE KEEP THIS
WARRANTY INFORMATION
FOR YOUR RECORDS

OVER 50 YEARS
OF
EXCELLENCE

SlatMaster®

by MASTER HALCO

Thank you for choosing a Master Halco product to fulfill your fencing needs. This warranty is our statement of confidence in our products and desire to provide you with total satisfaction.

For your benefit, we recommend that you record your purchase information below, and retain this document for your records along with your proof of purchase. If necessary, this information will allow us to better serve your needs.

Master Halco is North America's largest manufacturer and distributor of fencing materials. For more than 50 years, Master Halco has been the provider of choice for thousands of professional fence contractors and quality building material retailers.

At Master Halco we provide a variety of high quality fence solutions: from chain link to wood fencing; ornamental iron to vinyl; swimming pool fence to dog kennels; you can trust all your fencing needs to Master Halco.

YOUR
10 YEAR
LIMITED
WARRANTY

Date of Purchase:

Dealer's Name:

Dealer's Address:



For more information, please contact our
Customer Service Department:
1-888-289-3362 (toll-free)
3010 Lyndon B Johnson Freeway Suite 800
Dallas, Tx 75234

e-mail: customerservice@masterhalco.com

www.MasterHalco.com

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MASTER HALCO INC
CUSTOMER SERVICE: WARRANTY
1321 GREENWAY DRIVE
IRVING TX 75038

POSTAGE
REQUIRED

WHAT IS COVERED BY THIS LIMITED WARRANTY...

Master-Halco warrants the original purchaser and not any other purchaser, or subsequent owner, that its SlatMaster® Galvanized Chain-Link Fence Fabric with Plastic Slats is free from defects in material or workmanship including cracking, peeling and from the development of red rust over five percent (5%) of wire surface for a period of ten (10) years from date of purchase. This warranty applies to fence systems constructed entirely of components manufactured and/or supplied by Master-Halco.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY...

Damage from abnormal or improper use or design, accident, alteration, neglect, abuse, abrasion, air pollutants, improper service or installation, or damage caused by flood, fire, or act of God is not covered by this limited warranty. Use in harsh industrial, coastal or marine environments is not warranted.

PROTECTING YOUR RIGHTS...

To protect your rights under this warranty, please return the attached registration form to Master-Halco, with the certification of your dealer, completed within 30 days of purchase. Warranty coverage is not conditional upon the return of the warranty registration form, provided you can furnish proof that the SlatMaster® Galvanized Chain-Link Fence Fabric with Plastic Slats was supplied by Master-Halco and meets all of the requirements. A properly filled out warranty registration form, completed by you and your dealer, is your best proof of coverage under this limited warranty.

TO OBTAIN HELP UNDER THIS WARRANTY...

Please send a short written statement of your claim (photographs and/or drawings are helpful) and include the following:

- A. Date and place of purchase
- B. The address where the fence can be inspected
- C. A copy of your sales slip or other evidence of your purchase
- D. A phone number where you can be reached

Mail to: Master Halco, Inc.
Customer Service: Warranty
3010 Lyndon B Johnson Freeway Suite 800
Dallas, TX 75234

Master Halco will investigate your claim within sixty (60) days of receipt and take appropriate action. If an on-site inspection is requested by you or is required to determine the validity of the claim, Master Halco may charge an inspection fee. If it is determined that the product is defective, the inspection fee will be reimbursed. Master Halco reserves the right to request that the product be returned, transportation charges prepaid, for the purpose of inspecting the product to determine the validity of the claim.

WHAT ARE THE REMEDIES OF THIS LIMITED WARRANTY...

After investigation, if your SlatMaster® Galvanized Chain-Link Fence Fabric with Plastic Slats is found to be defective, Master-Halco shall, at its discretion, either repair, replace, issue a pro-rated credit or a pro-rated refund of the original purchase price based on the number of months of warranty coverage remaining from the date of the claim, for the defective product under this limited warranty as your sole remedy.

OTHER CONDITIONS AND EXCLUSIONS...

The amount of your restitution will not include labor to install the replacement components, delivery charges, sales taxes or any other charges, nor is Master Halco required to provide such labor or service.

This limited warranty is in lieu of all other express warranties. Master Halco makes no other express warranties, and does not authorize any other person or agent to make any other express warranties. Master Halco neither assumes nor authorizes any other liability or obligation in connection with this product. Except to the extent prohibited by applicable law, any implied warranty, including without limitation, the implied warranties of merchantability and fitness for a particular purpose with respect to this product, is limited in duration to the ten (10) year term of this limited warranty. In no event shall Master Halco be liable for any consequential, special, or incidental damages arising out of or connected with the purchase or use of this product or for any breach of warranty.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state. This warranty is applicable only to systems installed within the continental United States and Canada.

Detach this portion and return to Master Halco. Retain upper portion for your records.

PURCHASER:

Name _____ Date of Purchase _____
Address _____
City _____ State/Province _____
Zip/Postal code _____ Country _____
Phone _____

DEALER AUTHORIZATION:

Dealer Name _____ Acct. # _____
Address _____
City _____ State/Province _____
Zip/Postal Code _____ Country _____

I certify that the SlatMaster® Galvanized Chain Link Fence Fabric with Plastic Slats used on this project was purchased from Master Halco.

Signature _____
Print Name _____



10 YEAR LIMITED WARRANTY

ERECTED AT:

Address (if different from Purchaser) _____ (to be filled out by dealer)
City _____ State/Province _____
Zip/Postal Code _____ Country _____
 Single Family Residence Multi Family Dwelling
 Business Industrial
DESCRIPTION OF REGISTERED SYSTEM: _____ (to be filled out by dealer)
Linear Footage _____ Height _____
Color _____