



# Ensuring Safer Practice for our Patients

How the journey for patients receiving  
treatment at The Campbell Clinic has changed  
following COVID-19.

## What to expect

### **How providing dental treatment at The Campbell Clinic has changed.**

Everyone's life has changed dramatically since the Coronavirus pandemic emerged at the start of 2020 and Dentistry has been at least as much affected as any other industry.

For the safety of both our patients and our team, we have made several alterations to the way that we provide dental care.

This brochure outlines the updated patient journey you will experience whilst undertaking dental treatment at The Campbell Clinic in addition to a few new things we request from you.



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## Colin Campbell

The design process for the new Campbell Clinic facility was for the 21st Century environment and for the best possible cross infection and patient comfort experience available in Dentistry.

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# The Campbell Clinic Facility

**Some of the features that make The Campbell Clinic almost unique in terms of Dental provision are the following:**

- We have 18 patient car parking spaces (2 disabled and 1 electrical car charging point) which sit directly in front of the front door and patient entrance to the practice.
- Our front door is entirely automatic.
- Our toilets are designed with no touch (apart from door handles which are stainless steel for ultimate cleaning).
- Our waiting room allows for patients (and their escorts) to sit in fully social distance space in an open atrium environment which is not enclosed.
- Our six treatment rooms provide state-of-the-art cross infection ability with minimum flat spaces for easy cleaning and are airy and bright to provide excellent air flow.
- One of the main significant features of the clinic is the air-recycling systems in all clinical areas which allows the air within a room to be recycled up to 10 times per hour (2.5 times for every 15 minutes) which removes a significant amount of aerosol and air which is thought to provide enhanced patient safety.
- Our cross-infection facilities at the clinic are state-of-the-art and are kept entirely 'back of the shop' for complete patient safety.

