



We manage IT. for you



Managed Technology Solutions.

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A blue-tinted photograph of three IT professionals walking through a server room. On the left is a woman in a white blouse and skirt, in the center is a man with glasses and a beard in a light blue shirt, and on the right is a man in a grey sweater. They are all wearing lanyards with ID badges. The background shows rows of server racks.

mission

What We're All About

Systems Solution, Inc. (SSI) is a top-ranked managed services provider (MSP) located in Greater Philadelphia that completely removes the burdens of IT management from growing organizations. We deploy a completely engrained and always-available support team, supplemented by complementary services and full-service capabilities to ensure our clients' IT systems contribute to their competitive advantage instead of depleting valuable time, money, and resources.



To help remove the burdens
of I.T. management.



By The Numbers

TOP 6%

Managed IT & Cloud
Provider in the World

50+

Full-Time & US-Based
Engineers & Technicians

SOC 2

Type II Compliance
Designation

20+




Year Tenure from
Clients & Team Members

TOP 10

Best Cyber Security
Company in the Country

250+

Clients in Varying,
Highly Regulated Industries

-  **HANDS ON 24/7 SUPPORT**
-  **COMPLIMENTARY SERVICES**
-  **FULL-SERVICE CAPABILITIES**



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services & solutions



MANAGED IT

Unlock around-the-clock support with a dedicated team and toolset for end-to-end IT management.



CYBER SECURITY

Defend your organization from cyber threats with 24/7 monitoring, incident detection, and recovery.



SECURITY AWARENESS TRAINING

Train your entire team on phishing prevention and detection best practices and appropriate cyberattack responses.



DARK WEB MONITORING

Locate compromised credentials with real-time indexing of the dark web and thousands of services including Tor, 12P and Freenet.



ADVANCED MAIL FILTERING

Block threatening emails with managed email security that intercept viruses, spam, malware, and more.



ANTIVIRUS

Neutralize your threats with managed antivirus services that provide multiple layers of protection.



HOSTED DESKTOPS

Access all of your organization's applications, data and third party software securely through a single, integrated webtop.



CLOUD COMPUTING

Utilize an infrastructure that is agile, flexible and secure where the threat of natural disaster and human error is mitigated.



BACKUP AND RECOVERY

Feel confident about your data with automated 15-second incremental backups at our colocation facility.



DISASTER RECOVERY

Prepare for the inevitable with an effective disaster recovery plan that limits the risk of downtime and data loss.



PHONE SERVICE

Use your phone and messaging services from anywhere in the office or field with business-grade cloud technology.



PATCH MANAGEMENT

Avoid security issues and benefit from a consistently modernized system by automating crucial software updates.

Don't see a service you're looking for?

Let's talk because we do most of it — and we customize every single service to your organization's size, your industry's most common threats, your team's technology skill level, and of course, to your business growth goals and objectives.



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Work with us



ENGRAINED SUPPORT

that manages your IT program like it's our own

Effective IT management takes a dedicated team of experienced specialists who have an inherent passion for technology—but building this team isn't always possible for growing organizations, and that's where we come in. SSI is a top-ranked IT company that doesn't just step in when something goes wrong, but takes complete responsibility for your IT system, from our local office that's staffed 24/7. With more than 50 full-time engineers and technicians, you'll get a dedicated vCIO and multi-tiered team that will strategize, execute, and optimize your IT program as if it were our own.

- **DEDICATED vCIO & MULTI-TIERED TEAM**
- **AROUND-THE-CLOCK SUPPORT: 24/7/365**
- **50+ FULL-TIME ENGINEERS & TECHNICIANS**



FULLY MANAGED IT & CLOUD

capabilities for your growing needs

The world is changing, your organization is growing, and switching IT providers is the last thing you have time for. SSI was built to alleviate this burden for you, with processes to manage the transition and integrated IT and cloud capabilities to cover your organization's growing needs. With services including server management, security, DRaaS, cloud hosting, phone, and more — all of which are backed by our SOC 2 Type II compliance designation and enterprise-grade colocation facilities—you and your organization will be equipped with the service, security, and bandwidth that it needs right now and that it will inevitably need in the future.



COMPLIMENTARY SERVICES

that completely relieve your IT burdens

To completely remove the burdens of IT management from growing organizations, we do things different, starting with providing complementary services to every client. We want your IT program to succeed as much as you do, so we give you the most critical and convenient services for free. From a tenured vCIO, on-site support, and full access to our portal, to our vendor liaison and procurement services that handle calls, coordination, and quotes with your other tech vendors, you can breathe a sigh of relief, knowing that with SSI, you no longer need to pretend to be an IT specialist.

- EMERGENCY ON-SITE SUPPORT
- SUPPORT MANAGEMENT PORTAL
- DEDICATED vCIO
- VENDOR LIAISON SERVICES
- PROCUREMENT DEPARTMENT



Managed Technology Solutions.



Don't let your technology needs
deplete your resources anymore.

Contact the team that manages I.T. for you.

Systems Solution Inc.

376 Crooked Lane
King of Prussia, PA 19406

ssi-net.com | info@ssi-net.com
800 774 9935

