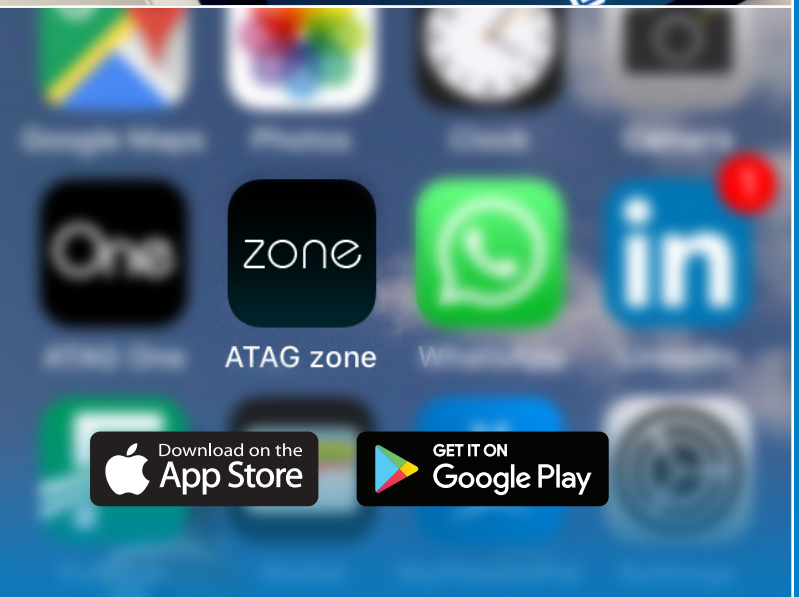
* ErP 4% rating when used with ATAG outdoor sensor or internet weather data.



ATAG Zone App & Zone Controller Set-up Guide

THESE INSTRUCTIONS ARE TO INFORM YOU OF THE SET-UP PROCESS WITH THE ATAG ZONE APP AND ATAG ZONE CONTROLLER.

ATAG
HEATING TECHNOLOGY

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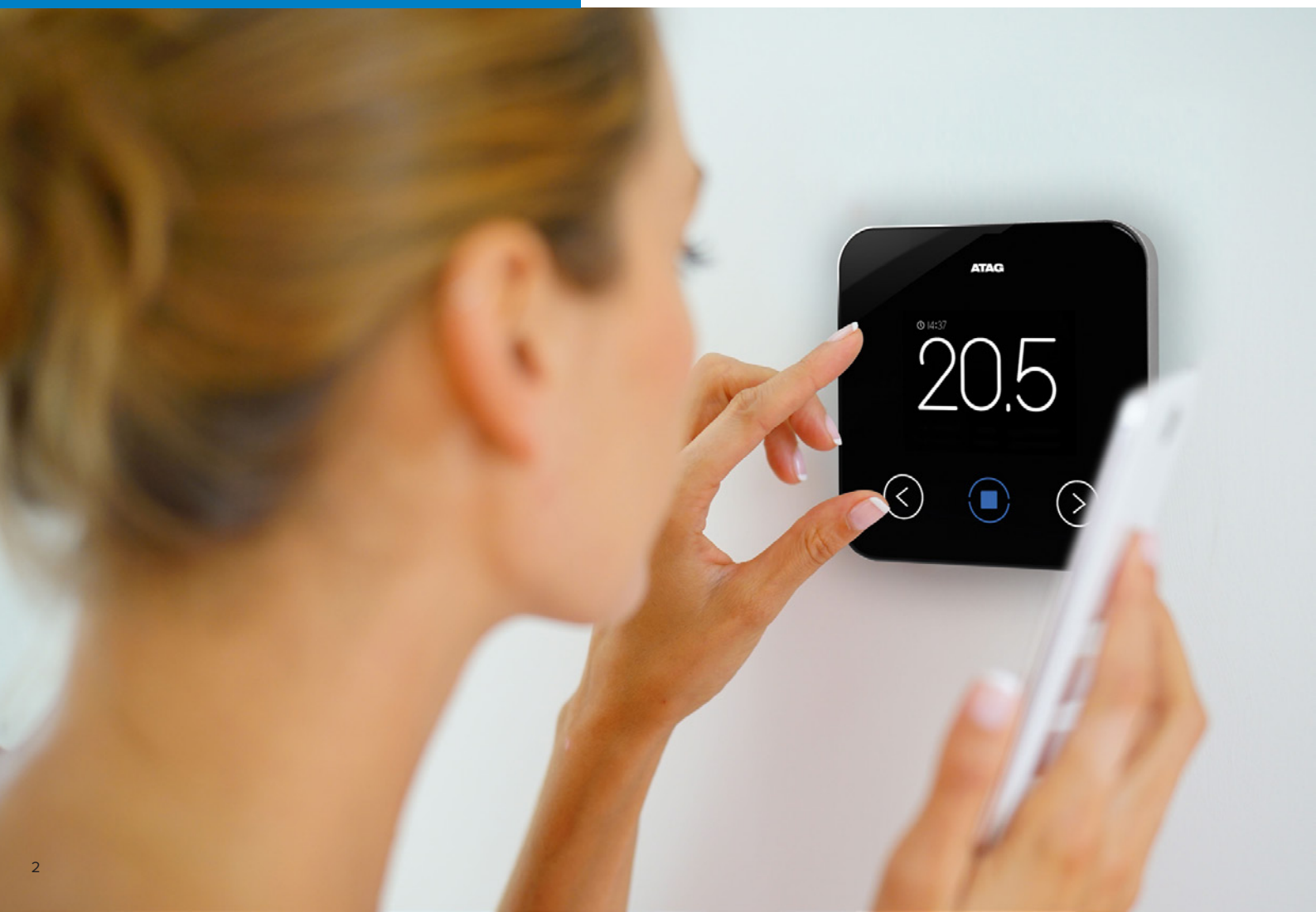


ATAG Zone app

Download the free ATAG Zone app from the App or Play Store on your smartphone and / or tablet.