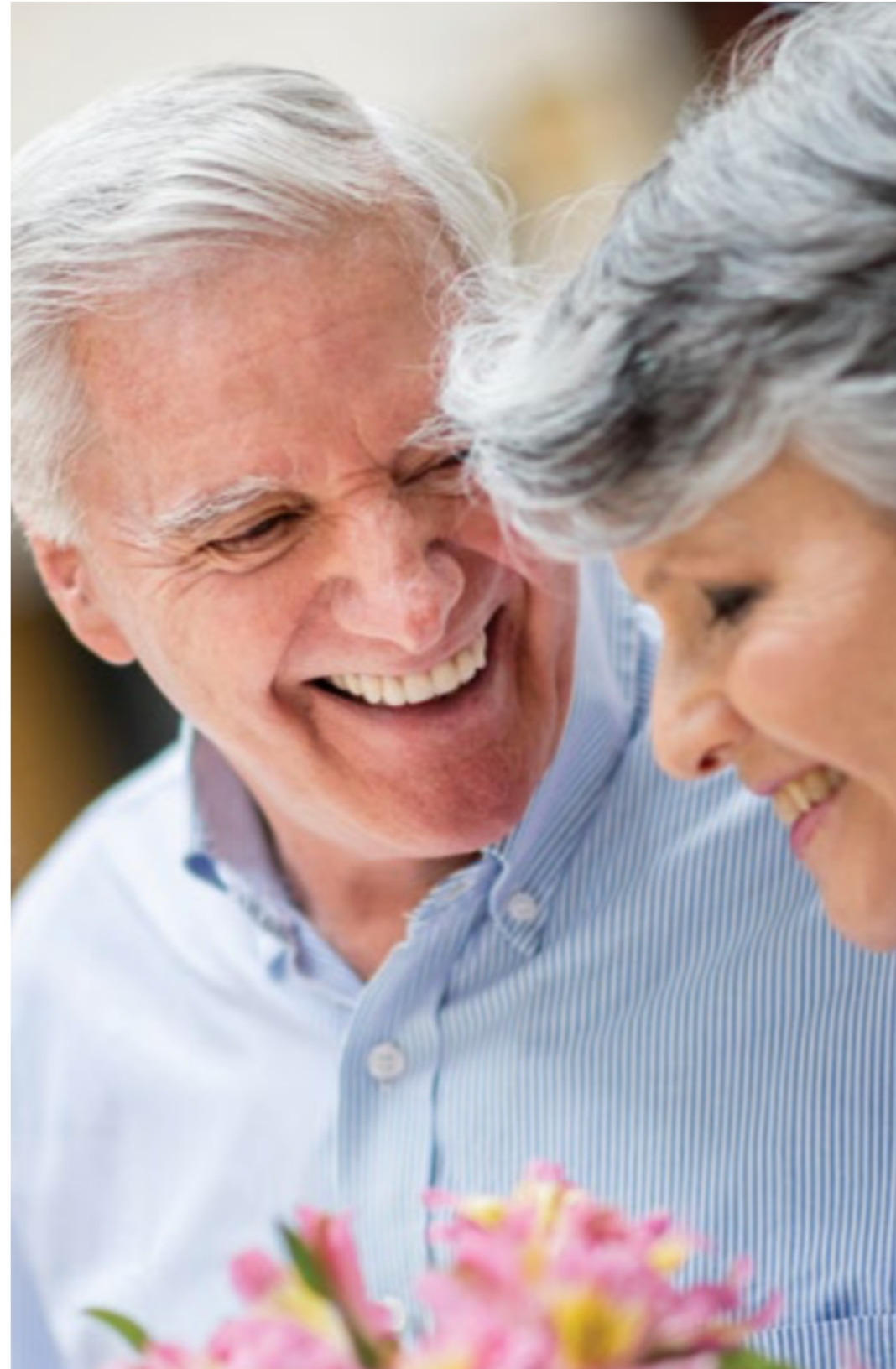


## Before Arriving

**A couple of things we ask for you to be aware of before travelling to The Clinic.**

Please complete the Covid-19 self declaration form and medical history which will be sent to you via email.

We kindly ask that patients continue to wear face coverings where possible when attending an appointment at The Campbell Clinic.



## The day of your appointment

### **How your arrival at The Campbell Clinic has changed.**

Please ensure you arrive 10 minutes before your allocated time. If you are running late, please call our reception team to let them know, however, please be aware we may have to reschedule your appointment if you do run late.

When you arrive, please follow the signs for patient parking where you will find 18 parking spaces including 2 disabled and 1 electric charging point.

If you arrive early, please wait in your car until shortly before your appointment time so that we can limit the number of patients in reception.





## Entering the Practice

### **What to now expect when entering the Practice.**

Please enter through the main entrance where our door is entirely automatic. When inside the building, please remember to observe social distancing and hand hygiene guidance.

Check in at reception, you will have received an automatic email with a link to complete a medical history, covid self declaration form 24 hrs before your appointment which will be saved to your notes. A paper copy will be available for anyone without email access.

We are now able to offer beverages in our waiting room however unfortunately magazines and newspapers will not be available.

Toilets are available for use.



## The Treatment Room

**What to expect whilst inside the treatment room.**

You will be encouraged to use the hand sanitizer when your appointment begins and ends

Our team will be wearing PPE throughout your appointment. This may seem intimidating but it is essential for everybody's safety.

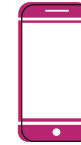
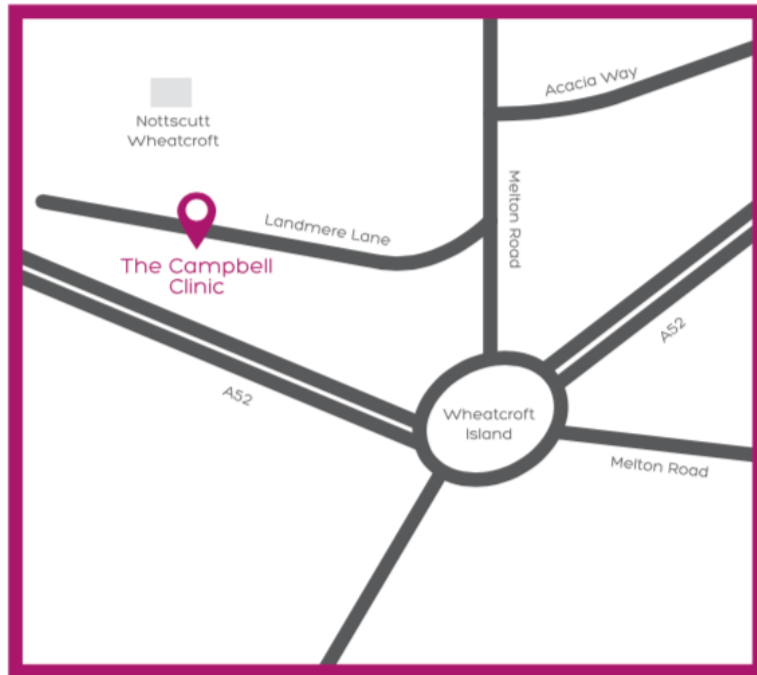
Our treatment rooms are cleaned and disinfected between patients.





## Practice Information

**How providing dental treatment has changed at The Campbell Clinic**



**Call us for more information:**  
0115 9823 913



**Visit our website:**  
[www.campbell-clinic.co.uk](http://www.campbell-clinic.co.uk)



**Email your enquiry:**  
[info@campbell-clinic.co.uk](mailto:info@campbell-clinic.co.uk)

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Parking available on site.

