THINK|STACK

People Before Tech
to Transform and Protect

Think|Stack is a managed IT services company specializing in cloud and cybersecurity with human-centered design. Through education and co-management, we design, build, secure, automate, and optimize technology environments.

As technology and cybersecurity continue to evolve, so does the demand for outsourced IT service partners. Organizations require trusted partners with industry expertise who understand their needs and empower ongoing innovation.

Think|Stack was founded to service that demand by delivering a unique combination of cloud, cybersecurity, and networking.

Code of Think|Stack

Think|Stack will transform and protect organizations that are committed to continuous innovation through technology and trust in our people, tools, and process.

TECHNOLOGY SHOULD SIMPLIFY
Technology should make our lives simpler, not harder.

TRANSPARENT ENGINEERING
Technology should be well documented and communicated to describe how it works.

SECURITY AS A FUNDAMENTAL
Security must be so interwoven into the technology that it is indiscernible from the technology itself.
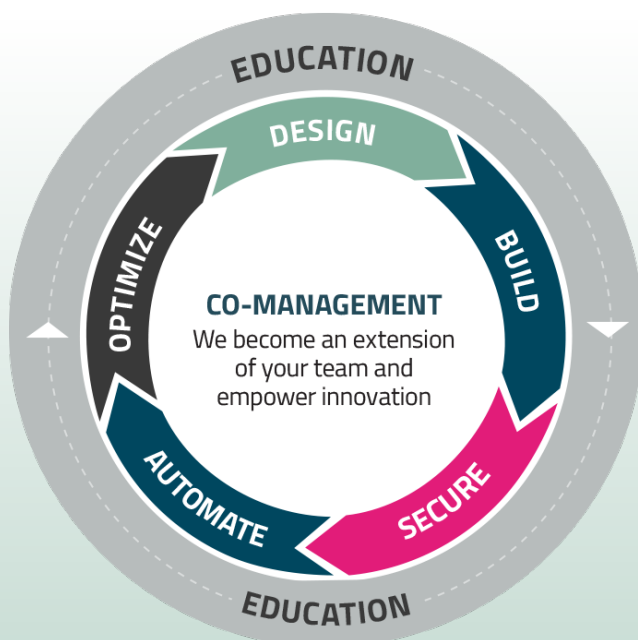
PRODUCTIVITY THROUGH AUTOMATION
Automating mundane tasks solves problems and common mistakes while increasing productivity.

REDUNDANT AND RESILIENT
Technology should be built for failure to allow for continuity.