Search for ‘ATAG ZONE’

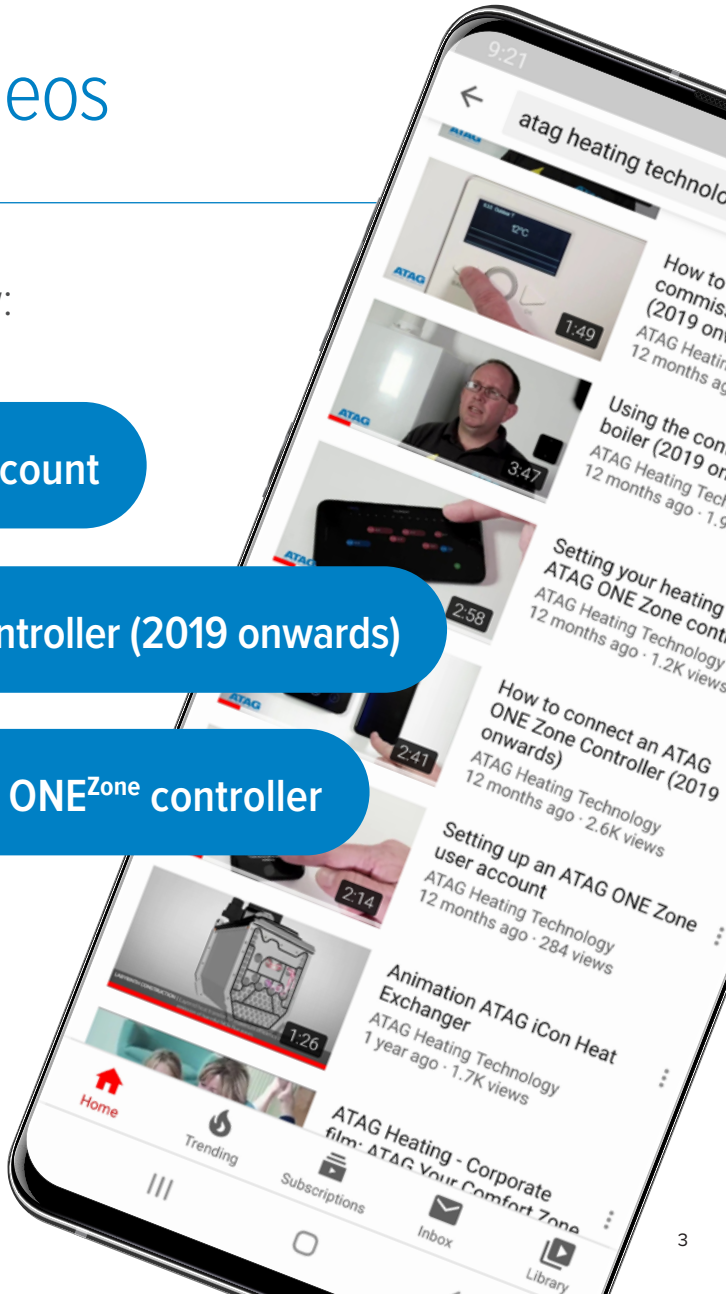
Download on the App Store

GET IT ON Google Play

ATAG ONE^{Zone} controller videos

Search the web for, or click on the links below:

- **Setting up an ATAG ONE^{Zone} user account**
- **How to connect an ATAG ONE^{Zone} controller (2019 onwards)**
- **Setting your heating with the ATAG ONE^{Zone} controller**

