

What's next: The latest strategies to rethink, recreate, and reengage your workplace

A post-webinar recap sharing insights and cutting-edge ideas from workplace experts at Facebook, Verizon, JPMorgan Chase, and RAISE (formerly HelloOffice).

The future work environment will include:



1. Remote working is here to stay, but does that mean the office is becoming irrelevant?



People are really itching to come back. They miss human interaction, they miss collaboration. I think people want flexibility going forward. And we're all figuring out how that will be built in.

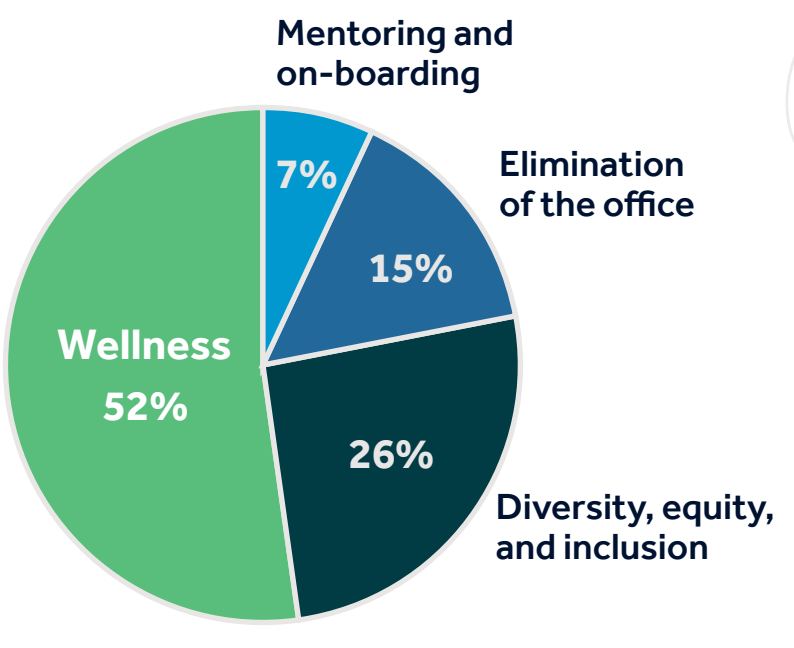
Ray Quartararo
JPMorgan Chase & Co.

We feel what people come in for will be very different. That's why we're really incorporating a lot of hospitality into our approach.

Courtney Mezinis
Verizon

2. What workplace trends are emerging as the purpose of the office is redefined?

FROM OUR AUDIENCE:



I think the idea of wellness has to extend beyond the workplace because work is extending beyond the workplace.

Albert DePlazaola
Unispace

FROM OUR PANEL:

Wellness:
Initiatives to support staff outside of just physical health

“It all ties in with the health of the employee – wellness, diversity, inclusion, and mentoring, and the feeling of connecting to someone or to the office.”

Terry Raby
Facebook

Building hygiene:
Transparency about what companies are doing to make the office a safe place

“People want to know. There's a higher level of sophistication around cleaning and hygiene.”

Ray Quartararo
JPMorgan Chase & Co.

Amenities:
Hospitality-like services and informal environments

“People want more café-like spaces, more lobby and collaborations zones, and touchless app ordering and delivery.”

Courtney Mezinis
Verizon

Bridging the hybrid gap:
Creating an equal playing field by providing workforces with the same amenities

“It comes down to providing choice.”

Jen Nguyen
RAISE

3. How can the workplace help with diversity, equity and inclusion (DE&I)?

Companies have been re-examining how workplace design ties into creating a more equal environment.

FROM FACEBOOK:
A three-pillar approach - People, place, processes environment.

FROM JPMORGAN:
Design mandates and global standards have caused a more intentional and programmatic focus on DE&I and accessibility.

We make sure D&I is included in our processes when it comes to the design environment. Our focus is enhancing and amplifying these standards.

Terry Raby
Facebook

It's about the people and the process and the spaces that we build.

Ray Quartararo
JPMorgan Chase & Co.

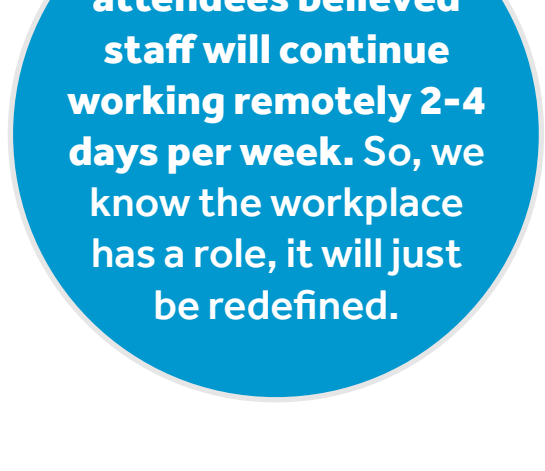
4. How will office designs change to support the next normal?

Companies are still gathering intel to see how people will come back to the office, with one of the big questions being, will the post-Covid-19 world demand something different?

FROM VERIZON:

Built logic and scheduling tools are providing recommendations for how and when to bring people back in a three bucketed approach:

1. Full-time return
2. Full-time remote
3. Hybrid



FROM JPMORGAN:

People will come back to the office in a significant way, and flexibility will be a major component of this, with adaptable and tech-enabled “stage sets”

FROM FACEBOOK:

Whether in the office with flexibility or remote, the focus is on the experience and providing tools and resources that allow staff to be productive and collaborative in their working environment

5. So, what's next for the workplace?

To put it simply, next level tech.

“5G technology and advanced building systems are going to be a big focus going forward from a wellness perspective, but also around sustainability initiatives, which are huge.”

Courtney Mezinis
Verizon

“An ecosystem based on technology; we're all building offices for three generations of people right now where the youngest generation expects something very different when they come to the office and the older generation is benefiting from that.”

CoRay Quartararo
JPMorgan Chase & Co.

“AI that allows you to connect with your colleagues at optimal points based on various data sets in a completely virtual and touchless experience.”

Jen Nguyen
RAISE

THANK YOU TO OUR EXPERTS:

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Jen Nguyen
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Find out how we can support your future workplace plans

Get in touch