EDUCATION
DESIGN
BUILD
SECURE
AUTOMATE
OPTIMIZE
EDUCATION

CO-MANAGEMENT
We become an extension of your team and empower innovation

DESIGN
Evaluating, journey mapping, goal setting, and plan creation

BUILD
Executing on plans and implementing projects/ services that meet goals

SECURE
Implementing security as a fundamental need

AUTOMATE
Driving efficiency and productivity and reducing friction
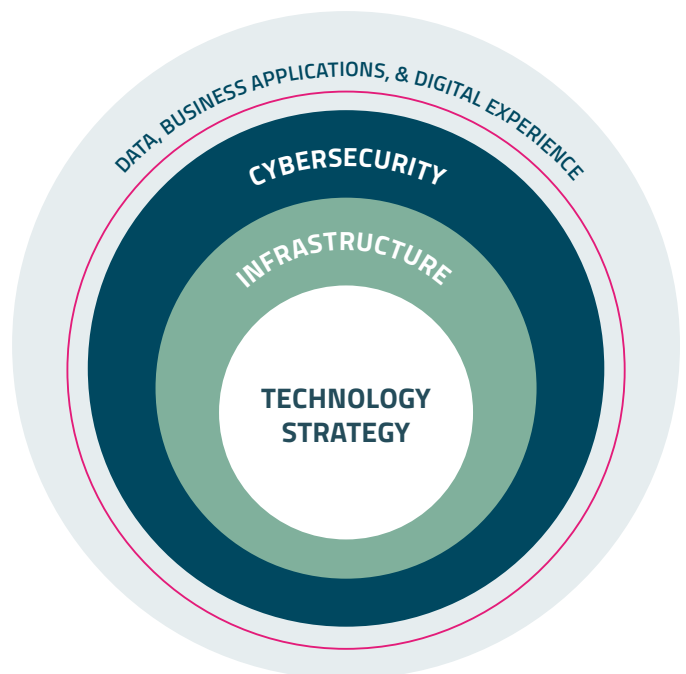
OPTIMIZE
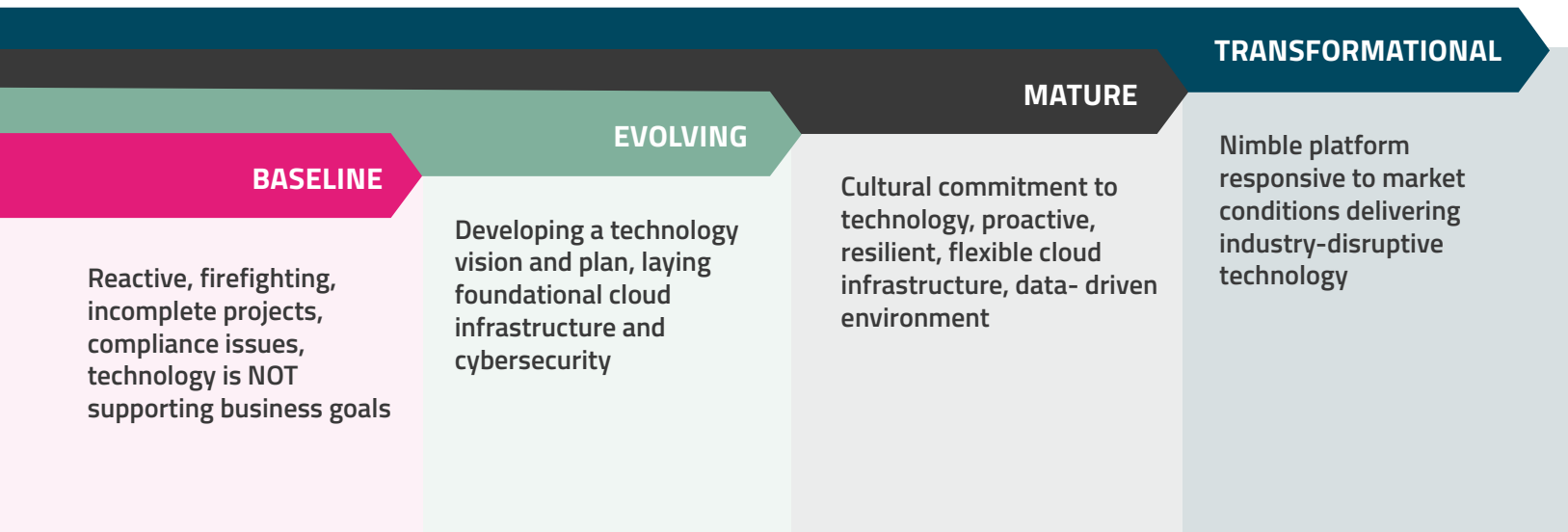Constantly improving processes security, performance, and impact

The Transformation Journey

Our name is inspired by how we believe exceptional technology should be delivered: intentional and meticulous design that drives a well-executed and secure technology stack. Think|Stack delivers foundational infrastructure that allows you to digitally transform to leverage data and modern software and deliver outstanding user and customer experiences.

We want to meet you where you are on your journey, and every journey starts with a commitment and a plan. Our framework helps visualize the transformation journey to understand where you are now, where you want to be, and how long it will take to get there. Our expertise allows us to know which projects and services are needed at any stage to constantly evolve while remaining secure.

DATA, BUSINESS APPLICATIONS, & DIGITAL EXPERIENCE

CYBERSECURITY

INFRASTRUCTURE

TECHNOLOGY STRATEGY

Where are you on your journey?

BASELINE

Reactive, firefighting, incomplete projects, compliance issues, technology is NOT supporting business goals

EVOLVING

Developing a technology vision and plan, laying foundational cloud infrastructure and cybersecurity

MATURE

Cultural commitment to technology, proactive, resilient, flexible cloud infrastructure, data- driven environment

TRANSFORMATIONAL

Nimble platform responsive to market conditions delivering industry-disruptive technology

Co-management

Our project and service processes are the core of our methodology and drive our secure transformations and long-term relationships.

RELATIONSHIP MANAGEMENT

We have consistent communication channels and resources that are available for our clients. Our strategy and relationship management team members are part of our operations team, along with service delivery and project management. This reflects our norms of everything being a project and ensures our client needs are always seen with the holistic project management lens.