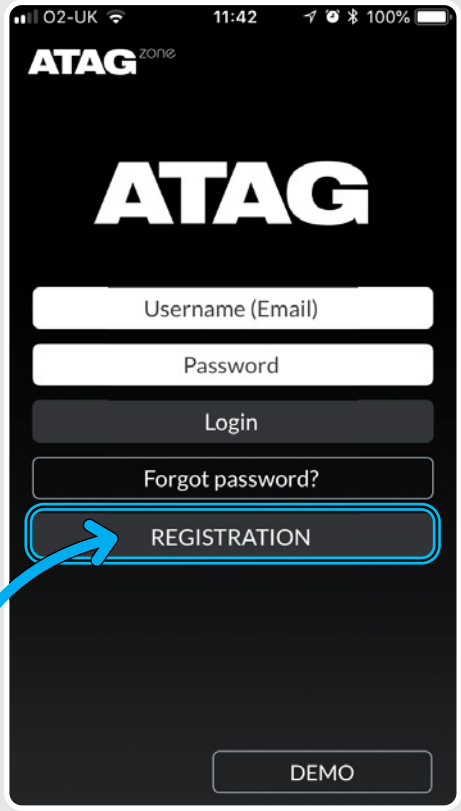


ATAG ONE^Zone registration

App login screen

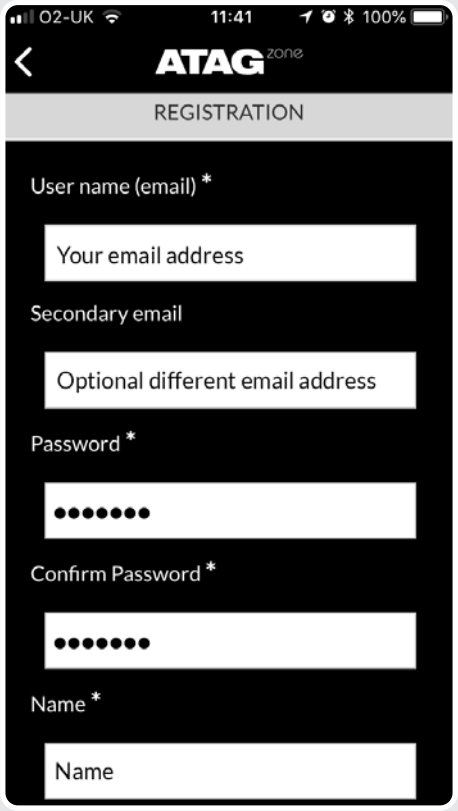
Registration of account (Customer only)

1



Select **REGISTRATION** on the front screen of the app.

2



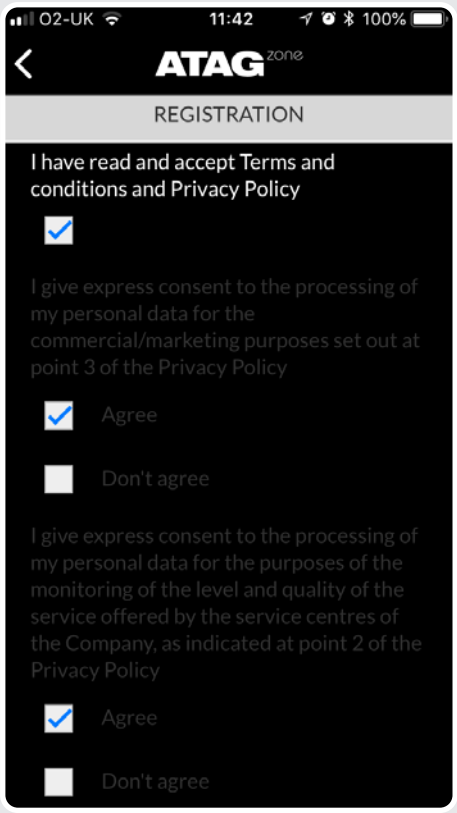
On the registration page enter 'User Name', which would be your email address.

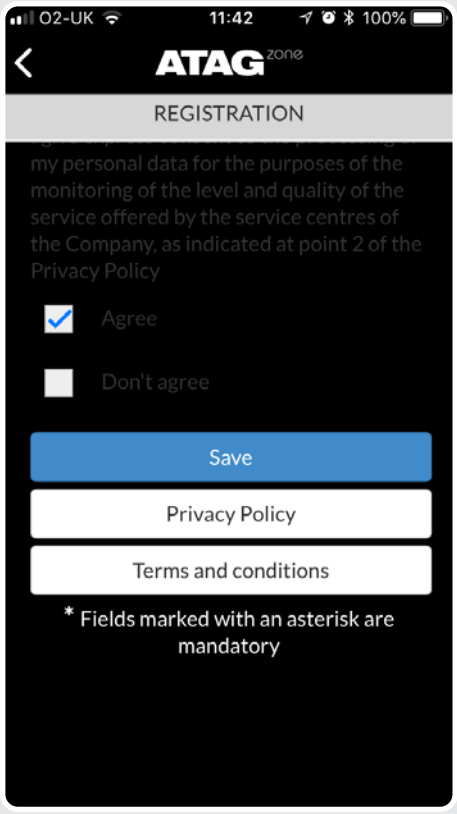
Enter a password and confirm the password. The field Password requires **at least 8 characters** including: an upper case, a lower case, a number and a special character.

3

Enter name, surname and country are **mandatory items**. Country would be 'Great Britain'.

