



# Compliance Essentials: Key Personnel Masterclass (5 Parts)

Recommended for Aged Care Board Members, Directors, Executives, Managers, Care Managers, Senior Quality and Compliance Officers and any Leader new to Aged Care (residential and homecare)

The Compliance Essentials: Key Personnel Masterclass is designed for all levels within an Aged Care organisation and organisations of all sizes. The Masterclass focuses on enabling the capabilities of leaders in delivering on their key personnel obligations and approved provider responsibilities.

The interactive Masterclass comprises of five modules delivered by webinar, one module of 1.5 hours per week, full schedule below.

## AUGUST COURSE

11:00am - 12:30pm AEST

Module 1	3 August 2021
Module 2	10 August 2021
Module 3	17 August 2021
Module 4	24 August 2021
Module 5	31 August 2021

\*Recordings available of modules if unable to attend  
If the dates do not suit you, register your details [here](#) for information about our future programs.

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*A fast paced dive into the most relevant aged care compliance content, facilitated by savvy experts with sharp tools and up-to-date examples provided throughout. A positive and memorable experience. I recommend.*

”

Executive Manager Business Improvement,  
The Salvation Army Aged Care

Anchor Excellence

LEADERS ENABLING LEADERS

THOMSON GEER  
LAWYERS

## Module 1: Legislation, Regulatory Administration, Approved Provider Responsibilities and Key Personnel

- Aged Care Act and Principles
- Key Conditions of Receiving Subsidy
- Key Personnel (obligations, liability and responsibilities)
- Fundamental Approved Provider Responsibilities
- Quality of Care Requirements
- Additional Services
- Legislative Requirements of Physical and Chemical Restraint

## Module 2: Approved Provider Responsibilities

- Approved Providers Responsibilities
- User Rights and Accountability
- Security of Tenure
- Resident Agreements
- Complaints Management
- Prudential Compliance

## Module 3: Assessing Compliance and Consequences of Non-Compliance, Sanctions and Review of decisions, Serious Incident Response Scheme

- Non-compliance and the Quality and Safety Commission
- Sanctions and Review of Decisions
- Serious Incident Response Scheme

## Module 4: Aged Care Quality Standards, Substitute Decision Making, Principles and Practices of Compliance Remediation

- Aged Care Standards 1, 4, 5, 6 & 7
- Dignity of Risk
- Substitute Decision Making
- Lessons learnt on compliance risk
- Not Met Themes
- Principles and Practices of Compliance Remediation

## Module 5: Clinical Governance and Consumer Facing Risk

- Aged Care Standards 2, 3 & 8
- Restrictive Practices
- High Impact / High Prevalent Consumer Risk
- Principles and Practices for Clinical and Governance

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*The Masterclass provided a practical explanation of many aspects of aged care compliance that are must knows. The presenters are extremely knowledgeable and shared their experience and reflections. A must for all aged care managers.*

”

Chief Operations Officer,  
Moran Health Care Group

## PRESENTED BY



Cynthia Payne  
CEO  
Anchor Excellence



Arthur Koumoukelis  
Partner  
Thomson Geer



Lucinda Smith  
Partner  
Thomson Geer



Madeline Walsh  
Partner  
Thomson Geer

## REGISTRATION

Please register your attendance with Sian Quinn  
[rsvp@tglaw.com.au](mailto:rsvp@tglaw.com.au) | 08 8236 1106

Following your registration, you will receive a Tax Invoice and a calendar appointment for each module.

## COST AND PAYMENT (including GST)

Individual | \$495.00 per person

### Groups of 10 or more

10-29 people | \$450.00 per person

30-49 people | \$385.00 per person

50+ people | \$330.00 per person