PROACTIVE PLANNING

Though much of our work is often perceived as reactive, we proactively plan and prepare for unexpected occurrences. We approach all of our client-reactive tickets and requests with a discovery, implementation plan, test plan, communication plan, potential risks, and back-out plan. We have found that by taking time to think through each of these aspects before making changes or modifications to networks, we are able to ensure a consistent experience for clients and a more successful implementation or change.

CONTINUOUS EDUCATION THAT EMPOWERS TRANSFORMATION

Building relationships and providing continuous education to our clients is a key part of our co-managed experience. We believe that teaching and guiding our clients and their teams through their transformation journey empowers them to consistently improve through innovation.

Human-Centered Outcomes

Technology impacts everyone and everything within an organization, from internal processes to customer experience. While an organization drives collectively toward goals, technology transformations will have different benefits to different people.

C-SUITE LEADERSHIP

The ability to articulate the long-term vision and plan for how technology will empower and align with organizational goals

FINANCE LEADERSHIP

Cost structures that can be managed, realigned, and optimized as marketing conditions and company priorities shift

TECHNOLOGY LEADERSHIP

Support in gaining buy-in for technology transformations and how they will impact the organization while outsourcing critical functions that don't make sense to perform in house

SECURITY LEADERSHIP

Peace of mind and confidence that the organization's security posture is as robust as possible given budgets, resources, and risk tolerance

BOARDS

Education and insight into why technology decisions are made and how they will impact the overall goals and future of the organization

EMPLOYEES AND CUSTOMERS (USERS)

Seamless, enjoyable, simplified technology experiences that align with current consumer expectations

"Our credit union has worked with Think|Stack since 2013, and the partnership has evolved our IT infrastructure beyond what we originally planned. The team at Think|Stack is highly responsive to our needs and works with our team strategically to ensure we are aware of the constant evolutions related to IT and the impact on our industry. I could not ask for a better partner."

- CEO, Credit Union

AWS Cloud Solutions and Managed Services

Delivering agile, resilient, and secure cloud environments

APPROACH

Our approach combines Amazon Web Services (AWS) best practices and design thinking methodology to provide organizations with secure cloud solutions to enable business transformation and growth.

SOLUTIONS

CO-MANAGED ENVIRONMENTS
Cloud environments shouldn't be a mystery to you. We manage it with you—not for you.

BACKUP, DISASTER RECOVERY, AND STORAGE
Navigate any planned or unplanned business interruptions without losing access to your critical technology.

INCREASED PRODUCTIVITY
Time is precious. Automation and outsourcing empower you to focus on what you do best.

SECURITY, DATA PROTECTION, AND COMPLIANCE
Protecting your data is the No. 1 priority. It's not worth the risk to do that alone.

ONGOING OPTIMIZATION
We'll continue to improve and evolve your technology while you improve and evolve your business.

RESILIENT AND SCALABLE ENVIRONMENTS
We can scale your environment fast and securely to meet your needs with hardly any downtime.

END-TO-END MIGRATION SERVICES

As an Amazon Partner Network (APN) Advanced Consulting Partner, we're able to help you navigate through the different stages of your cloud adoption journey.

No matter where you are on your cloud transformation journey, Think|Stack will utilize industry knowledge, project experience, and an understanding of your business challenges to develop a blueprint to match your growth goals.

AWS CLOUD DESIGN
Using best practices, our proven accelerators, and strategic workshops, we evaluate, educate, and build a cloud adoption strategy that makes sense for your organization.

AWS MIGRATIONS
We conduct "journey map" sessions and cloud strategy workshops that provide a blueprint and plan to execute whether you are testing the cloud with one application or committing to a full-scale data center migration.

CLOUD SECURITY AND COMPLIANCE
Our DevSecOps approach allows us to integrate security directly into your development workflows and automate processes that enable continuous monitoring and remediation recommendations.

AWS CLOUD PROJECTS
As an Amazon Partner Network (APN) Advanced Consulting Partner, we can help with projects ranging from website migrations, backup, and disaster recovery projects to implementing workspaces and data storage.

AWS MANAGEMENT & OPTIMIZATION
We can help monitor and manage your environment to address gaps and optimize costs while consistently and proactively making improvements.

Managed Security Services

Cybersecurity solutions for your unique business challenges

APPROACH

We deliver industry-leading security solutions to ensure your organization is protected and compliant 24/7.