4



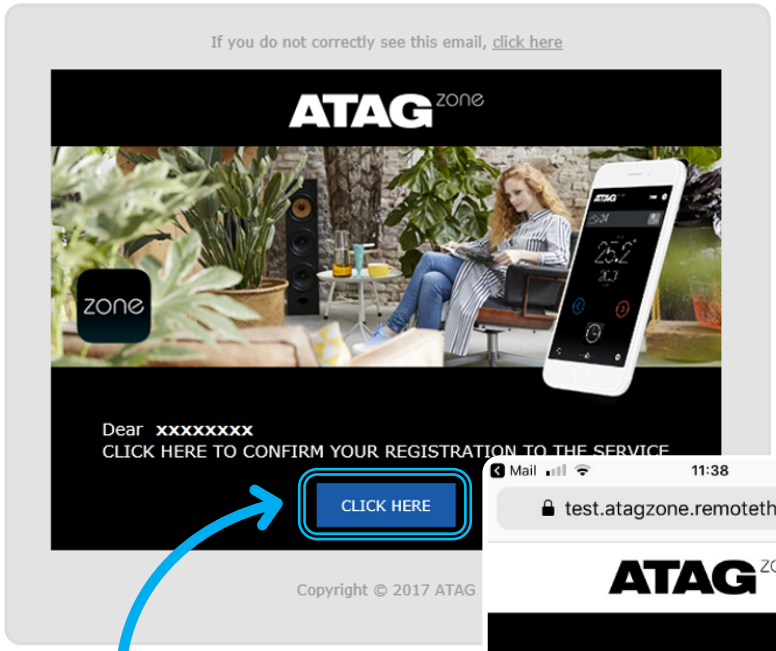


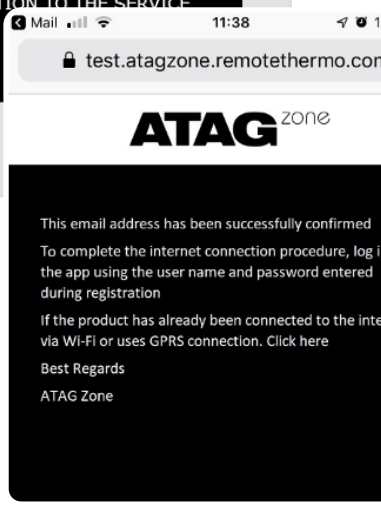
Confirm the terms & conditions and confirm your data usage. Then click on **Save**.

Registration email confirmation

Once registered an email will be sent through to the email provided during the registration. Check your spam and junk files of your email provider, just in case the email has gone into those files.

An ATAG zone activation for remote control email will be sent to the customer. On the email click the blue box to confirm registration.





After clicking the blue '**click here**' button a confirmation message will come up.

Now log into the app using the user name and password entered during registration.

ONE^{Zone} controller – first start up procedure

1

Splash screen

When the ATAG zone controller first gets powered up the 'ATAG ONE Zone' splash screen comes up.

2

Start-up process

The controller will go through its starting procedure. Device discovery and then initialization. A white dot will fill the circle as it completes each step. (This normally takes 1 – 2 minutes).

3

Language selection

Select the language required.

4

User guide? Yes or No

On this screen you can view the basic user guide. Select '**YES**' or 'NO'.

5

Network configuration? Yes

The network configuration screen will ask 'Would you like to connect your product to the internet? Select '**YES**' and push the centre button to confirm.

If 'NO' is selected it will go to the normal screen and will not be connected to the internet.

