

Arcade Player Guide

From all of us — we are so glad you are here.
We've included a few things to help make your
experience with Arcade most successful.

Getting Started

Login To Arcade

Accessing Arcade is simple. You can download Arcade
to your phone, or access from your computer.

Check for an email from us —
Grab your username, password, and you're good to go.



[Go to Play Store](#)



[Go to App Store](#)

Set Up Your Profile

Arcade makes it easy to connect with your peers as you all compete for rewards.

For the best experience, we recommend adding:

- Your Phone (so people can call you)
- A small about me (to show off who you are)
- A profile image (so people can see you around the app)
- Your work anniversary (so we can celebrate your tenure!)



Don't want to upload a real photo? No sweat. We have several defaults to choose from.

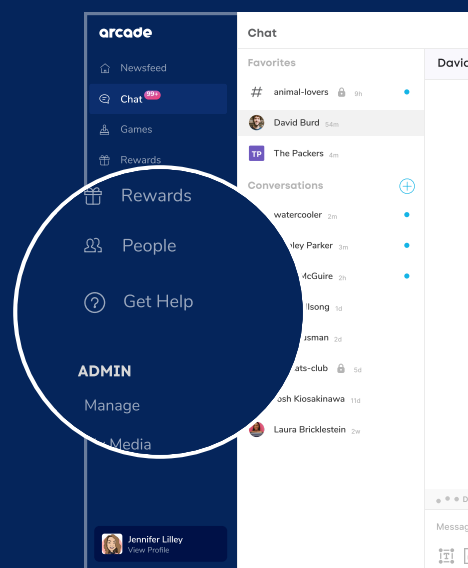
Finding Help

If you need any support during your first steps, we're here to help!

Guide and support

You can now click **Get Help** in the left-hand Navigation panel to reach us! Receive support via live chat, leaving a quick message, or by emailing us at help@arcade.co.

Getting help has never been easier! 😎



What Prizes can I Win?

Check out the regards shop to look at what you can buy!



Cash Tokens

100 tokens = \$1

You can earn recognition (for your profile) and Tokens that you can spend for prizes in the reward store.

Tokens are used to purchase prizes in the Rewards section under Shop. There's hundreds of top brands to choose from - once you've purchased a reward you'll instantly receive a digital gift-card code.

How can I win?

There are many different ways to win in Arcade. Here are a few:

Recognize Your teammates

Recognize your coworkers with a recognition star as a way to say thanks if they've helped you out. You only have 1 star per week to award, so make sure to award it before it expires!



Friendly



Teaching



Leadership



MVP

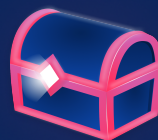


Performance



Hit Your Goals

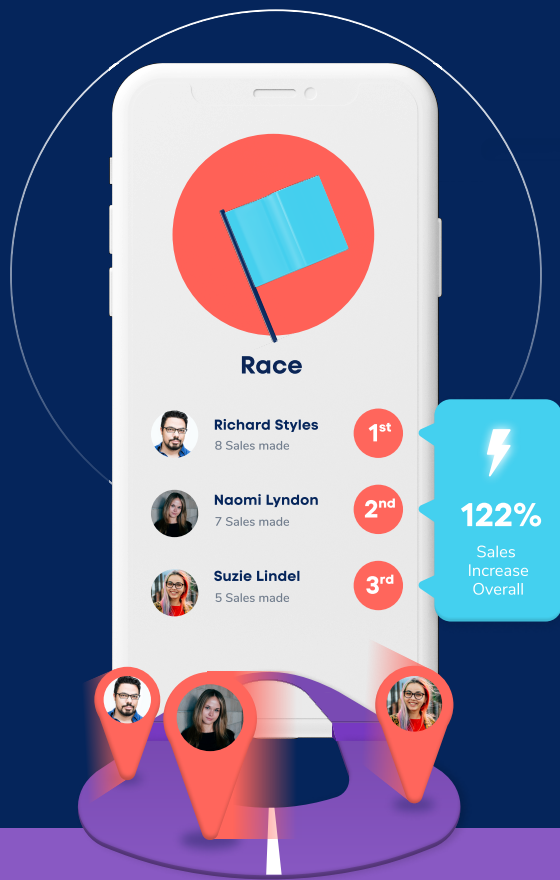
Head to the 'Metrics' section to see your performance. Your scores will be updated automatically. Tap the progress bar to see the daily goal and reward. Achieve daily goals to win extra Chests.



Arcade Chests

By winning Chests you get a random chance to win prizes like tokens, badges and jackpots (lots of tokens!). Open chests from the Rewards and Home sections.





Play Arcade Games

Games can be found in the 'Games' section! Each game will have a reward attached. Once a Game is finished, a Leader will approve the results. Winning will earn you more tokens!!

About Arcade

Arcade is a Performance Engagement solution that helps increase your productivity, engagement and retention through gamification.

arcade