SOLUTIONS

24/7 SOC SERVICES
Staffing and managing 24/7 security is impossible for most companies. Let us keep you safe.

NEXT-GENERATION SIEM AND DATA LOSS PREVENTION
Take advantage of advanced security and event monitoring tools to respond to incidents quickly and protect your data.

END POINT DETECTION & RESPONSE (EDR) PLATFORM
EDR provides enhanced visibility into your end points and allows for rapid response time to threats.

EMPLOYEE SECURITY TRAINING
Your users are often your greatest threat. Training ensures they have security top of mind.

BREACH RESPONSE SERVICES
When disaster strikes and you're underprepared, our team of experts is always ready to respond.

CO-MANAGEMENT ENVIRONMENT
Cybersecurity is volatile. As the landscape evolves, we teach you to evolve with it.

OUR CYBERSECURITY SOLUTIONS

Think|Stack will take the stress out of evaluating and selecting the right security products to fit into your technology ecosystem. As a trusted industry expert, we evaluate and select cybersecurity tools and partners to ensure that you are always working with the best-of-breed technologies to stay ahead of ever-changing cyberthreats.

SECURITY DESIGN

If security isn't your organization's top priority, it should be. Our security process starts by first understanding your business, processes, and tools to inventory your enterprise assets and establish a risk profile. We can then design, build, and maintain a security plan tailored specifically to your organization's needs.

RISK AND COMPLIANCE

We built our practice putting secure design principles, industry best practices, and regulatory compliance requirements first. Achieving our SOC 2 Type II certification proves our systems and processes are designed to help keep our clients' data and systems secure and aligned with the NIST cybersecurity and FFIEC frameworks.

24/7 SECURITY OPERATIONS CENTER

Our team will utilize our detection and alert management tools and expertise to monitor activity on your network, end points, databases, and applications all while consistently training your team to implement additional proactive protective measures.

Microsoft 365 and Modern Work

Creating an efficient and productive digital work environment

APPROACH

Utilizing human-design thinking and the power of Microsoft 365 and Azure Active Directory, we help organizations automate workflows and improve communication and security.

SOLUTIONS

EASE OF ACCESS
The M365 stack ensures everyone can create, communicate, and collaborate anywhere on any device.

MAINTAIN COMPLIANCE AND PRIVACY
Threat protection, data protection, and device management protect your company from online threats and unauthorized access.

COLLABORATE SEAMLESSLY AND SECURELY
Whether you're in the office or at home, you can securely collaborate together with M365.

PROVIDE VISIBILITY AND SECURITY
M365 security dashboards provide us both a real-time window into your environment.

IMPROVE PRODUCTIVITY
Easily share, connect, and communicate with your colleagues to keep work on track.

STAY RESILIENT AND FLEXIBLE
To minimize downtime, M365 services are designed and operated to be highly available and resilient.

OUR PRODUCTIVITY SOLUTIONS

We combine a strong understanding of the Microsoft 365 and Azure Active Directory with our own cloud adoption accelerators to ensure your deployment is tailored to you. Once your design is created, we can then help with the adoption of the full Microsoft Office 365 suite, including SharePoint, Exchange, and Skype.

M365 MIGRATION AND MODERN WORK

Increase your security, reduce risk, and encourage productivity and collaboration by replacing old legacy services with Microsoft 365. Upgrade to MS Exchange Online and implement Teams, OneDrive, cloud storage, and Office 365 online apps to modernize your workplace and enable your team to work from anywhere.

SECURITY AND COMPLIANCE

We can help your organization enhance compliance and privacy by implementing Azure Active Directory (AD). Azure AD provides multiple layers of security; provides additional data and user structures; and enables services such as single sign-on, multi factor authentication, and conditional access controls.

MICROSOFT MANAGED SERVICES

We can also provide full management of your Microsoft 365 deployment so your team can focus on more strategic initiatives. Our experts will handle patch management, facilitate testing and implementation of new features and services, and perform regular audits and compliance checks against industry standards and best practices.

Network Operations Center and Managed Services

Personalized and resilient enterprise networking

APPROACH

We build networks that power secure transformations. We use industry-leading tools and platforms to build hybrid, scalable, and dynamic infrastructures that support the unknown technological future.

SOLUTIONS

COMPREHENSIVE REMOTE MONITORING
We monitor networks in real time all the time, so your team doesn't have to.