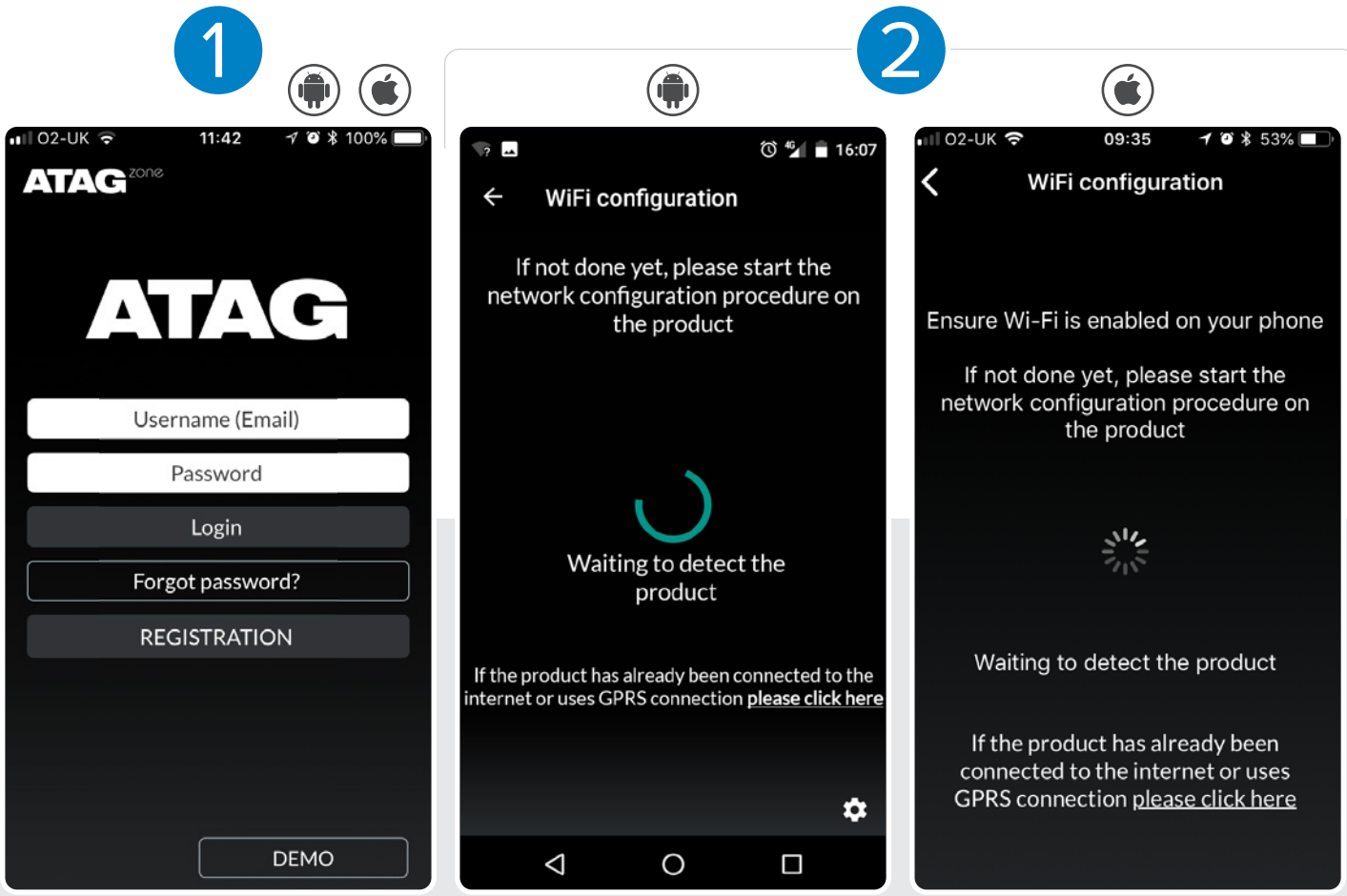
6

Network configuration

The controller is now sending out a Wi-Fi signal, so the app can be set up.

The controller is now ready to connect to property router with the app.

ONE^Zone controller – login and connection



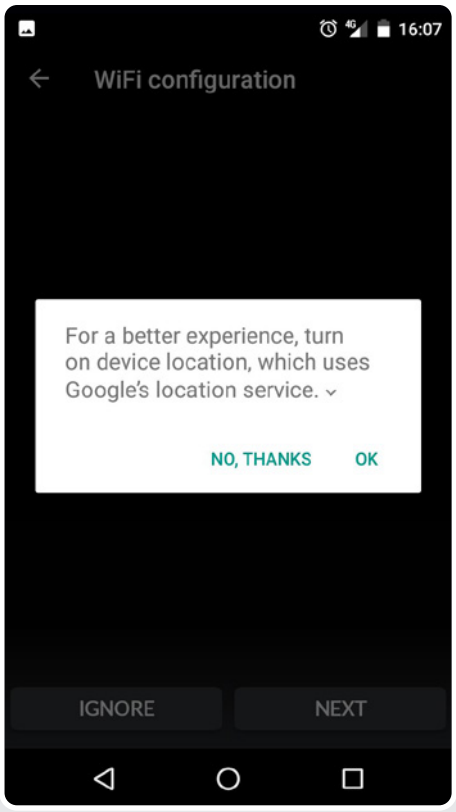
Login with user name (email) and password

On the front page of the app enter your registered username (Email) and password.

Detect device

The app will start to detect the product within the property.

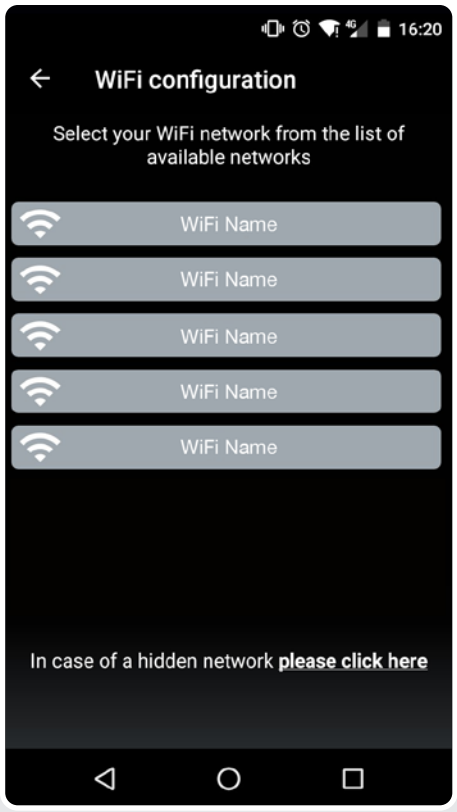
3

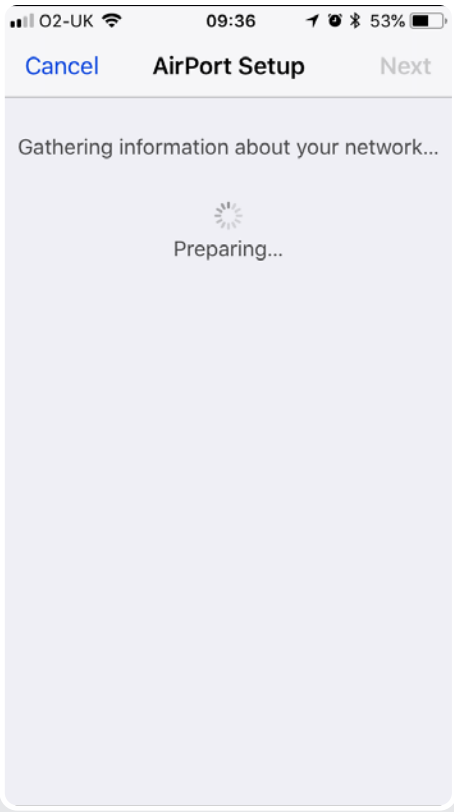


Location access

Where the location access is selected on your mobile phone this can be used to determine your location when using the app. Select '**OK**' to confirm use of your location or not. Then select '**NEXT**' to carry on the set up process

