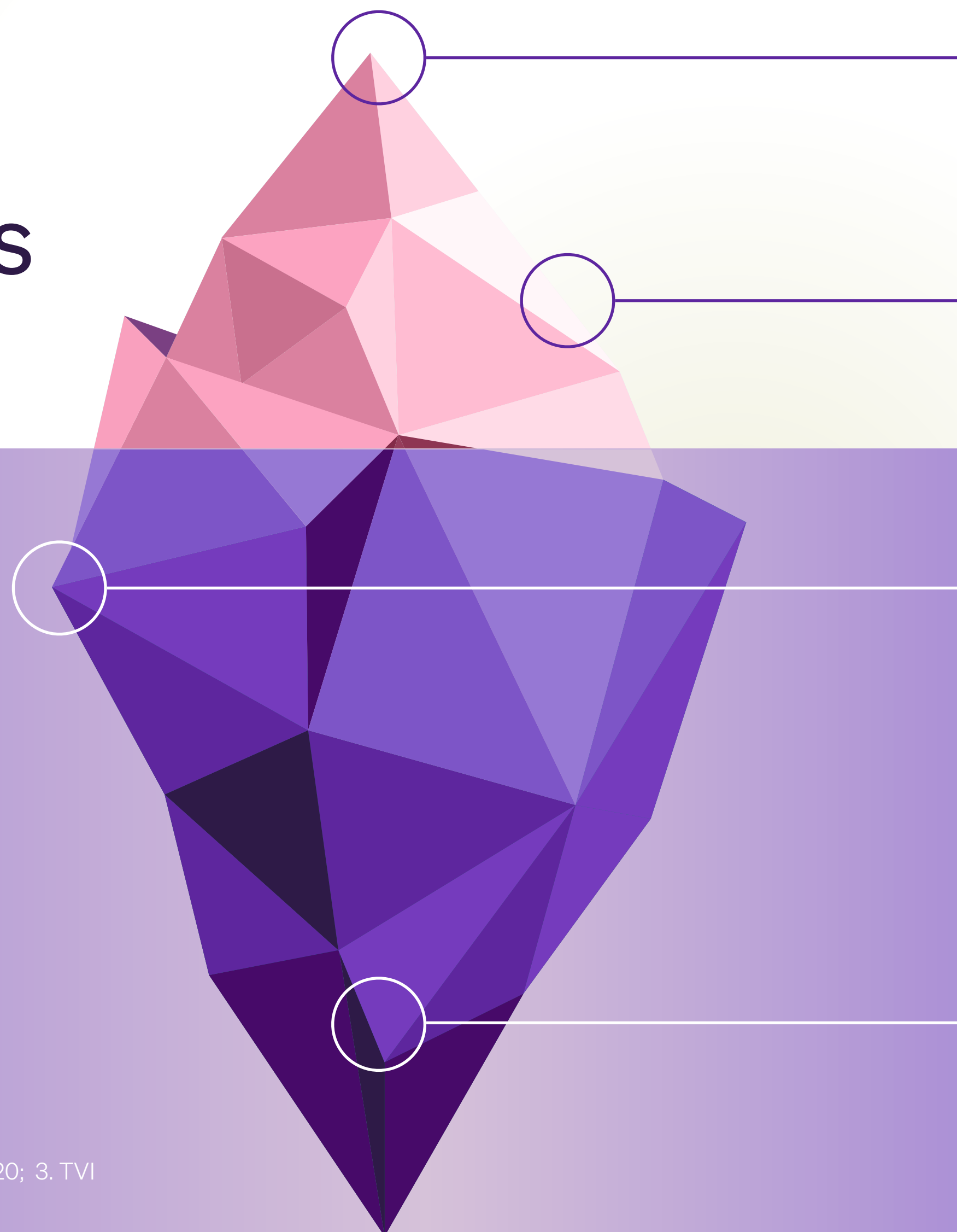


# The system cost model is complex...



## VISIBLE COSTS

### **\$732m public health system costs<sup>1</sup>**

Cost of increased hospitalisation & non-beneficial treatments (not including ICU or ambulance costs, acute care)

### **\$122m private health insurance claims costs<sup>2</sup>**

## HIDDEN COSTS

### **\$410m workforce costs<sup>3</sup>**

- Psychological **distress, burnout and churn** amongst frontline workers
- Impacts of Moral distress associated with EOL affects **97% Aged Care workforce<sup>4</sup>**
- **Psychological claims rising 15 times** that of physical claims<sup>5</sup>

### **Human costs: Unquantified but significant**

Human costs of caregiver burden, complex trauma and bereavement. Return-to-work metrics, mental health impacts.

1.; Carter et al 2019; Carter et al 2017 2. AGSM 2020; 3. TVI estimate 2020; 4. Burston 2014; 5. HRM 2020