PROACTIVE IT INFRASTRUCTURE MAINTENANCE
We proactively find the root cause of failure to prevent it from materializing in the future.

REACTIVE ALERT MANAGEMENT
When something unpredictable happens, we're ready and able to provide a resolution as problems arise.

PATCH MANAGEMENT
Outsource your patching to ensure software is updated and vulnerabilities are addressed.

NETWORK OPTIMIZATION
We prioritize your business needs to constantly improve performance and efficiency in your network.

INDUSTRY-LEADING SLAS
Our strict SLAs hold us accountable to the quality and service you expect.

OUR INFRASTRUCTURE EXPERIENCE

Think|Stack's Network Operations Center automates and optimizes maintenance, network bandwidth, uptime, health, and patch management, allowing your internal resources to focus on your end users and more strategic initiatives.
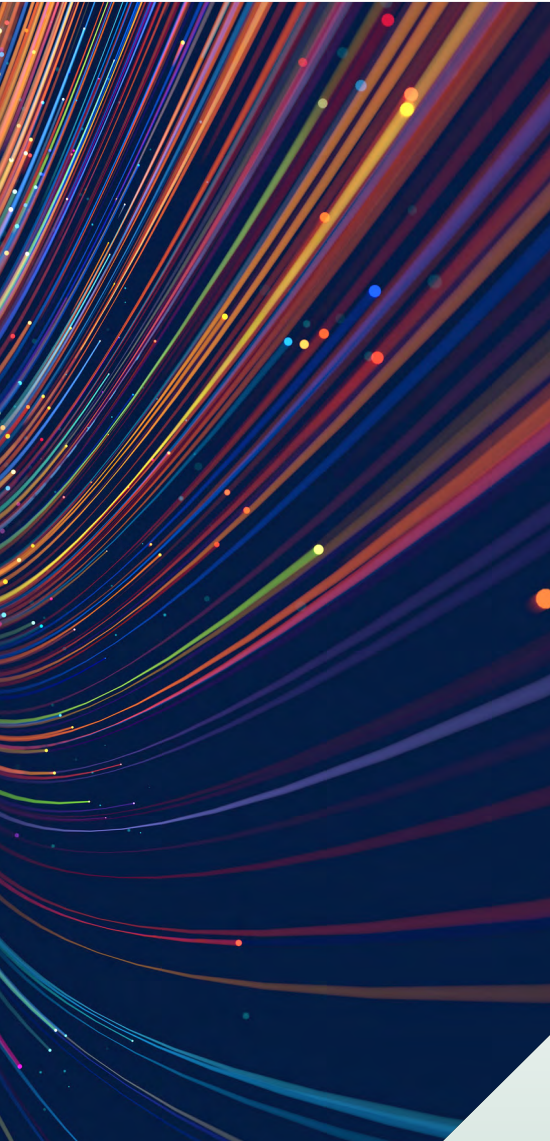
NETWORK DESIGN

Creating the right network infrastructure can be especially important in cloud or hybrid environments where availability, reliability, and security are vital to keeping your services running smoothly. Let the experts at Think|Stack help you check the pulse of your network and gauge the health of your infrastructure.

NETWORK ARCHITECTURE

An important step to any digital transformation is an evaluation of your network topology to determine if it is able to handle a digital transformation. Once completed, We can help to design and build an agile, modern network architecture that enables access to WAN, supports secure and resilient data center connectivity, and facilitates cloud access to support your digital transformation.

NOC MANAGED SERVICES

We provide remote monitoring and maintenance of your on-premise or cloud-based IT systems, including applications; systems; servers; end user workstations; and network devices such as routers, switches, and load balancers. Our NOC team can also assist in providing monitoring services for your IoT devices, access points, enterprise active directory, and backup data centers.
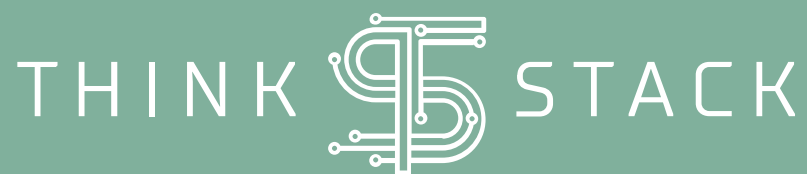
THINK STACK

Let's start transforming your business through technology.
Chat with our team.

info@thinsktack.co | thinkstack.co