4





Select Wi-Fi

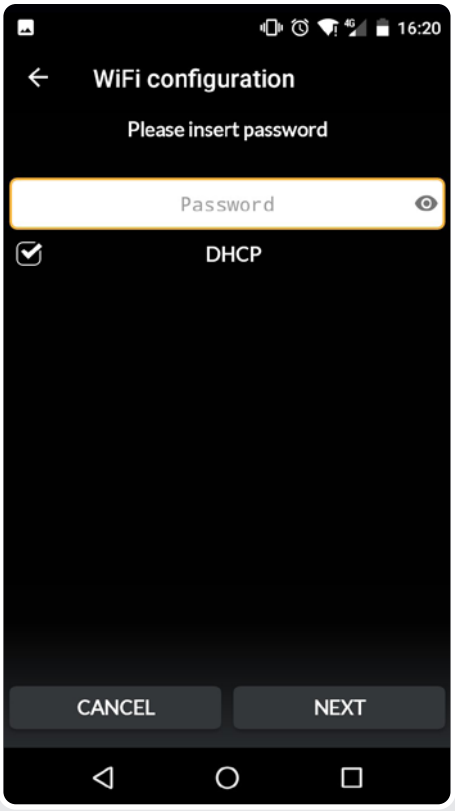
On an android phone select your router name from the list.

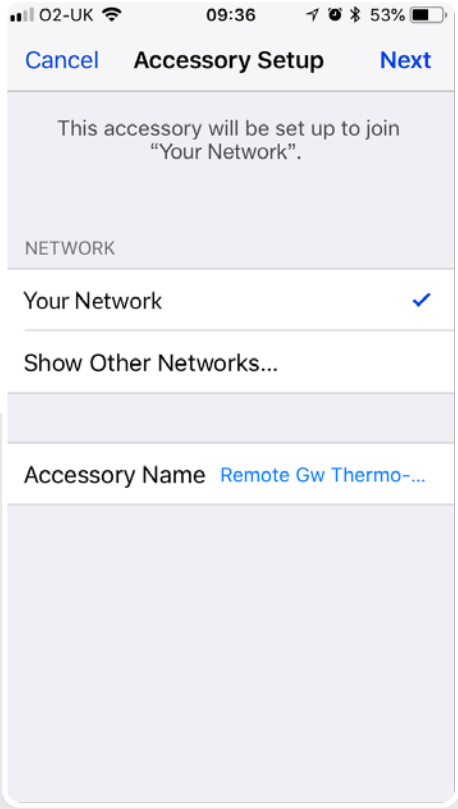
Note: On an Apple phone you should be connected to the properties Wi-Fi router already with the phone for this step to complete.

The Apple phone will start up an Apple specific 'AirPort Setup', which will automatically go through some setup pages to connect to the controller.

ONE^Zone controller – login and connection

5





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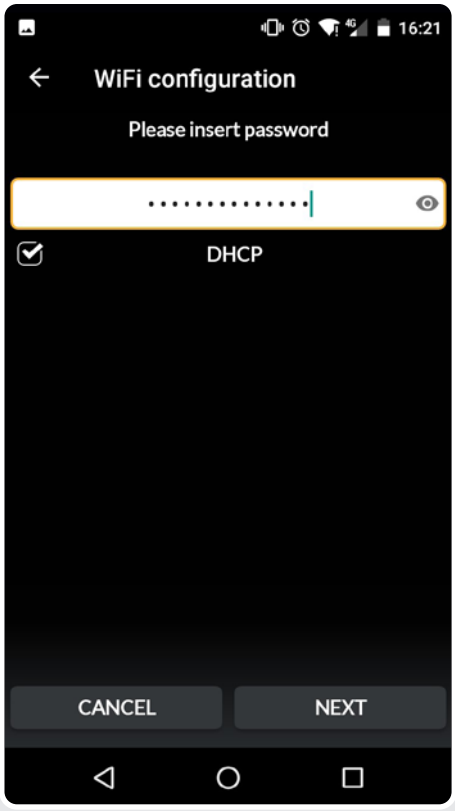


Insert password

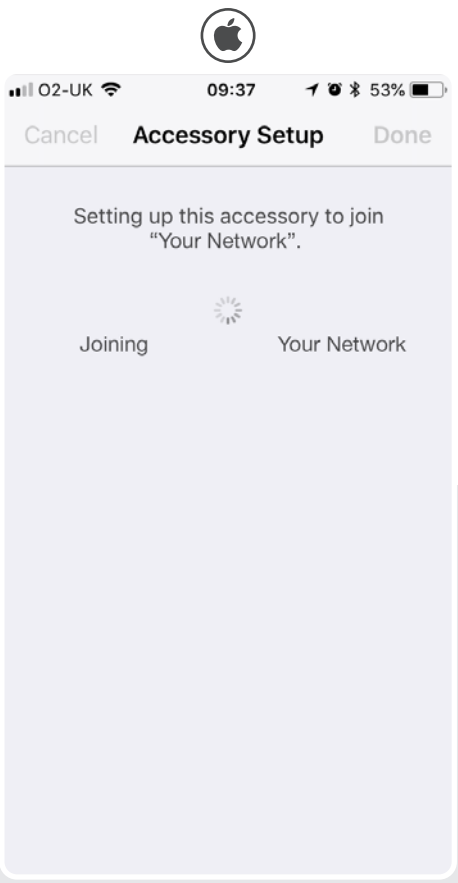
On an Android phone after the router name is selected you need to enter the router password.

