

Suggested Productivity Improvement Technologies (Retail)

Initiative	Functions
Vending Machine	Retailing of goods (e.g. small electronic products, health supplements) vending machine
Self check-out system	Counters where customers self-pay and pack without cashiers
Cash Management system	Automation of cash handling process
Electronic shelf labelling	Product prices are automatically updated from centralized price system
Digital catalogue	Customer can browse through inventory using a digital device
RFID technology	Counting inventory using RFID scanners
Urban Logistics	Using infocomm technologies to optimize last-mile deliveries (e.g. through in-mall distribution or off-site consolidation)
HR E-Scheduling	Automation of frontline staff roster scheduling

Note : All new Retail tenders will have to adopt at least 2 initiatives for units less than 200 sq m (2,152.78 sq ft)