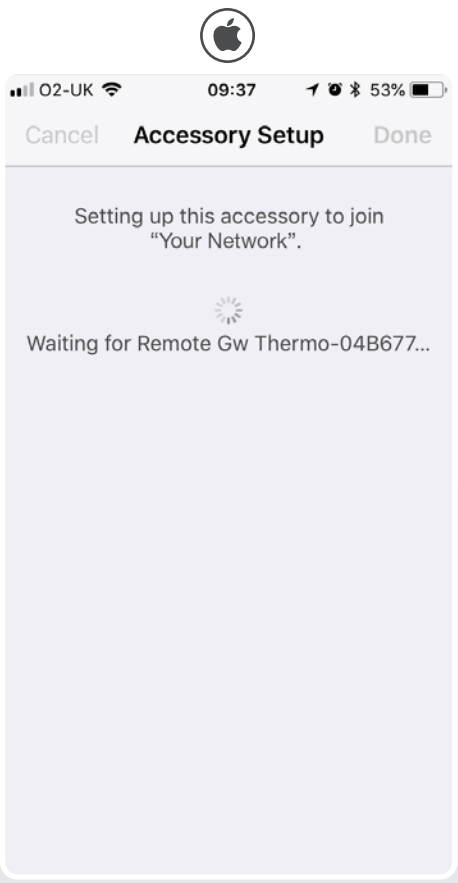
Select Wi-Fi

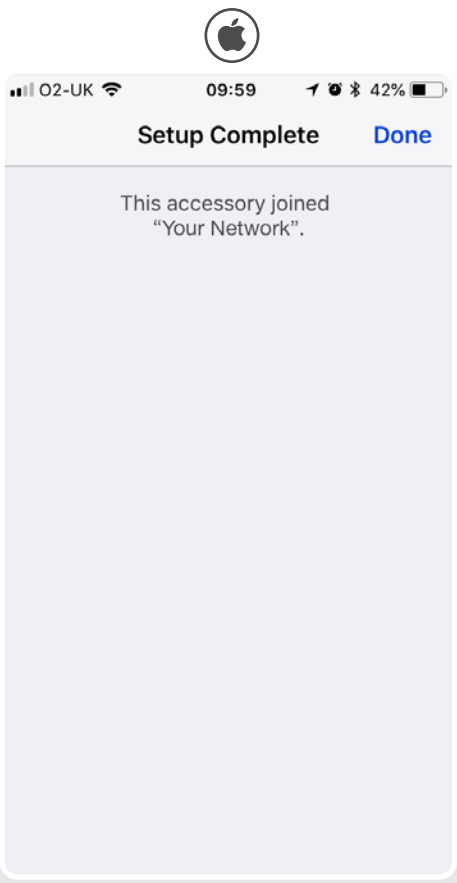
On an Apple phone the screen will change to the accessory setup page where you will need to confirm the router name you want to connect the controller to (normally the same router the phone is connected to).

Press next to send password

On an Android phone enter the password and select the next button to send the password.







Wi-Fi connection (automatic self connecting setup)

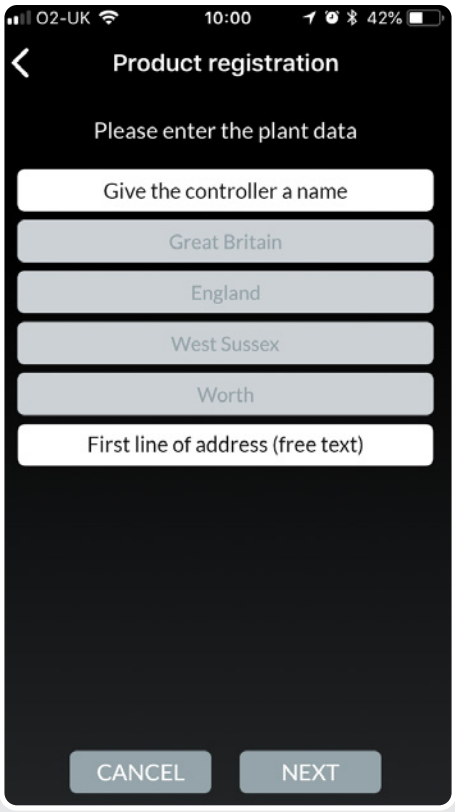
On the Apple the phone will automatically go through the Apple accessory setup pages until the screen changes to 'Setup Complete'. You then select '**Done**'.

ONE^{Zone} controller – login and connection

The screen of the app then changes to the ‘Product registration’ page.

7

8



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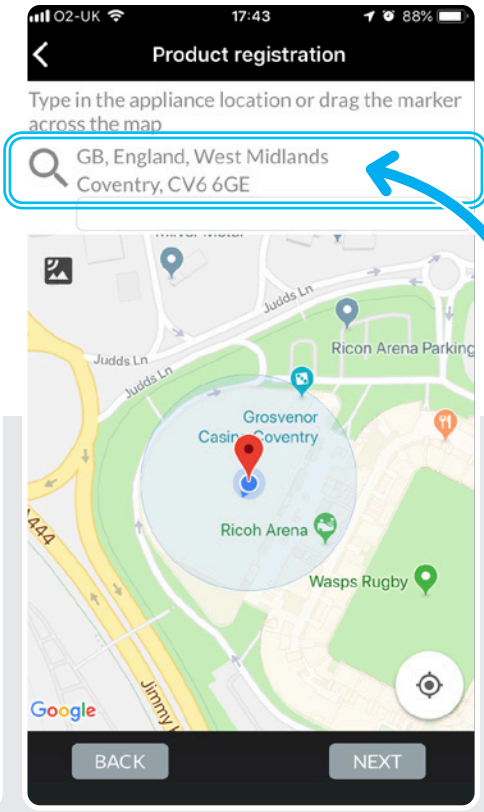


Account pairing

This shows the controllers serial number, for example 051828991006. This number should be written down as it may be useful if required. The question asked is ‘**Would you associate the product to this user?**’

The name of the customer of the app will be written below this question. If this is the customer to attached to the controller then press ‘**YES**’ otherwise press ‘**NO**’.

Installation address

Depending if the phone has used the location access, in section 3, it will either ask for a nickname to be given to the controller for example ‘ATAG Controller, Room Stat, ATAG Thermostat’ and then enter the full address.
Or
It will come up with a map with your location on it. If the latter, you would need to confirm the location / address to be used.

Installation address via pin drop on map

Confirm the location / address to be used.

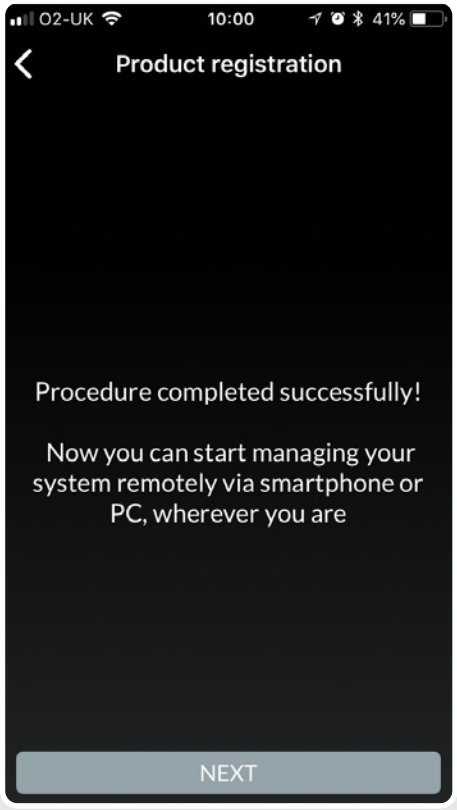
Then click ‘**NEXT**’.

9

Product registration

Once the address of where the controller is located the product registration screen will come up.

10

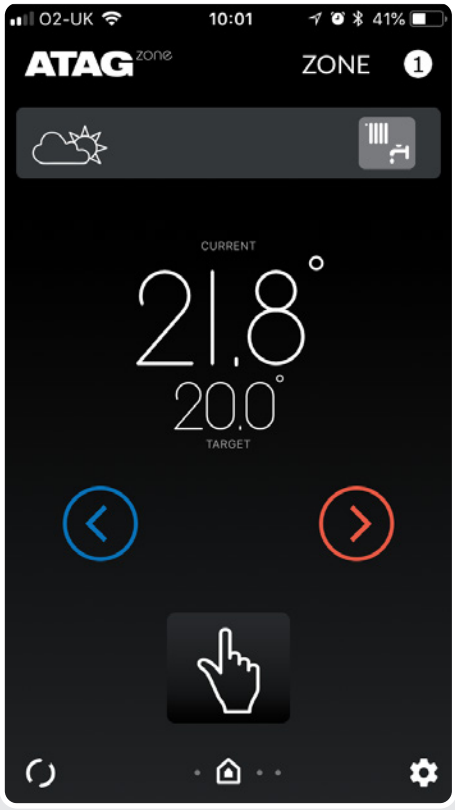


Product registration complete

Once 'Procedure completed successfully!

Select '**NEXT**' at the bottom of the screen.

11



Normal display (process complete)

When it has finished it will show the normal display of the current temperature and target temperature temperatures.

During product registration (in app)

ATAG ONE^{Zone} will connect to the ATAG zone cloud.

1

ONE^{Zone} controller will connect to the router

The one controller will show this network configuration screen.

2

Connection confirmation dots appear when connected and configuration successful message

As it connects to the network (router) white dots will fill the circles. (This process will take 1 – 2 minutes).

At the end of this process the bottom of the screen will say ‘Network configuration performed successfully Push to confirm.

3

Next step - controller / system set-up

After it is connected the controller will go through the ‘controller & system’ set-up.

Zone Assignment will be first. This is normally set to ‘**Zone 1**’.

4

Control Type

Control type is where you select how the control will work. The default and most common setting is 'Room Control'.

5

Space size

Space size is the size of the property. E.g. flat, typical house or large house.

6

Space insulation level

Space insulation level is to do with how well insulated the property is.

e.g. from a draughty old Victorian house to a well-insulated property with cavity and loft insulation.

7

Installation type

Select the installation type. e.g. radiators.

8

Normal display (process complete)

At the end of the process the front screen will display the current temperature and target temperature temperatures.

ATAG
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All descriptions and illustrations provided in this booklet have been carefully prepared but we reserve the right to make changes and improvements in our products which may affect the accuracy of the information contained in this booklet.